

[Manuals.plus](#) /

> [Infinix](#) /

> Infinix X6812 hot 11S, Dual Sim, 4GB RAM, 128GB, silver wave

## Infinix X6812

# Infinix X6812 Hot 11S User Manual

Model: X6812

Brand: Infinix

## 1. INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient use of your Infinix X6812 Hot 11S mobile phone. Please read this manual carefully before operating your device to ensure optimal performance and longevity. Keep this manual for future reference.

## 2. PRODUCT OVERVIEW



Front and back view of the Infinix X6812 Hot

11S, showcasing the display and rear camera module.



Detailed back view of the Infinix X6812 Hot 11S, highlighting the silver wave finish and camera placement.

## Key Features

- **Processor:** Helio G88 Dual-Chip Processor for enhanced performance.
- **Display:** 90Hz 6.78" FHD+ silk-like Display for smooth visuals.
- **Charging:** Type-C Blind-mating & 18W Super Charge for fast and convenient power delivery.
- **SIM Support:** Dual SIM capability for managing two networks simultaneously.
- **Battery:** High-capacity Li-Po 5000 mAh battery for extended usage.
- **Front Camera:** Sharp 8MP wide-angle front-facing camera with Dual-Star light for improved low-light selfies.
- **Security:** Super snappy fingerprint & facial unlock for quick and secure access.
- **Audio:** Cinematic Dual Speakers with DTS for an immersive sound experience.

## 3. SETUP

---

### 3.1 Unboxing

Carefully unpack the contents of the box. Ensure all items are present:

- Infinix X6812 Hot 11S Mobile Phone
- USB Cable
- Power Adapter (if included in your region's package)

- SIM Ejector Tool
- Quick Start Guide
- Warranty Card

## 3.2 SIM Card and Battery Installation

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards (up to two) and/or microSD card into the designated slots on the tray, ensuring the gold contacts face downwards.
4. Carefully reinsert the tray into the phone.
5. The device comes with a built-in Li-Po 5000 mAh battery. Ensure it is sufficiently charged before first use.

## 3.3 Initial Power On and Setup

1. Press and hold the Power button until the Infinix logo appears.
2. Follow the on-screen prompts to select your language, region, and connect to a Wi-Fi network.
3. Sign in with your Google account or create a new one to access Google services and the Play Store.
4. Set up your preferred security methods, such as fingerprint unlock, facial unlock, PIN, pattern, or password.
5. Complete the initial setup process to begin using your device.

# 4. OPERATING INSTRUCTIONS

---

## 4.1 Basic Navigation

The Infinix X6812 Hot 11S runs on Android 11.0. Navigate using gestures or the traditional three-button navigation bar (Back, Home, Recents) which can be configured in Settings.

- **Swipe Up:** Access the app drawer.
- **Swipe Down:** Open the notification panel and quick settings.
- **Tap:** Select an item or open an app.
- **Long Press:** Access contextual menus or move app icons.

## 4.2 Camera Usage

The device features a versatile camera system. To open the camera, tap the Camera app icon on your home screen or lock screen.

- **Rear Camera:** Utilize the main camera for high-resolution photos and videos.
- **Front Camera:** The 8MP wide-angle front camera is ideal for selfies and video calls, enhanced by Dual-Star light for better low-light performance.
- **Modes:** Switch between various modes like Photo, Video, Portrait, Night, and more.
- **Settings:** Adjust resolution, aspect ratio, timer, and other camera parameters in the camera settings.

## 4.3 Fingerprint and Facial Unlock

For enhanced security and convenience, set up fingerprint and facial recognition:

- Go to **Settings > Security > Fingerprint or Face Unlock**.
- Follow the on-screen instructions to register your fingerprints or facial data.
- Once registered, you can unlock your phone by placing your finger on the sensor or by looking at the front camera.

## 4.4 Charging

To charge your device, connect the provided USB Type-C cable to the phone's charging port and the other end to the 18W Super Charge power adapter. Plug the adapter into a wall outlet. The device supports fast charging.

## 4.5 Dual SIM Management

With Dual SIM support, you can manage two different phone numbers. Go to **Settings > Network & internet > SIM cards** to configure your preferred SIM for calls, messages, and mobile data.

# 5. MAINTENANCE

## 5.1 Cleaning

To clean your device, use a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner. Avoid using harsh chemicals, abrasive materials, or excessive moisture, as these can damage the screen or internal components.

## 5.2 Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System > System update** to check for and install available updates. Ensure your device is connected to Wi-Fi and has sufficient battery life before performing an update.

## 5.3 Battery Care

To maximize battery life:

- Avoid exposing the phone to extreme temperatures.
- Do not let the battery drain completely before recharging frequently.
- Unplug the charger once the battery is full.
- Utilize power-saving modes when battery is low.

# 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not power on	Low battery; software crash	Charge the device for at least 30 minutes. Perform a forced restart by holding the Power button for 10-15 seconds.
Battery drains quickly	Too many apps running in background; high screen brightness; poor network signal	Close unused apps. Reduce screen brightness. Disable Wi-Fi/Bluetooth when not in use. Check for app updates.

Problem	Possible Cause	Solution
Cannot connect to Wi-Fi	Incorrect password; router issue; Wi-Fi disabled	Verify Wi-Fi password. Restart your router. Toggle Wi-Fi off and on on your phone. Forget the network and reconnect.
Fingerprint/Facial unlock not working	Dirty sensor/camera; improper registration; software glitch	Clean the sensor/camera lens. Re-register your fingerprint/face. Restart the device.
No network signal	SIM card not inserted correctly; out of network coverage; network settings issue	Reinsert SIM card. Move to an area with better coverage. Check network settings (Settings > Network & internet > Mobile network).

## 7. SPECIFICATIONS

Specification	Value
Model Name	X6812
Operating System	Android 11.0
RAM	4 GB
Internal Storage	128 GB
Display Size	6.7 Inches
Display Resolution	1080 x 2480
Refresh Rate	60 Hz
Battery Capacity	5000 mAh (Lithium Polymer)
Connectivity	Bluetooth, USB, Wi-Fi, Cellular
Front Camera	8 MP
Special Features	Dual SIM Active, Fingerprint Reader, Camera
Color	Silver Wave
Item Weight	205 g
In the Box	USB Cable

## 8. WARRANTY AND SUPPORT

### 8.1 Warranty Information

Your Infinix X6812 Hot 11S is covered by a limited manufacturer's warranty. Please refer to the warranty card

included in your product packaging for specific terms, conditions, and duration of coverage. The warranty typically covers defects in materials and workmanship under normal use.

## 8.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Infinix customer support. You can usually find contact information (phone numbers, email, or support website) on the official Infinix website or in the warranty documentation provided with your device.

When contacting support, please have your device model number (X6812) and serial number ready.

