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OPPO Enco Air 2 Pro

OPPO Enco Air 2 Pro Bluetooth Truly Wireless In-Ear Earbuds User Manual

Model: Enco Air 2 Pro (ETE21 & ETE22)

1. INTRODUCTION

This manual provides detailed instructions for the proper use, setup, and maintenance of your OPPO Enco Air 2 Pro Bluetooth Truly Wireless In-Ear Earbuds. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

2. PACKAGE CONTENTS

Verify that all items are present in your product package:

- OPPO Enco Air 2 Pro Earbuds (Left and Right)
- Charging Case
- USB-C Charging Cable
- Multiple Sizes of Ear Tips (S, M, L)
- User Manual (this document)



The package includes the OPPO ENCO Air 2 Pro earbuds, charging case, USB-C charging cable, and multiple sizes of ear tips.

3. PRODUCT OVERVIEW

The OPPO ENCO Air 2 Pro earbuds are designed for a premium audio experience with advanced features.



The OPPO Enco Air 2 Pro earbuds and their charging case.

Key Features:

- **12.4 mm Titanized Diaphragm Drivers:** For powerful and clear sound.
- **Active Noise Cancellation (ANC):** Reduces ambient noise for immersive listening.
- **AI Noise Cancellation for Calls:** Enhances voice clarity during phone calls.
- **Up to 28 Hours of Listening Time:** Extended battery life with the charging case.
- **IP54 Dust and Water Resistance:** Protection against splashes and dust.
- **Bluetooth 5.2:** Stable and efficient wireless connectivity.
- **Fast Charging:** Quick power-ups for on-the-go use.
- **In-Ear Detection:** Automatic pause/play functionality.
- **Refractive Bubble Case Design:** A delicate and compact charging case.

Delicate and Compact

Refractive Bubble Case Design



The charging case features a delicate and compact refractive bubble design.

4. SETUP

4.1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case.
2. Connect the charging case to a power source using the provided USB-C cable.
3. The indicator light on the case will show charging status. A full charge is indicated when the light turns solid green or off.

Charge for 10 Minutes

Listen for 2 Hours



Fast charging allows for 2 hours of listening after only 10 minutes of charge.

Up to 28 Hours of Playback

Listen to Your Heart's Content



The earbuds and charging case provide up to 28 hours of total listening time.

4.2. Initial Pairing

1. Open the charging case with the earbuds inside. The indicator light will flash white, indicating pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for available Bluetooth devices and select "OPPO Enco Air 2 Pro".
4. Once connected, the indicator light on the case will turn off.

4.3. Wearing the Earbuds

Choose the ear tips that provide the best seal and comfort for optimal sound quality and Active Noise Cancellation performance. Insert the earbuds into your ears and rotate them gently until they fit securely.

Small & Convenient



The earbuds are designed to be small and convenient for everyday use.

5. OPERATING INSTRUCTIONS

5.1. Touch Controls

The earbuds feature touch-sensitive areas for various functions:

- **Double-tap:** Play/Pause music, Answer/End call.
- **Triple-tap:** Skip to the next track.
- **Press and hold (either earbud):** Toggle Active Noise Cancellation modes (ANC On/Transparency/ANC Off).
- **Press and hold (both earbuds):** Enter pairing mode (when not connected).

5.2. Active Noise Cancellation (ANC)

The ANC feature reduces ambient noise, allowing for a more focused listening experience. Toggle ANC modes by pressing and holding either earbud.

Active Noise Cancellation

Immerse Yourself in Music



Active Noise Cancellation helps immerse you in audio by reducing ambient sounds.

5.3. AI Noise Cancellation for Calls

The earbuds utilize dual microphones and AI algorithms to filter out background noise during calls, ensuring your voice is heard clearly.

Dual-Mic AI Noise Cancellation for Calls

Hear and Be Heard Clearly



Dual microphones with AI noise cancellation ensure clear voice transmission during calls.

5.4. Enco Live Effects

Customize your audio experience with Enco Live Effects, offering optimized sound profiles such as Bass Boost and Clear Vocals. These can typically be managed through the associated OPPO HeyMelody app.

Enco Live Effects

Bass Boost and Clear Vocals



Enco Live Effects offer optimized sound profiles for enhanced bass or clear vocals.

5.5. In-Ear Detection

The earbuds automatically pause playback when removed from your ears and resume when reinserted.

In-Ear Detection

Smart control , Auto Pause & Play



In-ear detection automatically pauses playback when earbuds are removed and resumes when reinserted.

5.6. Gaming Mode (Ultra-Low Latency)

Activate Gaming Mode for a reduced audio delay, providing a more synchronized experience during mobile gaming. This feature can usually be toggled via the HeyMelody app or specific touch gestures.

94 ms Ultra-Low Game Latency

A Seamless Gaming Experience

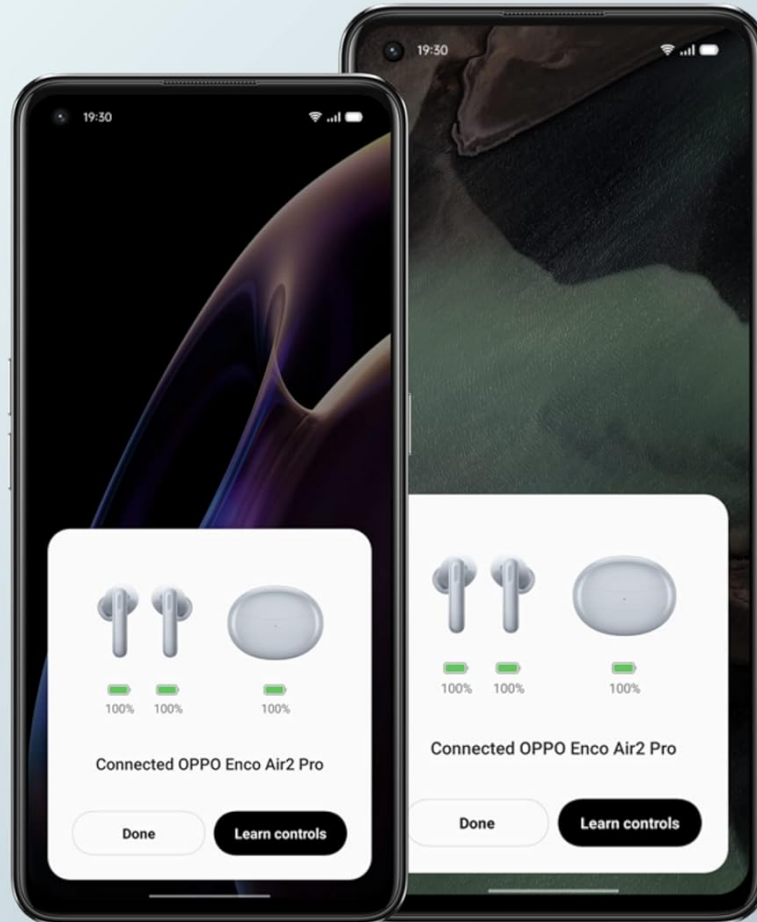


Experience seamless gaming with ultra-low latency of 94 ms.

5.7. Switching Between Devices

The earbuds support quick switching between previously paired devices. This can often be done through the Bluetooth settings of your device or via the HeyMelody app.

Switch Between Devices in an Instant With a Touch



Easily switch between connected devices with a simple touch.

6. MAINTENANCE

6.1. Cleaning

Regular cleaning helps maintain sound quality and hygiene:

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Remove ear tips and clean them with water and mild soap if necessary, then dry thoroughly before reattaching.
- Use a clean, dry cotton swab to carefully clean the mesh and charging contacts.
- Avoid using abrasive materials, solvents, or harsh chemicals.

6.2. Water and Dust Resistance

The OPPO Enco Air 2 Pro earbuds are rated IP54 for dust and water resistance. This means they are protected

against limited dust ingress and splashing water from any direction. They are not waterproof and should not be submerged in water.

IP54 Dust and Water Resistance

Enjoy Life Without Worries



The earbuds are IP54 rated for dust and water resistance, suitable for various environments.

7. TROUBLESHOOTING

If you encounter issues with your earbuds, refer to the following common solutions:

7.1. No Sound or Intermittent Connection

- Ensure the earbuds are charged.
- Check that Bluetooth is enabled on your device and the earbuds are connected.
- Move closer to your device to avoid interference.
- Try disconnecting and re-pairing the earbuds.
- Clean the charging contacts on both earbuds and the case.

7.2. Earbuds Not Charging

- Ensure the charging cable is securely connected to both the case and the power source.
- Verify that the power source is active.
- Clean the charging contacts on the earbuds and inside the case.
- Try a different USB-C cable or power adapter.

7.3. Poor Sound Quality

- Ensure the ear tips provide a proper seal in your ear canal. Try different sizes.
- Clean any debris from the earbud mesh.
- Check your device's audio settings and equalizer.

7.4. Factory Reset

If issues persist, a factory reset may resolve them:

1. Place both earbuds into the charging case and keep the lid open.
2. Press and hold the function button on the charging case for approximately 10-15 seconds until the indicator light flashes red three times.
3. Close the case, then open it again to re-enter pairing mode. You will need to re-pair the earbuds with your device.

8. SPECIFICATIONS

Feature	Specification
Model Name	OPPO Enco Air 2 Pro
Item Model Number	ETE21&ETE22
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth 5.2
Bluetooth Range	10 Metres
Audio Driver Type	Dynamic Driver
Audio Driver Size	12.4 Millimetres
Frequency Response	20 Hz - 20,000 Hz
Noise Control	Active Noise Cancellation
Battery Life (Earbuds + Case)	Up to 28 Hours
Charging Time	Fast Charging (e.g., 10 min charge for 2 hours listening)
Water Resistance Level	IP54 (Dust and Water Resistant)
Control Type	Media Control (Touch)
Item Weight	3 Grams (per earbud)
Product Dimensions	25.4 x 5.1 x 6.9 cm (Case)
Material	Plastic

9. WARRANTY AND SUPPORT

9.1. Warranty Information

Your OPPO Enco Air 2 Pro earbuds come with a **1 Year Warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects but typically excludes damage caused by misuse, accidents, or unauthorized modifications.

9.2. Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official OPPO support website or contact their customer service. You can find more information on the OPPO Brand Store on Amazon or your regional OPPO support channels.