

## **Moen EB2100**

# **Moen EB2100 5-Series Electronic Bidet Seat Instruction Manual**

Model: EB2100

## **1. INTRODUCTION**

This manual provides detailed instructions for the installation, operation, and maintenance of your Moen EB2100 5-Series Electronic Bidet Seat. Please read this manual thoroughly before installation and use to ensure proper function and safety. Keep this manual for future reference.



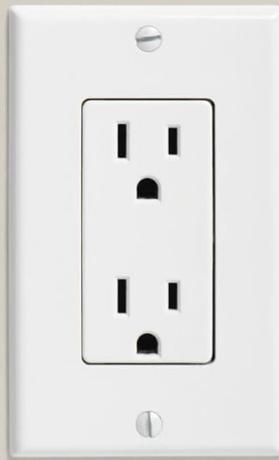
## 2. IMPORTANT SAFETY INFORMATION

Observe all safety warnings and instructions to reduce the risk of fire, electric shock, or injury.

- **Electrical Requirements:** An electrical power outlet is required for this bidet seat. It must be a standard grounded power outlet (120V AC on a minimum 10A circuit) located within 47 inches of the toilet seat. Ensure the outlet is properly grounded.
- **Water Supply:** Connect the bidet seat only to a potable cold water supply.
- **Installation:** Installation must comply with all local plumbing and electrical codes. If you are unsure about installation, consult a qualified professional.
- **Cleaning:** Disconnect power before cleaning the unit. Do not immerse the unit in water.
- **Children:** Supervise children to ensure they do not play with the appliance.

## OUTLET REQUIRED

This product requires a standard grounded power outlet within 47" of the toilet seat (120V AC on a minimum 10A circuit).



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## 3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Elongated Bidet Seat
- Remote Control
- Two AAA Batteries (for remote)
- Catch Plate
- Template
- Mounting Hardware (screws, washers, nuts)
- T-Valve
- Water Inlet Hose
- Installation Guide (this document)

## INCLUDES:



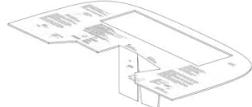
Bidet Seat



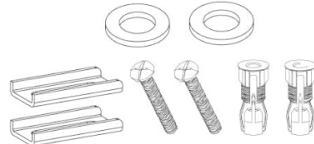
Remote and Mounting Components  
Includes AA Batteries (x2)



Catch Plate



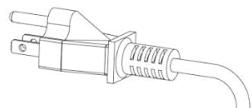
Template



Mounting Hardware



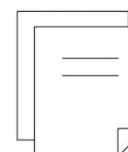
T-Fitting



Power Cord  
Requires Electrical Outlet



Water Inlet Hose



Instruction Sheet

## RECOMMENDED TOOLS:



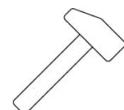
Wrench



Phillips Screwdriver



Tape Measure



Rubber Mallet

For complete instructions, detailed parts lists and suggested tools, review the Installation Guide.

EB2100-E

Image 3: Visual representation of included components and recommended tools.

## 4. RECOMMENDED TOOLS

The following tools are recommended for installation:

- Wrench
- Phillips Screwdriver
- Tape Measure
- Rubber Mallet (optional, for tight fits)

## 5. INSTALLATION GUIDE

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The Moen EB2100 bidet seat is designed for retrofitting and replaces your existing toilet seat. It fits most elongated toilets in the United States.

### 5.1 Pre-Installation

1. Turn off the water supply valve to the toilet.
2. Flush the toilet to drain the tank.
3. Disconnect the existing water supply hose from the toilet tank.
4. Remove the existing toilet seat by unscrewing the mounting bolts.

### 5.2 Installing the T-Valve and Water Inlet Hose

1. Install the T-Valve onto the fill valve of the toilet tank. Ensure the rubber washer is correctly seated to prevent leaks.
2. Connect the toilet's original water supply hose to the bottom of the T-Valve.
3. Connect one end of the provided water inlet hose to the side of the T-Valve.

### 5.3 Mounting the Bidet Seat

1. Place the catch plate and template over the toilet bowl's mounting holes. Adjust for optimal positioning.
2. Insert the mounting hardware through the catch plate and toilet holes. Tighten securely.
3. Slide the bidet seat onto the catch plate until it clicks into place.
4. Connect the other end of the water inlet hose to the bidet seat's water connection port.
5. Turn on the water supply valve slowly and check for leaks.

### 5.4 Electrical Connection

1. Plug the bidet seat's power cord into the grounded electrical outlet.
2. Ensure the power cord is not pinched or damaged.



## Retrofittable Design

Easily transform your cleansing experience with a retrofittable bidet seat that features quick-release hinges. The elongated and round designs fit most toilets.

Image 4: The Moen EB2100 bidet seat installed on an elongated toilet, showcasing its retrofittable design.

## 6. OPERATING INSTRUCTIONS

The Moen EB2100 offers various features for a personalized experience, controlled via the remote control or the side panel.

### 6.1 Remote Control

Insert the two AAA batteries into the remote control. The remote allows for convenient adjustment of all bidet functions.

### 6.2 Cleansing Functions

- **Front Wash:** Activates the front nozzle for feminine cleansing.
- **Rear Wash:** Activates the rear nozzle for posterior cleansing.
- **Water Pressure:** Adjust the water spray intensity using the remote control.
- **Water Temperature:** Select your preferred water temperature. The unit provides instantaneous heated water.

- **Massage:** Some models offer a pulsating spray for a massage effect.



## Enhanced Hygiene

We use water to wash our hands and bodies, and now you can use it to elevate another basic routine. With a bidet seat, you can cleanse with water — the purest, most efficient way to clean.

Image 5: Close-up of the bidet nozzle in operation, demonstrating water spray for hygiene.

### 6.3 Comfort Features

- **Heated Seat:** The seat features a sensor and adjustable heating. Use the remote to set your desired seat temperature.
- **Warm Air Dryer:** After cleansing, activate the warm air dryer. Adjust the air temperature for comfort.
- **Nightlight:** An integrated nightlight provides illumination for nighttime use.
- **Deodorizer:** The built-in deodorizer uses carbon-filtering technology to reduce odors.



Image 6: Overview of the bidet seat's features, including soft-close lid, dual cleansing, light assistance, odor reducing, massage, warm air dryer, retrofittable design, and remote control.

## 7. MAINTENANCE

### 7.1 Cleaning the Bidet Seat

1. Unplug the bidet seat from the electrical outlet.
2. Wipe the exterior surfaces with a soft, damp cloth and a mild, non-abrasive cleaner.
3. Do not use harsh chemicals, abrasive cleaners, or scrub brushes, as these can damage the finish.
4. Ensure no water enters the electrical components.

### 7.2 Nozzle Cleaning and Replacement

The bidet features a self-cleaning, replaceable nozzle with silver nanotechnology for enhanced hygiene.

- The nozzle performs a self-cleaning cycle before and after each use.
- For manual cleaning, refer to the remote control instructions for activating the nozzle cleaning function.
- Replace the nozzle periodically as recommended by Moen for optimal hygiene and performance.

## 8. TROUBLESHOOTING

If you encounter issues with your Moen EB2100 bidet seat, refer to the following common problems and solutions:

| Problem                    | Possible Cause   | Solution   |
|----------------------------|--|--|
| No water spray             | Water supply valve closed; hose kinked; filter clogged.      | Open water supply valve; straighten hose; clean water filter.                  |
| No heated water            | Power not connected; heater setting too low.                 | Ensure unit is plugged in; adjust water temperature setting on remote.         |
| Remote control not working | Batteries dead or incorrectly inserted; remote out of range. | Replace batteries; ensure correct polarity; operate remote closer to the unit. |
| Seat not heating           | Heated seat function off; temperature setting too low.       | Activate heated seat function; adjust seat temperature setting.                |
| Leaks from connections     | Connections not tight; damaged washers.                      | Tighten connections (do not overtighten); replace washers if damaged.          |

If the problem persists after attempting these solutions, please contact Moen customer support.

## 9. SPECIFICATIONS

- **Model:** EB2100
- **Type:** Electronic Bidet Seat
- **Toilet Compatibility:** Elongated Toilets
- **Color:** White
- **Material:** Plastic
- **Product Dimensions (L x W):** 20.38" x 15.25"
- **Item Weight:** 11.84 pounds
- **Power:** 120V AC, 10A minimum circuit (Grounded outlet required)
- **Features:** Remote Control, Heated Seat, Warm Air Dryer, Front/Rear Wash, Adjustable Water Temperature/Pressure, Self-Cleaning Nozzle, Nightlight, Deodorizer.



Remote Length: 7.06" Height: 2.50"

**Elongated Toilet Seat**

**Requires Electrical Outlet**

Image 7: Detailed dimensions for the Moen EB2100 bidet seat and its remote control.

## 10. WARRANTY AND SUPPORT

### 10.1 Warranty Information

The Moen EB2100 Electronic Bidet Seat is covered by a **Limited Lifetime Warranty**. Please refer to the warranty card included with your product or visit the official Moen website for full details regarding terms and conditions.

### 10.2 Customer Support

For technical assistance, replacement parts, or warranty claims, please contact Moen customer support. Contact information can typically be found on the Moen website or on the product packaging.

**Website:** [www.moen.com](http://www.moen.com)

### Related Documents - EB2100

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|---|---|
|    | <p><a href="#"><b>MOEN eToilet ET1100 ET1300: Electronic Bidet Toilet Specifications and Features</b></a></p> <p>Comprehensive specifications for the MOEN eToilet, an electronic bidet toilet with remote control, comfort height, UV cleansing, heated seat, warm air dryer, and adjustable settings. Includes installation requirements, product details, and dimensions.</p>          |
|    | <p><a href="#"><b>Moen eToilet ET900, ET1300 Installation Guide</b></a></p> <p>Comprehensive installation guide for the Moen eToilet ET900 and ET1300 electronic smart toilet, covering safety precautions, parts list, installation steps, functions, troubleshooting, and warranty information.</p>   |
|    | <p><a href="#"><b>Moen EB500-E/EB500-R Bidet Seat Installation Guide</b></a></p> <p>Comprehensive installation guide for the Moen EB500-E and EB500-R bidet seats, covering parts list, specifications, installation steps, cleaning, and troubleshooting.</p>  |
|   | <p><a href="#"><b>Moen eToilet ET1100 ET1300 Specifications and Features</b></a></p> <p>Detailed specifications, features, installation requirements, and product dimensions for the Moen eToilet models ET1100 and ET1300, an electronic smart toilet with bidet cleansing.</p>  |
|  | <p><a href="#"><b>Moen eToilet ET Series Installation Guide</b></a></p> <p>This guide details the installation, safety, and operation of Moen eToilet models ET900, ET1100, ET1300, and ET2200. It includes parts lists, troubleshooting, and essential user information for Moen's intelligent toilets.</p>  |
|  | <p><a href="#"><b>MOEN INS8001A Conceal Cistern for Wall Mount Intelligent Toilet Installation Guide</b></a></p> <p>Detailed installation instructions for the MOEN INS8001A Conceal Cistern for Wall Mount Intelligent Toilet. This guide includes a parts list, required tools, step-by-step assembly procedures, usage instructions, maintenance tips, and troubleshooting advice.</p> |