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Moen EB800

Moen EB800 2-Series Electric Bidet Seat Instruction Manual

For Elongated Toilets with Heated Seat

1. INTRODUCTION AND OVERVIEW

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Moen EB800 2-Series Electric Bidet Seat. This bidet seat is designed to enhance personal hygiene with features such as dual nozzles for front and rear cleansing, adjustable water temperature and pressure, and a heated seat. Please read this manual thoroughly before installation and use to ensure proper function and safety.



Image: Top-down view of the Moen EB800 Electric Bidet Seat in white.

Key Features:

- Dual nozzles for front and rear cleansing.
- Adjustable water pressure and temperature control.
- Endless instantaneous warm water supply.
- Soft-close lid and seat mechanism.
- Self-cleaning replaceable nozzles.
- Hygienic heated seat with temperature control and sensor.
- Easy-turn knob and button controls.

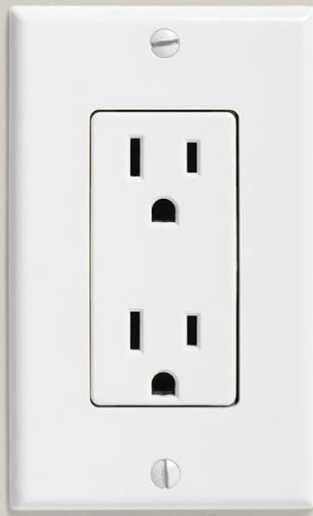
2. SAFETY INFORMATION

Please observe the following safety precautions to prevent injury or damage to the product.

- **Electrical Power Outlet Required:** This bidet seat requires a standard grounded electrical power outlet (120V AC on a minimum 10A circuit) within 47 inches of the toilet seat. Ensure the outlet is properly grounded and installed according to local electrical codes.
- Do not immerse the product in water or spray water directly onto electrical components.
- Unplug the unit from the power outlet before cleaning or performing any maintenance.
- Do not attempt to repair or modify the product yourself. Contact qualified service personnel for assistance.
- Keep the power cord away from heated surfaces.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

OUTLET REQUIRED

This product requires a standard grounded power outlet within 47" of the toilet seat (120V AC on a minimum 10A circuit).



MOEN®

Image: Diagram indicating the requirement for a standard grounded power outlet within 47 inches of the toilet seat.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation.

- Elongated Bidet Seat
- 3/8" PE Tube
- Adjustment Sheets
- Catch Plate
- Expansion Screw Component
- Installation Guide
- PE Tube Connector
- T-Valve

Recommended Tools (Not Included):

- Wrench
- Phillips Screwdriver
- Tape Measure
- Rubber Mallet

INCLUDES:



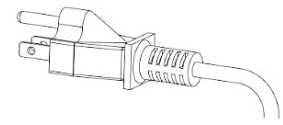
Bidet Seat



Water Inlet Hose



Catch Plate



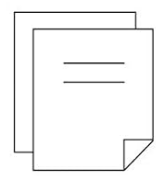
Power Cord
Requires Electrical Outlet



Mounting Hardware



T-Fitting



Instruction Sheet

RECOMMENDED TOOLS:



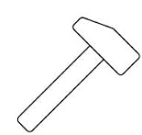
Wrench



Phillips Screwdriver



Tape Measure



Rubber Mallet

For complete instructions, detailed parts lists and suggested tools, review the Installation Guide.

EB800-E

Image: Visual representation of all included components and a list of recommended tools for installation.

4. SPECIFICATIONS

Model	EB800
Color	White
Material	Ceramic (referring to toilet compatibility, seat is plastic)
Shape	Oblong (Elongated)
Item Weight	12.05 pounds

Product Dimensions	23.03 x 7.09 x 17.72 inches
Electrical Requirement	120V AC, minimum 10A circuit, grounded outlet
Installation Method	Floor Mounted (on existing toilet)
UPC	026508358283



Image: Detailed dimensions of the Moen EB800 Elongated Bidet Seat.

5. SETUP AND INSTALLATION

Refer to the included 'Installation Guide' for detailed, step-by-step instructions. A general overview is provided below.

Pre-Installation Checklist:

- Ensure you have a standard grounded electrical outlet (120V AC, 10A) within 47 inches of the toilet.
- Confirm your toilet is an elongated type for proper fit.
- Gather all included parts and recommended tools.
- Turn off the water supply to the toilet and flush to empty the tank.

Installation Steps (Summary):

1. Remove your existing toilet seat and lid.

2. Install the T-Valve to your toilet's water supply line.
3. Attach the catch plate to the toilet bowl using the mounting hardware.
4. Slide the bidet seat onto the catch plate until it locks into place.
5. Connect the 3/8" PE tube from the bidet seat to the T-Valve.
6. Turn on the water supply and check for leaks.
7. Plug the bidet seat into the grounded electrical outlet.



Retrofittable Design

Easily transform your cleansing experience with a retrofittable bidet seat that features quick-release hinges. The elongated and round designs fit most toilets.

Image: The Moen EB800 bidet seat installed on a toilet, highlighting its retrofittable design and water connections.



Image: An exploded view diagram illustrating the key features and components of the bidet seat.

6. OPERATING INSTRUCTIONS

The Moen EB800 bidet seat is operated via an easy-turn knob and integrated buttons located on the side of the seat.

Basic Operation:

- **Seat Sensor:** The bidet functions will only activate when a user is seated on the bidet seat.
- **Cleansing:** Use the control knob to select front or rear wash. The knob also adjusts water pressure.
- **Water Temperature:** Buttons adjacent to the knob allow adjustment of the water temperature.
- **Heated Seat:** The seat temperature can be adjusted using dedicated buttons.
- **Stop:** Press the 'Stop' button to cease all bidet functions.



Personalized Comfort

Hygienic, heated seat with adjustable water pressure and temperature control settings, offers a more customizable experience.

Image: A hand interacting with the control knob and buttons on the side of the bidet seat.



Enhanced Hygiene

We use water to wash our hands and bodies, and now you can use it to elevate another basic routine. With a bidet seat, you can cleanse with water — the purest, most efficient way to clean.

Image: Close-up of the bidet nozzle extending and spraying water, demonstrating the cleansing function.

7. MAINTENANCE

Regular maintenance ensures optimal performance and hygiene of your bidet seat.

Cleaning:

- **Nozzle Cleaning:** The bidet features self-cleaning nozzles. For additional cleaning, gently pull out the nozzle and wipe with a soft cloth and mild, non-abrasive cleaner.
- **Exterior Cleaning:** Wipe the exterior surfaces of the bidet seat with a soft, damp cloth and a mild household cleaner. Avoid harsh chemicals, abrasive cleaners, or scrub brushes that could damage the finish.
- **Filter Cleaning:** Periodically check and clean the water inlet filter to prevent blockages and maintain water flow. Refer to the 'Installation Guide' for filter access instructions.

Nozzle Replacement:

The nozzles are replaceable. If a nozzle becomes damaged or excessively worn, contact Moen customer support for replacement.

parts and instructions.

8. TROUBLESHOOTING

If you encounter issues with your Moen EB800 bidet seat, refer to the following common troubleshooting steps.

Problem	Possible Cause	Solution
No power to the unit.	Power cord unplugged, circuit breaker tripped, or outlet malfunction.	Ensure the power cord is securely plugged in. Check your household circuit breaker. Test the outlet with another appliance.
No water spray or low water pressure.	Water supply valve closed, clogged filter, or kinked water hose.	Ensure the toilet's water supply valve is fully open. Clean the water inlet filter. Check the water hose for kinks.
Heated seat or warm water not functioning.	Seat sensor not activated, temperature settings too low, or internal heating element issue.	Ensure you are properly seated on the bidet. Adjust the seat and water temperature settings. If the issue persists, contact customer support.
Lid or seat does not soft-close properly.	Obstruction or hinge mechanism issue.	Check for any obstructions. Ensure the seat is correctly aligned on the mounting plate.

If these steps do not resolve the issue, please contact Moen customer support for further assistance.

9. WARRANTY AND SUPPORT

Warranty Information:

The Moen EB800 Electric Bidet Seat is backed by a **Limited Lifetime Warranty**. This warranty covers defects in material and manufacturing under normal use and service. For specific terms and conditions, please refer to the warranty documentation included with your product or visit the official Moen website.

Customer Support:

For technical assistance, troubleshooting not covered in this manual, or warranty claims, please contact Moen customer support. You can find contact information on the official Moen website or in your product packaging. When contacting support, please have your product model number (EB800) and proof of purchase readily available.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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