

Primo 601264-C

Primo Smart Touch 2.0 Water Dispenser User Manual

Model: 601264-C

INTRODUCTION

This user manual provides important information for the safe operation, installation, maintenance, and troubleshooting of your Primo Smart Touch 2.0 Bottom Loading Water Dispenser. Please read this manual thoroughly before using the appliance and retain it for future reference.

The Primo Smart Touch 2.0 Water Dispenser delivers on-demand ice-cold and piping-hot water, ideal for preparing beverages and instant meals. It features sleek touch controls, a convenient digital time and temperature display, and durable stainless steel water reservoirs. The bottom-loading design simplifies bottle replacement for 3 and 5-gallon bottles. An LED night light with an on/off switch is also included. No plumbing, tools, or complex installation is required.

SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and personal injury.

- Ensure the dispenser is placed on a level, stable surface.
- Do not operate the dispenser with a damaged cord or plug.
- Keep the dispenser away from direct sunlight and heat sources.
- Do not immerse the dispenser, cord, or plug in water or other liquids.
- Unplug the dispenser before cleaning or performing any maintenance.
- Supervise children when they are near the dispenser, especially when dispensing hot water. The hot water feature has a child-resistant mechanism.
- Use only potable water in the dispenser.

SETUP AND INSTALLATION

1. Unpacking

Carefully remove the dispenser from its packaging. Inspect for any damage. Retain packaging for future transport if needed.







Image: The Primo Smart Touch 2.0 Water Dispenser, shown with its bottom door open, illustrating the easy access for loading a 5-gallon water bottle. The dispenser features a black and stainless steel finish with a digital display on the top section.

2. Placement

Place the dispenser on a hard, level surface. Ensure there is at least 4 inches of clearance from the back and sides to allow for proper ventilation. Avoid placing it in direct sunlight or near heat-generating appliances.



Image: The Primo Smart Touch 2.0 Water Dispenser positioned in a home environment, demonstrating its sleek design and how it fits into a modern kitchen or dining area. The dispenser is black and stainless steel, standing upright.



Image: A diagram illustrating the physical dimensions of the Primo Smart Touch 2.0 Water Dispenser. The height is 40.9 inches, width is 14.2 inches, and depth is 12.2 inches, providing clear measurements for placement.

3. Loading the Water Bottle

The bottom-loading design makes loading 3 or 5-gallon water bottles easy. Open the lower compartment door, slide the bottle in, and insert the probe into the bottle opening. Close the door securely.





Image: A user demonstrating the bottom-loading feature of the Primo Smart Touch 2.0 Water Dispenser. The image shows a person bending down to slide a 5-gallon water bottle into the lower compartment of the dispenser, highlighting the ease of use.

4. Power Connection

Plug the dispenser into a grounded electrical outlet. Allow the unit to stand upright for at least 1 hour before plugging it in to allow the compressor fluids to settle.

OPERATING INSTRUCTIONS

Control Panel Overview



Image: A detailed view of the digital touch control panel on the Primo Smart Touch 2.0 Water Dispenser. The display shows "12:00" and icons for hot (three wavy lines) and cold (snowflake) water, indicating the dispenser's temperature settings and time function.

The dispenser features sleek touch controls and a digital display for time and temperature. The hot water function is equipped with a child-resistant safety feature.

Dispensing Water

- **Cold Water:** Place your cup under the cold water spigot. Press the cold water button on the touch panel.
- **Hot Water:** For safety, the hot water feature requires a two-step activation. Press and hold the hot water button for 3 seconds until the indicator stops flashing, then release and press again to dispense hot water.



Image: The Primo Smart Touch 2.0 Water Dispenser in operation, showing both hot water being dispensed into a red mug and cold water into a clear glass simultaneously. This highlights the dual temperature functionality of the unit.

LED Night Light

The dispenser includes an LED night light with an on/off switch for convenience in low-light conditions.

MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and hygiene of your water dispenser.

- **Drip Tray:** The drip tray is removable and dishwasher-safe for easy cleaning. Empty and clean regularly to prevent overflow and bacterial growth.
- **Exterior Cleaning:** Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Internal Cleaning:** For thorough internal cleaning, refer to the detailed cleaning instructions available on the Primo Water website or contact customer support. This typically involves draining the reservoirs and flushing with a cleaning solution.
- **Descaling:** If you notice reduced water flow or unusual noises, descaling may be necessary, especially in hard water areas. Consult the Primo Water website for descaling procedures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No water dispensing	Water bottle empty or probe not properly inserted. Power cord unplugged.	Replace water bottle. Ensure probe is fully inserted. Check power connection.
Water not hot/cold enough	Dispenser recently plugged in. Hot/cold switch off. Poor ventilation.	Allow 15-30 minutes for water to reach desired temperature. Ensure hot/cold switches are on. Check for adequate clearance around the unit.
Unusual noise	Compressor cycling (normal). Unit not level.	This is normal operation. Ensure dispenser is on a level surface.
Water leaking	Water bottle cracked or improperly seated. Drip tray full.	Inspect bottle for cracks and reseat properly. Empty and clean drip tray.

If troubleshooting steps do not resolve the issue, please contact Primo customer support.

SPECIFICATIONS

- **Model:** 601264-C
- **Brand:** Primo
- **Color:** Black/Silver
- **Material:** Stainless Steel
- **Capacity:** 5 Gallons (compatible with 3 and 5-gallon bottles)
- **Product Dimensions (DxWxH):** 12.2"D x 14.2"W x 40.9"H
- **Style:** Bottom Load
- **Installation Type:** Freestanding
- **Access Location:** Bottom
- **Number of settings:** 2 (Hot/Cold)

- **Power Source:** Corded Electric
- **Item Weight:** 41.9 pounds
- **UPC:** 817206012641
- **Manufacturer:** Primo Water Corporation

WARRANTY AND SUPPORT

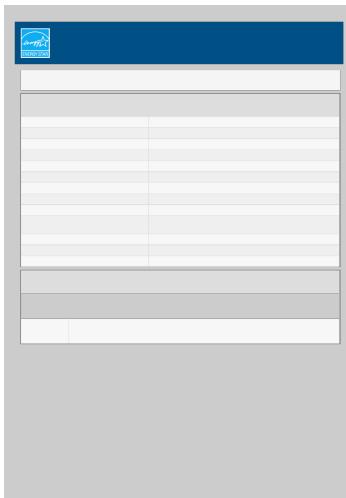
For warranty information and customer support, please visit the official Primo Water website or contact their customer service department. Keep your purchase receipt for warranty claims.

Primo Water Website: www.primowater.com

Customer Service: Refer to the Primo Water website for contact details.

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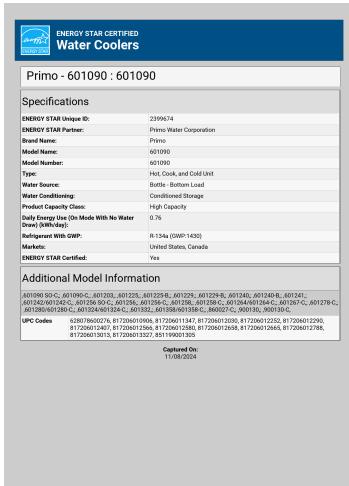
Documents - Primo – 601264-C



[Primo 601090 Water Cooler - ENERGY STAR Certified Specifications](#)

Comprehensive specifications for the Primo 601090 ENERGY STAR certified water cooler, detailing its features, energy efficiency, model variants, and UPC codes.

lang:es score:19 filesize: 18.73 K page_count: 1 document date: 2023-08-08



[Primo 601090 ENERGY STAR Certified Water Cooler Specifications](#)

Detailed specifications for the Primo 601090 ENERGY STAR certified water cooler, including model information, energy usage, and water conditioning details.

lang:es score:18 filesize: 37.13 K page_count: 1 document date: 2024-11-08

Primo 601090 Water Cooler Specifications - ENERGY STAR Certified

Detailed specifications for the ENERGY STAR certified Primo 601090 water cooler, including model information, energy usage, and UPC codes.

lang:es score:18 filesize: 37.14 K page_count: 1 document date: 2024-10-17

Primo 601090 Water Cooler: ENERGY STAR Certified Specifications

Official ENERGY STAR certification details for the Primo 601090 water cooler, including technical specifications, model numbers, energy efficiency data, and partner information from Primo Water Corporation.

lang:es score:18 filesize: 37.13 K page_count: 1 document date: 2024-09-30

[pdf] Specifications

Primo 601090 ENERGY STAR Certified Water Coolers v3 certification information for Product ID 2399674

Specification Version 3 SO C 601203 601225 B 601229 601278 601280 601324 601332 601358

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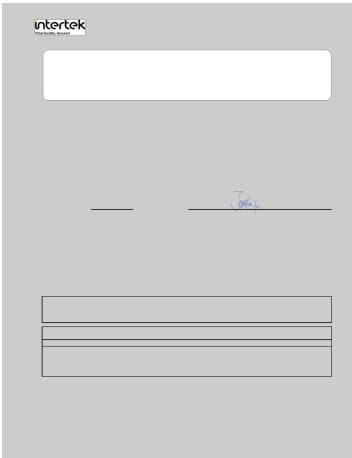
ENERGY STAR CERTIFIED Water Coolers Primo - 601090 : 601090 Specifications

ENERGY STAR Unique ID: ... B,; ,601241,; ,601242/601242-C,; ,601256 SO-C,

,601256,; ,601256-C,; ,601258,; ,601258-C,; ,601264/601264-C,; ,601267-C,;

,601278-C,; ,601280/601280-C,; ,601324/601324-C,; ,601332,; ,601358/601358-C,...

languages score:18 filesize: 18.73 K page_count: 1 document date: 2023-08-08



[Primo Water Corporation Water Cooler - ENERGY STAR Certificate of Conformity](#)

Official Certificate of Conformity for Primo Water Corporation's Water Cooler models, certified under the ENERGY STAR Program Requirements Version 3.0 by Intertek.

lang:en score:14 filesize: 77.29 K page_count: 1 document date: 2023-05-09