

RIG RIG 300 PRO HS

RIG 300 PRO HS Gaming Headphones User Manual

Model: RIG 300 PRO HS | Brand: RIG

INTRODUCTION

Thank you for choosing the RIG 300 PRO HS Gaming Headphones. This manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your new headset. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

PRODUCT OVERVIEW

The RIG 300 PRO HS is a wired gaming headset designed for use with PlayStation 4 and PlayStation 5 consoles. It features 40mm dynamic drivers for clear audio, an integrated microphone for communication, and in-line controls for convenient volume adjustment and microphone muting. The over-ear design provides sound isolation for an immersive gaming experience.



Image: RIG 300 PRO HS Gaming Headphones in white. The headset is shown with its adjustable headband and over-ear cups, and the flexible microphone boom is visible. This image illustrates the overall design and key components of the headset.

SETUP

1. **Connect the Headset:** Locate the 3.5mm audio jack on the end of the headset cable. Plug this jack firmly into the 3.5mm port on your PlayStation controller or compatible gaming device.
2. **Adjust Volume:** Use the in-line volume control located on the headset cable to set your desired audio level.
3. **Microphone Check:** Ensure the microphone is not muted using the in-line mute switch. For PlayStation consoles, you may need to adjust microphone levels in the system's audio settings (Settings > Sound > Microphone).
4. **Comfort Adjustment:** Adjust the headband to ensure a comfortable and secure fit over your ears. The earcups should fully enclose your ears for optimal sound isolation.

OPERATING INSTRUCTIONS

- **Volume Control:** Use the rotary dial on the in-line control unit to increase or decrease the audio volume.
- **Microphone Mute:** Flip the switch on the in-line control unit to mute or unmute your microphone. When muted, your voice will not be transmitted to other players.
- **Wearing the Headset:** Place the headset over your head with the earcups covering your ears. Adjust the headband for a snug fit. The microphone boom should be positioned near your mouth for clear voice pickup.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to wipe down the plastic surfaces of the headset. For earcups, a slightly damp cloth can be used, but avoid excessive moisture. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** When not in use, store the headset in a clean, dry place away from direct sunlight and extreme temperatures. Avoid coiling the cable tightly to prevent damage.
- **Cable Care:** The headset features a durable cable. Avoid pulling on the cable excessively or bending it sharply, especially near the connectors, to prevent internal wire damage.

TROUBLESHOOTING

- **No Sound:**
 - Ensure the 3.5mm jack is fully inserted into the controller/device.
 - Check the in-line volume control and increase the volume.
 - Verify audio output settings on your gaming console or device.
- **Microphone Not Working:**
 - Confirm the microphone mute switch on the in-line control is in the 'unmuted' position.
 - Ensure the 3.5mm jack is securely connected.
 - Check microphone input settings on your gaming console or device and adjust levels if necessary.
- **Uncomfortable Fit:**
 - Adjust the headband to find a comfortable position.
 - Ensure earcups are properly aligned over your ears.

SPECIFICATIONS

Feature	Detail
Brand	RIG
Model Name	RIG 300 PRO HS
Model Number	RIG300PROHSW
Color	White
Ear Placement	Over Ear
Connectivity Technology	Wired
Headphone Jack	3.5 mm Jack
Audio Driver Size	40 Millimeters
Frequency Range	20 Hz - 20,000 Hz
Sensitivity	111 dB
Noise Control	Sound Isolation

Microphone	Included
Control Type	Touch Control (In-line)
Item Weight	0.2 Kilograms
Compatible Devices	Gaming Consoles (PlayStation 4, PlayStation 5)

WARRANTY AND SUPPORT

Specific warranty details are not provided within this product data. For information regarding warranty coverage, technical support, or service, please refer to the documentation included with your purchase or visit the official RIG website. Keep your proof of purchase for any warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question