

[Manuals.plus](#) /

› [Moen](#) /

› Moen Magnetix Dual Shower Head Instruction Manual

Moen Magnetix 6-Spray Patterns 1.75 GPM 6.75 in. Wall Mount Dual Shower Heads and Handheld

Moen Magnetix Dual Shower Head Instruction Manual

Model: Magnetix 6-Spray Patterns 1.75 GPM 6.75 in. Wall Mount Dual Shower Heads and Handheld

INTRODUCTION

The Moen Magnetix Dual Shower Head system provides a versatile showering experience with its innovative magnetic docking and multiple spray patterns. This manual offers guidance on the installation, operation, and maintenance of your new shower system to ensure optimal performance and longevity.

SETUP AND INSTALLATION

This shower system is designed for wall-mounted installation. While specific steps may vary based on your existing plumbing, the general process involves securing the main shower arm and connecting the dual shower head unit. Ensure all connections are hand-tightened initially, then use a wrench for a final snug fit, being careful not to overtighten to prevent damage or leaks.

Tools you may need: Adjustable wrench, plumber's tape, soft cloth.

For detailed, step-by-step installation instructions, please refer to the comprehensive guide included in your product packaging or visit the official Moen website.



Figure 1: Moen Magnetix Dual Shower Head System (Matte Black)

OPERATING INSTRUCTIONS

Dual Functionality

The Moen Magnetix system features both a fixed rain shower head and a detachable handheld shower head. You can operate each shower head separately or simultaneously for enhanced coverage. A diverter lever on the main unit allows you to switch between the fixed head, handheld head, or both.

Magnetic Docking

The handheld shower head utilizes a magnetic docking system for easy release and secure return. Simply pull the handheld unit away from the main fixture to use, and guide it back towards the magnetic dock for effortless reattachment. The magnetic connection ensures the handheld shower head always docks facing forward, preventing splashes outside the shower area.



Figure 2: Handheld Shower Head in Use with Magnetic Docking

Spray Patterns

Both the fixed and handheld shower heads offer multiple spray patterns. The handheld shower features 6 distinct settings, allowing you to customize your shower experience from a gentle rinse to a powerful massage. To change the spray pattern, rotate the nozzle on the face of the handheld shower head.

Pause Function

The handheld shower head includes an intuitive pause function. Pressing the button on the handle will temporarily reduce the water flow to a trickle, conserving water while you lather or shave, and allowing you to resume full flow without adjusting temperature settings.



Figure 3: Dual Shower Heads in Operation

MAINTENANCE

Regular cleaning will help maintain the appearance and performance of your Moen Magnetix shower system. Use a soft cloth and mild soap to clean the matte black finish. Avoid abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the finish and nozzles.

To clear mineral deposits from the spray nozzles, gently rub the rubber nozzles with your finger or a soft brush. This helps maintain consistent water flow and spray patterns.

TROUBLESHOOTING

- **Low Water Pressure:** Check if the spray nozzles are clogged with mineral deposits. Clean them as described in the Maintenance section. Ensure your main water supply valve is fully open.
- **Leaking from Connections:** If water leaks from the connection to the wall pipe or between the shower heads, ensure all connections are properly tightened. Overtightening can damage plastic components, while undertightening can cause leaks. Apply plumber's tape to threaded connections during installation to create a better seal.
- **Handheld Shower Not Docking Securely:** Verify that the magnetic docking mechanism is clean and free of obstructions. Ensure the handheld unit is correctly aligned with the magnetic base.
- **Difficulty Changing Spray Patterns:** If the nozzle is stiff, gently clean around the rotating mechanism to remove any mineral buildup.

SPECIFICATIONS

Brand	Moen
Model Name	Magnetix Dual Shower Head
Finish Type	Matte Black
Installation Type	Wall Mounted
Number of Spray Settings	6 (Handheld)
Flow Rate	1.75 Gallons Per Minute (GPM)
Rain Shower Face Diameter	6.75 inches
Material	Metal
Special Features	Magnetic docking, Pause function
UPC/GTIN	026508341643

WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the warranty documentation included with your purchase or visit the official Moen website. Moen provides customer support for product inquiries, technical assistance, and warranty claims. Contact information can typically be found on the manufacturer's website or in your product packaging.