

Gorenje WNEI 84 APS

Gorenje WNEI 84 APS Washing Machine User Manual

Model: WNEI 84 APS | Brand: Gorenje

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your new Gorenje WNEI 84 APS washing machine. Please read these instructions carefully before using the appliance for the first time and keep them for future reference. Proper use and maintenance will ensure optimal performance and extend the lifespan of your washing machine.

2. IMPORTANT SAFETY INSTRUCTIONS

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury.

- **Electrical Safety:** Ensure the appliance is properly grounded. Do not operate with a damaged power cord or plug. Do not pull the power cord to unplug.
- **Water Connections:** Connect the water inlet hose to a cold water supply. Ensure all connections are tight to prevent leaks.
- **Child Safety:** This appliance is equipped with a child safety feature. Activate it to prevent unintended operation by children. Keep children and pets away from the appliance during operation.
- **Installation:** The appliance must be installed on a firm, level surface. Remove all transport bolts before use.
- **Maintenance:** Disconnect the appliance from the power supply before cleaning or performing any maintenance.
- **Flammable Materials:** Do not wash items that have been cleaned, washed, soaked, or spotted with combustible or explosive substances.

3. PRODUCT OVERVIEW AND FEATURES

The Gorenje WNEI 84 APS is a front-loading washing machine designed for efficient and thorough cleaning. It incorporates advanced technologies for superior performance.



Image 1: Front view of the Gorenje WNEI 84 APS Washing Machine, showcasing its white finish, black door, and control panel.

Key Features:

- **ExtraHygiene Steam Program:** This program, tested and certified by Intertek, utilizes steam and high-temperature washing to eliminate up to 99.9% of bacteria and yeasts from laundry. It also helps keep the washing machine clean, preventing microbial deposits and unpleasant odors.
- **Steam Treatment:** An additional steam treatment at the end of a selected program significantly reduces wrinkles, odors, and bacteria, resulting in thoroughly clean, wrinkle-free, and softer clothes without the need for fabric softener.
- **20-Minute Speed Wash:** A quick wash cycle designed to refresh lightly soiled items in just 20 minutes.

- **Inverter PowerDrive Motor:** Provides quiet, efficient, and durable operation.
- **AquaStop:** A safety feature designed to prevent water leaks.
- **Child Safety Lock:** Prevents accidental changes to settings or operation by children.
- **Stainless Steel Drum:** Durable and gentle on clothes.
- **Capacity:** 8 Kilograms.
- **Spin Speed:** Up to 1400 revolutions per minute (rpm).
- **Programs:** 16 standard washing programs.

4. INSTALLATION

Proper installation is crucial for the safe and efficient operation of your washing machine.

Unpacking and Positioning:

- Remove all packaging materials.
- **Remove Transport Bolts:** Before first use, locate and remove all transport bolts from the rear of the machine. Failure to do so will cause severe vibration and damage during operation. Refer to the quick start guide for bolt locations.
- **Leveling:** Place the washing machine on a firm, flat surface. Adjust the leveling feet to ensure the appliance is perfectly stable and level.

Water and Electrical Connections:

- **Water Inlet:** Connect the supplied water inlet hose to a cold water tap with a 3/4-inch thread. Ensure the connection is secure to prevent leaks.
- **Drain Hose:** Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining. The end of the drain hose should be between 60 cm and 100 cm from the floor.
- **Power Supply:** Plug the power cord into a grounded electrical outlet. Ensure the voltage and frequency match the specifications on the appliance's rating plate. Do not use extension cords or adapters.

5. OPERATING INSTRUCTIONS

Familiarize yourself with the control panel and washing programs for optimal results.

Loading Laundry:

- Open the door and load laundry into the drum. Do not overload the machine; leave enough space for clothes to tumble freely.
- Close the door firmly until it clicks.

Adding Detergent and Fabric Softener:

- Pull out the detergent dispenser drawer.
- Add the appropriate amount of detergent to the main wash compartment.
- If desired, add fabric softener to the designated compartment.
- Push the dispenser drawer back in completely.

Selecting a Program:

- Turn the program selector knob to choose one of the 16 available washing programs (e.g., Cotton, Synthetics, Delicates, Wool, ExtraHygiene, 20-minute Speed Wash).
- Adjust additional options such as temperature, spin speed, or steam functions using the corresponding buttons on the control panel.

Starting and Stopping a Program:

- Press the Start/Pause button to begin the selected program.
- To pause a program, press the Start/Pause button again. To cancel, hold the Start/Pause button or turn the program selector to 'Off'.

Child Safety Lock:

- To activate the child safety lock, refer to the specific instructions in your quick start guide, usually involving holding two buttons simultaneously for a few seconds.
- The child lock prevents accidental changes to settings during operation.

6. CARE AND MAINTENANCE

Regular cleaning and maintenance will help keep your washing machine in optimal condition.

Cleaning the Exterior:

- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

Cleaning the Detergent Dispenser:

- Periodically remove the detergent dispenser drawer and rinse it under running water to remove any detergent residue.

Cleaning the Drum:

- Run a maintenance wash cycle (e.g., a hot wash with no laundry and a small amount of detergent or a specialized washing machine cleaner) regularly to prevent odor and residue buildup. The ExtraHygiene steam program also contributes to keeping the drum clean.

Cleaning the Drain Filter:

- The drain filter should be cleaned periodically to remove lint, coins, or other small objects. Refer to your quick start guide for instructions on accessing and cleaning the filter.

7. TROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and their solutions.

Problem	Possible Cause	Solution
Machine does not start	Power cord not plugged in; door not closed properly; program not selected; child lock active.	Check power connection; ensure door is latched; select a program; deactivate child lock.

Problem	Possible Cause	Solution
No water intake	Water tap closed; water inlet hose kinked or blocked; water pressure too low.	Open water tap; straighten hose; check household water pressure.
Machine vibrates excessively	Transport bolts not removed; machine not level; uneven load.	Remove transport bolts; adjust leveling feet; redistribute laundry in the drum.
Water not draining	Drain hose kinked or blocked; drain filter clogged.	Check and clear drain hose; clean the drain filter.
Unpleasant odors	Detergent residue buildup; infrequent maintenance washes.	Clean detergent dispenser; run a maintenance wash with a drum cleaner or the ExtraHygiene program.

8. TECHNICAL SPECIFICATIONS

Specification	Value
Brand	Gorenje
Model Number	740498
Capacity	8 Kilograms
Spin Speed	1400 rpm
Dimensions (L x W x H)	54.5 x 60 x 85 cm
Weight	64.5 Kilograms
Installation Type	Freestanding
Special Features	Child Safety, Steam Function
Color	White
Number of Standard Programs	16
Loading Type	Front Load
Material	Stainless Steel (Drum)
Included Components	Power Cord
Country of Origin	Germany

9. WARRANTY AND CUSTOMER SUPPORT

For warranty information, please refer to the warranty card included with your appliance or visit the official Gorenje website. In case of technical issues or if you require assistance beyond the troubleshooting steps provided, please contact Gorenje customer support. Have your model number (WNEI 84 APS) and serial number ready when

contacting support.

Online Resources: For additional support, FAQs, and product registration, please visit the official Gorenje website:
www.gorenje.com