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› [Amazon Echo Pop \(1st Gen\) Smart Speaker User Manual - Glacier White](#)

Amazon Echo Pop

Amazon Echo Pop (1st Gen) Smart Speaker User Manual

Model: Echo Pop | Color: Glacier White

1. OVERVIEW

The Amazon Echo Pop is a compact smart speaker designed to fit into any room, providing full sound and access to Alexa's capabilities. This manual provides instructions for setting up, operating, and maintaining your Echo Pop device.

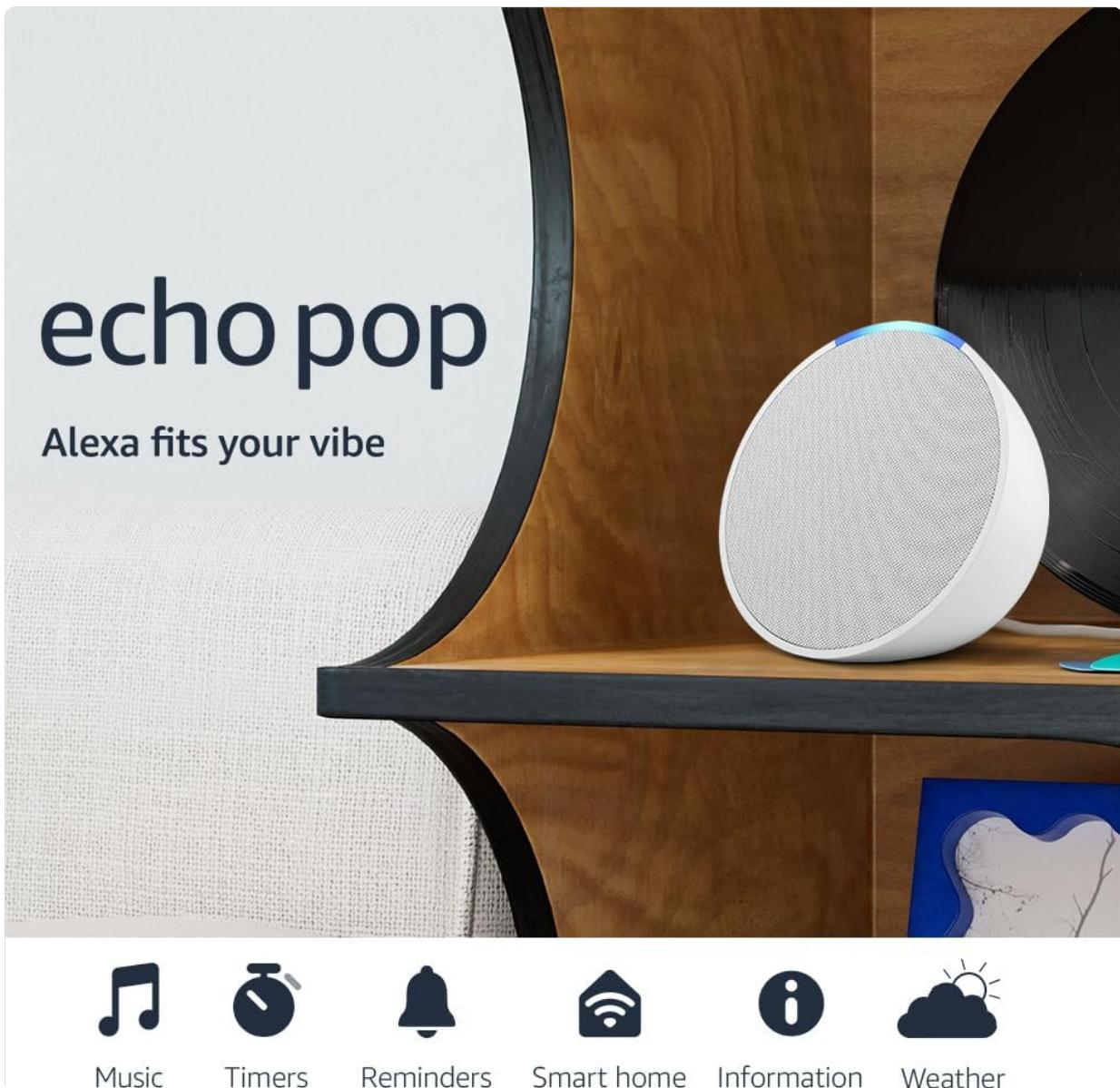


Image: The Amazon Echo Pop smart speaker, Glacier White, positioned on a wooden shelf. Below the device are icons representing its core functionalities: Music, Timers, Reminders, Smart Home, Information, and Weather.

2. WHAT'S IN THE Box

Your Amazon Echo Pop package includes the following items:

- Amazon Echo Pop device (Glacier White)
- Glacier White Power Adapter (15W)
- Quick Start Guide

3. SETUP

Follow these steps to set up your Amazon Echo Pop:

1. **Plug In Your Echo Pop:** Connect the included 15W power adapter to your Echo Pop and then plug it into a wall outlet. The light ring on your Echo Pop will turn blue, then orange, indicating it's ready for setup.

- 2. Download the Alexa App:** On your smartphone or tablet, download the latest version of the Amazon Alexa app from your device's app store (compatible with Fire OS, Android, and iOS devices).
- 3. Open the Alexa App:** Launch the Alexa app and sign in with your Amazon account. If you don't have an Amazon account, you will need to create one.
- 4. Add Your Device:** In the Alexa app, tap the "Devices" icon at the bottom right, then tap the "+" icon in the top right corner. Select "Add Device," then choose "Amazon Echo" and "Echo Pop."
- 5. Connect to Wi-Fi:** Follow the on-screen instructions in the Alexa app to connect your Echo Pop to your Wi-Fi network. The Echo Pop supports dual-band Wi-Fi (2.4 GHz and 5 GHz). Amazon Wi-Fi Simple Setup can streamline this process if you have compatible devices.
- 6. Customize Settings:** Once connected, you can customize settings such as device name, location, and preferred voice in the Alexa app.



Image: An Amazon Echo Pop device, dark gray, mounted on a wall bracket. This illustrates the device's compact design and versatility for placement in various locations.

For optimal performance, place your Echo Pop in a central location within your room, away from obstructions.

4. OPERATING YOUR ECHO POP

Your Echo Pop is voice-controlled using the wake word "Alexa." Once you say the wake word, the light bar on the device will turn blue, indicating it is listening.

4.1 Basic Voice Commands

- "Alexa, what's the weather?"
- "Alexa, set a timer for 10 minutes."
- "Alexa, tell me the news."
- "Alexa, what time is it?"

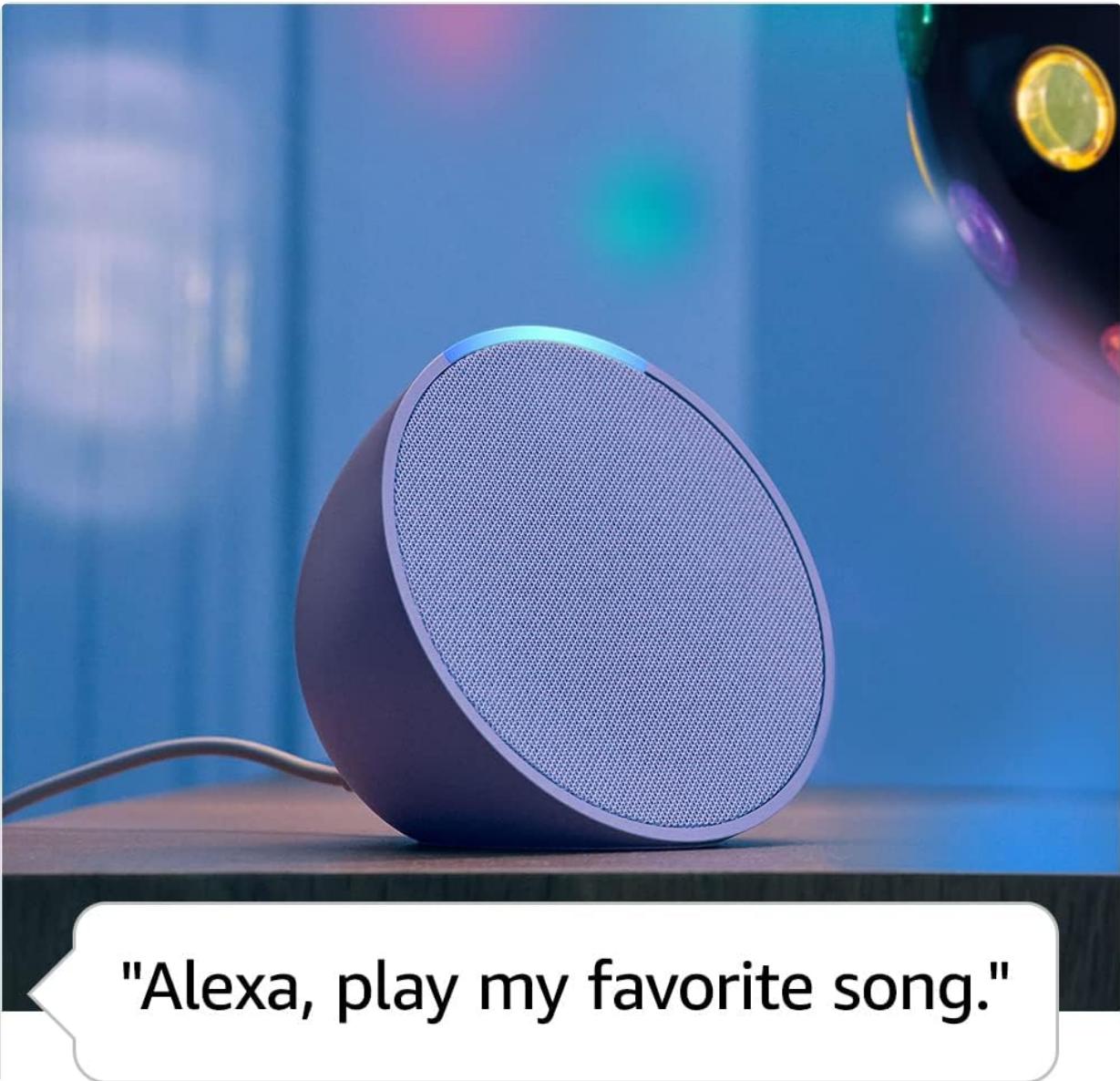


Image: An Amazon Echo Pop, light gray, situated on a kitchen shelf next to various kitchen items. A speech bubble overlay reads, "Alexa, what time is it?", demonstrating a common voice command.

4.2 Music and Audio

Control music, audiobooks, and podcasts from supported services:

- "Alexa, play music."
- "Alexa, play my favorite song."
- "Alexa, volume up/down."
- Connect via Bluetooth: "Alexa, pair Bluetooth" to stream audio from your mobile device.



"Alexa, play my favorite song."

Image: An Amazon Echo Pop, light purple, placed on a wooden surface in a room with ambient colorful lighting. A speech bubble overlay states, "Alexa, play my favorite song.", illustrating its music playback capability.

4.3 Smart Home Control

Manage compatible smart home devices with your voice:

- "Alexa, turn on the lights."
- "Alexa, set the thermostat to 72 degrees."
- Compatible with Wi-Fi, Bluetooth Low Energy Mesh, and Matter devices.



Image: An Amazon Echo Pop, teal, resting on a bedside table next to a lamp. A speech bubble overlay displays, "Alexa, turn on the light.", demonstrating its smart home control function.

4.4 Privacy Features

Your Echo Pop is designed with multiple layers of privacy controls:

- **Microphone Off Button:** Press the microphone off button on the top of the device to electronically disconnect the microphones. The light bar will turn red when the microphone is off.
- **Wake Word Technology:** Alexa only begins listening after your device detects the wake word ("Alexa") and the light bar turns blue.
- **Voice Recording Management:** You can view and delete your voice recordings through the Alexa app or by visiting the [Alexa Privacy Hub](#).



Press the mic off button to disconnect the microphones

Image: A close-up, top-down view of an Amazon Echo Pop, teal, highlighting the control buttons. The text overlay reads, "Press the mic off button to disconnect the microphones", with the microphone off button illuminated in red.

4.5 Accessibility Features

Customize Alexa to your abilities via the Alexa App (Settings → Accessibility):

- **Adaptive Listening:** Provides more time to finish speaking before Alexa responds.
- **Preferred Speaking Rate:** Control how fast or slow Alexa speaks (e.g., "Alexa, speak slower").
- **Request Sound:** Plays an audible tone in addition to the visual indicator when you speak to Alexa.
- **Kindle Assistive Reader:** Have Alexa read your Kindle books aloud.
- **Notify When Nearby:** Plays notification sounds when detected near your Echo device.

5. MAINTENANCE

To ensure the longevity and optimal performance of your Echo Pop, follow these general maintenance guidelines:

- **Cleaning:** Gently wipe the device with a soft, dry, lint-free cloth. Do not use abrasive cleaners or sprays directly on the device.
- **Placement:** Avoid placing the device in direct sunlight, near heat sources, or in excessively humid environments. Ensure proper ventilation around the device.

- **Software Updates:** Your Echo Pop automatically receives software updates. Ensure your device is connected to Wi-Fi to receive these updates, which improve performance and add new features.

6. TROUBLESHOOTING

If you encounter issues with your Echo Pop, consider the following troubleshooting steps:

- **No Power:** Ensure the power adapter is securely plugged into both the Echo Pop and a working wall outlet.
- **No Wi-Fi Connection:**
 - Check your router and modem to ensure they are working correctly.
 - Restart your Echo Pop by unplugging it for a few seconds and plugging it back in.
 - Verify your Wi-Fi password in the Alexa app.
 - Ensure your Echo Pop is within range of your Wi-Fi router.
- **Alexa Not Responding:**
 - Ensure the microphone is not muted (the light bar should not be red).
 - Speak clearly and at a normal volume.
 - Move closer to the device.
 - Restart the device.
- **Audio Issues:**
 - Check the volume level using voice commands or the Alexa app.
 - If connected to an external Bluetooth speaker, ensure the speaker is on and paired correctly.

For further assistance, refer to the [Amazon Device Support](#) website.

7. SPECIFICATIONS

Size	3.9" x 3.3" x 3.6" (99 mm x 83 mm x 91 mm)
Weight	6.9 oz (196 g)
Audio	1.95" (49.5 mm) front-firing speaker, Lossless High Definition
Wi-Fi Connectivity	Dual-band Wi-Fi (802.11a/b/g/n/ac, 2.4 and 5 GHz). Does not support ad-hoc networks.
Bluetooth Connectivity	A2DP support for audio streaming, AVRCP for voice control of connected mobile devices. Bluetooth speakers requiring PIN codes are not supported.
Smart Home Compatibility	Wi-Fi, Bluetooth Low Energy Mesh, Matter
System Requirements	Wi-Fi connection, Alexa app (Fire OS, Android, iOS, or web browser)
Generation	Echo Pop – 2023 release (1st Gen)
Language	Alexa speaks English and Spanish.

Actual size and weight may vary by manufacturing process.

8. WARRANTY AND SUPPORT

8.1 Limited Warranty

Your Amazon Echo Pop comes with a 1-year limited warranty. This warranty covers defects in materials and workmanship under normal use. For full details, please refer to the warranty information provided with your device or visit the [Amazon Device Support](#) website.

Note: This device is a Like-New Amazon device, which is refurbished, tested, and certified to look and work like new, and comes with the same limited warranty as a new device.

8.2 Customer Support

For technical support, troubleshooting, or additional information, please visit:

- [Amazon Device Support](#)
- [Alexa Privacy Hub](#) (for privacy-related inquiries)
- [Manage Your Content and Devices](#) (for device-specific information)