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› SOOPYK Countertop Ice Maker Machine User Manual

## SOOPYK IC1202-RW

# SOOPYK Countertop Ice Maker Machine User Manual

Model: IC1202-RW

## INTRODUCTION

This manual provides detailed instructions for the safe and efficient operation, maintenance, and troubleshooting of your SOOPYK Countertop Ice Maker Machine. Please read this manual thoroughly before using the appliance and retain it for future reference.



Figure 1: SOOPYK Countertop Ice Maker Machine with ice and scoop.

## SAFETY PRECAUTIONS

- Ensure the ice maker is placed on a stable, level surface away from direct sunlight and heat sources.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Unplug the ice maker from the power outlet before cleaning or when not in use.
- Keep children and pets away from the appliance during operation.
- Use only purified water for ice production.

## PRODUCT FEATURES

- Produces 9 ice cubes per cycle (approximately 6-8 minutes).
- Capacity to produce up to 27 lbs of ice in 24 hours.
- Offers two sizes of ice cubes.
- Equipped with a self-cleaning function.
- Includes an ice scoop and removable ice basket.



Figure 2: Interior view highlighting ice production capacity and cycle time.

## SETUP

1. **Unpacking:** Carefully remove the ice maker and all accessories from the packaging. Check for any damage.
2. **Placement:** Place the ice maker on a flat, stable surface. Ensure there is adequate ventilation around the unit.
3. **Initial Cleaning:** Before first use, clean the interior of the ice maker following the "Maintenance and Cleaning" instructions.

4. **Fill Water Tank:** Open the lid and fill the water tank with purified water up to the maximum water line. Do not overflow.

## Step 1

Fill the water tank with purified water  
(No overflow basket is the maximum water line)



## Step 2

Press the ON/OFF button  
(Enter into the Self-Cleaning mode  
when long press it for 3 seconds)



## Step 3

Take the ice with ice scoop from ice basket after it ready  
(This is bullet ice shaped)



Figure 3: Visual guide for initial water filling and operation steps.

## OPERATING INSTRUCTIONS

1. **Power On:** Plug the ice maker into a grounded electrical outlet. Press the ON/OFF button on the control panel to turn on the unit.
2. **Select Ice Size:** If applicable, use the control panel to select your desired ice cube size (small or large).
3. **Ice Production:** The ice maker will begin the ice-making cycle. Each cycle produces 9 ice cubes in approximately 6-8 minutes.
4. **Ice Full Indicator:** The "Full Ice" indicator light will illuminate when the ice basket is full. The machine will pause operation until ice is removed.
5. **Add Water Indicator:** The "Lack of Water" indicator light will illuminate when the water tank needs refilling. Add more water to resume operation.

6. **Retrieve Ice:** Use the provided ice scoop to remove ice from the basket.



Figure 4: Detailed view of the ice maker's control panel.

Your browser does not support the video tag.

Video 1: Official SOOPYK Ice Maker demonstration, showing features and operation.

## MAINTENANCE AND CLEANING

- **Self-Cleaning Function:** To activate the self-cleaning mode, long press the ON/OFF button for 3 seconds. The machine will perform an internal cleaning cycle.
- **Regular Cleaning:** For thorough cleaning, unplug the unit. Remove the ice basket. Drain any remaining water from the reservoir by removing the drain plug located at the bottom of the unit.
- **Interior Cleaning:** Wipe the interior with a soft cloth and a mild detergent solution. Rinse thoroughly with clean water.
- **Exterior Cleaning:** Clean the exterior with a soft, damp cloth. Do not use abrasive cleaners.

- **Storage:** When not in use for extended periods, ensure the unit is clean and dry. Store in a cool, dry place.



Figure 5: Dimensions of the ice maker and included accessories (ice basket, ice scoop).

**TROUBLESHOOTING**

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
|---------|----------------|----------|

| Problem                                             | Possible Cause                                                    | Solution                                                                                          |
|-----------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| Ice maker not producing ice.                        | No water in reservoir; power issue; ambient temperature too high. | Fill water tank; check power connection; ensure proper ventilation and suitable room temperature. |
| "Lack of Water" indicator is on.                    | Water level is too low.                                           | Add purified water to the reservoir.                                                              |
| "Ice Full" indicator is on, but basket is not full. | Ice cubes are blocking the sensor.                                | Rearrange or remove some ice cubes.                                                               |
| Ice cubes are too small or clumpy.                  | Water temperature too high; machine needs cleaning.               | Use colder water; perform self-cleaning cycle or manual cleaning.                                 |

### SPECIFICATIONS

- **Brand:** SOOPYK
- **Model Name:** IC1202-RW (Countertop Ice Maker)
- **Product Dimensions:** 12.6 x 8.7 x 12 inches
- **Item Weight:** 18.5 Pounds
- **Ice Production Capacity:** Up to 27 Pounds per 24 hours
- **Ice Production Cycle:** 9 ice cubes per 6-8 minutes
- **Wattage:** 1500 watts
- **Refrigerant:** R600a

### WARRANTY AND SUPPORT

Your SOOPYK ice maker comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions. For technical support, troubleshooting assistance, or warranty claims, please contact SOOPYK customer service through the retailer where the product was purchased or visit the official SOOPYK website.

For more information, visit the [SOOPYK Store on Amazon](#).

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