Amazon Echo Show 8 (2nd Gen)

Amazon Echo Show 8 (2nd Gen) User Manual

Model: Echo Show 8 (2nd Gen) - 2021 Release

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1. PRODUCT OVERVIEW

The Amazon Echo Show 8 (2nd Gen) is a smart display featuring an 8-inch HD touchscreen, a 13 MP camera, and stereo speakers. It integrates with Alexa to provide entertainment, facilitate video calls, manage smart home devices, and display visual information.

Figure 1.1: Amazon Echo Show 8 (2nd Gen) device.

2. Setup Guide

2.1 Unboxing and Initial Placement

Carefully remove the Echo Show 8 and its accessories from the packaging. The box typically includes:

- Echo Show 8 device
- Power adapter (30W) with cable (4.9 ft.)
- Quick start guide

Place the device on a stable, flat surface within reach of a power outlet and a strong Wi-Fi signal. Ensure adequate ventilation around the device.

2.2 Power Connection

1. Connect the power adapter cable to the power port on the back of the Echo Show 8.

2. Plug the power adapter into a wall outlet.
3. The device will automatically power on and display the Amazon logo.

2.3 Wi-Fi and Alexa App Setup

Follow the on-screen instructions to connect your Echo Show 8 to your Wi-Fi network. The device supports dual-band Wi-Fi (802.11a/b/g/n/ac). For optimal functionality, download the Alexa app on your mobile device (compatible with Fire OS, Android, and iOS) and sign in with your Amazon account. The Alexa app allows for advanced settings and skill management.
Amazon Wi-Fi Simple Setup can streamline the connection process for compatible smart devices.
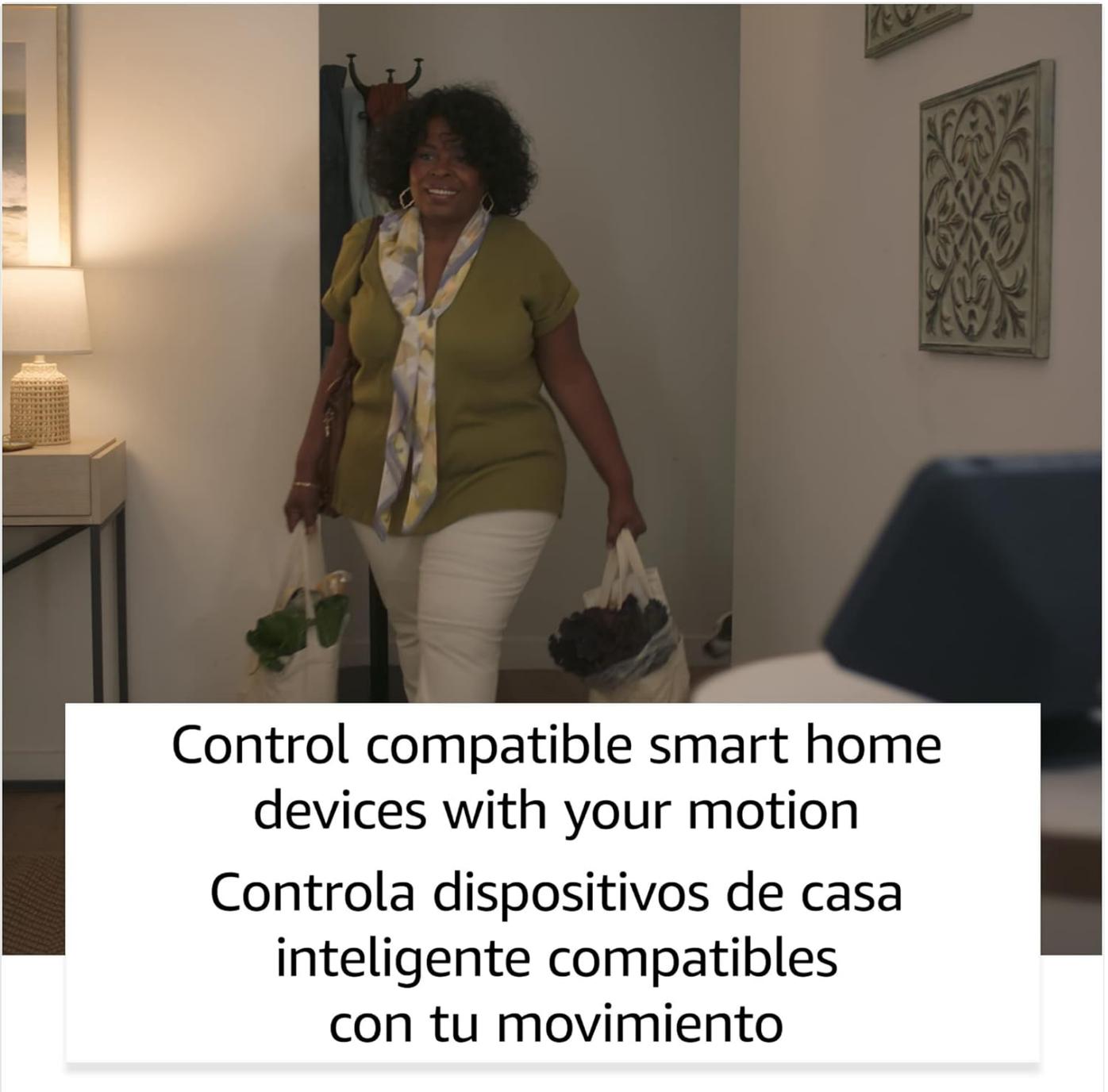
3. OPERATING INSTRUCTIONS

3.1 Voice and Touch Interaction

The Echo Show 8 responds to the wake word "Alexa". Speak clearly and naturally. You can also interact directly with the 8-inch HD touchscreen for navigation, selecting options, and viewing content.

3.2 Video Calls and Camera Features

The device features a 13 MP camera with auto-framing, which keeps you centered during video calls. To initiate a call, say, "Alexa, call [contact name]."

Figure 3.1: Video calls with 13 MP camera and auto-framing.

3.3 Smart Home Control

Manage compatible smart home devices using your voice, the interactive display, or motion. You can view live feeds from compatible cameras or control lights and thermostats. The built-in camera allows you to "look in" when you are away.
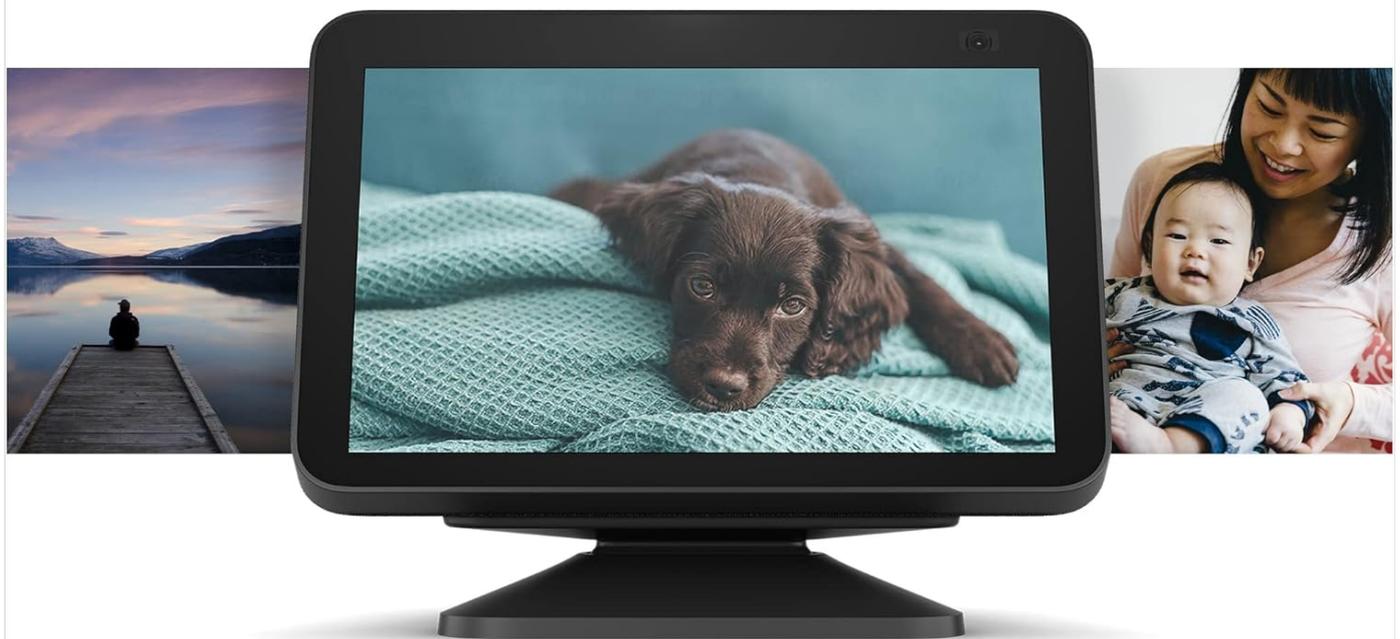
Figure 3.2: Controlling smart home devices with motion.

3.4 Entertainment and Media

Enjoy TV shows and movies in HD from services like Prime Video and Netflix. Stream music from Amazon Music, Spotify, and TuneIn, or connect via Bluetooth to external speakers. Say, "Alexa, play [song/artist]" or "Alexa, open Netflix."

Stand sold separately
Base se vende por separado

Show off your photos in any light
Muestra tus fotos bajo cualquier luz

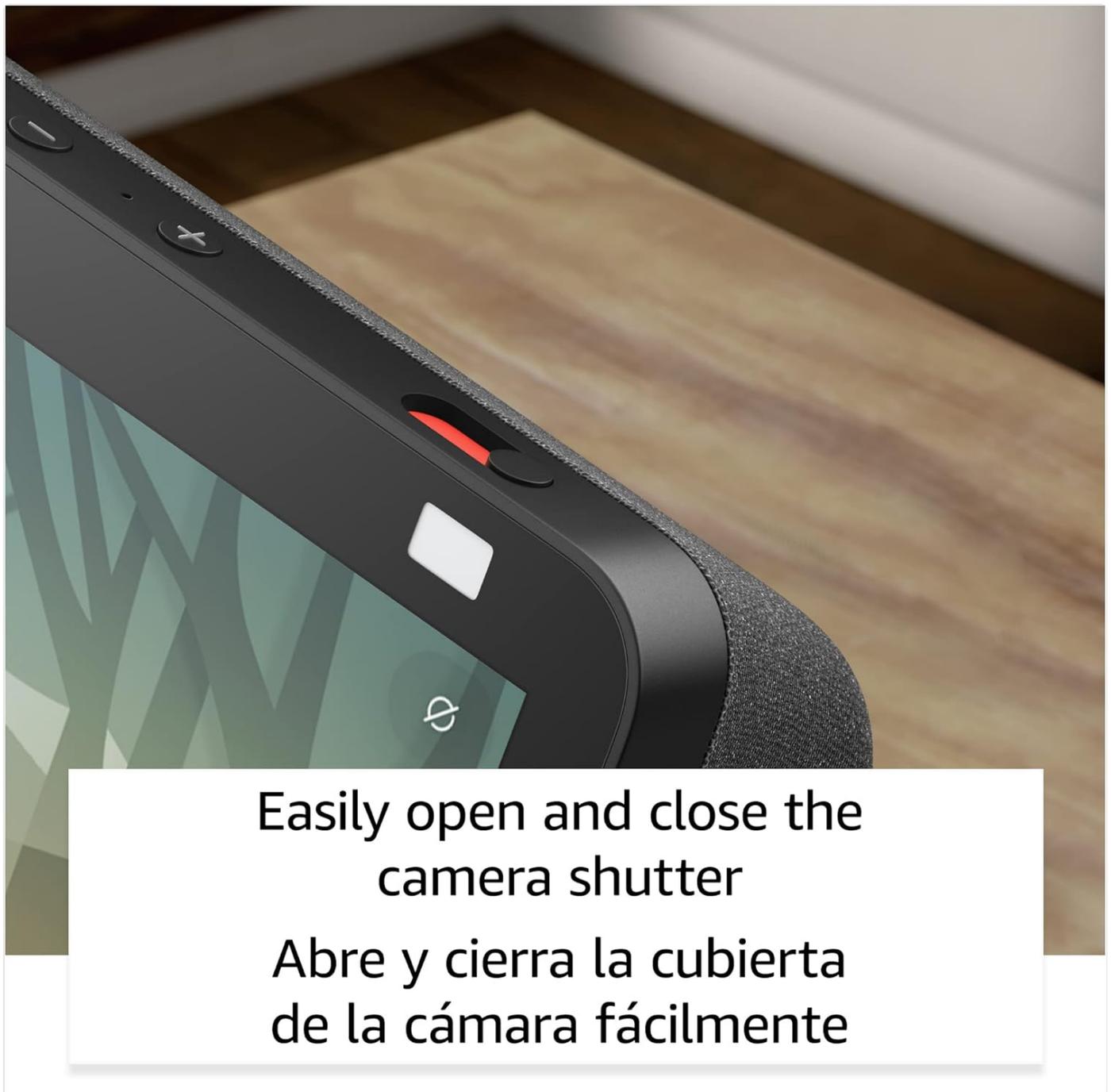Figure 3.3: Voice control for music and TV shows.

3.5 Photo Display

Turn your home screen into a digital photo frame using Amazon Photos. Adaptive color technology helps your photos look natural in various lighting conditions.

3.6 Privacy Features

The Echo Show 8 includes multiple privacy controls:

- **Microphone/Camera Off Button:** Physically disconnects the microphone and camera.
- **Built-in Camera Shutter:** A physical slider to cover the camera lens.
- **Wake Word Technology:** The device only starts recording after detecting the wake word.
- **Streaming Indicators:** Visual indicators show when audio or video is being streamed to the cloud.
- **Voice Recording Management:** Ability to view and delete your voice recordings via the Alexa app or Alexa Privacy Hub.

Figure 3.4: Easily open and close the camera shutter.

4. Maintenance

4.1 Cleaning the Device

To clean your Echo Show 8, unplug it from the power outlet. Use a soft, lint-free cloth slightly dampened with water to wipe the screen and exterior. Avoid using abrasive cleaners, solvents, or aerosol sprays, as these can damage the device.

4.2 Software Updates

The Echo Show 8 automatically receives software security updates over Wi-Fi. Ensure your device is connected to the internet to receive these updates, which improve performance and security. You can check for updates manually through the device settings or the Alexa app.

5. Troubleshooting

5.1 Common Issues and Solutions

- **Device not powering on:** Ensure the power adapter is securely connected to both the device and a working wall outlet. Try a different outlet.
- **No Wi-Fi connection:**

  - Verify your Wi-Fi network is active and other devices can connect.
  - Restart your router and modem.
  - Go to the Echo Show 8 settings to re-enter Wi-Fi credentials or select a different network.
  - Ensure the device is within range of your Wi-Fi router.

- **Alexa not responding:**

  - Check if the microphone is muted (red light indicator). Press the microphone/camera off button to unmute.
  - Speak clearly and ensure you are within hearing range.
  - Restart the device by unplugging it for 30 seconds and plugging it back in.

- **Poor video call quality:**

  - Check your internet connection speed.
  - Ensure adequate lighting in your environment.
  - Clean the camera lens with a soft cloth.

- **Screen not responding:** Restart the device. If the issue persists, perform a factory reset (refer to the Alexa app for instructions, as this will erase all data).

6. TECHNICAL SPECIFICATIONS

Feature	Specification
Size	200mm x 135mm x 99mm (7.9"x 5.4"x 3.9")
Weight	36.6 oz (1037 grams)
Display	8.0" touch screen
Camera	13 MP camera with built-in shutter
Wi-Fi Connectivity	Dual-band Wi-Fi (802.11a/b/g/n/ac). Does not support ad-hoc networks.
Bluetooth Connectivity	A2DP support for audio streaming, AVRCP for voice control of connected mobile devices. Bluetooth speakers requiring PIN codes are not supported.
Audio	52 mm (2.0") neodymium speakers with passive bass radiator.
Processor	MediaTek MT 8183
System Requirements	Wi-Fi connection. Alexa app compatible with Fire OS, Android, iOS, and web browsers.
Generation	Echo Show 8 (2nd Gen) - 2021 release
Language	Alexa speaks English and Spanish

Note: Actual size and weight may vary by manufacturing process. Photo quality/size may vary.

7. WARRANTY INFORMATION

The Amazon Echo Show 8 (2nd Gen) includes a 1-year limited warranty and service. Use of the device is subject to these terms. For detailed warranty information, please refer to the documentation included with your product or visit the official Amazon support website.

8. CUSTOMER SUPPORT

For further assistance, technical support, or to access additional resources, please visit the Amazon Devices Support page or contact Amazon Customer Service directly.
Online Support: Amazon Devices Support
Alexa Privacy Hub: Learn about Alexa Privacy
Manage Your Content and Devices: Manage Your Devices