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OSCEVIA OS-20BN

OSCEVIA Nugget Ice Maker User Manual

Model: OS-20BN

Brand: OSCEVIA

IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using the appliance. Keep this manual for future reference.

- Ensure the power supply matches the voltage specified on the appliance.
- Do not immerse the appliance, cord, or plug in water or other liquids.
- Unplug from outlet when not in use and before cleaning.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Close supervision is necessary when any appliance is used by or near children.
- Do not use outdoors.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Do not use the appliance for other than intended use.
- Always ensure the appliance is placed on a stable, level surface.
- Only use potable water in the ice maker.

PRODUCT OVERVIEW

The OSCEVIA Nugget Ice Maker is designed to produce soft, chewable nugget ice quickly and efficiently for home, office, or bar use. It features a self-cleaning function and intelligent indicators.



Figure 1: OSCEVIA Nugget Ice Maker. This image shows the ice maker from the front-right angle, with its lid open, revealing the ice basket filled with nugget ice. A glass with a beverage and some loose ice are visible next to the machine.

Components:

- **Ice Maker Unit:** Main body of the appliance.
- **Ice Basket:** Removable basket for collecting ice.

- **Ice Scoop:** For convenient ice retrieval.
- **Water Tank:** Internal reservoir for water.
- **Control Panel:** Buttons and LED indicators for operation.
- **Transparent Flip Lid:** Allows visibility of ice production and easy access.

Smart & Innovative Design

Infrared induction system ensures
continual ice production



Ice Full
Indicator



Add Water
Indicator



Recycle
Melted Ice



24H Timer

44lbs



Figure 2: Smart & Innovative Design. This diagram illustrates the internal workings and features of the ice maker, including indicators for "Ice Full", "Add Water", "Recycle Melted Ice", and a "24H Timer". It highlights the infrared induction system for continual ice production.

SETUP

- Unpacking:** Carefully remove the ice maker from its packaging. Retain packaging for future storage or transport.
- Placement:** Place the ice maker on a flat, stable, and level surface away from direct sunlight and heat sources. Ensure adequate ventilation around the unit.
- Initial Cleaning:** Before first use, clean the interior of the ice maker. Refer to the "Maintenance and Cleaning" section for detailed instructions.
- Water Filling:** Open the transparent flip lid and fill the water tank with potable water up to the MAX fill line. Do not overfill.

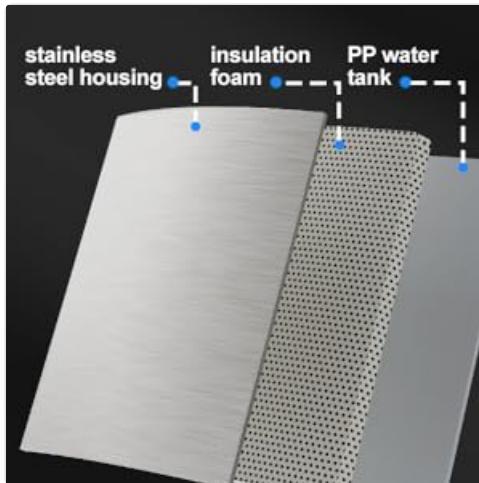


Figure 3: Filling the water tank. A hand is shown pouring water from a glass into the ice maker's water reservoir, located under the open lid.

- Power Connection:** Plug the power cord into a grounded electrical outlet.

OPERATING INSTRUCTIONS

Making Ice:

- Ensure the water tank is filled with water.
- Press the "POWER" button on the control panel to turn on the ice maker.
- The ice maker will begin the ice-making cycle automatically. The first batch of ice typically takes approximately 15 minutes.
- The "ICE FULL" indicator will illuminate when the ice basket is full. The machine will pause ice production until ice is removed.
- The "ADD WATER" indicator will illuminate when the water level is low. Refill the water tank to resume ice production.

Large Quantity Ice for Party Bar



Figure 4: Large Quantity Ice Production. This image shows the ice maker's open lid, revealing a full basket of nugget ice, emphasizing its capacity to produce up to 44 lbs of ice daily.

24-Hour Timer Function:

The ice maker features a 24-hour timer for scheduled operation. Consult the specific instructions in your included user guide for setting the timer, as button sequences may vary.

Silent Operating System:

The ice maker is designed for low noise operation, typically less than 45dB, ensuring minimal disturbance during use.

The Silent Operating System

Low Noise Less than 45dB.



Figure 5: Silent Operation. This image depicts the ice maker operating quietly, with a cat sleeping peacefully next to it, illustrating its low noise level (less than 45dB).

MAINTENANCE AND CLEANING

Regular cleaning ensures optimal performance and hygiene of your ice maker.

Self-Cleaning Function:

1. Ensure the water tank is filled with clean water.
2. Press and hold the "ICE/CLEAN" button for 5 seconds.
3. The ice maker will initiate a 15-minute self-cleaning cycle.
4. Once the cycle is complete, drain any remaining water from the unit as per the user guide's instructions for draining.

15-Min Self-Cleaning Mode

Press "ICE/CLEAN" for 5s to get cleaner and healthier ice



Figure 6: 15-Minute Self-Cleaning Mode. This image illustrates the internal water circulation during the self-cleaning process, showing water being agitated and circulated to clean the internal components.

Manual Cleaning:

- Unplug the ice maker before cleaning.
- Remove the ice basket and wash it with mild detergent and warm water. Rinse thoroughly.
- Wipe the interior surfaces of the water tank and ice storage area with a soft cloth dampened with a mild cleaning solution (e.g., vinegar and water).
- For stubborn mineral deposits, a descaling solution designed for ice makers can be used, following the product's instructions.
- Wipe the exterior of the unit with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Ensure all parts are completely dry before reassembling and operating the unit.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Ice maker not producing ice.	No water in tank; "ADD WATER" indicator on.	Fill water tank with potable water.
	Ice basket is full; "ICE FULL" indicator on.	Remove ice from the basket.
	Ambient temperature too high.	Move ice maker to a cooler location.
Ice production is slow.	Water temperature too high.	Use colder water.
	Poor ventilation.	Ensure adequate space around the unit for air circulation.
Unusual noise during operation.	Unit not level.	Adjust the unit to be on a flat, stable surface.
	Normal operating sounds (compressor, water pump).	This is normal. The unit operates at less than 45dB.

SPECIFICATIONS

- **Model:** OS-20BN
- **Product Dimensions:** 9"D x 13"W x 15"H
- **Weight:** Approximately 31.26 Pounds
- **Daily Ice Output:** Up to 44 lbs
- **Ice Storage Capacity:** 4 lbs
- **Water Tank Capacity:** 2.2 Liters (approx.)
- **Ice Making Time:** First batch in approximately 15 minutes
- **Wattage:** 195 watts
- **Noise Level:** Less than 45dB

Countertop Compact Design

Get crunchy ice straight from the kitchen counter



1-Year
Limited
Warranty



24-Hour
Customer
Support



Figure 7: Countertop Compact Design. This image highlights the compact dimensions of the ice maker, suitable for countertop placement, and mentions features like 1-Year Limited Warranty and 24-Hour Customer Support.

WARRANTY AND SUPPORT

The OSCEVIA Nugget Ice Maker (Model OS-20BN) comes with a **12-month warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

For warranty claims, technical support, or any inquiries, please contact OSCEVIA customer service. Details for contacting support are typically found on the product packaging or the official OSCEVIA website. Please have your model number (OS-20BN) and proof of purchase ready when contacting support.

Lifetime technical support is also provided for this product.

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This manual is for informational purposes only. Specifications are subject to change without notice.