**REDKJY CW350**

# REDKJY CW350 3-in-1 Wireless Charging Station User Manual

## Model: CW350

**Brand: REDKJY**

## Introduction

Thank you for choosing the REDKJY CW350 3-in-1 Wireless Charging Station. This device is designed to efficiently charge your iPhone, Apple Watch, and AirPods simultaneously, providing a convenient and organized charging solution. Please read this manual carefully before use to ensure proper operation and to maximize the lifespan of your product.




Image: The REDKJY CW350 3-in-1 Wireless Charging Station, showcasing its ability to charge an iPhone, Apple Watch, and AirPods simultaneously.

## Safety Information

- Ensure the charging station is connected to the provided 18W fast charger and 3.3ft Type-C charging cable for optimal performance and safety.
- The device features advanced FCC approval, temperature control, voltage protection, and short-circuit prevention.
- Cooling holes are integrated on the back to dissipate heat and prevent overheating.
- Before charging, remove any magnetic, metal, or credit card cases from your phone to prevent unstable charging or potential damage.
- Place your phone centrally on the charging pad to ensure stable and efficient charging. Improper alignment may lead to unstable charging.

- Do not disassemble, modify, or repair the device yourself. Contact customer support if service is required.




Image: Diagram illustrating the safety features of the charging station, including FCC certification, overcharge protection, quiet heat dissipation, and circuit protection.

## Package Contents

Verify that all items are present in the package:

- 1 x REDKJY CW350 Wireless Charging Station
- 1 x 18W Wall Adapter
- 1 x USB-C Charging Cable (3.3ft)
- 1 x User Manual



Image: The charging station, 18W wall adapter, USB-C charging cable, and user manual as included in the package.

## Setup Instructions

1. **Connect the Power Adapter:** Insert the USB-C end of the charging cable into the port on the back of the charging station. Plug the 18W wall adapter into a power outlet.
2. **Placement:** Place the charging station on a flat, stable surface. The anti-slip silicone design on the base helps prevent movement. Ensure there is adequate airflow around the device, especially near the cooling holes on the bottom, to maintain optimal operating temperature.




Image: Illustration showing the connection of the 18W power adapter and USB-C cable to the charging station.




Image: Close-up view of the charging station's base, highlighting the cooling holes and anti-slip silicone design for stable placement and heat management.

## Operating Instructions

The REDKJY CW350 allows for simultaneous wireless charging of your compatible Apple devices.

### Device Compatibility:

- **iPhone:** Compatible with iPhone 17/17 Air/17 Pro/17 Pro Max/16e/16/15/15 Pro/15 Pro Max/15 Plus/14/14 Pro/14 Pro Max/13/13 Pro Max/13 mini/12 Pro/12 Pro Max/12 mini/11 Pro/11 Pro Max, and other Qi-enabled iPhones.

- **Apple Watch:** Compatible with iWatch Series 9/8/7/SE/Ultra2/6/5/4/3/2. *Not compatible with Apple Watch Series 10.*
- **AirPods:** Compatible with AirPods Pro/3/2/1 (requires wireless charging case).




Image: Visual guide detailing the universal compatibility of the charging station with various iPhone, Apple Watch, and AirPods models.

### Charging Your Devices:

1. **For iPhone:** Place your iPhone vertically on the main charging stand. Ensure the phone is centered on the charging

pad for optimal connection. The blue LED indicator will illuminate softly when charging.

2. **For Apple Watch:** Place your Apple Watch on the dedicated magnetic charging module at the top of the stand. The watch will automatically align and begin charging.
3. **For AirPods:** Place your AirPods (with wireless charging case) on the flat charging pad at the base of the stand. Ensure the case is centered.

The charging station is designed to provide fast charging, fully charging devices in approximately 2 to 3 hours, which is up to 30% faster than some standard wireless chargers.

### Important Considerations for Charging:

- **Case Compatibility:** The charger supports phone cases with a thickness of up to 5mm (0.2 inches).
- **Case Restrictions:** Remove any cases containing metal, magnets, credit cards, or pop sockets before charging, as these can interfere with wireless charging efficiency and potentially damage your device or the charger.




Image: Visual guide demonstrating case thickness compatibility and items to remove from phone cases (Popsockets, metal, magnets, credit cards) for effective wireless charging.

### LED Indicator:

The charging station features a soft blue LED indicator that illuminates when a device is charging. This light is designed to be gentle and not dazzling, making the station suitable for use on a nightstand without disturbing sleep.




Image: The charging station positioned on a nightstand next to a bed, illustrating its sleep-friendly design with a soft, non-dazzling LED indicator.

## Maintenance

- To clean the charging station, disconnect it from the power source.
- Wipe the surface with a soft, dry cloth. Do not use abrasive cleaners or solvents.

- Keep the device away from water and excessive moisture.

## Troubleshooting

- **Device not charging:**
  - Ensure the charging station is properly connected to the 18W wall adapter and power outlet.
  - Verify that your device is compatible with wireless charging.
  - Remove any phone cases that are thicker than 5mm or contain metal, magnets, or credit cards.
  - Ensure your device is correctly aligned and centered on the charging pad.
  - Try restarting your device.
- **Slow charging:**
  - Confirm you are using the included 18W wall adapter and USB-C cable. Lower wattage adapters may result in slower charging.
  - Ensure proper device alignment on the charging pad.
  - Avoid charging in excessively hot environments.
- **Overheating:**
  - Ensure the cooling holes on the bottom of the station are not obstructed.
  - Remove any restrictive phone cases.
  - If the device becomes excessively hot, disconnect it from power and allow it to cool before resuming use.
- **LED indicator not lighting up:**
  - Check power connection.
  - Ensure a compatible device is placed correctly on the charging area.

## Specifications

| Feature | Detail |
| --- | --- |
| Model Number | CW350 |
| Product Dimensions | 4.65 x 3.94 x 5.51 inches |
| Item Weight | 10.2 ounces |
| Input Voltage | 9 Volts |
| Amperage | 2 Amps |
| Connector Type | USB Type C |
| Total USB Ports | 1 |
| Special Feature | Fast Charging, Wireless Charging |
| Color | Black |
| Manufacturer | shenzhenshijinzhizhuokejiyouxiangongsi |

## Warranty and Support

REDKJY provides a 2-year warranty for this product. If you encounter any issues or have questions regarding your REDKJY CW350 3-in-1 Wireless Charging Station, please contact our customer service team. We are committed to offering a solution within 24 hours.

For support, please refer to the contact information provided with your purchase or visit the official REDKJY website.

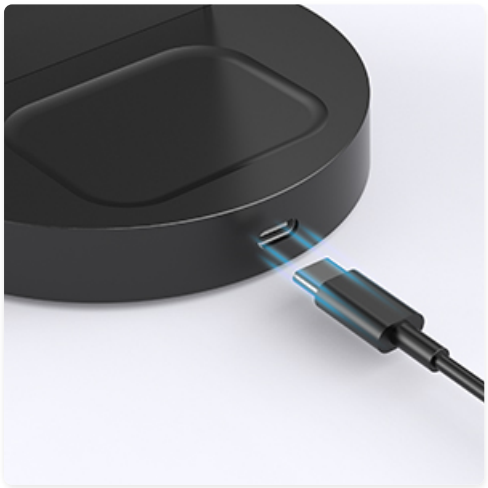


Image: A customer service representative wearing a headset, symbolizing available support for product inquiries.


### Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

**Name**

Anonymous

**Email**

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question