isinwheel E9 electric scooter

isinwheel S9 Pro Electric Scooter User Manual

Model: S9 Pro (E9 Electric Scooter)

Brand: isinwheel

1. Introduction

Thank you for choosing the isinwheel S9 Pro Electric Scooter. This manual provides essential information for the safe operation, assembly, maintenance, and troubleshooting of your scooter. Please read it thoroughly before your first ride to ensure optimal performance and safety.

2. Safety Guidelines

Your safety is paramount. Always adhere to the following guidelines:

- Always wear a helmet and appropriate safety gear (knee pads, elbow pads) when riding.
- Do not ride in wet conditions, heavy rain, or through puddles.
- Observe all local traffic laws and regulations.
- Avoid riding on uneven surfaces, steep inclines, or in areas with heavy pedestrian traffic.
- Maintain a safe distance from other vehicles and pedestrians.
- Do not allow children under the age of 16 to operate the scooter.
- Ensure the scooter is fully charged and all components are securely fastened before each use.
- Maximum load capacity is 220 lbs (100 kg). Do not exceed this limit.

3. Package Contents

Upon opening your package, please verify that all the following items are included:

- Electric Scooter x 1
- Seat x 1
- Charger x 1
- User Manual x 1
- Quick Start Guide x 1
- Inflatable Inner Tube x 1

4. Product Overview

Familiarize yourself with the main components of your isinwheel S9 Pro Electric Scooter.



Figure 4.1: isinwheel S9 Pro Electric Scooter with Seat attached.



Figure 4.2: Close-up view of the 350W powerful brushless motor, enabling speeds up to 19 MPH.



Figure 4.3: The detachable scooter seat features a soft and breathable saddle, height adjustment, and a retractable aluminum alloy rod for comfortable riding.



Figure 4.4: The adjustable seat height ranges from 47 cm (18.5 inches) to 57 cm (22.4 inches).

5. Setup and Assembly

The isinwheel S9 Pro Electric Scooter features a portable folding design for easy setup.

5.1 Unfolding the Scooter

1. Place the scooter on a flat surface.
2. Release the folding latch mechanism.
3. Carefully lift the handlebar stem until it locks into place.
4. Ensure all locking mechanisms are securely engaged before riding.



Figure 5.1: The scooter features a portable folding design, weighing only 26 lbs, making it easy to carry.

5.2 Attaching the Seat (Optional)

If you wish to use the included seat, follow the instructions provided in the Quick Start Guide for proper attachment and adjustment.

6. Operating Instructions

6.1 Power On/Off

Press and hold the power button on the LED display dashboard to turn the scooter on or off.

6.2 Riding the Scooter

1. Place one foot firmly on the deck.
2. Push off with your other foot to gain initial momentum.

3. Gently press the accelerator to engage the motor.
4. Use the dual braking system (disc braking and EABS anti-lock braking) for controlled stopping.



Figure 6.1: The scooter is equipped with a bright headlight, turn signal light, and taillight for enhanced visibility and safety during night riding.

6.3 LED Display & App Control

The integrated LED display shows current speed, speed mode, and cruise control status. Connect to the 'isinwheel' app via Bluetooth to access additional functions, including locking/unlocking the scooter, setting customized max speed, and managing cruise control.

Video 6.1: An official isinwheel video demonstrating key features such as the LED display, wide deck, safety brake light, and one-step folding. This video is provided by the seller and showcases general product functionality.

7. Charging

To charge your scooter, connect the charger to the charging port on the scooter and then to a power outlet. The charging time is approximately 3-6 hours for a full charge. A full charge provides a maximum travel range of up to 19 miles.

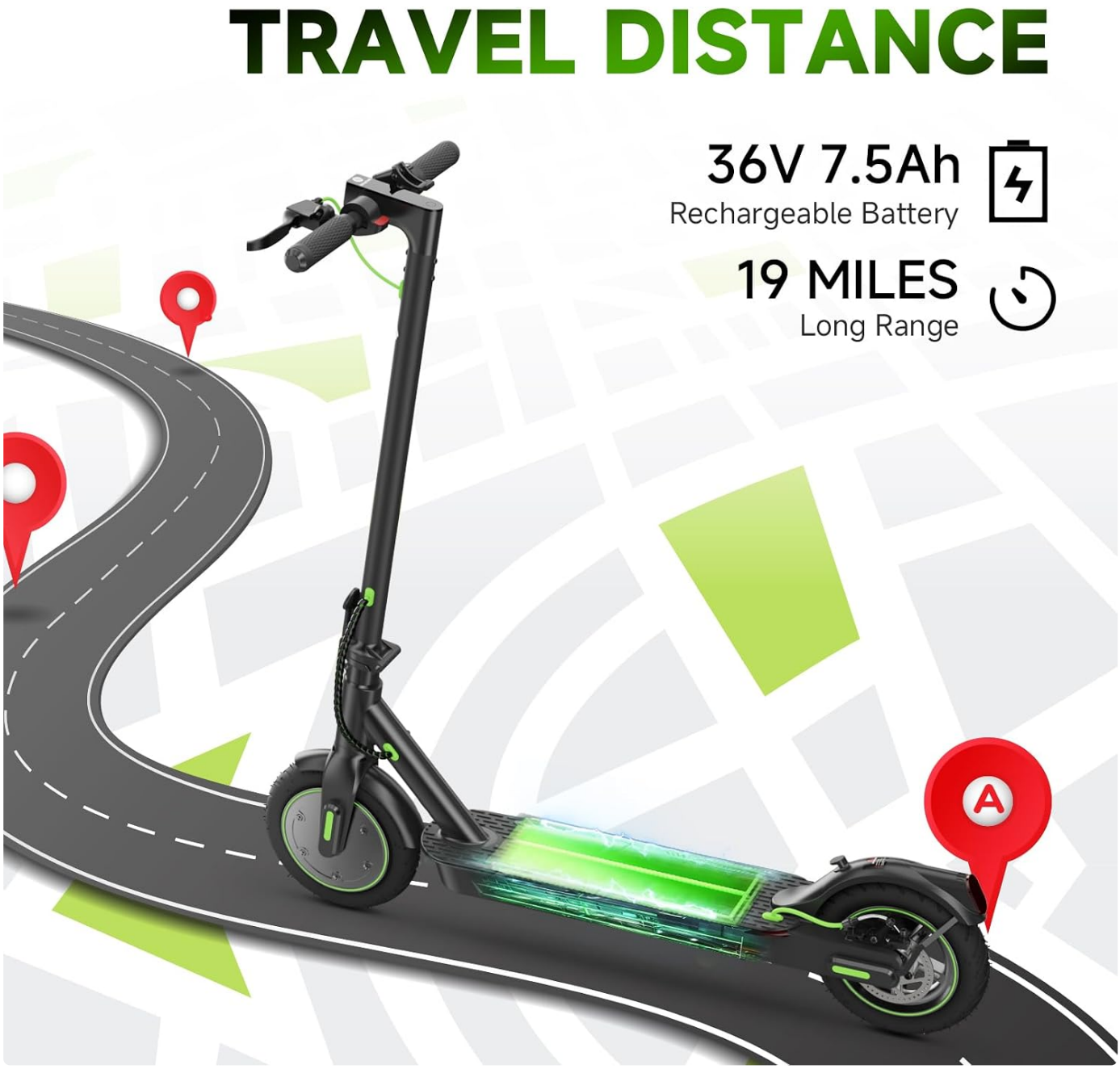


Figure 7.1: The scooter is equipped with a 36V 7.5Ah rechargeable battery, offering a long range of up to 19 miles.

8. Maintenance

Regular maintenance ensures the longevity and safe operation of your scooter.

- Keep the scooter clean and dry. Wipe down with a damp cloth after use.
- Check tire pressure regularly. The scooter uses 8.5-inch pneumatic tires.
- Inspect brakes for proper function and wear.
- Ensure all screws and bolts are tightened.
- Store the scooter in a cool, dry place away from direct sunlight and extreme temperatures.
- Do not attempt to disassemble or modify the battery pack or motor.

9. Troubleshooting

If you encounter issues with your scooter, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Scooter does not turn on	Low battery; Power button not pressed correctly	Charge the battery; Press and hold the power button firmly
Reduced range or speed	Low tire pressure; Overload; Battery degradation	Inflate tires to recommended pressure; Reduce load; Contact support if battery performance significantly drops
Brakes not effective	Brake cable loose; Worn brake pads	Adjust brake cable tension; Replace brake pads

For issues not listed here or if problems persist, please contact customer support.

10. Specifications

Feature	Detail
Brand	isinwheel
Model Name	E9 electric scooter (S9 Pro with Seat)
Motor Power	350W (700W Peak Power)
Max Speed	19 MPH
Max Range	19 Miles
Battery	36V/7.5AH
Charging Time	3-6 Hours
Weight Limit	220 Pounds
Item Weight	31.5 Pounds
Product Dimensions	42"L x 17"W x 44.8"H
Wheel Size	8.5 Inches
Wheel Type	Pneumatic
Brake Style	Front Braking, Rear Braking (Dual Braking System: Disc braking and EABS anti-lock braking)
Frame Material	Aluminum
Certifications	UL 2272 Certified

11. Warranty Information

isinwheel provides a warranty for its electric scooters: One-year for the E-scooter and 180-day for specific parts such as the motor and battery. This warranty is non-transferable after the product's initial sale. isinwheel offers a 7-day no-reason return policy, provided there is no human damage and no stains on the product. In case of shipping damage, please contact support@isinwheel.com with photo or video proof. isinwheel is committed to providing quality items and service.

12. Customer Support

For any inquiries, technical assistance, or warranty claims, please contact isinwheel customer support:

- **Call Center:** 1(888) 293-5788
- **Live Chat/Email Support:** support@isinwheel.com

The isinwheel after-sales team is available to assist with any product issues. Please allow for a 24-hour response time for inquiries.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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