## JBL Free WFH Wireless

# JBL Free WFH Wireless Headset Instruction Manual
Model: Free WFH Wireless

## INTRODUCTION

The JBL Free WFH Wireless Headset provides a stable, lossless connection for communication and audio. Designed for work-from-home, conference calls, and online learning, it features a detachable voice-focus, noise-canceling microphone and comfortable memory foam ear cushions. This manual provides instructions for setting up, operating, and maintaining your headset.

## WHAT'S IN THE BOX

Verify that all items are present in the package:

- JBL Free WFH Wireless Headset
- 2.4GHz USB-A Dongle
- Detachable Microphone
- Type-C Charging Cable
- Windshield foam for boom microphone
- Quick Start Guide
- Warranty card
- Safety sheet

Image: All included components of the JBL Free WFH Wireless Headset package.

## SETUP

### 1. Charging the Headset

Before first use, fully charge the headset. Connect the Type-C charging cable to the headset's charging port and the other end to a USB power source. A full charge provides up to 22 hours of playback time. A 5-minute quick charge provides approximately 1 hour of playback.

Image: Side view of the headset, highlighting the charging port and control buttons.

## 2. Connecting the USB Dongle

The headset connects wirelessly via a 2.4GHz USB-A dongle. This provides a lossless and low-lag connection.

1. Insert the 2.4GHz USB-A dongle into an available USB-A port on your computer (desktop or laptop).
2. The headset will automatically pair with the dongle. The LED indicator on the dongle will show connection status.
3. Ensure the JBL Free WFH Wireless Headset is selected as the audio input and output device in your computer's sound settings.

Image: The JBL Free WFH Wireless Headset with its USB dongle.

## 3. Attaching the Detachable Microphone

The headset features a detachable voice-focus, noise-canceling boom microphone.

1. Locate the microphone input port on the left earcup of the headset.
2. Align the microphone's connector with the port and gently push it in until it clicks into place.
3. Attach the included windshield foam to the microphone for improved voice clarity and reduced plosives.

Image: Headset with the detachable microphone attached, ready for use.

## OPERATING INSTRUCTIONS

### Power On/Off

- To power on, press and hold the power button located on the earcup until the LED indicator lights up.
- To power off, press and hold the power button until the LED indicator turns off.

### Volume Control

Adjust the volume using the volume up (+) and volume down (-) buttons on the earcup.

### Microphone Usage

- **Mute/Unmute:** Press the microphone mute button on the earcup to mute or unmute your microphone. An LED indicator on the microphone or headset will show its status.
- **Detaching the Microphone:** The microphone can be detached when not needed, for example, when listening to music. Gently pull the microphone out of its port.

Image: Headset with the microphone detached, suitable for audio playback.

## Compatibility

The JBL Free WFH Wireless Headset is compatible with universal chat applications such as Zoom, GoToMeeting, Skype, WebEx, and Microsoft Teams. Ensure the headset is selected as the default audio device within the application settings.

## MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset and ear cushions. Do not use liquid cleaners or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the headset regularly, even if not in use for extended periods.
- **USB Dongle Care:** The USB dongle is designed for durability but can be fragile if subjected to excessive force. Remove the dongle from your computer when transporting to prevent damage.

## TROUBLESHOOTING

### No Sound or Microphone Not Working

- Ensure the USB dongle is securely plugged into your computer.
- Verify that the headset is powered on and paired with the dongle.
- Check your computer's sound settings to ensure "JBL Free WFH Wireless Headset" is selected as the default playback and recording device.
- For microphone issues, ensure the detachable microphone is firmly attached and not muted.
- Restart your computer and headset.

### Connectivity Issues

- Ensure the headset is within range of the USB dongle (typically up to 10 meters).
- Avoid obstructions between the headset and the dongle that might interfere with the 2.4GHz signal.
- If experiencing interference, try moving the dongle to a different USB port or using a USB extension cable to position it away from other wireless devices.

### Battery Not Charging

- Confirm the Type-C charging cable is properly connected to both the headset and the power source.
- Try a different USB charging port or power adapter.
- Ensure the charging cable is not damaged.

## SPECIFICATIONS

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|---|---|
| **Model Name** | Free WFH Wireless |
| **Connectivity Technology** | 2.4GHz Wireless USB Dongle |
| **Earpiece Shape** | Over Ear |
| **Audio Driver Type** | Dynamic Driver (40mm) |
| **Microphone** | Detachable, Voice-Focus, Noise Cancelling Boom Microphone (Omnidirectional) |
| **Battery Life** | Up to 22 Hours |
| **Quick Charge** | 5 minutes for 1 hour playback |
| **Item Weight** | 280 Grams |
| **Material** | Memory foam (ear cushions) |
| **Compatible Devices** | Desktops, Laptops |
| **Product Dimensions** | 22 x 20 x 5.4 cm |
| **UPC** | 050036382373 |
| **Model Number** | 5265095 |

## WARRANTY AND SUPPORT

Your JBL Free WFH Wireless Headset comes with a manufacturer's warranty. Please refer to the included Warranty Card for detailed terms and conditions.

For technical support, service, or warranty claims, please contact JBL customer service or visit the official JBL support website. Contact information can typically be found on the Warranty Card or the JBL official website.

**Manufacturer:** Harman International

**Importer (India):** Harman International (India) Pvt Ltd