

TCL 50C635

TCL 50C635 Smart TV User Manual

Model: 50C635

1. INTRODUCTION

Welcome to the user manual for your new TCL 50C635 Smart TV. This guide provides essential information for setting up, operating, maintaining, and troubleshooting your television. Please read this manual thoroughly before using your TV to ensure proper and safe operation. Keep this manual for future reference.

2. SAFETY INFORMATION

To reduce the risk of electric shock, fire, or damage, always follow these basic safety precautions:

- **Power Source:** Connect the TV only to an AC power supply as indicated on the rating label.
- **Ventilation:** Ensure adequate ventilation. Do not block ventilation openings or place the TV on soft surfaces that may block airflow.
- **Water and Moisture:** Do not expose the TV to rain or moisture. Do not place objects filled with liquids, such as vases, on the TV.
- **Placement:** Place the TV on a stable, level surface. Avoid placing it in direct sunlight or near heat sources.
- **Cleaning:** Unplug the TV before cleaning. Use a soft, dry cloth. Do not use liquid or aerosol cleaners.
- **Servicing:** Do not attempt to service the TV yourself. Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Please check that the following items are included in your TV package:

- TCL 50C635 Smart TV
- Remote Control
- TV Stand (2 pieces)
- Power Cable

- AAA Batteries (2x)
- Quick Start Guide
- Screws for TV Stand

4. SETUP

4.1 Attaching the TV Stand

1. Carefully place the TV face-down on a soft, flat surface to prevent screen damage.
2. Align the TV stand pieces with the corresponding holes on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are tightened firmly.

Alternatively, you can use a VESA-compatible wall mount (sold separately) if you prefer to mount your TV on a wall. Follow the wall mount manufacturer's instructions.

4.2 Initial Power On and First-Time Setup

1. Connect the power cable to the TV's power input and then to a wall outlet.
2. Insert the two AAA batteries into the remote control, observing polarity.
3. Press the power button on the remote control or on the TV.
4. The TV will display the initial setup wizard. Follow the on-screen prompts to select your language, country, and time zone.
5. Connect to your Wi-Fi network by selecting your network name and entering the password.
6. Sign in with your Google account to access Google TV features, apps, and personalized recommendations. If you do not have a Google account, you can create one or skip this step for basic TV functions.

5. OPERATING YOUR TV

5.1 Remote Control Overview

The remote control allows you to navigate the TV's interface and control various functions. Familiarize yourself with the buttons for power, volume, channel, input selection, navigation, and dedicated app buttons.

5.2 Google TV Interface

Your TCL 50C635 features the Google TV operating system, which organizes movies, shows, live TV, and more from your apps and subscriptions into one central location. The home screen provides personalized recommendations and quick access to your favorite content.



Image 1: The Google TV home screen on the TCL 50C635, showing personalized content recommendations and quick access to popular streaming applications. The 'For you' section is visible, offering tailored suggestions based on viewing habits.

5.3 Basic Functions

- **Power On/Off:** Press the **Power** button on the remote.
- **Volume Control:** Use the **Volume Up/Down** buttons.
- **Input Selection:** Press the **Input** button to switch between HDMI, AV, and other sources.
- **Navigation:** Use the directional pad (**Up, Down, Left, Right**) and **OK** button to navigate menus.

5.4 Smart Features

- **Voice Control:** Press the **Google Assistant** button on your remote and speak into the microphone to search for content, control smart home devices, or get information.
- **Chromecast Built-in:** Cast content from your compatible smartphone, tablet, or computer directly to your TV.

5.5 App Management

You can download and manage applications from the Google Play Store. Navigate to the 'Apps' tab on the Google TV home screen to browse, install, or uninstall apps.

6. CONNECTIVITY

Your TCL 50C635 TV offers various ports for connecting external devices:

- **HDMI Ports:** For connecting high-definition devices like Blu-ray players, game consoles, and set-top boxes.
- **USB Ports:** For connecting USB storage devices to play media files.
- **Ethernet Port:** For a wired internet connection.
- **Optical Audio Output:** For connecting to a soundbar or home theater system.

- **AV Input:** For connecting older devices with composite video and stereo audio.

7. MAINTENANCE

7.1 Cleaning the Screen

Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner. Never spray liquid directly onto the screen.

7.2 General Care

- Avoid placing heavy objects on the TV.
- Keep the TV away from direct heat sources and extreme temperatures.
- Unplug the TV during lightning storms or when it will be unused for extended periods.

8. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Solution
No power	Check if the power cable is securely connected to the TV and the wall outlet. Ensure the outlet is working.
No picture, but sound is present	Check the input source. Ensure external devices are powered on and connected correctly.
No sound, but picture is present	Check the volume level and mute status. Verify audio cables for external devices.
Remote control not working	Replace the batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.
Wi-Fi connection issues	Restart your router and modem. Re-enter the Wi-Fi password. Ensure the TV is within range of your router.
Slow performance or apps freezing	Close unused applications. Clear cache for problematic apps. Consider a factory reset if issues persist (<i>Note: A factory reset will erase all personal data and settings</i>).

9. SPECIFICATIONS

Key technical specifications for the TCL 50C635 Smart TV:

Feature	Detail
Model Number	50C635
Brand	TCL
Screen Size	50 Inches

Feature	Detail
Display Technology	LED
Resolution	4K
Dimensions (L x W x H)	50 x 50 x 28 cm
Weight	14.5 Kilograms
Connectivity	Wi-Fi
Internet Services Supported	Google TV
Batteries Required	2 AAA batteries

10. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your product or visit the official TCL website. You can find contact details for customer service and frequently asked questions there.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

