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Philips HX9924/61

Philips Sonicare DiamondClean Smart HX9924/61 Rechargeable Sonic Toothbrush User Manual

INTRODUCTION

Welcome to the Philips Sonicare DiamondClean Smart HX9924/61 user manual. This guide provides essential information for the safe and effective use of your new rechargeable sonic toothbrush. The DiamondClean Smart is designed to deliver superior plaque removal, gum health, and whitening performance through advanced sonic technology and smart features.

Please read this manual thoroughly before first use and keep it for future reference.



Image: The Philips Sonicare DiamondClean Smart HX9924/61 toothbrush handle, showcasing its sleek design and power button.

WHAT'S INCLUDED

Your Philips Sonicare DiamondClean Smart HX9924/61 package includes the following components:

- 1 x DiamondClean Smart Handle
- 1 x C3 Premium Plaque Control Brush Head
- 1 x G3 Premium Gum Care Brush Head
- 1 x W3 Premium White Brush Head
- 1 x TongueCare+ Tongue Brush
- 1 x Glass Charger
- 1 x USB Charging Travel Case



Image: The retail packaging displaying all included components of the Philips Sonicare DiamondClean Smart HX9924/61 system.

SETUP

1. Initial Charging

Before first use, fully charge your Philips Sonicare DiamondClean Smart toothbrush for at least 24 hours. You have two charging options:

- **Glass Charger:** Place the handle into the charging glass, which sits on the charging base. Plug the base into a power outlet.
- **USB Charging Travel Case:** Place the handle into the travel case. Connect the USB cable to the case and a USB power adapter (not included) or a computer.

The battery indicator on the handle will illuminate to show charging progress.



Image: The Philips Sonicare DiamondClean Smart HX9924/61 toothbrush handle charging wirelessly in its elegant glass charger.

2. Attaching a Brush Head

Align the brush head with the handle and push it down firmly until it clicks into place. The DiamondClean Smart features smart brush head recognition, automatically selecting the optimal mode and intensity for the attached brush head.



Image: A close-up of the C3 Premium Plaque Control brush head, designed for effective plaque removal.



Image: A close-up of the G3 Premium Gum Care brush head, featuring bristles designed to gently clean gums.



Image: A close-up of the W3 Premium White brush head, engineered for stain removal and whitening.

OPERATING YOUR TOOTHBRUSH

1. Brushing Modes and Intensities

Your DiamondClean Smart offers 5 brushing modes and 3 intensity levels for a personalized cleaning experience:

- **Modes:** Clean, White+, Deep Clean+, Gum Health, Tongue Care
- **Intensities:** High, Medium, Low

Press the power button to turn on the toothbrush. Use the mode/intensity button to cycle through the available options. The illuminated display on the handle will indicate the selected mode and intensity.

2. Smart Sensor Technology

The toothbrush is equipped with smart sensors to guide your brushing technique:

- **Pressure Sensor:** Alerts you if you are brushing too hard.
- **Location Sensor:** Tracks your brushing coverage.
- **Scrubbing Sensor:** Detects excessive scrubbing motions.
- **3D Mouth Map & TouchUp:** Provides a comprehensive view of your brushing and highlights missed spots via the Sonicare app.

These sensors work in conjunction with the Philips Sonicare app (available for Android and iOS devices) to provide real-time feedback and personalized coaching.



Image: The Philips Sonicare DiamondClean Smart HX9924/61 toothbrush in a bathroom setting, demonstrating its connectivity with a smartphone displaying the Sonicare app.

3. BrushPacer and SmarTimer

The BrushPacer feature signals when to move to the next section of your mouth, while the SmarTimer ensures you brush for the dentist-recommended 2 minutes.

MAINTENANCE

1. Cleaning

After each use, rinse the brush head and bristles thoroughly under running water. Wipe the handle with a damp cloth. Do not immerse the handle in water.

2. Replacing Brush Heads

For optimal performance and hygiene, replace your brush head every 3 months, or sooner if the bristles become splayed or worn. Compatible replacement brush heads are available from Philips Sonicare retailers.

3. Charging

The toothbrush provides up to 2 weeks of operating time on a full charge. Recharge the toothbrush when the battery indicator shows low power. Regular charging helps maintain battery life.



Image: The Philips Sonicare DiamondClean Smart HX9924/61 toothbrush and a brush head stored in its USB charging travel case, ideal for on-the-go use.

TROUBLESHOOTING

If you encounter any issues with your Philips Sonicare DiamondClean Smart toothbrush, please refer to the following common solutions:

- **Toothbrush not turning on:** Ensure the toothbrush is fully charged.
- **Reduced brushing power:** The battery may be low; recharge the toothbrush.
- **Brush head not staying on:** Ensure the brush head is correctly aligned and pushed down firmly.
- **App connectivity issues:** Ensure Bluetooth is enabled on your device and the toothbrush is within range. Restart both the app and the toothbrush if necessary.

For further assistance, please consult the official Philips Sonicare support website or contact customer service.

SPECIFICATIONS

- **Model:** HX9924/61
- **Power Source:** Battery Powered (Rechargeable Li-Ion Battery)
- **Operating Time:** Up to 2 weeks (on a full charge)
- **Brush Strokes/min:** Up to 62,000
- **Special Features:** Bluetooth Connectivity, Pressure Sensor, Location Sensor, Scrubbing Sensor, 3D Mouth Map, TouchUp, BrushPacer, SmarTimer, Illuminated Display
- **Compatible Devices:** Android Phones, Bluetooth 4.0 Enabled Tablets, iPad 3rd Gen or Higher, iPhone 4S or Higher, iOS7 or Higher
- **Manufacturer:** Philips Sonicare

SAFETY INFORMATION

Please observe the following safety guidelines:

- Always use this product as intended.
- Keep out of reach of children.
- Do not share this toothbrush.
- Replace brush heads every 3 months or as needed.
- Always follow the instructions provided in this manual.
- Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

WARRANTY AND SUPPORT

Your Philips Sonicare DiamondClean Smart HX9924/61 toothbrush comes with a standard manufacturer's warranty. For detailed warranty information, including terms and conditions, please refer to the warranty card included in your product packaging or visit the official Philips Sonicare website.

For product support, replacement parts, or further inquiries, please contact Philips Sonicare customer service or visit their online support portal.

