Skullcandy Hesh 2

Skullcandy Hesh 2 Wireless Over-Ear Headphones User Manual

Model: Hesh 2

Introduction

The Skullcandy Hesh 2 Wireless Over-Ear Headphones offer a premium audio experience with wireless convenience. Designed for comfort and durability, these headphones feature Supreme Sound technology for rich audio reproduction and a long-lasting battery for extended listening. This manual provides essential information for setting up, operating, and maintaining your headphones.

What's in the Box

- Skullcandy Hesh 2 Wireless Over-Ear Headphones
- Charging Cable (USB-C to USB-C, 4ft)

Image: Skullcandy Hesh 2 Wireless Over-Ear Headphones in black, shown alongside a dark blue/green USB-C to USB-C charging cable.

Setup

Charging Your Headphones

Before first use, fully charge your Skullcandy Hesh 2 Wireless headphones. The rechargeable battery provides up to 15 hours of music playback when fully charged.

1. Locate the micro USB port behind the left ear cup.

2. Connect the provided USB-C to USB-C charging cable to the headphones and a compatible USB power source.
3. An LED indicator will blink red when the battery is at 10%.
4. The headphones fully recharge in approximately 2.5 hours.

Wireless Pairing

Stream music wirelessly from any Bluetooth-enabled device.

1. Ensure your headphones are charged and powered off.
2. Press and hold the power button on the headphones until the LED indicator flashes blue and red, indicating pairing mode.
3. On your device, enable Bluetooth and search for available devices.
4. Select "Skullcandy Hesh 2 Wireless" from the list of found devices.
5. Once paired, the LED indicator will turn solid blue.

Operating Instructions

On-Board Controls

The Skullcandy Hesh 2 Wireless headphones feature intuitive controls for managing your audio and calls:

- **Volume Control:** Use the plus (+) and minus (-) buttons to adjust the listening volume.
- **Track Navigation:** The plus (+) and minus (-) buttons also allow you to skip tracks forward or backward.
- **Power/Call Button:** The round power button can be used to answer and place calls on hold.

Audio Performance

These headphones incorporate *Supreme Sound technology*, engineered to deliver a balanced and dynamic audio profile. This includes:

- **Attacking, Powerful Bass:** Provides deep and resonant low frequencies.
- **Warm, Natural Vocals:** Ensures clear and lifelike mid-range sound.
- **Precision Highs:** Delivers crisp and detailed treble.

Maintenance

Cleaning

To maintain the condition of your headphones:

- Wipe the ear cushions and headband with a soft, damp cloth.
- Avoid using harsh chemicals or abrasive cleaners.
- Ensure the charging port is free of dust and debris.

Storage

When not in use, store your headphones in a cool, dry place away from direct sunlight and extreme temperatures. The flexible headband and soft synthetic leather ear cushions are designed for durability, but proper storage will extend their lifespan.

Troubleshooting

If you encounter issues with your Skullcandy Hesh 2 Wireless headphones, try the following steps:

- **No Power:** Ensure the headphones are fully charged. Connect them to a power source and check the LED indicator.
- **No Sound:**
    - Check the volume level on both the headphones and your connected device.

- Ensure the headphones are properly paired with your device. Try re-pairing if necessary.
- Verify that the audio source is playing.

- **Pairing Issues:**
  - Turn off Bluetooth on your device and then turn it back on.
  - Forget the headphones from your device's Bluetooth settings and attempt to pair again.
  - Ensure no other Bluetooth devices are interfering with the connection.

- **Poor Sound Quality:**
  - Move closer to your paired device to reduce interference.
  - Check for any physical obstructions between the headphones and the device.
  - Ensure the audio source quality is high.

If problems persist, refer to the official Skullcandy support resources or contact customer service.

Specifications

Feature	Detail
Brand	Skullcandy
Model Name	Hesh 2
Connectivity Technology	Bluetooth
Wireless Communication Technology	Bluetooth
Headphones Jack	USB
Included Components	Cable
Age Range (Description)	Adult
Material	Metal
Specific Uses For Product	Music
Charging Time	2.5 Hours
Recommended Uses For Product	Calling
Compatible Devices	Bluetooth-enabled devices
Control Type	Control
Cable Feature	Without Cable
Unit Count	1 Count
Style	Black + Dark/Blue
Control Method	Touch
Number of Items	1
Battery Life	15 Hours

Audio Driver Type	Dynamic Driver
Bluetooth Version	5.3
Earpiece Shape	Over Ear
Ear Placement	Over Ear
Form Factor	Over Ear
Noise Control	None

Warranty and Support

Skullcandy products are designed for quality and durability. For detailed warranty information, please refer to the official Skullcandy website or the documentation included with your purchase.
For further assistance or to download the official user manual, please visit:
Official User Manual (PDF)

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question