

TOKVIA T102

TOKVIA T102 Mobile Phone for Elderly - Instruction Manual

Easy to Use Big Button Basic Cell Phone

INTRODUCTION

Welcome to the TOKVIA T102 Mobile Phone for Elderly. This phone is designed with simplicity and accessibility in mind, featuring large buttons, clear display, loud volume, and essential functions for easy communication. This manual will guide you through setting up and using your new phone.

WHAT'S IN THE BOX

- TOKVIA T102 Mobile Phone
- USB-C Charging Cable
- Power Adapter (UK Plug)
- Charging Dock
- Rechargeable Lithium-Ion Battery
- SIM Card Adaptors (Standard, Micro, Nano)
- User Manual (English)

Support 6 languages



Support standard/Micro/Nano SIM card

Image: All items included in the TOKVIA T102 product package.

PRODUCT OVERVIEW

The TOKVIA T102 features a simplified design for ease of use. Key components include:

- **Large Keypad:** Clearly marked, large buttons for easy dialing and navigation.
- **1.77-inch Color LCD Display:** Bright and clear screen with large fonts.
- **SOS Emergency Button:** Prominently located on the back for quick access in emergencies.
- **USB-C Port:** Modern, reversible charging port for convenient connection.
- **Charging Dock:** Provides a stable and easy way to charge the phone.
- **Flashlight:** Integrated at the top for convenience.
- **Volume Keys:** Dedicated buttons on the side for easy volume adjustment.
- **Keypad Lock/Unlock Slider:** Simple slider on the side to prevent accidental presses.



Image: Front view of the TOKVIA T102 phone with its large keypad and USB-C port, alongside a view of the phone in its charging dock with photo contacts displayed.



Image: Diagram illustrating the dimensions of the TOKVIA T102 phone.

SETUP

1. SIM Card and Battery Installation

Your TOKVIA T102 phone supports all SIM card formats (Standard, Micro, Nano) and comes with adaptors. Ensure the phone is powered off before installation.

1. Remove the back cover of the phone.
2. Insert your SIM card into the designated slot. Refer to the diagram inside the phone for correct orientation.
3. Insert the battery into its compartment, ensuring the gold contacts align.
4. Replace the back cover.



Image: Internal view of the phone showing the SIM and battery slots.

2. Charging the Phone

The TOKVIA T102 can be charged using the included USB-C cable directly or via the convenient charging dock.

- **Using the Charging Dock:** Connect the USB-C cable to the power adapter and then to the charging dock. Place the phone into the dock. The phone will begin charging automatically.
- **Direct USB-C Charging:** Connect the USB-C cable directly to the phone's USB-C port and then to the power adapter. The USB-C port is reversible, so it does not matter which side is up.

A full charge provides approximately 6 hours of continuous talk time and over 250 hours of standby time.

Convenient to charge, easy to find

7+ days long battery life



Type C port (Does not matter which side is up)

Image: The TOKVIA T102 phone being charged via USB-C cable and placed in its charging dock, illustrating the ease of charging.

USB Type C Fast Charging Cable

The charging speed is twice that of the General cable

Charging Base

Convenient to charge
Easy to find the mobile

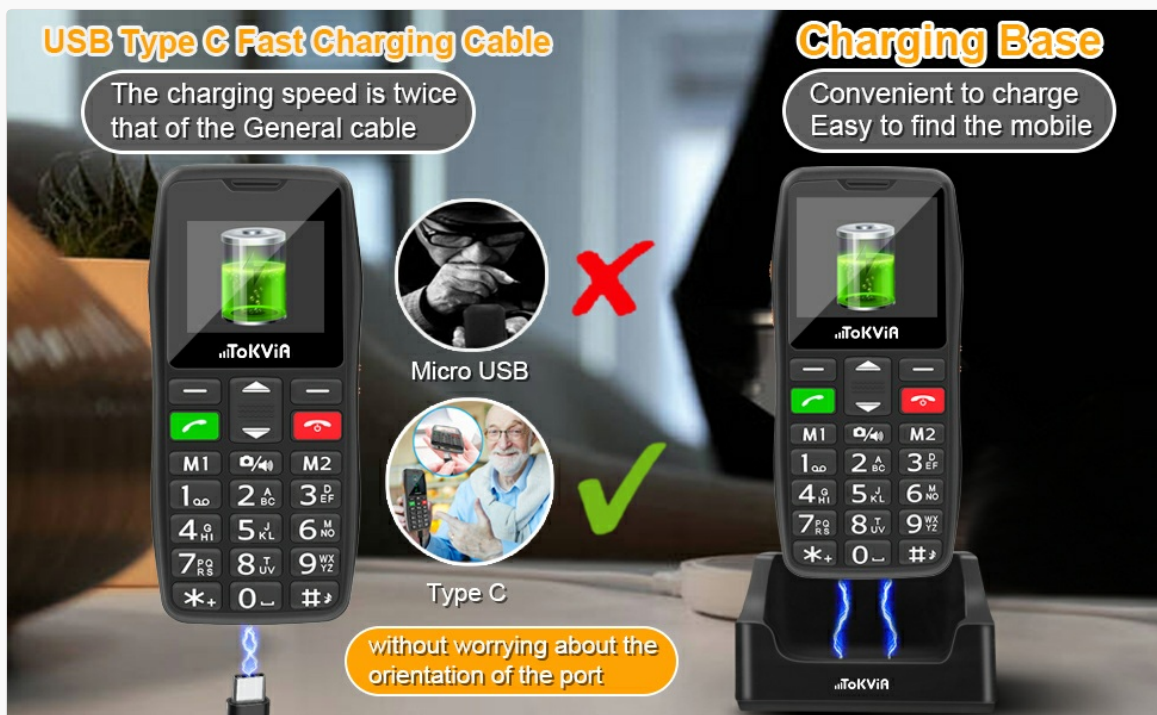


Image: Visual comparison showing the ease of use of the USB-C port compared to older Micro USB, beneficial for elderly users.

OPERATING INSTRUCTIONS

1. Power On/Off

- **Power On:** Press and hold the red 'End Call' button until the screen lights up.
- **Power Off:** Press and hold the red 'End Call' button until the power off options appear, then select 'Power Off'.

2. Making and Receiving Calls

- **Making a Call:** Dial the number using the large keypad. The phone provides voice broadcast of numbers as you type. Press the green 'Call' button to initiate the call.
- **Receiving a Call:** When the phone rings, press the green 'Call' button to answer.
- **Ending a Call:** Press the red 'End Call' button.

3. SOS Emergency Button

The large orange SOS button on the back of the phone is a critical safety feature. You can set up to 5 emergency contact numbers.

- **Setup:** Navigate to the SOS settings in the phone's menu to add your emergency contacts.
- **Activation:** In an emergency, press and hold the SOS button for 3 seconds. The phone will automatically dial the emergency numbers in sequence and send a pre-set text message to them.



Image: Illustration of the SOS emergency button in action, showing how it can call and message up to 5 pre-set contacts.

4. Speed Dial and Photo Contacts

The phone offers multiple ways to quickly dial frequently used numbers.

- **M1 and M2 Keys:** Dedicated M1 and M2 buttons can be programmed for direct dialing of two important contacts.
- **Photo Contacts:** Assign photos to your contacts for easy visual identification and dialing. (Requires a micro-SD card, not included).
- **Digits 2-9 Speed Dial:** Program numbers to be dialed by pressing and holding a number key (2-9).

Support speed dial, photo contacts



Image: The phone screen showing photo contacts, simplifying dialing for users who prefer visual cues.

Video: Demonstrates the phone's features including SOS, speed dial, and photo contacts.

5. Volume Adjustment and Keypad Lock

- **Volume:** Use the dedicated volume keys on the left side of the phone to increase or decrease call and ringtone volume. The phone features a loud ringtone and clear audio.
- **Keypad Lock:** Slide the lock button on the right side of the phone up or down to lock/unlock the keypad, preventing accidental presses.



Image: The phone displaying large numbers and highlighting its loud ringtone and large buttons for easy visibility and use.

6. Flashlight

To activate the built-in flashlight, simply press and hold the '0' button on the keypad.



Image: The phone's flashlight feature in use, providing illumination.

7. FM Radio

The TOKVIA T102 includes an FM radio that can be played through the phone's speaker, without the

need for headphones.

Image: An elderly person enjoying the phone's FM radio feature, which plays through the speaker.

8. Other Functions

The phone also includes several other useful features:

- **Camera:** For basic photo capture (requires micro-SD card).
- **Speaker:** For hands-free calls and FM radio.
- **Video/Music Player:** For media playback (requires micro-SD card).
- **Alarm Clock:** Set reminders and wake-up calls.
- **Calculators:** Basic arithmetic functions.
- **Calendar:** Keep track of dates and events.
- **Bluetooth:** For connecting to compatible accessories.
- **Memo:** For quick notes.



Image: Overview of the phone's functional and simplified operating system, showing icons for various features.

MAINTENANCE

- Keep the phone dry and away from extreme temperatures.
- Clean the screen and body with a soft, dry cloth.
- Avoid dropping the phone or subjecting it to strong impacts.
- Charge the battery regularly to maintain its lifespan.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Phone does not power on	Battery is low or not installed correctly.	Charge the phone for at least 30 minutes. Reinstall the battery.
Cannot make/receive calls	No SIM card, incorrect SIM installation, or network incompatibility.	Ensure SIM card is correctly inserted. Verify your SIM card is 2G compatible and not from Three Network or iD Mobile.
Poor call quality	Weak network signal.	Move to an area with better network coverage.
Keypad unresponsive	Keypad is locked.	Slide the keypad lock switch on the right side of the phone to unlock.





SPECIFICATIONS

- **Model:** T102
- **Brand:** TOKVIA
- **Screen Size:** 1.77 Inches
- **Resolution:** 240 x 320
- **Operating System:** Nucleus OS
- **Battery:** 1 Lithium Ion (included)
- **Talk Time:** Up to 6 hours
- **Standby Time:** 250+ hours
- **Internal Memory:** 32 MB RAM
- **Expandable Memory:** Up to 32GB MicroSD (not included)
- **Dimensions:** 12.7 x 5.9 x 1.4 cm
- **Weight:** 81 g
- **Network Compatibility:** 2G only (Does not work with 3G/4G SIM from Three Network and iD Mobile)
- **Languages Supported:** German, English, French, Spanish, Polish, Italian, Romanian

WARRANTY AND SUPPORT

Your TOKVIA T102 Mobile Phone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions. For technical support or further assistance, please contact TOKVIA customer service through the contact information provided on the product packaging or official website.

Related Documents - T102

	<p>Tokvia T102 Quick Reference Manual</p> <p>This document provides a quick reference guide for the Tokvia T102 mobile phone, covering its general view, insertion of SIM and SD cards, battery insertion and charging, basic operations, and advanced functions.</p>
	<p>TOKVIA T201 Quick Reference Manual</p> <p>A quick reference manual for the TOKVIA T201 mobile phone, covering setup, operation, and features.</p>
	<p>G06 True Wireless Earbuds User Manual</p> <p>Comprehensive user manual for the G06 True Wireless Earbuds, covering specifications, operation, pairing, charging, and FCC compliance.</p>
	<p>AULA WIND T102 Membrane Keyboard and Mouse Combo User Manual</p> <p>User manual for the AULA WIND T102 Membrane Keyboard and Mouse Combo, detailing features, specifications, and shortcut functions.</p>