

## LUXE Bidet NEO 320 Plus

# LUXE Bidet NEO 320 Plus Warm Water Bidet Attachment Instruction Manual

Model: NEO 320 Plus

[Introduction](#)   [Safety](#)   [Contents](#)   [Specifications](#)   [Installation & Support](#)   [Operation](#)   [Maintenance](#)   [Troubleshooting](#)   [Warranty](#)

## 1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your LUXE Bidet NEO 320 Plus. Please read this manual thoroughly before installation and use to ensure proper function and safety.

## 2. SAFETY INFORMATION

Observe all local plumbing and building codes. Ensure water supply is turned off before beginning installation. Do not overtighten connections to prevent damage. If you encounter any leaks, turn off the water supply immediately and re-check all connections. This bidet is non-electric and does not require batteries.

## 3. PACKAGE CONTENTS

Verify all components are present before beginning installation:

- NEO 320 Plus Bidet Attachment
- Hybrid Cold Water T-Adapter (7/8" x 7/8" x 3/8")
- Hot Water T-Adapter (1/2" x 1/2" x 3/8")
- 15" Cold Water Bidet Hose (3/8" x 3/8")
- 10" Hot Water Bidet Hose (3/8" x 3/8")
- Plumber's Tape
- Wrench
- Hinge Covers
- Hot Water Cap
- Owner's Manual

# Everything You Need

All parts included

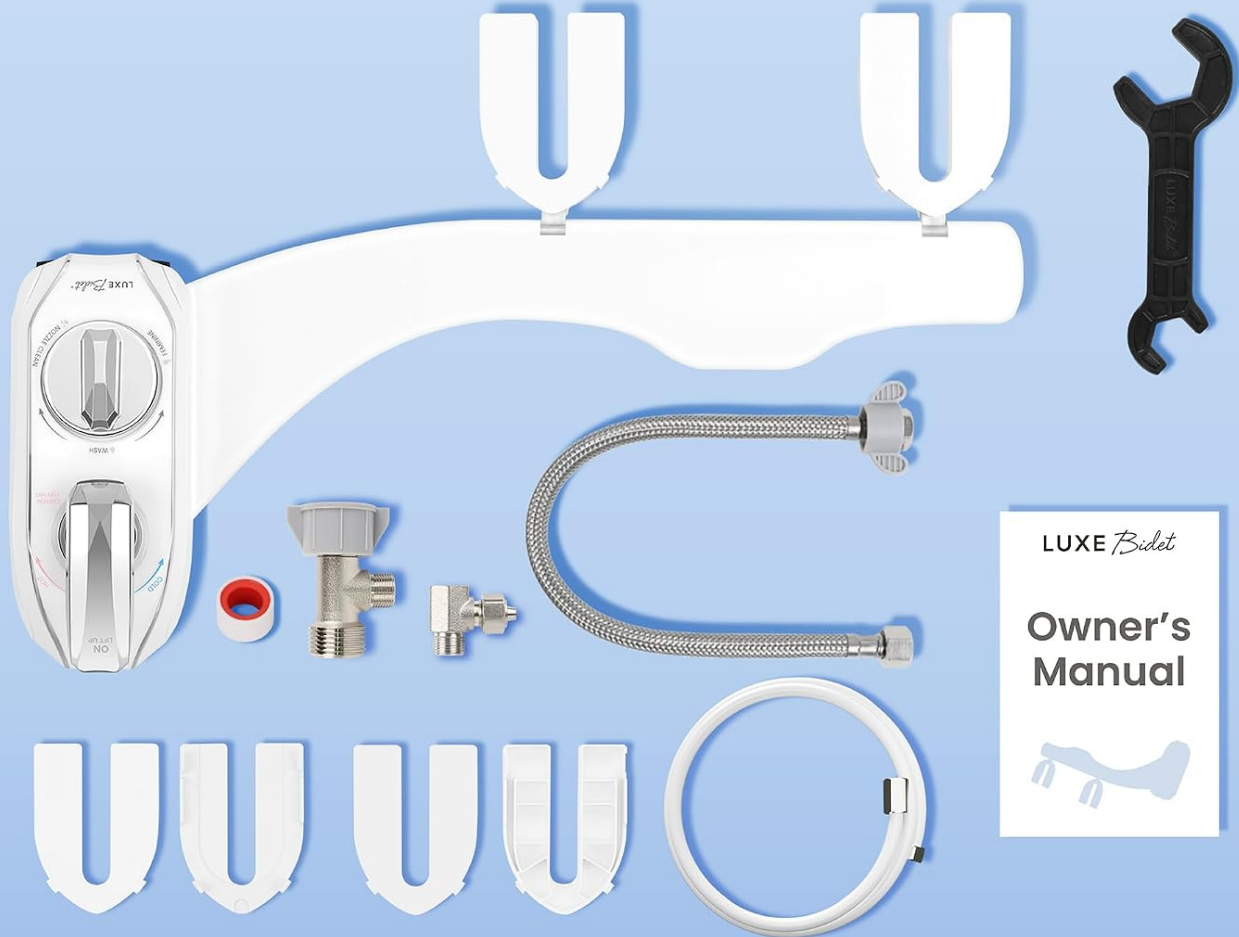


Image: All components of the LUXE Bidet NEO 320 Plus package, including the bidet unit, hoses, adapters, wrench, and manual.

## 4. SPECIFICATIONS

- **Model:** NEO 320 Plus
- **Dimensions:** 17.7 x 7 x 3.9 inches
- **Item Weight:** 2.43 pounds
- **Color:** White
- **Material:** Stainless Steel
- **Style:** Modern
- **Features:** Warm Water, Dual Nozzle (Feminine & Rear Wash), 360° Self-Clean, EZ-Lift to Clean, Patented Slide-In Install

## 5. INSTALLATION

The LUXE Bidet NEO 320 Plus features a patented slide-in installation for quick setup. No special tools are required beyond what is provided.

### 5.1 Pre-Installation Checks

1. **Check Toilet Compatibility:** Ensure your toilet is compatible with bidet attachments. The NEO 320 Plus is designed for most standard toilets.
2. **Water Supply Access:** Verify you have access to the fill valve under your toilet tank and a flexible water supply line. For warm water, ensure access to the hot water line under your sink.
3. **Turn Off Water Supply:** Locate the water supply valve for your toilet and turn it clockwise until the water flow stops. Flush the toilet to empty the tank.

## 5.2 Attaching the Bidet

4. **Remove Toilet Seat:** Lift the toilet seat and unscrew the bolts holding it to the toilet bowl.
5. **Position Bidet Attachment:** Place the NEO 320 Plus attachment on the toilet bowl, aligning the adjustable plates with the bolt holes.
6. **Reattach Toilet Seat:** Place the toilet seat back over the bidet attachment and secure it with the original bolts. Adjust the bidet's position as needed for a comfortable fit.

## 5.3 Water Connection (Cold Water)

7. **Install Cold Water T-Adapter:** Disconnect the existing cold water supply hose from the toilet tank fill valve. Install the Hybrid Cold Water T-Adapter to the fill valve, ensuring the rubber washer is properly seated. Reconnect the original cold water supply hose to the T-adapter.
8. **Connect Cold Water Bidet Hose:** Attach one end of the 15" Cold Water Bidet Hose to the T-adapter and the other end to the cold water inlet on the bidet attachment.

## 5.4 Water Connection (Warm Water)

9. **Install Hot Water T-Adapter:** Turn off the hot water supply under your sink. Disconnect the existing hot water supply hose from the sink's hot water valve. Install the Hot Water T-Adapter to the hot water valve. Reconnect the original hot water supply hose to the T-adapter.
10. **Connect Hot Water Bidet Hose:** Attach one end of the 10" Hot Water Bidet Hose to the T-adapter under the sink and the other end to the hot water inlet on the bidet attachment.
11. **Secure Unused Hot Water Inlet:** If you choose not to connect the hot water line, use the provided Hot Water Cap to seal the hot water inlet on the bidet attachment.

## 5.5 Final Steps

12. **Check for Leaks:** Slowly turn on the water supply valves for both cold and hot water. Inspect all connections for leaks. Tighten any leaking connections gently.
13. **Test Functionality:** Once all connections are secure and leak-free, test the bidet's functions.

# Easy 10-minute DIY Install



**Non-Electric**



**No Plumber  
needed**



**Compatible with  
most toilets**

Image: Illustration of the simple, non-electric DIY installation process for the bidet, highlighting cold and hot water connections.

## 6. OPERATING INSTRUCTIONS

The NEO 320 Plus features intuitive controls for a personalized cleaning experience.

### 6.1 Control Panel Overview



Image: The bidet's control panel, showing the main lever for water pressure and temperature, and the dial for wash modes.

## 6.2 Wash Modes

Rotate the upper dial to select your desired wash mode:

- **Wash (Rear):** For posterior cleansing.
- **Feminine:** For gentle frontal cleansing.
- **Nozzle Clean:** Activates the self-cleaning function for the nozzles.

## 6.3 Water Pressure and Temperature

Use the lower lever to control water flow and temperature:

- **Water Pressure:** Lift the lever upwards to increase water pressure. Lower it to decrease.
- **Temperature Control:** Slide the lever left for colder water and right for warmer water. Allow a few moments for warm water to reach the nozzle.

# NEO<sup>®</sup> 320 *plus*

The smarter,  
more hygienic choice

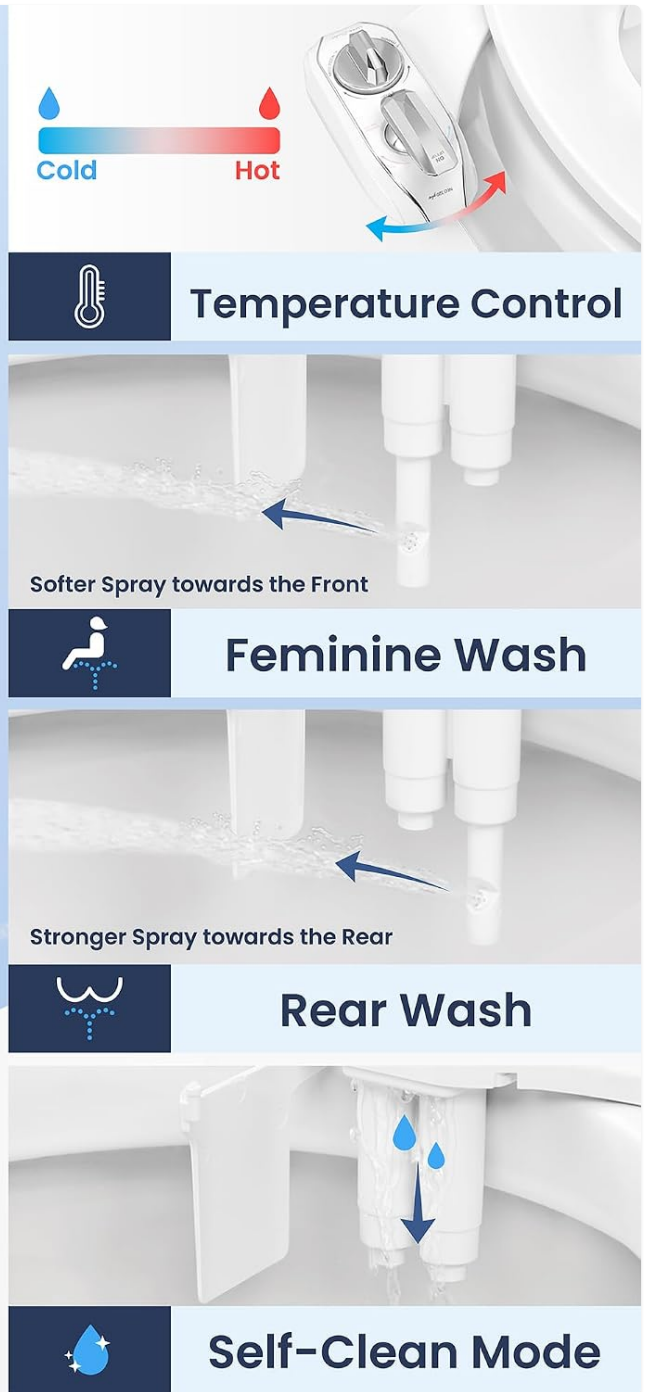


Image: Visual guide to the bidet's functions, including temperature adjustment, feminine wash (softer spray), rear wash (stronger spray), and self-clean mode.

## 7. MAINTENANCE

Regular cleaning ensures optimal hygiene and longevity of your bidet.

### 7.1 Nozzle Cleaning

To clean the nozzles, turn the upper dial to the "Nozzle Clean" setting. This will extend the nozzles and activate a 360° self-cleaning spray. You can also manually clean the nozzles with a soft brush and mild cleaner.

### 7.2 Bidet Unit Cleaning

The NEO 320 Plus features an EZ-Lift hinge design, allowing the bidet unit to flip up for easy access to clean hard-to-reach spots on the toilet bowl. Use a mild, non-abrasive cleaner and a soft cloth to wipe down the bidet and surrounding areas.

# Patented Features

Slide-in  
Installation



**EZ-Lift®**  
Hinge Design



**Advanced  
360° Self-Clean®**



Image: Visual representation of the bidet's patented features, including the EZ-Lift hinge for cleaning and the 360° self-clean function.

# Hygienic Features



Adjustable Water Pressure



**Retractable  
Nozzle**



**Protective  
Guard Gate**



**360°  
Self-Clean®**

Image: Details on hygienic features like the retractable nozzle, protective guard gate, and 360° self-clean for enhanced cleanliness.

## 8. TROUBLESHOOTING

If you encounter issues with your NEO 320 Plus, refer to the following common solutions:

- **No Water Flow:** Ensure both the toilet and sink water supply valves are fully open. Check that the bidet's water inlet is not clogged.
- **Leaks:** Turn off the water supply immediately. Check all hose connections for tightness. Ensure plumber's tape was used on threaded connections. Verify all washers are properly seated.
- **Insufficient Water Pressure:** Ensure water supply valves are fully open. Check for kinks in the water hoses.
- **No Warm Water:** Ensure the hot water supply valve is fully open. Allow sufficient time for warm water to travel from the sink to the bidet. The distance to your water heater may affect the time it takes for warm water to arrive.
- **Toilet Seat Interference:** If your toilet seat prevents the bidet from lifting or pivoting, adjust the bidet's U-shaped adjustment plates or consider a LUXE Toilet Seat for optimal compatibility.

## 9. WARRANTY & SUPPORT

All LUXE Bidet NEO Plus bidets include an 18-month manufacturer's warranty. This warranty can be extended to 2 years by registering your product on the LUXE Bidet website. For customer service or support, please visit the LUXE Bidet website or contact their customer care team.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

**Can I install the LUXE Bidet NEO 320 Plus on the back left side of the toilet?**

No, the LUXE Bidet NEO 320 Plus is designed to be installed exclusively on the right side of the toilet (when seated). The control panel and internal plumbing are fixed to the right side...

[Read full answer](#)