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HP HP 14 Laptop (B0B1VXS65H)

HP 14 Laptop User Manual

Model: B0B1VXS65H

1. Product Overview

The HP 14 Laptop (Model B0B1VXS65H) is a portable computing device designed for everyday tasks. It features a 14-inch HD IPS display, an AMD Ryzen 3 3250U processor, 8GB of RAM, and a 128GB SSD for storage. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your laptop.



Front view of the HP 14 Laptop, showcasing its display and keyboard.

2. Setup Guide

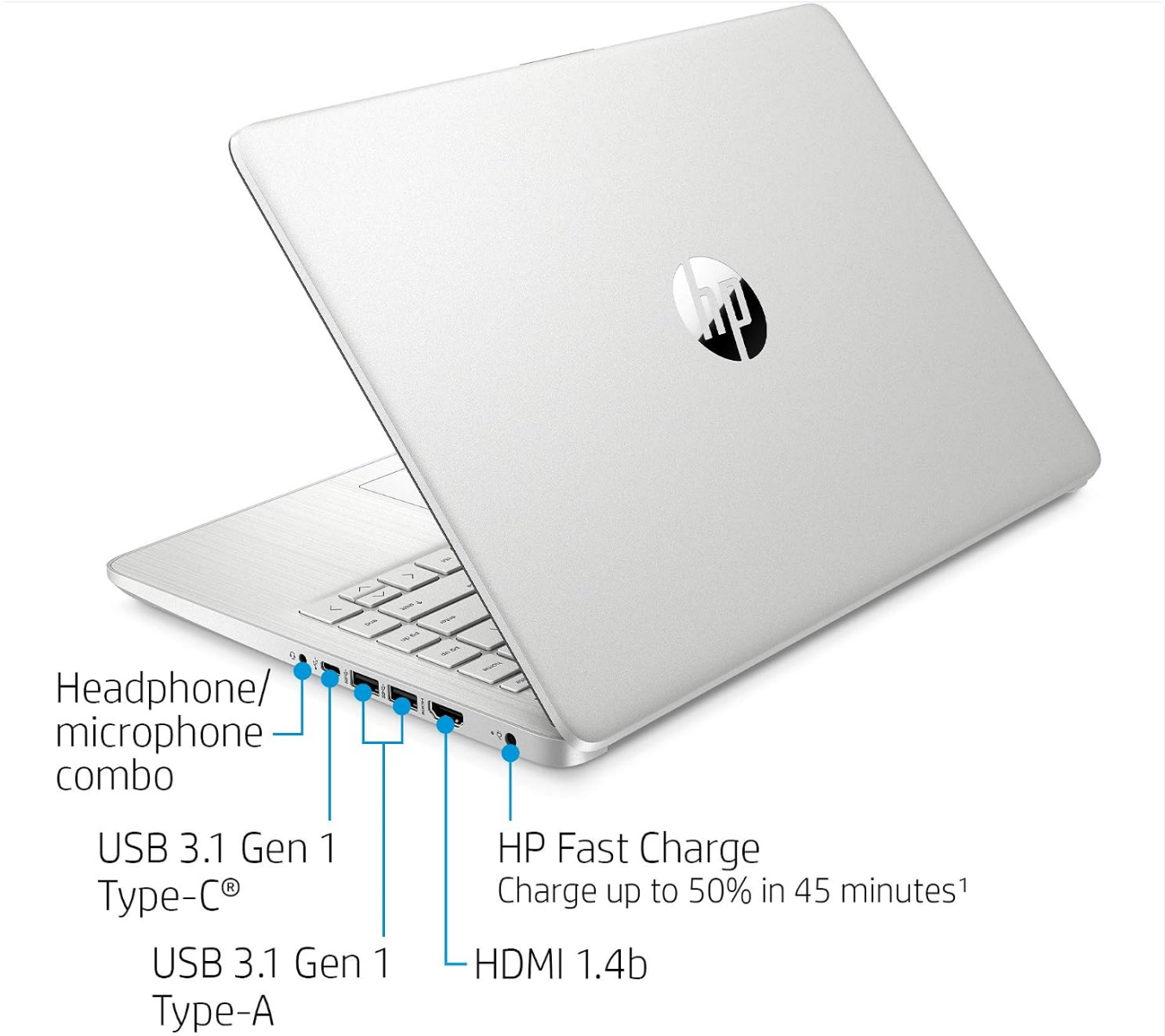
2.1 Unpacking and Initial Inspection

Carefully remove the laptop and all accessories from the packaging. Verify that all components are present:

- HP 14 Laptop
- AC adapter
- Documentation
- Microfiber Cloth

2.2 Connecting the Power Adapter

Before initial use, connect the AC adapter to the laptop's power port and then to a power outlet. Allow the battery to charge sufficiently before powering on for the first time.



USB Type-C® and USB-C® are trademarks of USB Implementers Forum.

[1] Recharges your battery up to 50% within 45 minutes when the system is off (using “shut down” command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance.

The side of the laptop illustrating the power input and various ports.

2.3 Initial Power On and Windows Setup

Press the power button to turn on the laptop. Follow the on-screen instructions to complete the Windows 11 setup process. This includes selecting your region, connecting to a Wi-Fi network, and creating a user account.

3. Operating Instructions

3.1 Power Management

- **Power On:** Press the power button located on the keyboard deck.
- **Sleep Mode:** Close the lid or select 'Sleep' from the Start menu.
- **Shut Down:** Select 'Shut down' from the Start menu.
- **Restart:** Select 'Restart' from the Start menu.

3.2 Using the Keyboard and Touchpad

The laptop features a full-size keyboard and a precision touchpad. The touchpad supports multi-touch gestures for navigation and control.

3.3 Connecting External Devices

The HP 14 Laptop provides several ports for connecting peripherals:

- **USB Type-C:** 1x SuperSpeed USB Type-C 5Gbps signaling rate port for data transfer.
- **USB Type-A:** 2x SuperSpeed USB Type-A 5Gbps signaling rate ports for connecting USB devices.
- **HDMI:** 1x HDMI 1.4b port for connecting to external displays.
- **Headphone/Mic Combo Jack:** 1x port for audio output and microphone input.
- **Media Card Reader:** Multi-format SD media card reader for accessing data from memory cards.



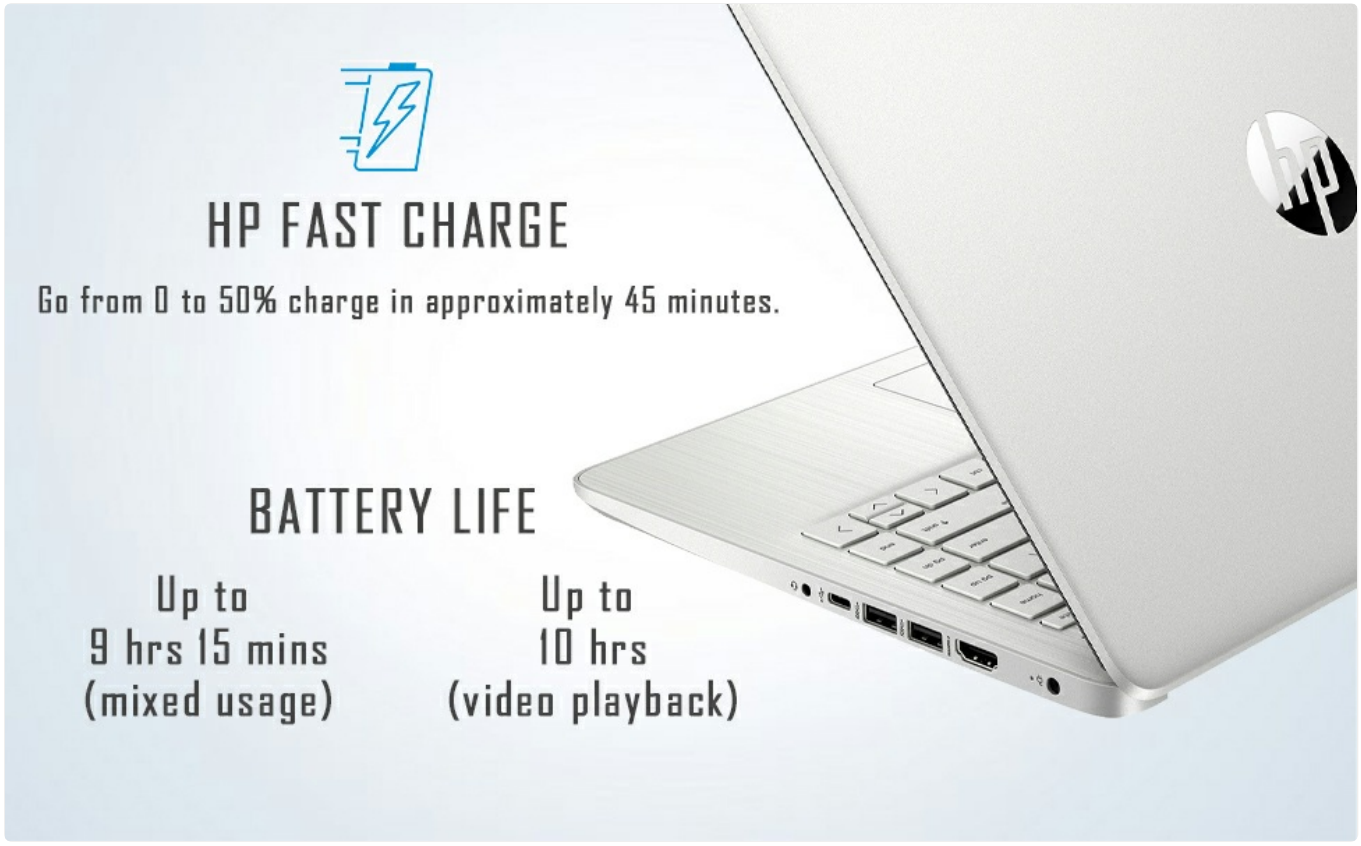
The right side of the laptop with USB, HDMI, and headphone/microphone combo ports.



The left side of the laptop featuring the media card reader slot.

3.4 Battery Charging and Life

The laptop supports HP Fast Charge, allowing it to go from 0% to 50% charge in approximately 45 minutes. The battery provides up to 9 hours and 15 minutes of mixed usage or up to 10 hours of video playback.



Information on HP Fast Charge capabilities and estimated battery life.

3.5 Using the Webcam and Microphone

The laptop is equipped with an HP True Vision 720p HD camera and integrated dual array digital microphones. These are suitable for video calls and audio recording.



The HP True Vision HD Camera provides clear video for communication.



The dual array microphone system enhances audio clarity.

4. Maintenance

4.1 Cleaning the Laptop

- Use the provided microfiber cloth or a soft, lint-free cloth to gently wipe the screen and chassis.
- Avoid using harsh chemicals, abrasive cleaners, or direct sprays on any part of the laptop.
- Ensure the laptop is powered off and unplugged before cleaning.

4.2 Software Updates

Regularly check for and install Windows updates to ensure optimal performance, security, and compatibility. Access Windows Update through the Settings menu.

4.3 Battery Care

To prolong battery life, avoid extreme temperatures and fully discharging the battery frequently. For long-term storage, charge the battery to approximately 50% and store the laptop in a cool, dry place.

5. Troubleshooting

If you encounter issues with your HP 14 Laptop, consider the following basic troubleshooting steps:

- **No Power:** Ensure the AC adapter is securely connected to both the laptop and a working power outlet. Check the power indicator light.
- **Display Issues:** If the screen is blank, try adjusting the display brightness or connecting an external monitor to check if the issue is with the laptop's display.
- **Connectivity Problems:** For Wi-Fi issues, restart your router and the laptop. For Bluetooth devices, ensure they are in pairing mode and within range.

- **Slow Performance:** Close unnecessary applications, check for available storage space, and ensure Windows is up to date.

If the problem persists, refer to the official HP support website or contact HP customer service for further assistance. Note that the laptop may come with Windows in 'S mode', which restricts app installations to the Microsoft Store. This can be switched off if needed, by searching for 'Switch out of S mode' in Windows settings.

6. Specifications

Feature	Specification
Brand	HP
Model Name	HP 14 Laptop (B0B1VXS65H)
Processor	AMD Ryzen 3 3250U (2.6 GHz base, up to 3.5 GHz max boost, 2 cores, 4 threads, 4 MB L3 cache)
Graphics	AMD Radeon Graphics
RAM	8 GB DDR4 SDRAM (2666 MHz)
Storage	128 GB M.2 SSD
Display	14-inch HD (1366 x 768) IPS, BrightView, micro-edge, 220 nits
Operating System	Windows 11 Home (64-bit)
Connectivity	802.11a/b/g/n/ac Wi-Fi, Bluetooth 5.0
Ports	1x SuperSpeed USB Type-C, 2x SuperSpeed USB Type-A, 1x HDMI 1.4b, 1x Headphone/Mic Combo, 1x Multi-format SD media card reader
Webcam	HP True Vision 720p HD camera with integrated dual array digital microphones
Battery	3-cell, 41 Wh Li-ion (Up to 10 hours video playback)
Dimensions (L x W x H)	12.76 x 8.86 x 0.70 inches
Weight	3.24 lbs

7. Warranty and Support

7.1 Limited Warranty

This HP 14 Laptop comes with a limited warranty. For detailed information regarding the terms and conditions of your warranty, including coverage duration and service options, please refer to the documentation included with your product or visit the official HP support website.

7.2 Technical Support

For technical assistance, troubleshooting beyond the scope of this manual, or to inquire about service, please visit the

official HP support website or contact HP customer service. You will typically need your product's serial number, which can be found on a label on the laptop's chassis or in the system information within Windows.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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