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gorsun E19

gorsun E19 Bluetooth Neckband Headphones User Manual

Model: E19

Introduction

Thank you for choosing the gorsun E19 Bluetooth Neckband Headphones. This manual provides detailed instructions on how to set up, operate, and maintain your headphones to ensure optimal performance and longevity. Please read this manual thoroughly before using the product.



Image: gorsun E19 Bluetooth Neckband Headphones in use, demonstrating their suitability for active lifestyles.

Package Contents

Please check the package contents upon unboxing to ensure all items are present:

- gorsun E19 Bluetooth Neckband Headphones
- USB Type-C Charging Cable
- Eartips (S/M/L sizes)
- User Manual (this document)



Image: Visual representation of the gorsun E19 package contents, showing the headphones, charging cable, various eartip sizes, and the user manual.

Product Overview and Controls

Familiarize yourself with the headphone components and control buttons.

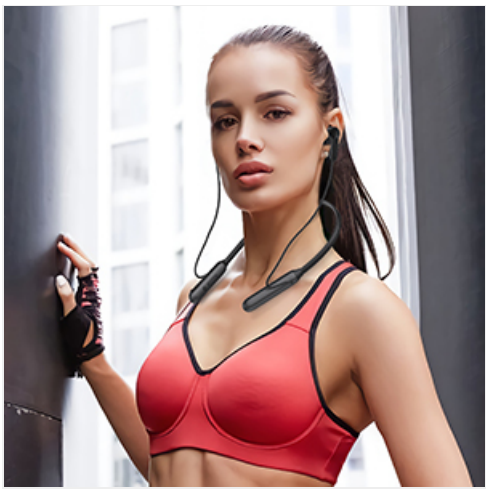


Image: Detailed diagram illustrating the location and function of the LED indicator, Type-C charging port, Power on/off button, Volume up/Next track button, and Volume down/Previous track button on the gorsun E19 neckband.

- **Power On/Off Button:** Used to power the headphones on or off.
- **Volume Up / Next Track Button (+):** Short press to increase volume, long press to skip to the next track.
- **Volume Down / Previous Track Button (-):** Short press to decrease volume, long press to go to the previous track.
- **Type-C Charging Port:** For connecting the charging cable.
- **LED Indicator:** Displays power, pairing, and charging status.

Charging the Headphones

Before first use, fully charge the headphones. A full charge takes approximately 1 hour and provides up to 15 hours of play time.

1. Connect the USB Type-C charging cable to the charging port on the neckband.
2. Connect the other end of the cable to a USB power source (e.g., computer, wall adapter).
3. The LED indicator will show a red light during charging and turn blue when fully charged.



Image: Information graphic highlighting the gorsun E19's 15-hour play time, 180mAh battery capacity, and 1-hour charging duration.

Setup and Pairing

Powering On/Off

- **To Power On:** Press and hold the Power On/Off button for approximately 1 second until the LED indicator flashes blue.
- **To Power Off:** Press and hold the Power On/Off button for approximately 3 seconds until the LED indicator flashes red and then turns off.

Bluetooth Pairing

The gorsun E19 headphones utilize Bluetooth 5.1 technology for a fast and stable connection.

1. Ensure the headphones are powered off.
2. Press and hold the Power On/Off button for about 5-7 seconds until the LED indicator flashes blue and red alternately. This indicates pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.

4. Select "gorsun E19" from the list of found devices.
5. Once connected, the LED indicator will flash blue slowly.



Image: A visual guide to connecting the gorsun E19 headphones via Bluetooth 5.1, showing a smartphone displaying the pairing process and a successful connection.

Wearing the Headphones

The lightweight silicone neckband is designed for comfort and stability.

- Place the neckband around your neck.
- Insert the earbuds into your ears. Choose the eartip size that provides the best seal and comfort for optimal sound quality and secure fit.
- The flexible silicone material allows for comfortable wear during various activities.



Image: Close-up view of the gorsun E19's flexible and silicone-coated neckband, emphasizing its lightweight and comfortable design.

Operating the Headphones

Music Playback

- **Play/Pause:** Short press the Power On/Off button.
- **Volume Up:** Short press the '+' button.
- **Volume Down:** Short press the '-' button.
- **Next Track:** Long press the '+' button.
- **Previous Track:** Long press the '-' button.

Call Management

- **Answer/End Call:** Short press the Power On/Off button.
- **Reject Call:** Long press the Power On/Off button.
- **Redial Last Number:** Double-press the Power On/Off button.

IPX5 Water Resistance

The gorsun E19 headphones feature an IPX5 water-resistant rating. This means they are protected against low-pressure water jets from any direction. They can resist light rain, sweat, and other liquid sprays, making them suitable for sports and outdoor activities. **Note:** IPX5 rating does not mean they are waterproof for submersion. Do not immerse the headphones in water.

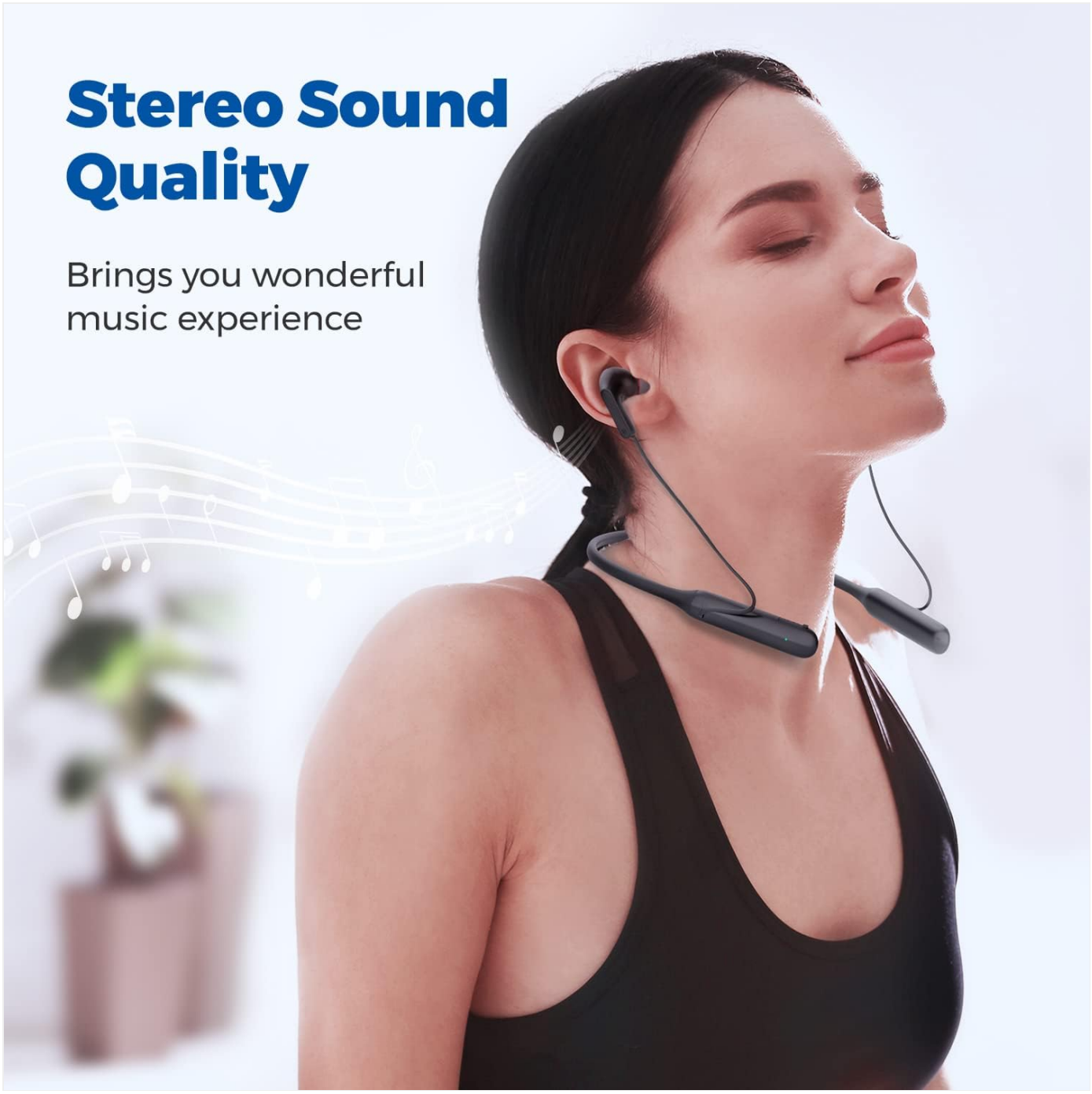


Image: Close-up of the gorsun E19 earbuds with water droplets, visually representing their IPX5 waterproof capability against sweat and light rain.

Maintenance

Proper maintenance ensures the longevity and performance of your headphones.

- **Cleaning:** Use a soft, dry cloth to wipe the headphones. Do not use abrasive cleaners or solvents. For earbuds, gently remove any earwax buildup with a small, soft brush.
- **Storage:** Store the headphones in a cool, dry place away from direct sunlight and extreme temperatures. Avoid storing them in humid environments.
- **Battery Care:** To preserve battery life, charge the headphones regularly, even if not in frequent use. Avoid fully depleting the battery for extended periods.

- **Avoid Damage:** Do not drop, disassemble, or modify the headphones. Keep them away from sharp objects.

Troubleshooting

If you encounter issues with your gorsun E19 headphones, refer to the following common solutions:

Problem	Solution
Cannot power on	Ensure the headphones are charged. Connect to a power source and try again.
Cannot pair with device	1. Ensure headphones are in pairing mode (LED flashes blue/red). 2. Turn off and on Bluetooth on your device. 3. Delete "gorsun E19" from your device's Bluetooth list and try pairing again. 4. Move closer to the device.
No sound	1. Check if headphones are connected to your device. 2. Adjust volume on both headphones and your device. 3. Try playing different audio. 4. Ensure the correct audio output is selected on your device.
Poor sound quality	1. Ensure earbuds are properly seated in your ears. 2. Try different eartip sizes. 3. Move closer to your device to avoid interference. 4. Check the audio source quality.
Microphone issues	1. Ensure the microphone is not obstructed. 2. Check if the headphones are selected as the input device on your phone/computer during calls.

Specifications

- **Model:** E19
- **Brand:** gorsun
- **Connectivity Technology:** Wireless (Bluetooth 5.1)
- **Wireless Communication Technology:** Bluetooth
- **Ear Placement:** In Ear
- **Form Factor:** In Ear
- **Water Resistance Level:** IPX5 (Waterproof)
- **Play Time:** Up to 15 hours
- **Charging Time:** Approximately 1 hour
- **Battery Capacity:** 180mAh
- **Charging Port:** USB Type-C
- **Material:** Silicone
- **Item Weight:** 3.84 ounces
- **Control Type:** Media Control
- **Special Features:** Sweatproof, Water-resistant, Foldable, Lightweight

Warranty and Support

gorsun products are designed for reliability and performance. For warranty information or technical support, please refer to the contact details provided with your purchase or visit the official gorsun website. Please retain your proof of purchase for warranty

claims.

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Model number, symptoms, what you tried, or the section of the manual you are using.

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