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> Moen EB1000 3-Series Electronic Bidet Toilet Seat User Manual

## Moen EB1000

# Moen EB1000 3-Series Electronic Bidet Toilet Seat User Manual

Model: EB1000 | Brand: Moen

## INTRODUCTION

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This manual provides comprehensive instructions for the safe and efficient use of your Moen EB1000 3-Series Electronic Bidet Toilet Seat. Please read all instructions carefully before installation and operation. Retain this manual for future reference.

## IMPORTANT SAFETY INFORMATION

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- **Electrical Power:** An electrical power outlet is required for the bidet toilet seat. Ensure the outlet is a standard grounded power outlet within 47 inches of the toilet seat (120V AC on a minimum 10A circuit).
- **Water Supply:** Connect the bidet seat only to a cold water supply line.
- **Installation:** Installation should be performed by a qualified individual if you are unsure about plumbing or electrical connections.
- **Cleaning:** Disconnect power before cleaning the unit. Use mild, non-abrasive cleaners.
- **Children and Individuals with Reduced Capabilities:** This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

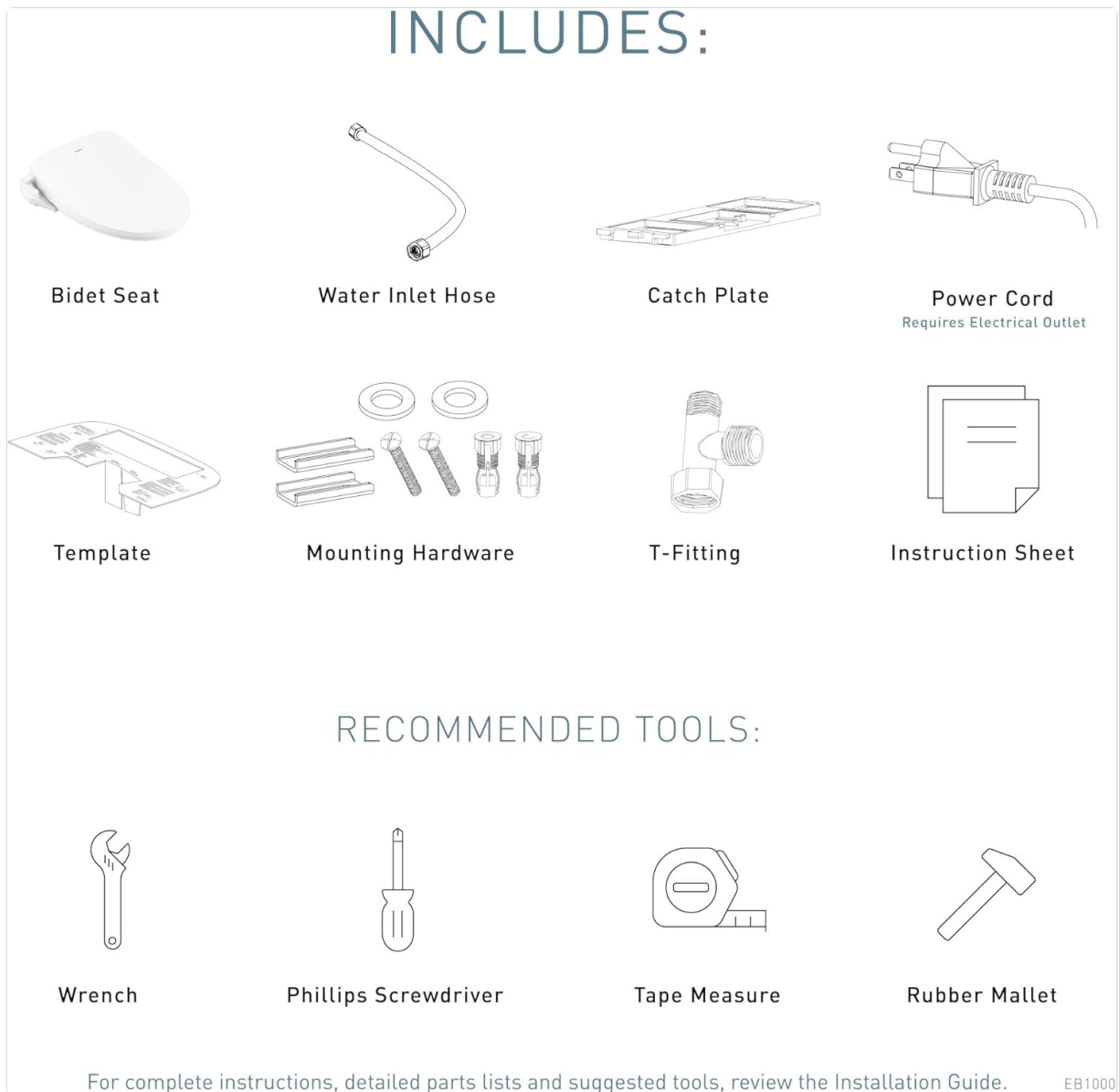
## PACKAGE CONTENTS

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Verify that all components are present before beginning installation:

- Elongated Bidet Seat
- Water Inlet Hose

- Catch Plate
- Fixed Card
- Installation Guide
- Screw Components
- Seat Bumper
- T-Valve



**Figure 1: Included Components.** This image displays the bidet seat, water inlet hose, catch plate, power cord, template, mounting hardware, T-fitting, and instruction sheet.

## SPECIFICATIONS

<b>Brand</b>	Moen
<b>Model Number</b>	EB1000
<b>Color</b>	White
<b>Material</b>	Plastic

<b>Shape</b>	Oval (Elongated)
<b>Operation Mode</b>	Manual (Dial Control)
<b>Power Requirement</b>	120V AC, minimum 10A circuit
<b>Dimensions (Approx.)</b>	Width: 15.00", Length: 20.38", Height: 5.31"



**Figure 2: Product Dimensions.** This image illustrates the width, length, and height of the elongated bidet seat.

## SETUP & INSTALLATION

The Moen EB1000 bidet seat features a retrofittable design, allowing it to replace your existing toilet seat. It is designed to fit most elongated toilets in the United States.

### Pre-Installation Checklist:

- Ensure a standard grounded electrical outlet (120V AC, min 10A) is available within 47 inches of the toilet.
- Confirm you have all included components as listed in the "Package Contents" section.
- Gather recommended tools: Wrench, Phillips Screwdriver, Tape Measure, Rubber Mallet.

### Installation Steps:

1. **Remove Existing Toilet Seat:** Carefully remove your current toilet seat and lid.
2. **Install Mounting Hardware:** Follow the instructions in the included Installation Guide to secure the catch plate and mounting hardware to your toilet bowl.

3. **Connect Water Supply:** Turn off the water supply to your toilet. Disconnect the existing water supply line from the toilet tank. Install the provided T-Valve to the toilet fill valve. Connect the bidet seat's water inlet hose to the T-Valve and the bidet seat.
4. **Attach Bidet Seat:** Slide the bidet seat onto the installed catch plate until it clicks into place.
5. **Connect Electrical Power:** Plug the bidet seat's power cord into the grounded electrical outlet.
6. **Restore Water Supply:** Slowly turn on the water supply to the toilet and check for leaks.



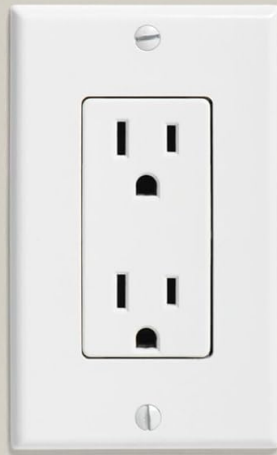
## Retrofittable Design

Easily transform your cleansing experience with a retrofittable bidet seat that features quick-release hinges. The elongated and round designs fit most toilets.

**Figure 3: Installed Bidet Seat.** This image shows the bidet seat connected to the toilet's water supply and an electrical outlet.

## OUTLET REQUIRED

This product requires a standard grounded power outlet within 47" of the toilet seat (120V AC on a minimum 10A circuit).



**MOEN**<sup>®</sup>

**Figure 4: Electrical Outlet Requirement.** A standard grounded power outlet is necessary for the bidet seat's operation.

### Installation Video:

Your browser does not support the video tag.

**Video 1: Moen Electronic Bidet Seats Overview.** This video provides a general overview of Moen electronic bidet seats, including installation aspects. (Source: Moen Incorporated)

## OPERATING INSTRUCTIONS

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The Moen EB1000 features a convenient dial control for easy operation. The 3-Series models offer a heated seat and adjustable water temperature and pressure.

### Basic Operation:

1. **Power On:** Ensure the bidet seat is plugged in and the power indicator light is on.
2. **Select Wash Mode:** Use the dial or buttons on the side control panel to select either front or rear wash.
3. **Adjust Water Temperature:** Rotate the dial or press the temperature buttons to set your desired water temperature. The EB1000 provides endless instantaneous heated water.
4. **Adjust Water Pressure:** Use the pressure controls to increase or decrease the water spray intensity.

5. **Heated Seat:** The seat features adjustable heating for comfort. Adjust the seat temperature using the dedicated controls.
6. **Nightlight:** The integrated nightlight provides illumination for nighttime use.
7. **Stop Function:** Press the 'Stop' button to cease the wash cycle.



## Enhanced Hygiene

We use water to wash our hands and bodies, and now you can use it to elevate another basic routine. With a bidet seat, you can cleanse with water — the purest, most efficient way to clean.

**Figure 5: Side Control Panel.** This image shows the dial and buttons for controlling wash functions, water temperature, and pressure.



## Personalized Comfort

Hygienic, heated seat with adjustable water pressure and temperature control settings, offers a more customizable experience.

**Figure 6: Enhanced Hygiene.** The bidet nozzle provides a cleansing water spray for improved personal hygiene.

### **Remote Control (if applicable to your specific 3-Series model):**

Some 3-Series models may include a remote control for convenient operation. The remote allows adjustment of all functions from a comfortable position.



**Figure 7: Remote Control.** This remote allows for easy adjustment of bidet functions, including wash modes, water temperature, and pressure.

### **Operation Video:**

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**Video 2: Moen Electronic Bidet Seat - Is It Worth Installing?** This video demonstrates the operation of a Moen bidet seat, including the remote control functions. (Source: Sybil D Jacobs)

## **MAINTENANCE**

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### **Cleaning the Bidet Seat:**

- Always unplug the bidet seat from the electrical outlet before cleaning.
- Use a soft cloth and a mild, non-abrasive cleaner to wipe down the exterior surfaces of the bidet seat.
- Avoid using harsh chemicals, abrasive pads, or spray cleaners directly on the unit, as these can damage the finish or internal components.

### Nozzle Cleaning:

The Moen EB1000 features a self-cleaning, replaceable nozzle with silver nanotechnology for enhanced hygiene. Refer to your Installation Guide for specific instructions on how to activate the self-cleaning function and replace the nozzle when necessary.

### Long-Term Storage:

If the bidet seat will not be used for an extended period, or if there is a risk of freezing temperatures, it is recommended to drain the water from the unit and disconnect it from the power supply. Consult the Installation Guide for detailed draining procedures.

## TROUBLESHOOTING

If you encounter issues with your Moen EB1000 bidet seat, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No power to the unit.	Power cord unplugged, circuit breaker tripped, or outlet malfunction.	Ensure the power cord is securely plugged in. Check your household circuit breaker. Test the outlet with another appliance.
No water spray or weak spray.	Water supply valve closed, water inlet hose kinked, or nozzle clogged.	Ensure the water supply valve is fully open. Check the water inlet hose for kinks. Perform a nozzle clean cycle.
Water is not heated.	Heater setting too low, or internal heating element issue.	Adjust the water temperature setting to a higher level. If the problem persists, contact customer support.
Seat is not heated.	Heated seat function off or setting too low.	Ensure the heated seat function is activated and the temperature setting is appropriate.
Water dripping from unit.	Loose connections or internal leak.	Check all water connections for tightness. If dripping continues from within the unit, discontinue use and contact customer support immediately.

For issues not covered here, or if troubleshooting steps do not resolve the problem, please contact Moen Customer Support.

## WARRANTY INFORMATION

The Moen EB1000 3-Series Electronic Bidet Toilet Seat is backed by Moen's Limited Lifetime Warranty for the original consumer purchaser. This warranty covers defects in material and manufacturing. For commercial installations, a 1-year warranty applies.

For full details regarding your warranty coverage, including terms, conditions, and how to make a claim, please refer to the official warranty documentation included with your product or visit the Moen website.

## SUPPORT & CONTACT

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If you require further assistance or have questions about your Moen EB1000 bidet seat, please contact Moen Customer Support:

**Website:** [www.moen.com](http://www.moen.com)

**Phone:** Refer to your product packaging or the Moen website for regional contact numbers.