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Dreamflame BI60GP

Dreamflame 60-inch Smart Electric Fireplace Insert User Manual

Model: BI60GP

1. IMPORTANT SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate, or install this product. Failure to do so could result in electric shock, fire, serious injury, or death.

- This electric fireplace operates on electricity and does not use gas, oil, or real fire, ensuring a clean and safe operation.
- The unit is equipped with built-in overheat protection to prevent hazards.
- Ensure the power source matches the requirements specified on the product label.
- Do not operate the fireplace with a damaged cord or plug, or if the heater malfunctions or has been dropped or damaged in any manner.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.

2. PRODUCT OVERVIEW

The Dreamflame 60-inch Smart Electric Fireplace Insert (Model BI60GP) offers both recessed and wall-mounted installation options. It features realistic flame effects, adjustable heat settings, and smart control capabilities via Wi-Fi, Alexa, and a dedicated mobile application.



Image: Dreamflame 60-inch Smart Electric Fireplace, showcasing the unit, remote control, and integration with Alexa and a mobile application.

Key Features:

- **Elegant Design:** Streamlined appearance with a tempered glass panel.
- **Flexible Installation:** Suitable for recessed in-wall or wall-mounted setups.
- **Smart Control:** Wi-Fi enabled, compatible with Alexa and a mobile application for remote operation.
- **Multiple Control Options:** Remote control and touch screen operation available.
- **Adjustable Heat:** Two heat settings (750W/1500W) with a maximum heating area of 400 square feet. Heat function can be turned off for year-round ambiance.
- **Realistic Flame Effects:** Multi-color flames with up to 234 flame combination options, including 3 toplight colors, 13 ember bed colors, and 6 flame colors.
- **Adjustable Brightness:** 3 levels of flame brightness.
- **Crackling Sound:** Features a vivid crackling sound effect for enhanced realism.
- **Safety Features:** SGS certification and built-in overheat protection.

3. SETUP AND INSTALLATION

3.1 Included Components



Image: All components included with the Dreamflame electric fireplace, showing the main unit, mounting hardware, remote control, user manual, decorative logs, and crystals.

Before installation, ensure all components are present:

- Electric Fireplace Unit
- Remote Control (1 A battery included)
- Mounting Bracket (for wall-mounted installation)
- Screws and Wall Anchors
- User Manual
- Decorative Logs and Crystals

3.2 Product Dimensions

Recessed & Wall-Mounted Electric Fireplace Dimensions

Royal Slim 60 Inch

Overall Dimensions: 60"X17.72"X5.9"

Firebox Dimensions: 58.82"X16.9"X5.5"

Flame Display Dimensions: 55.7"X10.8"

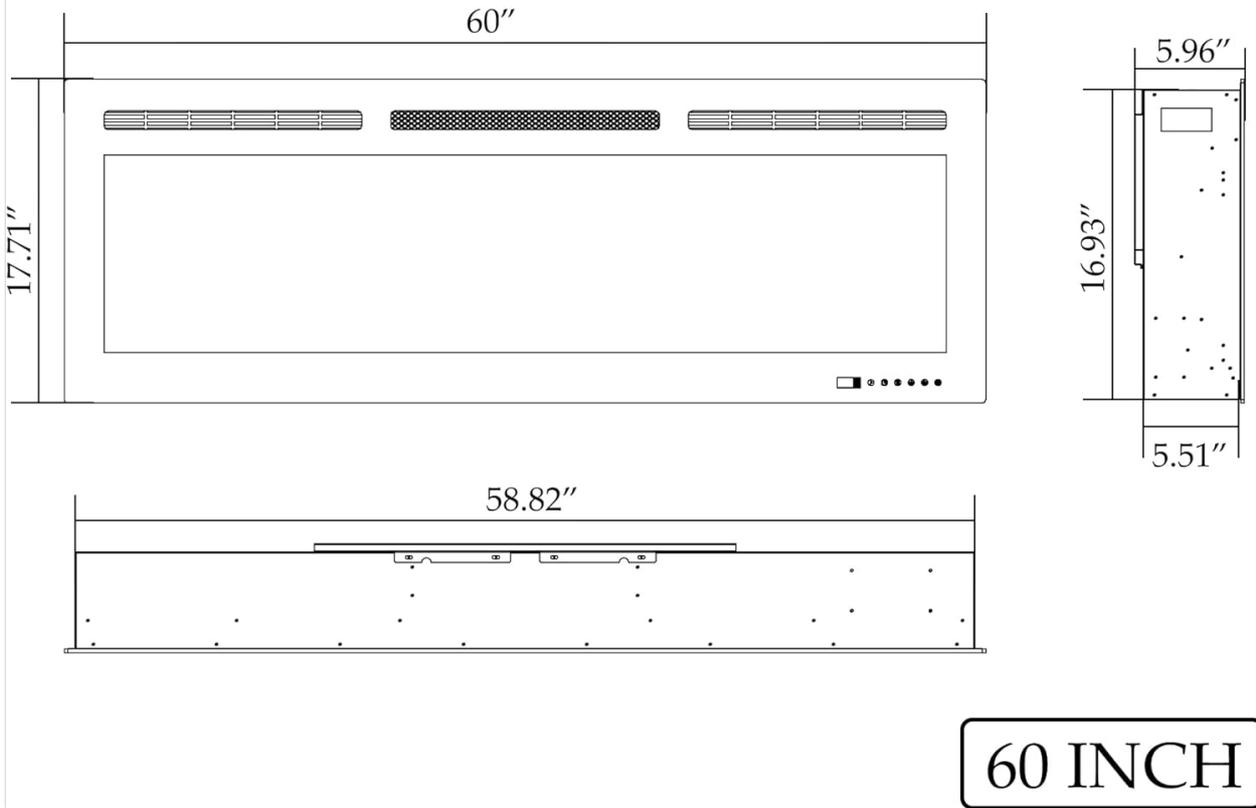


Image: Detailed dimension diagram for the 60-inch electric fireplace, indicating overall, firebox, and flame display measurements.

- **Overall Dimensions:** 60"W x 17.7"H x 5.95"D
- **Firebox Dimensions:** 58.82"W x 16.9"H x 5.5"D
- **Flame Display Dimensions:** 55.7"W x 10.8"H

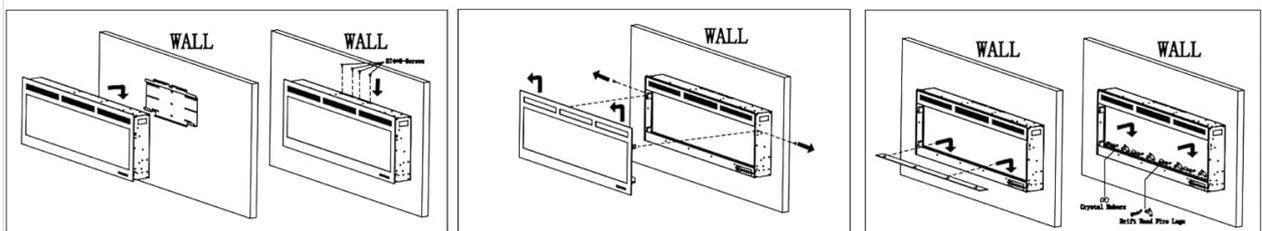
3.3 Installation Methods

The Dreamflame electric fireplace supports two installation methods: recessed in-wall and wall-mounted.



Image: The electric fireplace displayed in a living room setting, illustrating both recessed in-wall and wall-mounted installation options.

Wall-mounted Style



Insert Style

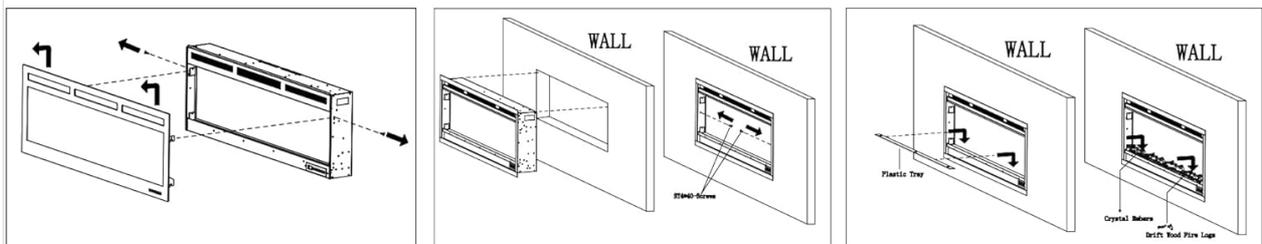


Image: Visual guide demonstrating the installation steps for both wall-mounted and recessed configurations.

3.3.1 Wall-Mounted Installation

1. Select a suitable location on a wall, ensuring it is away from combustible materials and has access to a power outlet.
2. Attach the mounting bracket to the wall using the provided screws and wall anchors. Ensure the bracket is level and securely fastened.
3. Carefully lift the fireplace unit and hook it onto the wall bracket.
4. Secure the fireplace to the bracket using the designated screws.
5. Install the tempered glass panel and decorative media (logs/crystals) as per the instructions.

3.3.2 Recessed In-Wall Installation

1. Construct a wall opening according to the firebox dimensions (58.82"W x 16.9"H x 5.5"D), ensuring

proper framing and support.

2. Ensure there is access to a power outlet within the framed opening.
3. Slide the fireplace unit into the prepared opening.
4. Secure the fireplace to the wall framing using the appropriate screws.
5. Install the tempered glass panel and decorative media (logs/crystals) as per the instructions.

4. OPERATING INSTRUCTIONS

The Dreamflame electric fireplace offers multiple control methods for convenience and flexibility.



Separately Control As Demand



3 Brightness



**Vivid
Cracking Sound**



**2 Heat Option
750W(L)/1500W(H)**

Image: The electric fireplace operating with low noise (38dB), illustrating separate controls for brightness, crackling sound, and two heat options (750W/1500W).

4.1 Control Methods

- **Remote Control:** A dedicated remote control is included for direct operation.
- **Touch Screen:** Controls are available directly on the fireplace unit.
- **Mobile Application (Wi-Fi):** Control the fireplace from your smartphone or tablet via the Xaralyn Smart App.
- **Voice Control (Alexa):** Integrate with Amazon Alexa for voice commands.

4.2 Remote Control and Touch Screen Operation



Image: A visual guide to the remote control buttons and their corresponding functions displayed on the fireplace's LCD, including crackling sound, heat, brightness, ember bed color, flame color, and power on/off.

Each function is independent for simple and fast operation:

- **On/Off:** Powers the unit on or off.
- **Heat:** Toggles between 750W (low) and 1500W (high) heat settings, or turns heat off.
- **Flame Color:** Cycles through 6 different flame colors.
- **Ember Bed Color:** Cycles through 13 different ember bed colors.
- **Brightness:** Adjusts flame brightness through 3 levels (L1-L3) and topline brightness (L4-L6).
- **Crackling Sound:** Toggles the realistic crackling sound effect on or off.

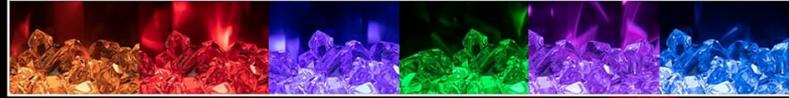
4.3 Flame and Ember Bed Customization

234 Flame Effect Combinations

3 Toplight Colors



13 Ember Bed Colors



6 Flame Colors

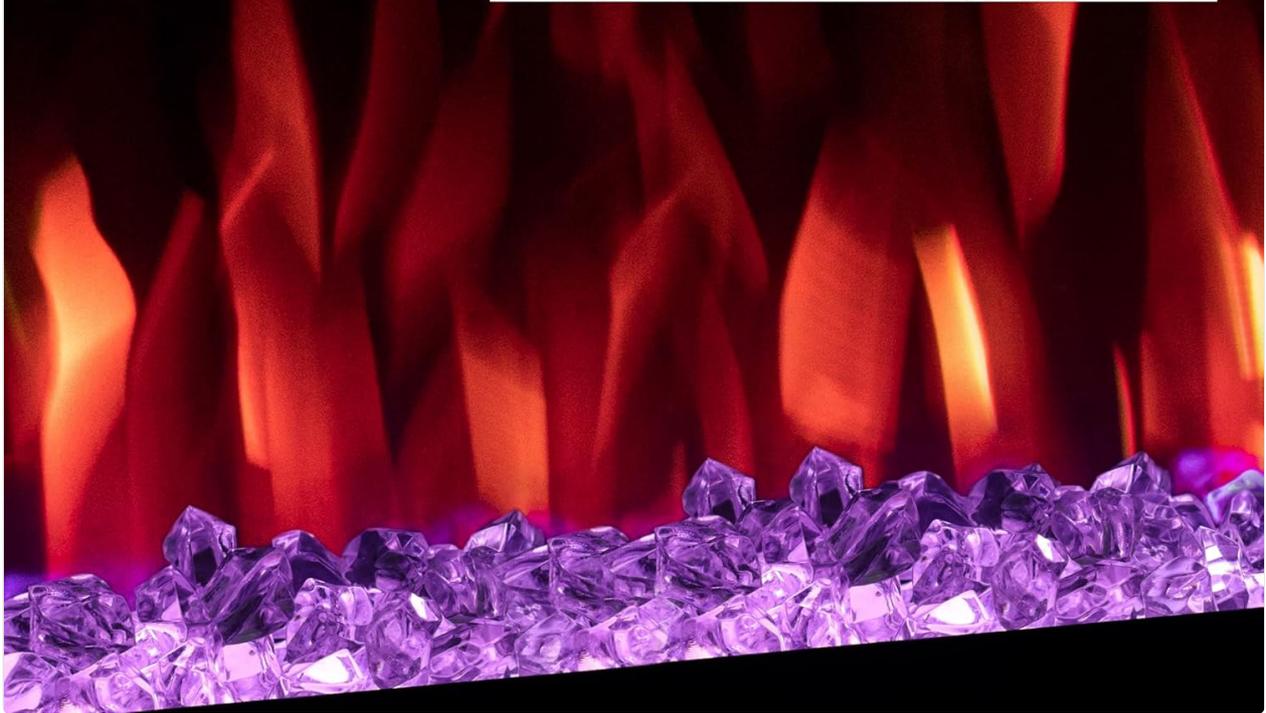


Image: A display of the 3 toplight colors, 13 ember bed colors, and 6 flame colors available, illustrating the extensive customization options.

3 Levels Flame Brightness



Dimmer



Brighter



Image: Visual representation of the three adjustable flame brightness levels, showing the transition from dimmer to brighter effects.

The fireplace offers extensive customization for its visual effects:

- **Toplight Colors:** 3 distinct colors.
- **Ember Bed Colors:** 13 distinct colors.
- **Flame Colors:** 6 distinct colors.
- These options combine to create up to 234 unique flame effect combinations.

4.4 Smart Control via Mobile App and Alexa



Image: A living room scene depicting a user issuing a voice command to an Alexa device to control the electric fireplace, demonstrating smart home integration.



Image: Detailed instructions for connecting the fireplace to the Xaralyn Smart App, showing app download, login, connection steps, and QR codes for both Android and Apple devices.

4.4.1 Mobile App Connection Instructions

1. **Download App:** Download the "Xaralyn Smart" app from your mobile device's app store or scan the QR code provided in the manual or on the product. Ensure your mobile phone is connected to a stable Wi-Fi signal and GPS is enabled.
2. **Login/Register:** Register with your email ID or mobile phone number and log in.
3. **Connect Device:** Press and hold the "WiFi icon" button on the fireplace for 10 seconds. The LCD display will show "CCC". Add the device via the app by pressing "+", then enter your Wi-Fi password for connection.
4. **Connection Success:** Upon successful connection, the LCD screen will show "P4". The app will then display the operation interface.
5. **Connection Failure:** If connection fails, repeat from step 3.

For app download, visit: <https://smartapp.tuya.com/xaralynsmart>

4.4.2 Alexa Integration

Once connected to the Xaralyn Smart App, you can link your fireplace to Amazon Alexa for voice control. Follow the instructions within the Xaralyn Smart App or Alexa app to enable the skill and discover your device. Common voice commands include:

- "Alexa, turn on the fireplace."
- "Alexa, turn off the fireplace."
- "Alexa, set fireplace heat to high."
- "Alexa, change fireplace flame color to blue."

5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Ventilation:** Keep the air intake and exhaust vents clear of dust and debris to ensure proper airflow and prevent overheating.
- **Storage:** If storing the fireplace for an extended period, unplug it and store it in a dry, dust-free location.

6. TROUBLESHOOTING

If you encounter issues with your Dreamflame electric fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power cord not plugged in, circuit breaker tripped, unit's main power switch off.	Ensure power cord is securely plugged into a working outlet. Check household circuit breaker. Ensure the main power switch on the unit is in the 'ON' position.
No heat output.	Heat function is off, thermostat set too low, overheat protection activated.	Activate the heat function via remote, touch panel, or app. Increase the thermostat setting. If overheat protection activated, unplug the unit, wait 10-15 minutes, then plug back in.

Problem	Possible Cause	Solution
Flame effect not working.	Flame effect is off, LED lights malfunction.	Activate the flame effect via remote, touch panel, or app. If issue persists, contact customer support.
Remote control not working.	Battery depleted or incorrectly inserted, remote out of range, sensor blocked.	Replace the A battery in the remote control. Ensure remote is pointed at the fireplace sensor and within range. Clear any obstructions.
Wi-Fi/App connection issues.	Incorrect Wi-Fi password, weak signal, incorrect app steps.	Verify Wi-Fi password. Ensure strong Wi-Fi signal. Re-follow app connection instructions carefully. Restart router and fireplace.
Crackling sound quality is poor or absent.	Sound function off, speaker issue.	Ensure crackling sound is enabled. If sound quality is unsatisfactory, consider disabling the feature. If completely absent, contact support.

7. SPECIFICATIONS

Feature	Detail
Brand	Dreamflame
Model Name	BI60GP
Product Dimensions	5.95"D x 60"W x 17.7"H
Material	Metal
Finish Type	Painted
Installation Type	Built-In (Recessed) / Wall Mounted
Power Source	Corded Electric
Heat Output	5120 British Thermal Units (BTU)
Heating Coverage	400 square feet
Wattage	750W / 1500W
Special Features	Dimmer, Multicolor Flame, Overheat Protection, Safety Shut Off, Wi-Fi, Alexa App Control, Crackling Sound
Included Components	Manual, Remote Control, Decorative Logs & Crystals
Item Weight	55.6 Pounds
Batteries	1 A battery required (included for remote)

8. WARRANTY AND SUPPORT

8.1 Limited Warranty

This Dreamflame electric fireplace comes with a limited warranty. Please refer to the warranty card included with your product for specific terms, conditions, and duration of coverage. The warranty typically covers manufacturing defects and malfunctions under normal use.

8.2 Customer Support

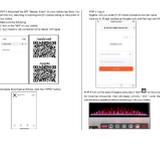
For technical assistance, troubleshooting not covered in this manual, or warranty claims, please contact Dreamflame customer support. When contacting support, please have your model number (BI60GP) and purchase information ready.

Manufacturer: Dreamflame

Contact information (e.g., phone number, email, website) can typically be found on the product packaging, warranty card, or the official Dreamflame website.

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Related Documents - BI60GP

	<p>Dreamflame Electric Fireplace Inserts User Manual</p> <p>Comprehensive user manual for Dreamflame electric fireplace inserts, including models EF23T through EF50T. Covers installation, operation, safety precautions, maintenance, troubleshooting, and limited warranty information for these 750W/1500W indoor supplemental heating appliances.</p>
	<p>Xaralyn Smart App Connection Guide for Electric Fireplaces</p> <p>Step-by-step instructions to connect your Xaralyn Smart electric fireplace to the mobile app for smart control. Includes setup, login, and troubleshooting tips.</p>