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SANSUI ES-24F2

SANSUI ES-24F2 24-inch 100Hz FHD Monitor User Manual

Model: ES-24F2



Front view of the SANSUI ES-24F2 24-inch Full HD monitor, showcasing its slim bezels and stable stand.

1. Product Overview

The SANSUI ES-24F2 is a 24-inch Full HD (1920x1080) monitor designed for home and office use, featuring a 100Hz refresh rate, VA panel technology, and eye-care functions. It includes HDMI and VGA ports for versatile connectivity and supports VESA mounting for flexible installation.

2. Package Contents

Verify that all items listed below are present in your product package:

- SANSUI ES-24F2 Monitor
- Monitor Stand (Base and Neck)
- HDMI Cable (1.5m)
- Power Adaptor
- User Manual (this document)
- Quick Start Guide
- Warranty Card



An illustration showing the items included in the product package: monitor, stand, HDMI cable, power adapter, user manual, quick start guide, and warranty card.

3. Setup Instructions

3.1. Stand Assembly

1. Carefully remove the monitor from its packaging, placing it face down on a soft, clean surface to prevent scratches.
2. Attach the stand neck to the monitor panel by aligning the tabs and gently pushing until it clicks into place or securing with screws if provided.
3. Connect the stand base to the stand neck, ensuring it is firmly secured. Tighten any screws as necessary.
4. Carefully lift the assembled monitor and place it on a stable, flat surface.

3.2. VESA Mounting (Optional)

The monitor supports a 75x75mm VESA mount standard, allowing it to be attached to compatible wall mounts or desk arms. To use a VESA mount:

- Remove the pre-attached stand if it is not already detached.
- Secure the VESA mount bracket to the back of the monitor using appropriate screws (M4 x 10mm recommended, not included with monitor).
- Follow the instructions provided with your VESA mount for complete installation.

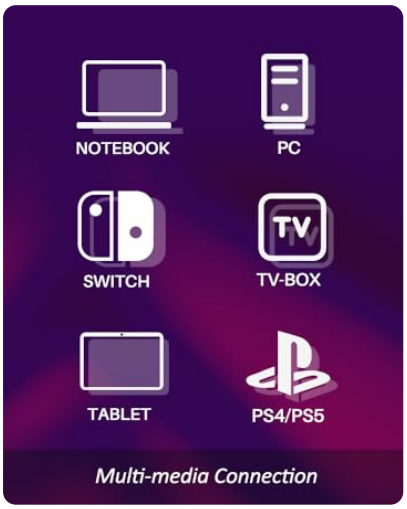


An image illustrating the VESA mounting points on the back of the monitor and its tilt adjustment capability.

3.3. Connecting to a Computer

The SANSUI ES-24F2 monitor offers HDMI and VGA input options.

- **HDMI Connection:** Connect one end of the included HDMI cable to the HDMI port on your monitor and the other end to the HDMI output port on your computer.
- **VGA Connection:** Connect a VGA cable (not included) to the VGA port on your monitor and the other end to the VGA output port on your computer.



Icons depicting various devices that can be connected to the monitor, including notebooks, PCs, gaming consoles (Switch, PS4/PS5), and TV boxes.

3.4. Power Connection

Connect the power adaptor to the monitor's power input port, then plug the other end of the power adaptor into a wall

outlet.

4. Operating Instructions

4.1. Power On/Off

Press the power button, usually located on the back or bottom right of the monitor, to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

4.2. OSD Menu Navigation

The On-Screen Display (OSD) menu allows you to adjust various monitor settings. Navigate the OSD menu using the control button (often a joystick-style button) located on the back of the monitor.

- Press the control button to open the OSD menu.
- Move the control button up/down/left/right to navigate through menu options.
- Press the control button to select an option or confirm a setting.
- Move the control button left to exit a submenu or the OSD menu.

4.3. Adjusting Display Settings

Within the OSD menu, you can customize settings such as:

- **Brightness/Contrast:** Adjust the overall luminance and difference between light and dark areas.
- **Color Settings:** Modify color temperature, hue, and saturation.
- **Input Source:** Manually select between HDMI and VGA inputs.
- **Refresh Rate:** The monitor supports up to 100Hz refresh rate for smoother visuals. Ensure your graphics card settings are configured to utilize this.
- **FreeSync Technology:** Enable FreeSync for tear-free and stutter-free gaming experiences with compatible AMD graphics cards.
- **HDR10:** The monitor supports HDR10 for enhanced dynamic range and color.



An image demonstrating the smooth visual experience with 100Hz refresh rate and 5ms OD response time, suitable for dynamic content like racing games.

4.4. Ergonomic Tilt Adjustment

The monitor stand allows for tilt adjustment from -5° to 22°. Gently hold the top and bottom edges of the monitor panel and tilt it to your desired viewing angle for optimal comfort.



A diagram showing the monitor's adjustable tilt angle, ranging from -5 degrees to 22 degrees.

5. Maintenance

5.1. Cleaning the Monitor

- Always power off the monitor and unplug the power cord before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner.
- Wipe the screen and exterior surfaces gently. Avoid spraying liquid directly onto the screen or into any openings.
- Do not use alcohol, ammonia, or abrasive cleaners, as these can damage the monitor's surface.

5.2. Eye Care Features

The SANSUI ES-24F2 monitor incorporates several features to enhance viewing comfort and reduce eye strain during

prolonged use:

- **Low Blue Light:** Reduces harmful blue light emissions to minimize eye fatigue. This setting can typically be adjusted in the OSD menu.
- **Anti-Glare:** The matte screen surface helps to reduce reflections and glare from ambient light sources.
- **Anti-Flicker:** Eliminates screen flickering, which can cause eye strain and headaches, by providing a stable backlight.



An image illustrating the eye-care features of the monitor, including anti-bluelight, anti-glare, and anti-flicker technologies, for comfortable viewing.

6. Troubleshooting

If you encounter issues with your monitor, please refer to the following common troubleshooting steps:

- **No Power:**

- Ensure the power cable is securely connected to both the monitor and the power outlet.
- Verify the power outlet is functioning correctly by plugging in another device.

- **No Signal:**
  - Check that the video cable (HDMI or VGA) is securely connected to both the monitor and your computer.
  - Ensure the correct input source is selected in the monitor's OSD menu.
  - Verify your computer's graphics card is functioning and outputting a signal.
- **Image Issues (e.g., blurry, distorted, incorrect colors):**
  - Adjust the resolution and refresh rate settings on your computer to match the monitor's native resolution (1920x1080) and supported refresh rate (100Hz).
  - Reset the monitor's display settings to factory defaults via the OSD menu.
  - Check the video cable for damage or try a different cable.

For more detailed troubleshooting or persistent issues, please consult the fullUser Manual (PDF) or contact SANSUI customer support.

7. Specifications

Feature	Specification
Model Number	ES-24F2
Screen Size	24 Inches
Panel Type	VA
Resolution	1920 x 1080 (FHD 1080p)
Refresh Rate	100Hz
Brightness	250 Nits
Contrast Ratio	4000:1
Aspect Ratio	16:9
Viewing Angle	178° (Horizontal/Vertical)
Screen Surface	Matte
Color Gamut	NTSC 72%
Display Colors	16.7 Million
Ports	1x HDMI 1.4, 1x VGA
VESA Mount Compatibility	75 x 75 mm
Tilt Adjustment	-5° to 22°
Product Dimensions (with stand)	21.18 x 7.36 x 16.3 inches
Item Weight	8.48 pounds

Eye Care Features	Low Blue Light, Anti-Glare, Anti-Flicker
Adaptive Sync Technology	FreeSync

8. Warranty and Support

8.1. Warranty Information

The SANSUI ES-24F2 monitor comes with a 30-day money-back guarantee and a free replacement warranty from the order date. Please refer to the included Warranty Card for complete terms and conditions.

8.2. Technical Support

SANSUI provides lifetime technical support for this product. For assistance, please contact SANSUI customer service. Contact details can typically be found on the Warranty Card or the official SANSUI website.



Icons indicating professional customer service, a 12-month warranty, and a free one-month return/replacement policy.

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