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SANODESK EK2B-EU02

SANODESK Electric Sit-Stand Desk Instruction Manual

Model: EK2B-EU02

1. Introduction

Thank you for choosing the SANODESK Electric Sit-Stand Desk. This manual provides essential information for the safe and efficient assembly, operation, and maintenance of your new desk. Please read these instructions carefully before use and retain them for future reference.



Image 1.1: SANODESK Electric Sit-Stand Desk in use.

2. Safety Information

- Ensure all components are present and undamaged before assembly. Do not use if any parts are missing or damaged.
- Keep children and pets away from the desk during operation to prevent injury.
- Do not overload the desk. Refer to the specifications for maximum weight capacity.
- Ensure there are no obstructions in the desk's path during height adjustment. The anti-collision feature helps prevent damage, but caution is advised.
- Only use the provided power adapter.
- Do not disassemble or modify the desk's electrical components. Contact customer support for service.

3. Package Contents

The SANODESK Electric Sit-Stand Desk package includes the following components:

- Desk Frame (2-column steel frame)
- Control Panel with Touch Screen and 4 Memory Presets
- Power Adapter and Cables
- Assembly Hardware (screws, tools)
- Instruction Manual

Note: The tabletop is typically sold separately.

4. Setup and Assembly

Follow these general steps for assembling your SANODESK Electric Sit-Stand Desk frame. Detailed diagrams and specific screw types will be found in the included assembly guide.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, flat surface. Verify all components are present against the parts list.
2. **Assemble Legs and Feet:** Attach the feet to the bottom of the lifting columns using the provided screws.
3. **Connect Crossbar:** Secure the crossbar between the two lifting columns. Ensure proper alignment.
4. **Install Control Box and Motors:** Mount the control box and connect the motor cables to the respective lifting columns and the control box.
5. **Attach Control Panel:** Secure the touch screen control panel to the underside of the desk frame, typically on the front edge.
6. **Mount Tabletop:** Carefully place your chosen tabletop onto the assembled frame. Align it and secure it using screws (ensure screws are appropriate length for your tabletop to avoid piercing through).
7. **Cable Management:** Organize and secure all cables using the provided cable ties or management accessories.



Image 4.1: The robust two-motor desk frame supports up to 100 kg.



Image 4.2: Improved structural design ensures stability, low noise (<50dB), and efficient lifting (32mm/s).

5. Operating Instructions

Your SANODESK Electric Sit-Stand Desk features an intelligent touch screen control panel for easy height adjustment and memory functions.

5.1 Control Panel Functions



Image 5.1: Touch screen control panel.

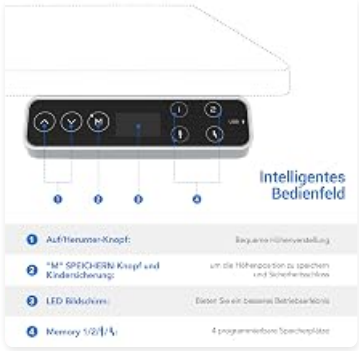


Image 5.2: Intelligent Control Panel details.

- **Up/Down Arrows (⌃ / ⌄):** Press and hold to adjust the desk height manually. Release to stop.
- **Memory Presets (1, 2, 3, 4):** Press a numbered button to move the desk to a saved height position.
- **Saving Memory Presets:** Adjust the desk to your desired height. Press the 'M' button, then press one of the numbered memory buttons (1, 2, 3, or 4) within 3 seconds to save the current height.
- **Parental Lock:** The 'M' button also functions as a parental lock. Consult the detailed assembly guide for activation and deactivation instructions.

5.2 Height Adjustment System

The electric lifting system allows for smooth and quiet height transitions.



Image 5.3: Height adjustment range.



Image 5.4: Electronic height control range (71-120 cm).

5.3 Anti-Collision Technology

The desk is equipped with an anti-collision sensor. If the desk encounters an obstruction during movement, it will automatically stop and reverse slightly to prevent damage or injury.



Image 5.5: Anti-collision feature in action.



Image 5.6: Built-in auto-stop mechanism.

6. Maintenance

- **Cleaning:** Wipe the desk frame and control panel with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals.
- **Cable Check:** Periodically inspect all cables for wear or damage. Ensure they are securely connected and not pinched.
- **Fastener Check:** Occasionally check and tighten any loose screws or fasteners to maintain stability.
- **Lubrication:** The lifting columns are designed for maintenance-free operation. Do not apply lubricants.

7. Troubleshooting

If you encounter issues with your SANODESK Electric Sit-Stand Desk, refer to the following common problems and solutions:

- **Desk Not Moving:**
  - Check if the power cable is securely plugged into both the desk and the wall outlet.
  - Ensure the parental lock is not activated.
  - Reset the desk by unplugging it for 30 seconds and then plugging it back in.
- **Uneven Movement or Noise:**
  - Ensure the desk is not overloaded and weight is evenly distributed.
  - Check for any obstructions under or around the desk.
  - Verify all assembly screws are tightened.
- **Error Code on Display:**
  - Refer to the detailed assembly guide for specific error code meanings and troubleshooting steps.
  - Often, an error can be resolved by resetting the desk (unplugging and replugging).
- **Anti-Collision Triggering Frequently:**
  - Ensure there are no objects near the desk that could be triggering the sensor.
  - Clean the sensor area if visible.

If problems persist, please contact SANODESK customer support.

8. Specifications

Key technical specifications for the SANODESK Electric Sit-Stand Desk (Model EK2B-EU02):



Image 8.1: Desk frame dimensions.



Image 8.2: Recommended tabletop dimensions and frame capabilities.

Feature	Specification
Brand	SANODESK
Model Number	EK2B-EU02
UPC / GTIN	810072815453
Frame Material	Alloy Steel / Metal
Product Dimensions (Frame)	120P x 60l x 70H cm (as per product data, likely referring to a common configuration)
Minimum Height	71 cm
Maximum Height	120 cm
Recommended Max Load	100 kg
Lifting Speed	32 mm/s
Noise Level	< 50 dB
Control Panel	Touch Screen with 4 Memory Presets
Special Features	Electric Height Adjustment, Anti-Collision Technology, Parental Lock
Assembly Required	Yes

9. Warranty Information

The SANODESK Electric Sit-Stand Desk frame is covered by the following warranty:

- **5-Year Warranty:** Covers the desk frame, motor, and other mechanical components.
- **2-Year Warranty:** Covers the controller, switch, and electronic components.

Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or failure to follow the instructions in this manual.

10. Customer Support

For any questions, technical assistance, or warranty claims, please contact SANODESK customer support through the retailer where you purchased the product or visit the official SANODESK website.
Online Resources: SANODESK Brand Store

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