realme RMX3571

realme Narzo 50 5G User Manual

Model: RMX3571

1. Introduction

Welcome to the user manual for your new realme Narzo 50 5G smartphone. This guide provides essential information to help you set up, operate, and maintain your device. Please read this manual carefully to ensure proper usage and to maximize your phone's capabilities.

Important Compatibility Note: This smartphone is designed for GSM networks and is not compatible with CDMA networks, including VERIZON, SPRINT, and US CELLULAR in the USA. Please verify network compatibility with your service provider before use.

2. Product Overview

The realme Narzo 50 5G (RMX3571) is a powerful smartphone featuring a 6.6-inch IPS LCD display, a MediaTek Dimensity 810 processor, and a 5000mAh battery. It is equipped with a dual-camera system on the rear and a single front camera.



Figure 2.1: Front and back view of the realme Narzo 50 5G smartphone, showcasing its Hyper Blue finish and camera module design.



Figure 2.2: An infographic highlighting the core specifications and features of the realme Narzo 50 5G, such as its processor, display refresh rate, battery capacity, and charging technology.



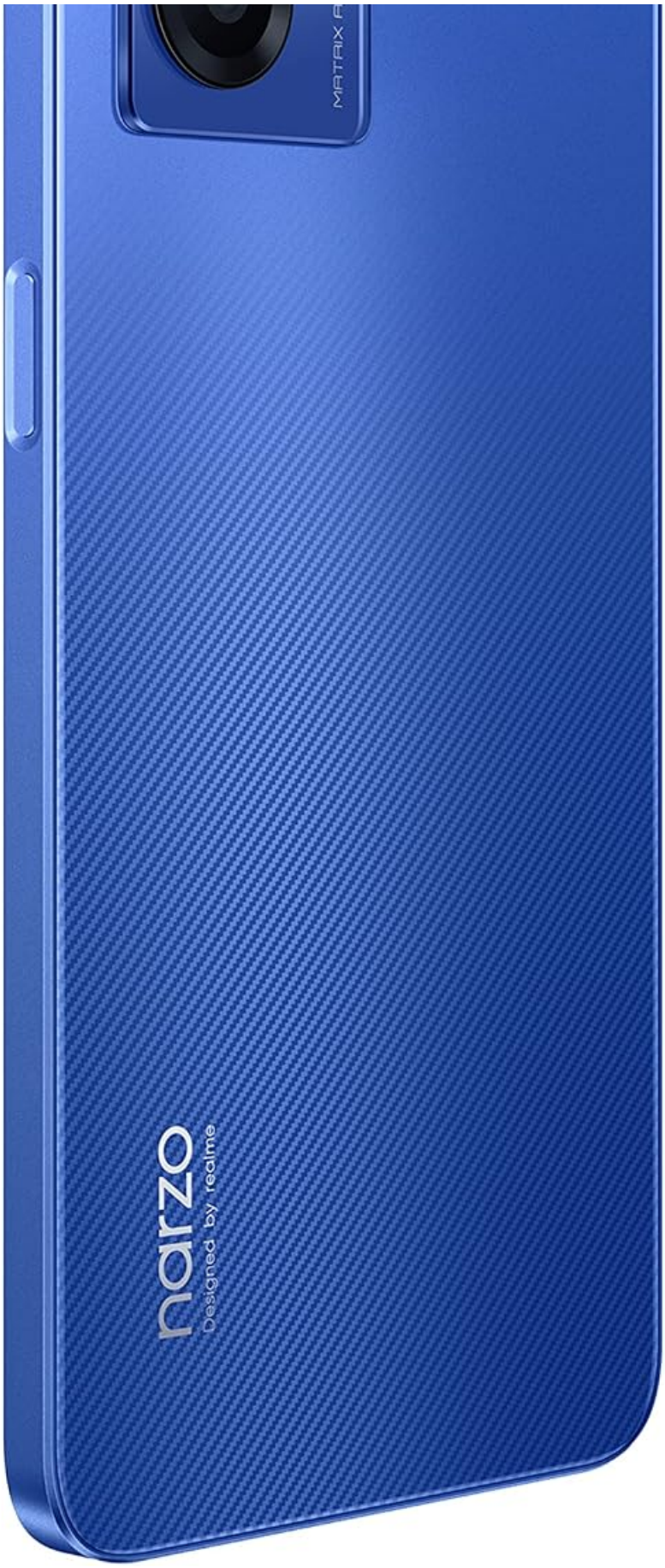


Figure 2.3: Side profile of the realme Narzo 50 5G, illustrating the placement of the power button (which integrates the fingerprint sensor) and volume control buttons.



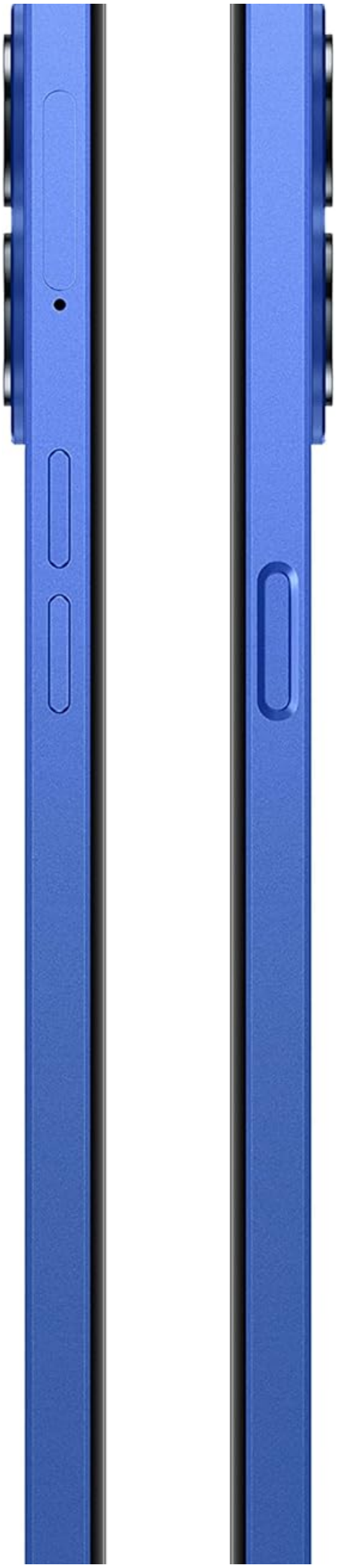




Figure 2.4: Top and bottom views of the realme Narzo 50 5G, detailing the USB-C charging port, 3.5mm audio jack, microphone, and speaker grilles.

3. Setup

3.1 Inserting SIM Cards and microSD Card

The realme Narzo 50 5G supports dual SIM cards and a dedicated microSDXC slot for expandable storage.

1. Locate the SIM tray on the side of the device.
2. Insert the SIM ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards into the designated slots (SIM1 and SIM2) with the gold contacts facing down.
4. If using a microSD card, place it into the dedicated microSD slot.
5. Carefully reinsert the tray into the phone until it clicks into place.

3.2 First Power On

To power on your device for the first time:

1. Press and hold the Power button (located on the side) until the realme logo appears.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

3.3 Network Compatibility

The realme Narzo 50 5G is designed for global GSM network compatibility. Below are the supported frequency bands:

- **SIM CARD 1 & 2:**
- **2G GSM:** 850 / 900 / 1800 / 1900 MHz
- **3G WCDMA:** 850(B5) / 900(B8) / 1900(B2) / 2100(B1) MHz
- **4G FDD-LTE:** 850(B5) / 900(B8) / 1800(B3) / 2100(B1) MHz
- **4G TDD-LTE:** 2300(B40) / 2500(B41) / 2600(B38) MHz
- **5G:** 1/3/5/7/8/20/28/38/40/41/77/78 SA/NSA

It is crucial to confirm these frequencies with your local network provider to ensure full compatibility and optimal service.

4. Operating Instructions

4.1 Power On/Off and Restart

- **Power On:** Press and hold the Power button until the device vibrates and the realme logo appears.
- **Power Off:** Press and hold the Power button until the power menu appears, then tap 'Power off'.
- **Restart:** Press and hold the Power button until the power menu appears, then tap 'Restart'.

4.2 Screen Navigation

- **Tap:** Select an item or open an application.
- **Swipe:** Scroll through screens or lists.
- **Pinch:** Zoom in or out on images or web pages.
- **Long Press:** Access contextual menus or move icons.

4.3 Calls and Messaging

- **Making Calls:** Open the Phone app, enter the number, and tap the call icon.
- **Sending Messages:** Open the Messages app, tap 'Start chat', enter recipient and message, then send.

4.4 Camera Usage

The realme Narzo 50 5G features a 48 MP main camera and an 8 MP front camera.

- Open the Camera app from the home screen or app drawer.
- Select your desired mode (Photo, Video, Portrait, etc.).
- Tap the shutter button to capture photos or start/stop video recording.

4.5 Connectivity

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi to connect to available networks.
- **Bluetooth:** Go to Settings > Connected devices > Bluetooth to pair with other Bluetooth devices.
- **USB:** Connect the device to a computer using the provided USB cable for data transfer or charging.

5. Maintenance

5.1 Battery Management

The realme Narzo 50 5G is equipped with a 5000mAh non-removable battery. To optimize battery life:

- Use the original charger and cable for optimal charging speed (33W Dart Charge supported).
- Avoid extreme temperatures.
- Close unused apps running in the background.
- Adjust screen brightness and set a shorter screen timeout.

5.2 Software Updates

Regular software updates provide new features, security enhancements, and bug fixes. Ensure your device is connected to Wi-Fi and has sufficient battery before performing an update.

- Go to Settings > About phone > Software update to check for and install available updates.

5.3 Cleaning and Storage

- Use a soft, lint-free cloth to clean the screen and body. Avoid abrasive materials or harsh chemicals.
- Store the device in a cool, dry place away from direct sunlight and extreme temperatures.

6. Troubleshooting

This section addresses common issues you might encounter with your realme Narzo 50 5G.

Problem	Possible Solution
No Network Signal / Cannot Make Calls	• Ensure your SIM card is correctly inserted. • Check if your network provider supports the device's frequency bands. • Restart the phone. • Verify that the device is not locked to a specific carrier if purchased unlocked.
Battery Drains Quickly	• Reduce screen brightness and set a shorter screen timeout. • Close background applications. • Disable Wi-Fi, Bluetooth, or GPS when not in use. • Check battery usage in Settings to identify power-hungry apps.
Device Freezes or is Unresponsive	• Press and hold the Power button for about 10 seconds to force restart the device. • Clear cache of problematic apps. • Ensure sufficient storage space is available.
Poor Call Audio Quality	• Check network signal strength. • Ensure the microphone and earpiece are not obstructed or dirty. • Test with another SIM card or in a different location.

If the issue persists after trying these solutions, please contact customer support for further assistance.

7. Specifications

Key technical specifications for the realme Narzo 50 5G (RMX3571):

Feature	Detail
Model Number	RMX3571
Operating System	Android 12.0
Processor	Mediatek MT6833P Dimensity 810 (6 nm), Octa-core (2x2.4 GHz Cortex-A76 & 6x2.0 GHz Cortex-A55)
RAM	4 GB
Internal Storage	128 GB (expandable via microSDXC)
Display	6.6 inches IPS LCD, 1080 x 2408 pixels
Rear Camera	48 MP, f/1.8, 26mm (wide), PDAF; 2 MP, f/2.4 (depth)
Front Camera	8 MP, f/2.0, 26mm (wide)

Feature	Detail
Battery	5000 mAh (non-removable)
Dimensions	7.24 x 3.86 x 2.56 inches
Weight	6.9 ounces (195 Grams)
Connectivity	USB, Wi-Fi, Bluetooth, GPS
Audio Jack	3.5 mm

8. Warranty and Support

8.1 Warranty Information

Your realme Narzo 50 5G comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official realme website for detailed terms and conditions regarding warranty coverage and duration.

8.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact realme customer support through their official website or the contact information provided in your product documentation. Ensure you have your device's model number (RMX3571) and purchase details ready when contacting support.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question