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› Kwikset Balboa Interior Privacy Door Handle (Model 93002-024) User Manual

Kwikset 93002-024

Kwikset Balboa Interior Privacy Door Handle User Manual

Model: 93002-024



Image 0.1: Kwikset Balboa Interior Privacy Door Handle, Matte Black finish.

1. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before installation and use. Keep this manual for future reference.

- Ensure all components are present before beginning installation.
- Use appropriate tools and wear safety glasses during installation.
- Do not use abrasive cleaners on the finish.
- This product is designed for interior use only.

2. WHAT'S IN THE BOX

Verify that all the following components are included in your package:

- Exterior Lever Assembly
- Interior Lever Assembly
- Adjustable Latch
- Strike Plate
- Mounting Screws
- Emergency Unlock Tool
- Installation Guide (refer to the included printed guide for detailed steps)



Image 2.1: All components included in the Kwikset Balboa Privacy Door Handle package.

3. SETUP AND INSTALLATION

Installation typically requires only a Phillips head screwdriver and can be completed in minutes. For detailed, step-by-step instructions with diagrams, please refer to the separate printed installation guide included in your package.

3.1 Door Preparation

- **Door Thickness:** This lever fits standard door thicknesses from 1-3/8 inches (35mm) to 1-3/4 inches (44mm).
- **Backset:** The adjustable latch accommodates backsets of 2-3/8 inches (60mm) or 2-3/4 inches (70mm). Adjust the latch by twisting it during installation to match your door's backset.

3.2 Lever Reversibility

The Kwikset Balboa lever is reversible, allowing it to be installed on both left-handed and right-handed doors without modification.

3.3 General Installation Steps (Summary)

1. Install the latch into the door edge.
2. Install the exterior lever assembly.
3. Install the interior lever assembly, securing it with screws.
4. Install the strike plate on the door frame.
5. Test the operation of the lever and lock.



Image 3.1: Kwikset Balboa lever installed on a door (left) and the latch mechanism (right).

4. OPERATING INSTRUCTIONS

4.1 Privacy Function

This privacy lever is designed for interior doors where privacy is desired, such as bedrooms and bathrooms.

- **Locking from Inside:** To lock the door from the inside, rotate the thumb turn button located on the interior lever.
- **Unlocking from Inside:** To unlock the door from the inside, rotate the thumb turn button in the opposite direction, or simply turn the interior lever.
- **Unlocking from Outside (Emergency):** In case of an emergency, the door can be unlocked from the outside using the provided emergency unlock tool. Insert the tool into the small hole on the exterior lever and push or turn as indicated in the detailed installation guide.



Image 4.1: The Kwikset Balboa Privacy Lever showing the thumb turn mechanism for locking.

5. MAINTENANCE

To ensure the longevity and appearance of your Kwikset Balboa door lever, follow these simple maintenance guidelines:

- **Cleaning:** Clean the lever with a soft, damp cloth. Do not use abrasive cleaners, solvents, or polishing agents, as these can damage the finish.
- **Lubrication:** The internal mechanism is factory-lubricated and generally does not require additional lubrication under normal use. If the lever action becomes stiff over time, a small amount of graphite lubricant can be applied to the latch bolt.

- **Tightening Screws:** Periodically check and tighten any loose mounting screws to ensure secure operation.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Lever is loose or wobbly.	Mounting screws are loose.	Tighten the mounting screws on the interior lever assembly.
Latch does not retract fully or sticks.	Misalignment or debris in the latch mechanism.	Check for obstructions in the door frame or latch bore. Ensure the latch is installed correctly and screws are not overtightened. Apply a small amount of graphite lubricant if needed.
Privacy lock does not engage or disengage.	Internal mechanism misalignment or damage.	Recheck installation steps, especially how the interior and exterior levers connect. If the issue persists, contact Kwikset customer support.
Door does not close properly or rattles.	Strike plate misalignment.	Adjust the position of the strike plate on the door frame to ensure proper alignment with the latch bolt.

7. SPECIFICATIONS

Brand	Kwikset
Model Number	93002-024
Color	Matte Black
Product Dimensions	6.9"L x 6.1"W
Item Weight	1.1 pounds
Material	Zinc Alloy (Metal)
Door Thickness Compatibility	1-3/8" to 1-3/4"
Backset Compatibility	Adjustable 2-3/8" or 2-3/4"
Lock Type	Privacy (Turn Lock)
Hand Orientation	Reversible
Certifications	Grade 3 BHMA certified
Indoor/Outdoor Usage	Indoor

ADDITIONAL PRODUCT INFORMATION

Kwikset Quality Overview

Your browser does not support the video tag.

Video: An overview of Kwikset's commitment to quality and manufacturing processes.

Kwikset SmartKey Security Features

Your browser does not support the video tag.

Video: Learn about Kwikset's SmartKey Security technology, offering enhanced protection against common break-in methods.

8. WARRANTY INFORMATION

Kwikset products are backed by a **lifetime mechanical and finish warranty**. This warranty covers defects in material and workmanship for the lifetime of the original residential user. For full details, terms, and conditions of the warranty, please refer to the official Kwikset warranty documentation or visit the Kwikset website.

9. CUSTOMER SUPPORT

If you have any questions, require assistance with installation, or need to report a warranty claim, please contact Kwikset customer service. You can find contact information and additional resources on the official Kwikset website:

[Visit Kwikset Official Website](#)

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