

## Anker A2331

# Anker 323 Charger (33W) User Manual

Model: A2331

## 1. INTRODUCTION

The Anker 323 Charger (33W) is a compact and efficient wall charger designed to power your devices quickly and safely. Featuring both a USB-C and a USB-A port, it allows for simultaneous charging of two devices. Its foldable plug enhances portability, making it an ideal companion for home or travel.

## 2. PRODUCT OVERVIEW

### Key Features:

- **Swift Power Delivery:** The USB-C Power Delivery port delivers up to 33W, enabling faster charging for compatible devices.
- **Dual Port Design:** Equipped with one USB-C and one USB-A port for charging two devices concurrently.
- **Compact and Travel-Ready:** Features an ultra-compact design with a foldable plug for enhanced portability.
- **Advanced Safety Measures:** Incorporates the ActiveShield Safety System for continuous temperature monitoring and output control, protecting devices from overheating and overcharging.

### What's in the Box:

- Anker 323 Charger (33W)
- Welcome Guide



The Anker 323 Charger features a compact design with a foldable plug for easy storage and portability.

### 3. SETUP

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1. **Unfold the Plug:** Gently pull out the foldable prongs from the charger body until they lock into place.
2. **Connect to Power Outlet:** Insert the charger into a standard wall power outlet.
3. **Connect Your Device:** Use a compatible charging cable (not included) to connect your device to either the USB-C or USB-A port on the charger.



The charger's foldable prongs extend for use and retract for compact storage.

## 4. OPERATING INSTRUCTIONS

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### Single Device Charging:

- **USB-C Port:** When only the USB-C port is used, it can deliver up to 33W of power for fast charging compatible devices like iPhones, Pixels, and Galaxies.
- **USB-A Port:** When only the USB-A port is used, it can deliver up to 12W of power for charging various USB-A compatible devices.

# 33W Max Fast Charging

**3X** Faster  
Than Your Old Charger



Compared to internal testing using an original 5W charger to charge an iPhone 14 from 0% to 50%.

Connect your device to the USB-C port for up to 33W fast charging, significantly reducing charging time.

## Dual Device Charging:

When both the USB-C and USB-A ports are in use simultaneously, the power output is distributed:

- The USB-C port will deliver up to 20W.
- The USB-A port will deliver up to 12W.

This allows for efficient charging of two devices at once, such as a smartphone and a tablet.

# Charge 2 Devices at Once



The charger's dual USB-C and USB-A ports allow for simultaneous charging of two devices. When both ports are in use, the USB-C port delivers up to 20W and the USB-A port delivers up to 12W.

## Universal Compatibility:

The Anker 323 Charger is compatible with a wide range of devices, including:

- **USB-C Port:** iPhone 12 series and later (including iPhone 16/15/14 series), iPad/iPad Mini, Samsung Galaxy, Google Pixel, and other USB-C enabled smartphones and tablets.
- **USB-A Port:** Older iPhone models (iPhone 7 and earlier), Samsung S9 and earlier, AirPods, Apple Watch, and other USB-A powered accessories.

# Universal Compatibility

## USB-C Port



iPhone 14 Series  
iPhone 13 Series  
iPhone 12 and later



iPad / iPad mini 2022  
and More



Samsung / Pixel  
LG / Sony



MacBook Air  
Series

## USB-A Port



iPhone 7 and Earlier  
and More



Samsung S9 and  
Earlier



AirPods



Apple Watch



The Anker 323 Charger offers broad compatibility with a wide range of smartphones, tablets, and other USB-powered devices.

## 5. SAFETY INFORMATION

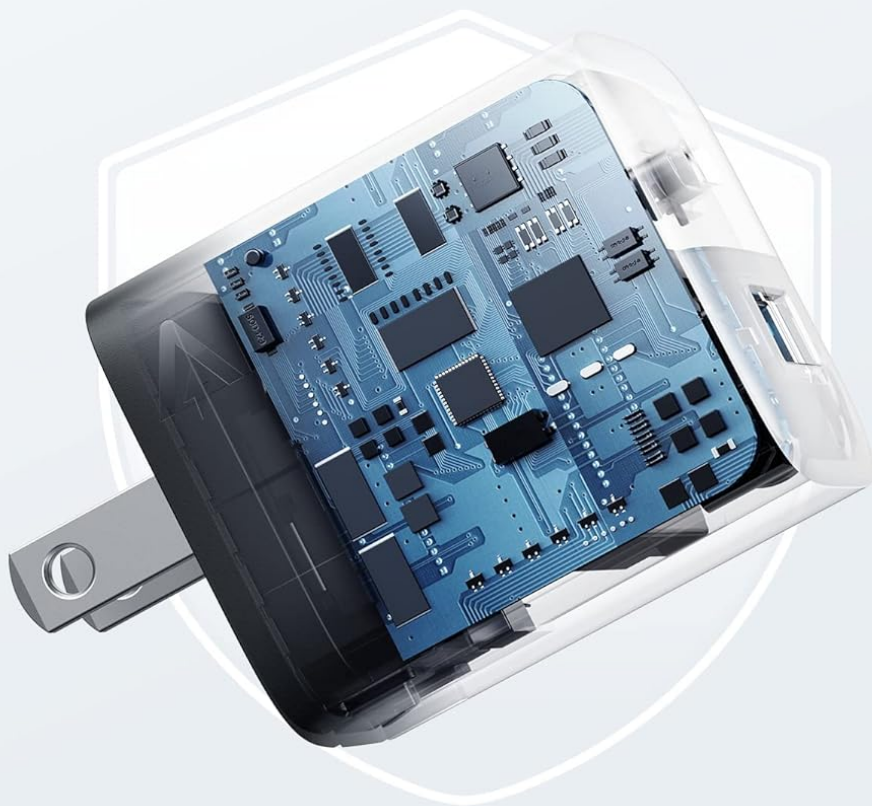
The Anker 323 Charger is equipped with the proprietary **ActiveShield Safety System**, which provides enhanced protection for your devices and the charger itself. This system continuously monitors the charger's temperature and adjusts power output to prevent overheating.

# ActiveShield

Monitors Temperature

# 570,000

Times Per Night



Equipped with ActiveShield technology, the charger continuously monitors temperature to protect your devices from overheating.

## General Safety Precautions:

- Do not expose the charger to liquids, moisture, or extreme temperatures.
- Avoid dropping or subjecting the charger to strong impacts.
- Do not attempt to disassemble, repair, or modify the charger.
- Keep out of reach of children.
- Ensure proper ventilation when charging.

## 6. TROUBLESHOOTING

## Device Not Charging:

- Ensure the charger is securely plugged into a working wall outlet.
- Verify that the charging cable is properly connected to both the charger and your device.
- Try using a different charging cable or a different port on the charger.
- Test the charger with a different device to confirm functionality.

## Slow Charging:

- Ensure your device and cable support fast charging. Using a non-fast charging cable or an incompatible device may result in slower speeds.
- If charging two devices simultaneously, the power output is shared, which may result in slower charging for each device compared to single-port use.
- Check if your device is running power-intensive applications in the background, which can affect charging speed.

## 7. SPECIFICATIONS

Feature	Specification
Model Number	A2331
Product Dimensions	1.37 x 1.37 x 1.57 inches
Item Weight	2.89 ounces
Input Voltage	120 Volts
Amperage	5 Amps
Total USB Ports	2 (1x USB-C, 1x USB-A)
Special Feature	Fast Charging, Foldable Plug, ActiveShield Safety System
Compatible Devices	Smartphones, Tablets, Smartwatches
Manufacturer	Anker

# Ultra-Compact

# 45%<sup>0</sup> Smaller

Than an Original 30W Charger



Note: Data based on internal lab testing.  
Dimensions and weight may vary: 1.37 × 1.37 × 1.57 in; 2.89 oz.

Its ultra-compact design makes the Anker 323 Charger highly portable, ideal for travel.

## 8. WARRANTY AND SUPPORT

Anker provides a comprehensive welcome guide with your purchase. For detailed warranty information, product registration, or technical support, please refer to the welcome guide or visit the official Anker website. You can also contact Anker customer service for assistance.

