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## Sony XQ-CT72

# User Manual: Sony Xperia 1 IV XQ-CT72 5G

Model: XQ-CT72

## INTRODUCTION

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Welcome to the user manual for your new Sony Xperia 1 IV XQ-CT72 5G smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance and user experience. Please read this manual thoroughly before using your device.





Figure 1: Sony Xperia 1 IV XQ-CT72 5G. This image displays the front and back of the purple Sony Xperia 1 IV smartphone, highlighting its sleek design and multi-camera system.

## SETUP

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### 1. Unboxing and Initial Setup

Upon opening your Sony Xperia 1 IV package, ensure all components are present. The standard package typically includes the smartphone and essential documentation.





Figure 2: Package Contents. This image shows the typical contents found within the Sony Xperia 1 IV retail box, emphasizing the phone itself.

## 2. Inserting SIM Card(s)

The Sony Xperia 1 IV supports dual SIM functionality. To insert your SIM card(s):

1. Locate the SIM card tray on the side of the device.

2. Use the provided SIM ejector tool to open the tray.
3. Carefully place your Nano-SIM card(s) into the designated slots, ensuring the gold contacts face downwards.
4. Gently push the tray back into the device until it clicks into place.





Figure 3: SIM Card Tray. This image illustrates the SIM card tray of the Sony Xperia 1 IV, showing how it can be accessed for inserting SIM cards.

### 3. Powering On and Initial Configuration

To power on your device, press and hold the power button located on the side until the Sony logo appears. Follow the on-screen prompts to complete the initial setup, which includes selecting your language, connecting to a Wi-Fi network, and setting up your Google account.

## OPERATING

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### 1. Basic Operations

- **Power Button:** Press and hold to power on/off or restart. A quick press will lock/unlock the screen.
- **Volume Buttons:** Adjust media volume, call volume, or notification volume.
- **Screen Navigation:** Use touch, swipe, and pinch gestures to navigate the interface, open apps, and zoom.





Figure 4: Side Buttons. This image provides a clear view of the side of the Sony Xperia 1 IV, indicating the placement of the power and volume buttons.

## 2. Camera Features

The Sony Xperia 1 IV features an advanced multi-camera system with ZEISS optics, designed for professional-grade photography and videography.

- **Launching the Camera:** Tap the Camera app icon or use the dedicated camera button (if available).
- **Modes:** Explore various modes such as Photo, Video, Portrait, Panorama, and Manual.
- **Focus and Exposure:** Tap on the screen to set focus and adjust exposure for specific areas.
- **Zoom:** Use pinch-to-zoom gestures or the on-screen zoom controls to adjust magnification.







Figure 5: Camera Module. A detailed view of the Sony Xperia 1 IV's rear camera module, showcasing its multiple lenses and ZEISS T\* coating.





Figure 6: Professional Photography Integration. This image shows the Sony Xperia 1 IV alongside professional camera gear, highlighting its advanced imaging features.

### 3. Audio and Multimedia

Enjoy high-quality audio and vibrant visuals on your Xperia 1 IV.

- **Music Playback:** Use the pre-installed music player or download your preferred streaming apps.
- **Video Playback:** The 6.5-inch 4K HDR OLED display provides an immersive viewing experience.
- **3.5mm Audio Jack:** Connect your wired headphones for a direct audio experience.



Figure 7: Audio Experience. The Sony Xperia 1 IV is shown connected to headphones, demonstrating its audio playback capabilities.



Figure 8: Bottom Ports. This image displays the bottom of the Sony Xperia 1 IV, highlighting the USB-C charging port and the 3.5mm headphone jack.

## MAINTENANCE

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### 1. Charging the Device

The Xperia 1 IV is equipped with a 5000mAh battery for extended usage.

- Use a compatible USB-C charger and cable.
- Connect the cable to the USB-C port at the bottom of the phone.
- Avoid using damaged chargers or cables.



Figure 9: Battery Capacity. A visual representation highlighting the 5000mAh battery capacity of the Sony Xperia 1 IV.

### 2. Cleaning and Care

To maintain your device's appearance and functionality:

- Wipe the screen and body with a soft, lint-free cloth.
- Avoid using harsh chemicals or abrasive materials.
- The device is rated IP65/68 for water and dust resistance, but avoid intentional submersion.

### 3. Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System > System update** to check for and install updates.

# TROUBLESHOOTING

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## Common Issues and Solutions

Problem	Possible Cause	Solution
Device does not power on	Low battery; software crash	Charge the device for at least 30 minutes. Perform a forced restart by holding the power button and volume up button simultaneously for 10 seconds.
Screen unresponsive	Temporary software glitch	Restart the device. If unresponsive, perform a forced restart.
Poor network signal	Location; SIM card issue; network settings	Move to an area with better coverage. Reinsert the SIM card. Reset network settings (Settings > System > Reset options > Reset Wi-Fi, mobile & Bluetooth).
Battery drains quickly	Background apps; high screen brightness; old battery	Close unused apps. Reduce screen brightness. Check battery usage in settings to identify power-hungry apps. Consider a factory reset if issues persist.

## SPECIFICATIONS

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### Technical Specifications

Feature	Specification
Brand	Sony
Model Name	Xperia 1 IV
Operating System	Android 12.0
RAM Memory Installed Size	12 GB
CPU Model	Snapdragon 8 Gen 1
CPU Speed	3 GHz
Internal Storage Capacity	256 GB
Screen Size	6.5 Inches
Resolution	1080 x 2340 (4K HDR OLED)
Wireless Carrier	Unlocked
Battery Capacity	5000 mAh
Water/Dust Resistance	IP65/68

Note: Specifications are subject to change without notice. For the most accurate and up-to-date information, please refer to the



Figure 10: Snapdragon 8 Gen 1 Mobile Platform. This image displays the logo for the Snapdragon 8 Gen 1 Mobile Platform, indicating the powerful processor within the device.

## WARRANTY & SUPPORT

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### Warranty Information

Your Sony Xperia 1 IV is covered by a limited manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official Sony support website for detailed terms and conditions, including warranty period and coverage.

### Customer Support

For further assistance, technical support, or service inquiries, please contact Sony customer support through their official channels. You can typically find contact information on the Sony website or in the documentation provided with your device.

**Online Support:** [www.sony.com/electronics/support/mobile-phones](http://www.sony.com/electronics/support/mobile-phones)