

Shark NV770, NV771

Shark Genuine OEM Crevice/Dust Brush Combo Tool User Manual

Models: NV770, NV771 | Part Number: 257FLI771

INTRODUCTION

This manual provides instructions for the Shark Genuine OEM Crevice/Dust Brush Combo Tool, designed for use with Shark DuoClean Lift-Away Speed vacuum cleaner models NV770 and NV771. This accessory combines two essential cleaning functions into one tool: a crevice tool for reaching tight spaces and a dusting brush for cleaning various surfaces.

Using genuine OEM replacement parts is recommended to ensure optimal performance of your Shark vacuum and to maintain warranty validity.

SETUP AND COMPATIBILITY

Before attaching the combo tool, verify that your Shark vacuum cleaner is one of the compatible models: **NV770** or **NV771**. Many Shark replacement parts may appear similar, so confirming your model number is crucial for proper fit and function.

Attaching the Combo Tool:

1. Ensure your vacuum cleaner is turned off and unplugged from the power outlet.
2. Locate the accessory port on your Shark vacuum. This is typically found on the wand or hose handle.
3. Align the opening of the Crevice/Dust Brush Combo Tool with the accessory port.
4. Push the tool firmly onto the port until it clicks securely into place. Do not force the attachment.



Image: The Shark Crevice/Dust Brush Combo Tool, showing its design and how it connects to a vacuum hose. The tool features a narrow crevice end and a brush attachment.

OPERATING INSTRUCTIONS

The combo tool offers two distinct cleaning functions:

Using the Crevice Tool:

- For narrow spaces, corners, and edges, use the pointed end of the tool without the brush engaged.
- This is ideal for cleaning between couch cushions, along baseboards, in car interiors, and other hard-to-reach areas.

Using the Dusting Brush:

- To use the dusting brush, slide the brush attachment down over the crevice tool end until it locks into position.
- The soft bristles are suitable for cleaning delicate surfaces such as blinds, shelves, lampshades, keyboards, and upholstery.
- Recommended for use on various surfaces including carpet, hard floors, hardwood, rugs, and tile floors.

MAINTENANCE AND CARE

Regular maintenance of your combo tool ensures its longevity and effective performance.

Cleaning the Tool:

- After each use, inspect the crevice tool and dusting brush for any accumulated debris, hair, or lint.
- Remove any large debris by hand. For stubborn dirt, a damp cloth can be used to wipe down the plastic parts.
- If the dusting brush bristles become matted or dirty, gently clean them with a soft brush or by hand. Avoid harsh chemicals or abrasive cleaners.
- Ensure the tool is completely dry before reattaching it to the vacuum or storing it.

Storage:

Store the combo tool in a clean, dry place, away from direct sunlight or extreme temperatures, to prevent material degradation.

TROUBLESHOOTING

If you encounter issues with your Crevice/Dust Brush Combo Tool, consider the following:

- **Tool does not fit or attach securely:** Double-check that your vacuum model is indeed NV770 or NV771. Ensure the tool is aligned correctly with the accessory port and pushed firmly until it clicks. Do not force the attachment, as this can cause damage.
- **Dusting brush bristles are falling out or tool is breaking:** Inspect the tool for any visible damage or wear. Ensure it is not being subjected to excessive force during use or storage. If the tool is new and exhibits premature wear, refer to the warranty information.
- **Reduced suction when using the tool:** Verify that the tool is securely attached and there are no blockages in the tool itself or the vacuum's hose/wand. Ensure the vacuum's filters are clean and the dust cup is empty.
- **Missing components upon receipt:** If the product arrived incomplete, contact the seller or manufacturer immediately to report the issue.

SPECIFICATIONS

Brand	Shark
Manufacturer Part Number	257FLI771
Compatible Models	Shark DuoClean Lift-Away Speed NV770, NV771
Item Type Name	Crevice/Dust Brush Combo Tool
Included Components	Brush (integrated with crevice tool)
Item Weight	0.27 Pounds
Head Material	Microfiber
Handle Material	Plastic

Color	Black
Recommended Uses	Carpet, Hard Floor, Hardwood, Rug, Tile Floor

WARRANTY AND SUPPORT

This Shark Genuine OEM replacement part is designed to meet high-quality standards. Using genuine OEM parts is important for maintaining the warranty of your Shark vacuum cleaner.

For specific warranty details, claims, or further product support, please refer to the documentation provided with your original Shark vacuum cleaner or visit the official Shark website. You may also contact Shark customer service directly for assistance with this accessory.

Shark Customer Support: www.sharkclean.com/support (This is a generic example link, please refer to official product documentation for exact contact information.)