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Savoy House 1-1738-5-320

Savoy House Ashe Linear Chandelier

Model: 1-1738-5-320

INTRODUCTION

This manual provides detailed instructions for the safe installation, operation, and maintenance of your Savoy House Ashe Linear Chandelier, Model 1-1738-5-320. This 5-light fixture features a warm brass finish and an oblong shade strung with textured rope, offering an adjustable height for various indoor settings. Please read all instructions carefully before beginning installation.



Figure 1: Overall view of the Savoy House Ashe Linear Chandelier.

SAFETY INFORMATION

- **WARNING:** To avoid electric shock, always disconnect power at the circuit breaker or fuse box before installation, servicing, or changing bulbs.
- All electrical connections must be in accordance with local codes, ordinances, or the National Electric Code (NEC). If you are unfamiliar with proper electrical wiring connections, obtain the services of a qualified licensed electrician.
- This fixture is rated for **DRY LOCATIONS ONLY**. Do not install in damp or wet environments.
- Use only E26 base bulbs, maximum 60 watts per bulb. Do not exceed the recommended wattage.
- Ensure all mounting hardware is securely fastened to a structurally sound ceiling.
- Keep flammable materials away from the light fixture when in use.

PACKAGE CONTENTS

Verify that all components listed below are present and undamaged before beginning installation. If any parts are missing or

damaged, do not attempt to assemble or install the fixture. Contact customer service for assistance.

- Chandelier Fixture Body (with rope shade)
- Ceiling Canopy
- Mounting Hardware (Crossbar, Mounting Screws, Wire Nuts)
- Support Rods (8 x 12-inch sections, 2 x 6-inch sections)
- Electrical Wire (80 inches)
- Instruction Sheet

SETUP AND INSTALLATION

Tools Required: Phillips head screwdriver, flathead screwdriver, wire strippers, electrical tape, ladder, safety glasses.

1. **Turn Off Power:** Locate the circuit breaker or fuse box and turn off the power supply to the junction box where the fixture will be installed.
2. **Prepare Mounting:** Remove the old fixture (if applicable). Attach the mounting crossbar to the junction box using the provided mounting screws. Ensure it is secure.
3. **Determine Hanging Height:** The chandelier's height is adjustable from 15 inches to 61 inches. Select the desired length by combining the 12-inch and 6-inch support rod sections. Thread the fixture's electrical wire through the chosen rods and the ceiling canopy.
4. **Make Electrical Connections:** With the power still off, connect the fixture's wires to the house wires. Connect the black wire from the fixture to the black (hot) wire from the junction box. Connect the white wire from the fixture to the white (neutral) wire from the junction box. Connect the bare copper or green ground wire from the fixture to the green or bare copper ground wire from the junction box, or to the ground screw on the mounting crossbar. Secure all connections with wire nuts and wrap with electrical tape for added safety.
5. **Secure Canopy:** Carefully push all excess wiring into the junction box. Align the ceiling canopy with the mounting crossbar and secure it using the provided screws or nuts.
6. **Attach Fixture Body:** Connect the main chandelier body to the bottom of the assembled support rods. Ensure it is firmly attached.
7. **Install Bulbs:** Screw five E26 base bulbs (not included) into the sockets. Ensure bulbs do not exceed 60 watts each.
8. **Restore Power:** Turn the power back on at the circuit breaker. Test the light fixture.



Figure 2: Front view of the chandelier, showing the linear design.

OPERATING INSTRUCTIONS

The Savoy House Ashe Linear Chandelier is operated via a standard wall switch. If using dimmable bulbs, ensure your wall switch is compatible with dimming functionality to adjust light intensity.

MAINTENANCE

- **Cleaning:** To clean the fixture, ensure the power is off and the fixture is cool. Wipe with a soft, dry cloth. Do not use abrasive cleaners, solvents, or polishes as they may damage the finish or rope.
- **Bulb Replacement:** Always turn off the power at the circuit breaker and allow bulbs to cool completely before attempting to replace them. Use only E26 base bulbs, maximum 60 watts per bulb.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Light does not turn on	1. Power is off at circuit breaker. 2. Bulb is loose or faulty. 3. Wiring connections are incorrect or loose.	1. Check circuit breaker and ensure power is on. 2. Tighten or replace bulb. 3. Turn off power, check and secure all wiring connections.
Light flickers	1. Loose bulb. 2. Incompatible dimmer switch or bulb. 3. Loose wiring connection.	1. Tighten bulb. 2. Ensure dimmer switch and bulbs are compatible (e.g., LED bulbs with LED-compatible dimmer). 3. Turn off power, check and secure all wiring connections.

SPECIFICATIONS

Feature	Detail
Model Number	1-1738-5-320
Dimensions (Fixture)	9" H x 14" W x 42" L
Adjustable Height	15" to 61"
Ceiling Canopy	12.1" x 6.11" x 0.83"
Weight (Fixture)	12.4 lbs
Number of Lights	5
Max Wattage per Bulb	60 Watts
Total Wattage	300 Watts
Voltage	120V
Bulb Base	E26
Bulb Type	Incandescent / LED (Dimmable)
Material	Metal, Rope
Finish	Warm Brass
Safety Rating	ETL/CETL Approved for DRY Locations
Installation Type	Stem
Application	Indoor (Dining Room, Kitchen, Living Room, etc.)

WARRANTY AND SUPPORT

Manufacturer's Warranty

All Savoy House products purchased include a 1-year manufacturer's warranty, covering defects in materials and workmanship. The warranty period begins on the date the product is originally shipped. Additionally, a 30-day replacement parts policy is provided to ensure a fully working item upon receipt.

Exclusions: The warranty does not cover loss, theft, water damage, customer abuse, or finish deterioration due to UV or coastal exposure.

Customer Support

For technical assistance, missing parts, or warranty claims, please refer to the manufacturer's official website or contact Savoy House customer service directly. Contact information can typically be found on the product packaging or the brand's website.

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