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› MARK LIVE Cordless Electric Mop User Manual

MARK LIVE MK288-fluid

MARK LIVE Cordless Electric Mop User Manual

Model: MK288-fluid

Brand: MARK LIVE

1. INTRODUCTION

Thank you for choosing the MARK LIVE Cordless Electric Mop. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new electric mop. Please read this manual thoroughly before first use and retain it for future reference.



Figure 1.1: MARK LIVE Cordless Electric Mop and accessories.

2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using an electrical appliance.

- Read all instructions before using the appliance.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not immerse the appliance in water or other liquids.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not allow children to operate the mop. Close supervision is necessary when used near children or pets.
- Use only the provided charging adapter to charge the battery.
- Unplug the charger from the outlet when not in use and before cleaning.
- Store the mop in a dry, indoor area.
- Do not use with damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Only use cleaning solutions recommended for electric mops and suitable for your floor type.

3. WHAT'S INCLUDED

Your MARK LIVE Cordless Electric Mop package includes the following components:

- Cordless Electric Mop Unit (Handle, Main Body, Mop Head)
- Detachable Rechargeable Battery (2550mAh)
- 6 x Mop Pads (various types for different cleaning needs)
- 1 x Bottle of Floor Cleaner (10 oz / 300ml)
- Charging Adapter
- Measuring Cup / Funnel



Free Height Adjustment



300ml Large Capacity Water Tank



Stand Straight



on/off

Spray Button

Ergonomic Design

Figure 3.1: Included components for the MARK LIVE Electric Mop.

4. ASSEMBLY AND SETUP

4.1 Assembly

1. **Attach the Handle:** Connect the handle sections by aligning the arrows and pushing until they click into place.
2. **Insert the Battery:** Ensure the battery is charged. Insert the detachable battery into its compartment on the main unit until it clicks securely.
3. **Attach Mop Pads:** Align the mop pads with the hook-and-loop fasteners on the bottom of the mop head. Press firmly to secure them.

4.2 Initial Charging

Before first use, fully charge the battery. Connect the charging adapter to the mop unit and plug it into a power outlet. The indicator lights will show charging progress. A full charge takes approximately 2.5 hours.

LARGE CAPACITY & DETACHABLE BATTERY

Support clean up to
2150 sq.ft area for once charge

40 mins
Wet Mopping

60 mins
Dry Mopping

2550 mAh

2.5-3 hrs

 Fast Charging

Figure 4.1: Detachable battery and charging information.

4.3 Filling the Water Tank

The mop features a built-in 300ml water tank for on-demand spraying.

1. Locate the water tank cap on the mop head.
2. Open the cap and use the provided measuring cup/funnel to fill the tank with clean water and your preferred cleaning

solution.

3. It is recommended to use a 1:30 ratio of cleaning solution to water.
4. Securely close the water tank cap.



Figure 4.2: Water tank and LED headlights.

5. OPERATING INSTRUCTIONS

5.1 Power On/Off

Press the power button on the handle to turn the mop on. The mop pads will begin to spin. Press the button again to turn it off.

5.2 Spray Function

To spray cleaning solution, press the spray button located on the handle. This allows you to control the amount of liquid applied to the floor.

5.3 Mopping Techniques

The MARK LIVE Electric Mop features a dual-motor and self-propelled design, making cleaning effortless. It automatically pushes forward, reducing user fatigue.

- **Self-Propelled Movement:** Allow the mop to glide across the floor with minimal effort.
- **Flexible Head:** The mop head offers 180° horizontal rotation and 90° up and down rotation, allowing easy access to hard-to-reach areas and under furniture.
- **LED Headlights:** Activate the LED headlights to illuminate dark areas and reveal hidden stains or dirt.

POWERFUL DUAL MOTORS & SELF-PROPELLED

280 r/min
Routing Speed

<50 dB
Low noise



Figure 5.1: Dual-motor and self-propelled operation.

SWIVEL STEERING & SUITABLE EVERYONE

Easy to clean every corner
without knee pain & backache

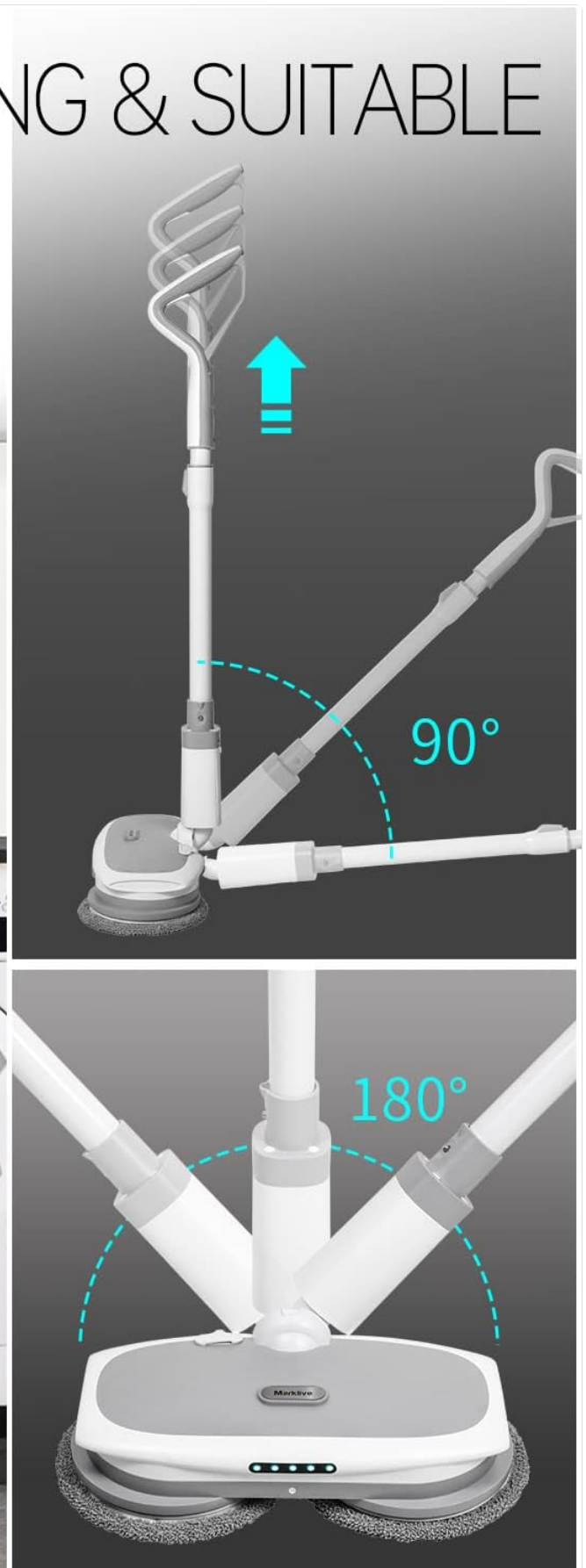


Figure 5.2: Adjustable handle and flexible mop head for easy maneuverability.

5.4 Suitable Floor Types

This electric mop is suitable for most hard floor surfaces, including:

- Hardwood
- Tile

- Laminate
- Marble

EASY TO CLEAN ALL KINDS OF FLOOR



Figure 5.3: Versatility across different hard floor surfaces.

5.5 Official Product Video

Your browser does not support the video tag.

Video 5.1: Official MARK LIVE demonstration of the Cordless Electric Mop, showcasing dry mopping, wet mopping, and waxing functionalities.

6. MAINTENANCE

6.1 Cleaning Mop Pads

The included mop pads are machine washable. After each use, remove the pads from the mop head and wash them according to their care instructions. Allow them to air dry completely before reattaching or storing.

6.2 Cleaning the Water Tank

Regularly clean the water tank to prevent clogs, especially if using floor oils or concentrated cleaning solutions. Rinse the tank with clean water after each use. If a clog occurs, flush the tank thoroughly with warm water.

6.3 Battery Care

To prolong battery life, avoid completely draining the battery before recharging. Store the battery in a cool, dry place when not in use for extended periods.

7. TROUBLESHOOTING

If you encounter issues with your MARK LIVE Electric Mop, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Mop does not turn on.	Battery is not charged or not properly inserted.	Ensure the battery is fully charged and securely inserted into its compartment.
Sprayer does not work.	Water tank is empty or clogged.	Refill the water tank. If using floor oil, clean the water tank regularly to prevent clogging.
Mop is not cleaning effectively.	Mop pads are dirty or worn out. Incorrect cleaning solution.	Clean or replace mop pads. Ensure you are using an appropriate cleaning solution for your floor type.
Mop leaves streaks on the floor.	Too much cleaning solution or dirty pads.	Reduce the amount of cleaning solution. Clean or replace mop pads.

8. SPECIFICATIONS

- **Model:** MK288-fluid
- **Brand:** MARK LIVE
- **Manufacturer:** MARK LIVE
- **Battery Capacity:** 2550mAh
- **Run Time:** Up to 60 minutes (dry mopping), 40 minutes (wet mopping)

- **Charging Time:** Approximately 2.5 hours
- **Water Tank Capacity:** 300ml
- **Spin Speed:** Up to 280 r/min
- **Noise Level:** Less than 50dB
- **Adjustable Height:** 36.6 inches to 49.9 inches
- **Product Dimensions:** 5.51 x 20.47 x 16.53 inches
- **Item Weight:** Less than 3 pounds (mop unit), 9.78 pounds (package weight)
- **Surface Recommendation:** Hardwood, Tile, Laminate, Marble
- **Head Material:** Microfiber

9. WARRANTY AND CUSTOMER SUPPORT

MARK LIVE provides a **2-year product warranty** for your electric mop. For any questions, concerns, or support needs, please do not hesitate to contact our customer service team. We are available **7 days a week, 24 hours a day**, and are committed to resolving your issues within 24 hours.

Please refer to your purchase documentation for specific contact details or visit the official MARK LIVE website for the most up-to-date support information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Email

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Question

Details

Submit question

Answered questions about this manual

My battery for my Mark Live MK288 cordless electric spray mop will not charge; how can I troubleshoot this or find a replacement battery?

If your Mark Live MK288 battery appears to be charging (lights are on) but does not actually hold a charge, please try the following troubleshooting steps before seeking a replacement: Check the Connection: Ensure the...

[Read full answer](#)

I charged the battery of my MARK LIVE MK288-fluid overnight while it was still connected to the mop, but in the morning it was still not fully charged. When I tried to charge the battery by itself, the light on the battery case was not lit. Does the battery need to be replaced, or are there other possible causes?

Based on the symptoms described for your MARK LIVE MK288-fluid, there are a few possibilities to investigate before concluding the battery is dead: Faulty Charging Adapter: Since the indicator light does not turn on even...

[Read full answer](#)