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Platinet TFPW0024

Platinet TFPW0024 Power Bank 10000mAh User Manual

Model: TFPW0024

1. INTRODUCTION

Thank you for choosing the Platinet TFPW0024 Power Bank. This device is a high-capacity portable charger designed to provide reliable power for your electronic devices on the go. Featuring a 10,000 mAh lithium polymer battery, it supports both Power Delivery (PD 3.0) and Quick Charge (QC 3.0) technologies for fast and efficient charging. The integrated LED display provides real-time information on charging status and battery level. Please read this manual carefully before using the product to ensure safe and optimal performance.

2. PRODUCT OVERVIEW

Familiarize yourself with the components of your Platinet Power Bank.



Image 2.1: Front view of the Platinet TFPW0024 Power Bank, highlighting the two USB-A output ports (OUT1, OUT2), one USB-C input/output port (TYPE-C), and one Micro USB input port (IN). The LED display is visible on the top surface.



Image 2.2: A detailed view of the LED display on the Platinet Power Bank, showing the battery percentage (e.g., '100%') and indicators for PD 22.5W and QC 3.0 support.

Ports and Indicators:

- **OUT1 (USB-A):** Quick Charge 3.0 output port (Max 22.5W)
- **OUT2 (USB-A):** Quick Charge 3.0 output port (Max 22.5W)
- **TYPE-C (USB-C):** Power Delivery 3.0 & Quick Charge 3.0 input/output port (Max 20W)
- **IN (Micro USB):** Input port for charging the power bank
- **LED Display:** Shows battery percentage and charging status (PD/QC indicators)

3. SETUP

3.1 Initial Charging of the Power Bank

Before first use, fully charge your Platinet Power Bank. This ensures optimal battery performance and longevity.

1. Connect the included USB-C cable or a Micro USB cable to the corresponding input port (TYPE-C or IN) on the power bank.
2. Connect the other end of the cable to a USB wall adapter (not included) or a computer's USB port. For fastest charging, use a PD or QC compatible wall adapter.
3. The LED display will show the charging progress, indicating the battery percentage.
4. The power bank is fully charged when the LED display shows '100%'.

4. OPERATING INSTRUCTIONS

4.1 Charging External Devices

The power bank can charge up to three devices simultaneously using its two USB-A ports and one USB-C port.



Image 4.1: The Platinet Power Bank connected to a smartphone via a USB-C cable, demonstrating its charging capability. The power bank's LED display shows the current battery level.

1. Connect your device's charging cable to one of the output ports on the power bank (OUT1, OUT2, or TYPE-C).
2. Connect the other end of the cable to your device.

3. The power bank will automatically begin charging your device. The LED display will show the remaining battery percentage.
4. Disconnect your device once it is fully charged or when you no longer need to charge it.

Note: For fast charging (PD or QC), ensure your device and charging cable support the respective technology.

4.2 Checking Battery Level

The LED display automatically activates when a device is connected or when the power bank is being charged, showing the current battery percentage.

5. MAINTENANCE

5.1 Cleaning

- Wipe the power bank with a soft, dry cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.

5.2 Storage

- Store the power bank in a cool, dry place, away from direct sunlight and extreme temperatures.
- If storing for extended periods, charge the power bank to approximately 50-70% every three months to maintain battery health.

6. TROUBLESHOOTING

6.1 Power Bank Not Charging

- Ensure the charging cable is securely connected to both the power bank's input port and the power source.
- Try a different charging cable or wall adapter.
- Verify that the wall adapter is functioning correctly and providing sufficient power.

6.2 Device Not Charging from Power Bank

- Check if the power bank has sufficient charge. The LED display should show a percentage above 0%.
- Ensure the charging cable is securely connected to both the power bank's output port and your device.
- Try a different charging cable or a different output port on the power bank.
- Confirm that your device's charging port is clean and undamaged.

6.3 Slow Charging

- Ensure you are using a fast-charging compatible cable and your device supports fast charging.
- If charging multiple devices, the total output power is shared, which may reduce individual charging speeds.
- Check if the cable or port is damaged.

7. SPECIFICATIONS

Feature	Specification
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Model Name	10000mah
Item Model Number	TFPW0024
Battery Capacity	10,000 mAh (37 Wh)
Nominal Capacity	6000 mAh (5V / 2.1A)
Battery Type	Lithium Polymer
Micro USB Input	DC 5V-2.1A
Type-C Input	DC 5V-3A / 9V-2A / 12V-1.5A
USB Output (2x)	DC 5V / 5A / 5V 3A / 9V-2A / 12V-1.67A (Max 22.5W Quick Charge 3.0)
Type-C Output	5V-3A / 9V-2.22A / 12V-1.67A (Max 20W Power Delivery 3.0 & Quick Charge 3.0)
Number of Ports	4 (2x USB-A Output, 1x USB-C Input/Output, 1x Micro USB Input)
Dimensions (L x W x H)	143 x 68 x 17 mm (Product); 10 x 2 x 5.5 cm (Package)
Item Weight	236 g (Product); 80 g (Package)
Color	Black
Special Features	Fast Charging, LED Display
Included Cable	30 cm Type-C cable

8. SAFETY INFORMATION

To ensure safe operation and prevent damage to the device or injury, please observe the following safety precautions:

- Do not expose the power bank to extreme temperatures (above 45°C or below 0°C), direct sunlight, or high humidity.
- Avoid dropping, hitting, or disassembling the device.
- Keep away from water and other liquids.
- Do not use if the power bank is visibly damaged, swollen, or leaking.
- Keep out of reach of children.
- Dispose of the power bank responsibly according to local regulations for electronic waste. Do not dispose of in household waste.
- The power bank features multi-level protection against overcharge, discharge, overheating, over-voltage, over-current, short-circuits, and electromagnetic interference to ensure safe and reliable use.

9. WARRANTY AND SUPPORT

This Platinet Power Bank is covered by a manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation provided with your purchase or contact your retailer. If you encounter any issues or require technical assistance, please contact Platinet customer support through their official website or the contact information provided with your product.

