

Ciays CIPS0102

Ciays Automatic Pet Feeder User Manual

Model: CIPS0102

INTRODUCTION

This user manual provides comprehensive instructions for the Ciays Automatic Pet Feeder, a 4-liter capacity device designed for convenient and consistent feeding of small to medium cats and dogs. It supports up to 6 meals per day with adjustable portion sizes and includes a voice recording feature to call your pet at meal times. This manual covers assembly, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your feeder.

IMPORTANT SAFETY INFORMATION & REMINDERS

- This automatic pet feeder is designed for **dry food only**.
- To prevent food jams, the pellet size should **not exceed 15mm**.
- Do not put your fingers into the food outlet or try to touch the rotor.
- Do not submerge the main unit in water as this will damage the electronic components.
- This timed cat feeder requires 3 D-type batteries for backup power. If the device is powered by batteries only, they will last up to 3 months under normal usage. Batteries are not included in the package.

WHAT'S IN THE BOX

Upon opening the package, verify that all the following components are present:

- Pet Feeder x 1
- Power Adapter x 1

- Power Cord x 1
- Desiccant Pack x 1
- Stainless Steel Bowl x 1
- Plastic Bowl x 1
- Instruction Manual x 1



Image: Ciays Automatic Pet Feeder with its included accessories, including the main unit, food bowls, and power supply.

SETUP

Assembly

1. Unpack all components: main feeder unit, lid, food bowl (stainless steel and plastic options), power adapter, power cord, and desiccant pack.
2. Insert the stainless steel bowl into the plastic base.
3. Attach the assembled bowl to the main feeder unit, ensuring it clicks securely into place.
4. Open the top lid of the feeder. Insert the desiccant pack into its designated slot in the lid to maintain food freshness.
5. Fill the food reservoir with dry pet food. Ensure kibble size does not exceed 15mm to prevent jams.
6. Close the lid securely, ensuring the spring-loaded switch is engaged to prevent accidental opening by pets.

7. Connect the power adapter to the feeder and plug it into a wall outlet. For backup power, install 3 D-type batteries (not included) in the battery compartment at the bottom of the unit.

Healthy Scheduled Feeding

Automatically feed your pet on time with precise portions for a healthier lifestyle

With Portions Control



Without Portions Control



Image: The feeder demonstrating precise portion control for healthy feeding.

Naughty Thief Proof

Sealed tight with a spring-loaded switch to prevent pets and knock overs from freeing food

Can't
Open?



Image: The secure, spring-loaded lid designed to prevent pets from accessing food prematurely.

Backup Power Supply

A battery mode is on standby in case of a power outage or traveling with pets



Image: The feeder illustrating its backup battery power capability for uninterrupted operation.

OPERATING INSTRUCTIONS

Control Panel Overview

The control panel features a digital display and six buttons for navigation and settings, allowing for easy programming of feeding schedules and other features.

Setting the Clock

1. Press the 'Set' button (usually top-left) to enter time setting mode. The hour display will blink.
2. Use the 'Up' and 'Down' arrow buttons to adjust the hour (24-hour format).

3. Press 'OK' to confirm the hour and move to minute setting.
4. Use 'Up' and 'Down' arrows to adjust the minutes.
5. Press 'OK' to save the time.

Programming Feeding Schedules

1. Press the 'Set' button repeatedly until 'F-01' (or similar) appears, indicating the first feeding program.
2. Press 'OK' to enter the feeding time setting for this program.
3. Adjust the hour and minutes using 'Up'/'Down' arrows and 'OK' to confirm, similar to setting the clock.
4. After setting the time, the portion size will blink. Use 'Up'/'Down' arrows to select the desired portion size (1-20 portions).
5. Press 'OK' to save the portion size. The feeder supports up to 6 feeding times per day.
6. Repeat for additional feeding programs (F-02 to F-06) as needed.

Voice Recording

1. Press and hold the 'Record' button (microphone icon) for 3 seconds until the indicator light blinks.
2. Record your 10-second message (e.g., 'Hey, it's mealtime!').
3. Release the 'Record' button to save. The message will play during each scheduled feeding.

10s Meal Ready Recording

Use your voice to tell your pet it's mealtime



Image: The feeder highlighting its 10-second voice recording feature to call pets for meals.

Manual Feeding

To dispense food immediately outside of the schedule, press the 'Manual Feed' button (often a single food drop icon). Each press dispenses one portion.

MAINTENANCE

Cleaning

- **Hand Wash Only:** Disassemble the food reservoir, lid, and bowls. Wash all removable parts with mild soap and water. Rinse thoroughly and dry completely before reassembling.

- Do not submerge the main unit in water as this will damage the electronic components.

Storage

When not in use for extended periods, ensure the feeder is clean and dry. Store in a cool, dry place.

TROUBLESHOOTING

Common Issues

- **Feeder not dispensing food:** Check for food jams (kibble size too large), ensure the food reservoir is not empty, verify power connection or battery level.
- **Display not working:** Ensure power adapter is securely plugged in or batteries are correctly installed and charged. Check the brightness setting.
- **Voice recording not playing:** Ensure the recording was saved correctly. Re-record if necessary.
- **Food not fresh:** Ensure the desiccant pack is active and the lid is securely sealed.

Top Up Reminder

Warning light and food shortage alarm function will remind you to top up the food supply



Image: The feeder displaying a warning light for low food supply, prompting a refill.

SPECIFICATIONS

Item Weight	4.41 pounds
Manufacturer	Ciays
Item Model Number	CIPS0102
Item Package Dimensions (L x W x H)	12.05 x 9.57 x 7.83 inches
Item Dimensions (L x W x H)	8.26 x 13.46 x 12.95 inches

Material	Stainless Steel, Plastic
Size	4L
Color	White
Target Audience	House-cats, Dogs
Recommended Uses	Multiple Pets
Special Feature	Voice Recording
Power Source	AC Adapter (included), 3 D-type batteries (not included)

WARRANTY & SUPPORT

Warranty Information

The Ciays Automatic Cat Feeder comes with a **1-year warranty** from the date of purchase, covering manufacturing defects.

Customer Support

For any questions, technical assistance, or warranty claims, please contact Ciays customer support through their official website or the retailer where the product was purchased.