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URBAN FACTORY UPB20UF

URBAN FACTORY 20,000 mAh Power Bank User Manual

Model: UPB20UF

Introduction

Thank you for choosing the URBAN FACTORY 20,000 mAh Power Bank. This portable power bank is designed to provide reliable and efficient charging for your mobile devices on the go. Please read this manual carefully before using the product to ensure proper operation and to maximize its lifespan.

Product Overview



Figure 1: Angled view of the URBAN FACTORY 20,000 mAh Power Bank, showing its compact black design and the URBAN FACTORY logo.



Figure 2: Top view of the power bank, highlighting the two USB-A output ports and the central USB-C input/output port.

The power bank features a high-capacity 20,000 mAh battery, multiple charging ports, and LED indicators for battery status. Its robust design ensures durability for everyday use.

Package Contents

- URBAN FACTORY 20,000 mAh Power Bank (Model: UPB20UF)
- USB Charging Cable (USB-A to USB-C)
- User Manual

Setup

Initial Charging of the Power Bank

Before first use, it is recommended to fully charge your power bank. This ensures optimal battery performance and longevity.

1. Connect the provided USB charging cable (USB-A or USB-C end) to the input port of the power bank. The power bank has a USB-C port that can be used for input.
2. Connect the other end of the cable to a USB wall charger (not included) or a computer's USB port. For fastest charging, use a wall charger with appropriate output.
3. The LED indicators on the power bank will illuminate to show the charging progress. When all LEDs are solid, the power bank is fully charged.
4. Disconnect the cable once charging is complete.

Note: Charging times may vary depending on the power source.

Operating Instructions

Charging Your Devices

The power bank is equipped with multiple output ports to charge various devices simultaneously.

1. Identify the correct charging cable for your device (e.g., USB-A to Lightning, USB-A to Micro USB, USB-C to USB-C).
2. Connect one end of your device's charging cable to an available output port on the power bank (USB-A or USB-C).
3. Connect the other end of the cable to your device.
4. The power bank should automatically begin charging your device. If not, press the power button (if available) on the power bank to initiate charging.
5. The LED indicators will show the remaining battery level of the power bank during discharge.
6. Disconnect your device once it is fully charged or when you no longer need to charge it.

LED Indicator Guide

The power bank features LED lights to indicate its battery status:

- **4 LEDs Solid:** 75% - 100% charged
- **3 LEDs Solid:** 50% - 75% charged
- **2 LEDs Solid:** 25% - 50% charged
- **1 LED Solid:** 0% - 25% charged (recharge soon)
- **LEDs Flashing:** Power bank is charging

Maintenance

Proper care will extend the life of your power bank.

- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use harsh chemicals or abrasive materials.
- **Charging Cycles:** For optimal battery health, try to avoid completely draining the power bank before recharging it.
- **Avoid Drops:** Protect the power bank from drops and impacts, which can damage internal components.
- **Water Exposure:** Keep the power bank away from water and high humidity. It is not waterproof.

Troubleshooting

Problem	Possible Cause	Solution
Power bank not charging	Cable not connected properly Faulty charging cable Power source issue	Ensure cable is securely connected to both power bank and power source. Try a different charging cable. Test with a different wall adapter or USB port.
Device not charging from power bank	Power bank battery is low or empty Cable not connected properly Incompatible cable or device Power bank needs to be activated (button press)	Recharge the power bank. Ensure cable is securely connected to both power bank and device. Use the original charging cable for your device. Press the power button on the power bank to initiate charging.
Slow charging	Low output current from power bank port Cable quality	Ensure you are using the correct port for your device's charging speed requirements. Use a high-quality charging cable.

Specifications

Feature	Detail
Model Number	UPB20UF
Battery Capacity	20,000 mAh
Input (USB-C)	5 Volts (specific amperage not provided, typical for power banks)
Output (USB-A)	5 Volts (specific amperage not provided, typical for power banks)
Output (USB-C)	5 Volts (specific amperage not provided, typical for power banks)

Feature	Detail
Dimensions (L x W x H)	6.3 x 3.98 x 1.32 inches (16.0 x 10.1 x 3.35 cm)
Weight	13.4 ounces (380 grams)

Safety Information

- Do not disassemble, open, or shred the battery pack.
- Do not expose the power bank to heat or fire. Avoid storage in direct sunlight.
- Do not short-circuit the battery pack. Do not store battery packs indiscriminately in a box or drawer where they may short-circuit each other or be short-circuited by conductive materials.
- Do not subject the battery pack to mechanical shock.
- In the event of a battery leaking, do not allow the liquid to come into contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
- Keep the power bank clean and dry.
- Do not leave a battery pack on prolonged charge when not in use.
- Do not use any charger other than that specifically provided for use with the equipment.
- Do not use any battery pack which is not designed for use with the equipment.
- Battery usage by children should be supervised.

Warranty and Support

URBAN FACTORY products are designed and manufactured to the highest quality standards. For information regarding warranty coverage, technical support, or customer service, please refer to the warranty card included with your product or visit the official URBAN FACTORY website.
Please retain your proof of purchase for warranty claims.

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