HP TE01-3022

HP Envy Desktop TE01-3022 User Manual

Model: TE01-3022

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP Envy Desktop TE01-3022. This desktop PC is designed for productivity, content creation, and gaming, featuring a 12th Generation Intel Core i7-12700 processor, 16 GB RAM, 512 GB SSD, and 1 TB SATA Hard Drive, running Windows 11 Pro.

2. WHAT'S IN THE BOX

Image: HP Envy Desktop PC with included keyboard and mouse.

- HP Envy Desktop PC (Model TE01-3022)
- Wired Keyboard
- Wired Mouse
- Power Adapter
- Setup Poster (Quick Start Guide)

3. SETUP INSTRUCTIONS

3.1 Connecting Peripherals

1. **Connect Monitor:** Connect your monitor to the desktop PC using an HDMI or VGA cable. Ensure the monitor is powered on.
2. **Connect Keyboard and Mouse:** Plug the wired keyboard and mouse into the available USB ports on the desktop.
3. **Connect Power:** Connect the power adapter to the desktop PC and then plug it into a power outlet.
4. **Connect to Network (Optional):** For a wired connection, plug an Ethernet cable into the Ethernet port. For wireless, Wi-Fi is built-in and can be configured during initial setup.

Modern entertainment

Elevate movie night as your HP desktop computer features support for immersive, 5.1 surround sound.

Connect and stream smoothly thanks to the Wi-Fi® and Bluetooth® combo with MU-MIMO support for multi-device homes.

Image: Rear view of the HP Envy Desktop, highlighting various connectivity ports including HDMI, VGA, and USB ports.

3.2 Initial Power On and Windows Setup

1. Press the power button on the front of the desktop PC.
2. Follow the on-screen instructions to complete the Windows 11 Pro setup. This includes selecting your region, connecting to a network, and creating a user account.
3. Allow Windows to install any necessary updates after the initial setup.

Your browser does not support the video tag.

Video: A short demonstration of the HP Envy Desktop's easy-to-access front ports, including USB and card reader, for connecting various devices.

4. OPERATING INSTRUCTIONS

4.1 General Usage and Performance

The HP Envy Desktop is equipped with a 12th Generation Intel Core i7-12700 processor and 16 GB of DDR4 RAM, providing robust performance for multitasking, running demanding applications, and general computing tasks. The 512 GB SSD ensures fast boot-up times and quick application loading, while the 1 TB SATA hard drive offers ample storage for documents, media, and other files.

Tomorrow's graphics card

Create in dazzling detail or smoothly stream 4K content with your PC's integrated Intel® UHD Graphics 770.

Image: HP Envy Desktop connected to a monitor displaying creative editing software, demonstrating its capability for content creation.

4.2 Graphics and Multimedia

Integrated Intel UHD Graphics 770 supports 4K visuals and smooth streaming. The desktop also features support for immersive 5.1 surround sound, enhancing your multimedia experience for movies and gaming.

Sustainable design

- This HP PC includes water-based paint in the design.

- EPEAT® Silver registered and ENERGY STAR® certified.

- Packaging materials are 100% sustainably sourced and recyclable.

Image: HP Envy Desktop integrated into a modern entertainment setup, showcasing its suitability for multimedia consumption.

4.3 Connectivity

The desktop includes Wi-Fi (2x2) and Bluetooth connectivity for wireless accessories and network access. It also features a variety of ports:

- 1x SuperSpeed USB Type-C
- 4x SuperSpeed USB Type-A

- 4x USB 2.0 Type-A
- VGA port
- HDMI Out 1.4b
- Ethernet port
- Headphone/Microphone combo jack

5. MAINTENANCE

5.1 General Care

- Keep the desktop in a well-ventilated area to prevent overheating.
- Regularly clean the exterior with a soft, dry cloth. Avoid liquid cleaners directly on the device.
- Ensure all cables are securely connected.

5.2 Software Updates

Keep your Windows 11 Pro operating system and drivers updated to ensure optimal performance and security. Windows updates are typically automatic, but you can manually check for updates through the Settings menu.

5.3 Sustainable Design

This HP PC incorporates water-based paint in its design and is EPEAT Silver registered and ENERGY STAR certified, reflecting a commitment to environmental sustainability.

Inspired design

This powerful PC is designed to fit perfectly in your workspace and inspire your creative work.

HP 310 Black Wired Keyboard and Mouse Combo

6.12 in

13.28 in

11.97 in

Image: Three HP Envy Desktops in an abstract water environment, symbolizing the product's sustainable design features.

6. TROUBLESHOOTING

- **No Power:** Ensure the power adapter is securely connected to both the desktop and a working power outlet.
- **No Display:** Verify that the monitor is powered on and correctly connected to the desktop via HDMI or VGA. Try a different cable or monitor if available.

- **Slow Performance:** Check for background applications consuming resources. Ensure Windows and drivers are up to date. Consider restarting the system.
- **Connectivity Issues:** For Wi-Fi, check your router and network settings. For wired connections, ensure the Ethernet cable is properly connected.
- **Peripheral Not Working:** Try connecting the keyboard or mouse to a different USB port. Ensure drivers are installed if required.

For further assistance, refer to the official HP support website or contact HP customer service.

7. SPECIFICATIONS

Feature	Detail
Model Number	TE01-3022
Processor	12th Gen Intel Core i7-12700 (2.1 GHz)
RAM	16 GB DDR4 SDRAM
Storage	512 GB SSD & 1 TB SATA Hard Drive
Graphics	Integrated Intel UHD Graphics 770
Operating System	Windows 11 Pro
Wireless Connectivity	Wi-Fi (2x2) & Bluetooth
Ports (Front)	USB Type-C, USB Type-A, Headphone/Mic Combo, SD Card Reader
Ports (Rear)	USB Type-A, USB 2.0 Type-A, VGA, HDMI Out 1.4b, Ethernet
Dimensions (LxWxH)	29 x 29 x 29 inches
Weight	16.12 pounds

8. WARRANTY INFORMATION

The HP Envy Desktop TE01-3022 comes with a **1-year limited hardware warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the warranty documentation included with your product or visit the official HP support website.

9. SUPPORT

For technical support, driver downloads, and additional product information, please visit the official HP support website. You can also find FAQs and community forums for common issues.

HP Official Support Website