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Shark AZ3002

Shark Stratos Upright Vacuum User Manual

Model: AZ3002 DuoClean w/ Odor Neutralizer

1. INTRODUCTION

Thank you for purchasing the Shark Stratos Upright Vacuum. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new vacuum cleaner. Please read this manual thoroughly before using the appliance and keep it for future reference.

The Shark Stratos Upright Vacuum is designed for powerful cleaning across various floor types, featuring advanced technologies like DuoClean PowerFins HairPro, Odor Neutralizer Technology, and Anti-Allergen Complete Seal with HEPA filtration.

2. IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be observed, including the following:

- Read all instructions before using this vacuum cleaner.
- Always unplug the power cord from the electrical outlet before cleaning or servicing the vacuum.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with a damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to SharkNinja Operating LLC for service.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything

that may reduce air flow.

- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not use without dust cup and/or filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.

3. SETUP AND ASSEMBLY

Your Shark Stratos Upright Vacuum comes with several components that are easy to assemble.

1. Insert the wand into the nozzle until it clicks securely.
2. Slide the pod onto the wand until it locks into place.
3. Attach the handle to the top of the wand, ensuring it clicks.
4. Connect the hose to the back of the pod.
5. Store the included accessories on the onboard storage posts.



Included Accessories

Upholstery Tool, Crevice Tool, and HairPro™ Self-Cleaning Pet Power Brush.

Figure 3.1: All components of the Shark Stratos Upright Vacuum, including the main unit, wand, handle, hose, and various attachments, laid out for easy assembly.

duo clean[®] POWERFINS.

HAIRPRO

Grips & captures embedded hair*

Fine Dust • Large Piles • Embedded Dirt

PowerFins

Nonstop contact
on carpets & floors.

Soft Roller

Pulls in all particles & gives
a polished look to floors.

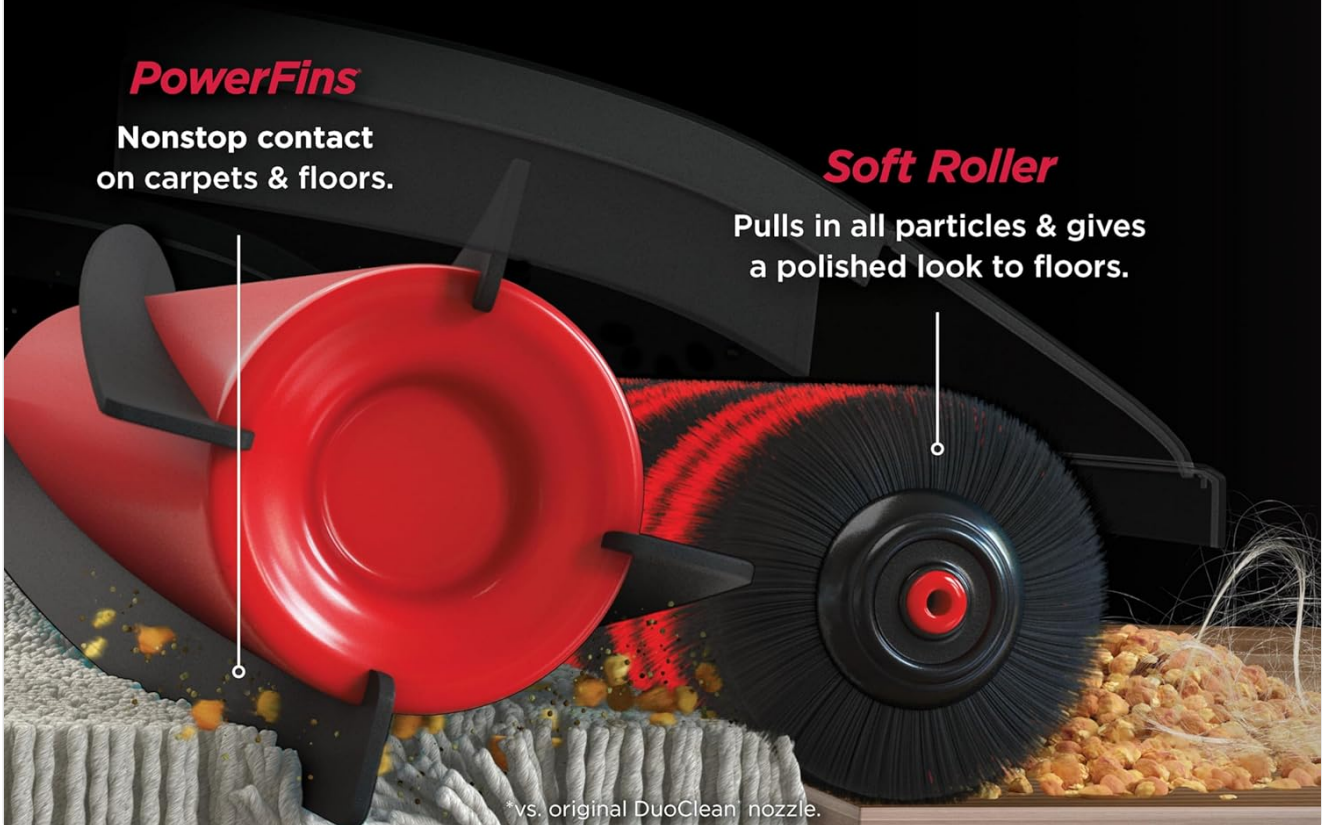


Figure 3.2: A visual representation of the Shark Stratos Upright Vacuum and its included accessories: Crevice Tool, Upholstery Tool, and HairPro Self-Cleaning Pet Power Brush.

4. OPERATING INSTRUCTIONS

4.1 Power and Mode Selection

Plug the power cord into a suitable electrical outlet. The vacuum features fingertip controls on the handle for easy mode selection:

- **Hard Floor:** For bare floors and delicate area rugs.
- **Carpet/Low Pile:** For low-pile carpets and general carpet cleaning.
- **Thick Carpet/Area Rug:** For high-pile carpets and thick area rugs.



Powerful pet hair pickup

Handle hair that your cats and dogs leave behind.

Figure 4.1: Overview of the Shark Stratos Upright Vacuum, highlighting key features such as Fingertip Controls, Anti-Allergen Complete Seal, LED Headlights, Self-Cleaning Brushroll, DuoClean PowerFins HairPro, and Odor Neutralizer Technology.

4.2 DuoClean PowerFins HairPro Technology

The DuoClean PowerFins HairPro nozzle features two brushrolls that work in tandem. The soft front roller pulls in large debris and fine dust, while the PowerFins provide continuous contact with carpets and floors for deep cleaning and hair pickup without hair wrap.



Take on large piles of debris

A soft DuoClean® front brushroll pulls in large piles of debris with ease.

Figure 4.2: The Shark Stratos Upright Vacuum effectively picking up large piles of debris, such as pet food, on a hard floor surface.



Incredible hair pickup

Shark Stratos™ is designed with a DuoClean® PowerFins™ HairPro™ brushroll to grip & capture pet hair & long hair.

Figure 4.3: The Shark Stratos Vacuum showcasing its incredible hair pickup capability on carpet, with pet hair being effectively collected by the DuoClean PowerFins HairPro brushroll.

4.3 Powered Lift-Away Mode

For versatile cleaning, detach the pod from the nozzle to clean under furniture, or detach the wand and handle for extended reach above the floor.



Powered Lift-Away[®] mode

Detach the pod and the brushroll keeps spinning for powerful, extended reach under furniture.

Figure 4.4: The Shark Stratos Vacuum in Powered Lift-Away mode, with the pod detached for extended reach and cleaning under furniture, while the brushroll continues to spin.



Extended reach

With the pod in one hand, you can reach the messes in your home on ceilings, fans, and more.

Figure 4.5: Demonstrating the extended reach of the Shark Stratos Vacuum, allowing users to clean high areas like ceilings and fans by holding the pod in one hand.



Odor Neutralizer Technology

Guards against bad odors inside your vacuum to help freshen your home.

Figure 4.6: The Shark Stratos Vacuum being used for powerful cleaning above the floor, specifically on stairs, by lifting away the pod and attaching accessories.



Easy-empty Dust Cup

Anti-Wrap technology within the dust cup means no reaching in to empty debris.

Figure 4.7: The Shark Stratos Vacuum demonstrating powerful pet hair pickup from upholstery using an attached accessory.

4.4 Odor Neutralizer Technology

The integrated Odor Neutralizer Technology guards against unpleasant odors inside your vacuum, helping to freshen your home as you clean. Ensure the odor neutralizer cartridge is properly installed.



Extended reach

With the pod in one hand, you can reach the messes in your home on ceilings, fans, and more.

Figure 4.8: The Shark Stratos Vacuum featuring Odor Neutralizer Technology, designed to guard against bad odors inside the vacuum and freshen your home.

5. MAINTENANCE

5.1 Easy-Empty Dust Cup

The removable dust cup is designed for easy emptying. Simply press the release button to detach it and empty all debris without touching the mess.



The image is a promotional advertisement for the Shark Stratos Vacuum. On the left, the vacuum's dust cup is shown in a transparent view, revealing a green, swirling motion of air and debris. The top of the dust cup is labeled "Shark STRATOS". Below the dust cup, the motor unit is visible, featuring a "POWERED LIFT-AWAY" button and "ODOR NEUTRALIZER TECHNOLOGY". To the right of the vacuum, a large teal shield-shaped logo contains the text "ANTI-ALLERGEN COMPLETE SEAL". Below this logo, the text "Captures & traps over 99.99% of dust & allergens" is displayed in white and teal. At the bottom right, a small disclaimer reads: "Based on ASTM F1977 of particles .3 microns and larger. Allergens refers to non-living matter."

Figure 5.1: Demonstrating the easy-empty dust cup feature of the Shark Stratos Vacuum, allowing for quick and mess-free disposal of collected debris.

5.2 Filter Maintenance

The Anti-Allergen Complete Seal system with HEPA filtration traps 99.9% of dust and allergens. Regularly clean or replace filters as recommended to maintain optimal suction and filtration performance.



Powerful pet hair pickup

Handle hair that your cats and dogs leave behind.

Figure 5.2: The Shark Stratos Vacuum's Anti-Allergen Complete Seal system, which captures and traps over 99.99% of dust and allergens with HEPA filtration.

5.3 Self-Cleaning Brushroll

The self-cleaning brushroll is designed to prevent hair wrap. Periodically check the brushroll for any debris and remove if necessary to ensure continuous powerful performance.

Get to know the Shark Stratos[®] Powered Lift-Away[®] vacuum



Figure 5.3: Comparison showing a standard brushroll with hair wrap versus the Shark Stratos's self-cleaning brushroll with no hair wrap, effective for pet hair and long hair.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Vacuum not picking up debris.	Dust cup is full or clogged.	Empty dust cup. Check for blockages in the hose or nozzle.
Brushroll not spinning.	Hair or debris wrapped around brushroll.	Clear any obstructions from the brushroll. Ensure correct mode is selected.
Vacuum has an odor.	Odor Neutralizer cartridge needs replacement or adjustment.	Adjust the dial on the Odor Neutralizer Technology or replace the cartridge.
Loss of suction.	Filters are dirty or clogged.	Clean or replace pre-motor and post-motor filters.

7. SPECIFICATIONS

Model: AZ3002

Brand: Shark

Power: 1416 watts / 11.8 Amps

Capacity: 1.48 Quarts (Dust Cup)

Filter Type: HEPA Filter

Hose Length: 2.95 Feet

Weight: 16.71 pounds

Dimensions (LxWxH): 12.2" x 11.02" x 46.46"

Special Features: Corded, Odor Control, Bagless, HEPA, DuoClean PowerFins HairPro, Powered Lift-Away, Self-Cleaning Brushroll, LED Headlights

8. WARRANTY AND SUPPORT

This Shark vacuum cleaner comes with a **5-year limited warranty**. For warranty details, product registration, or customer support, please visit the official Shark website or contact their customer service line.

Online Support: www.sharkclean.com

Manufacturer: SharkNinja

9. PRODUCT VIDEOS

No official product videos from the manufacturer (creator_type: "Seller") were available for embedding at this time.

