

Kwikset 99910-069

Kwikset Pismo Keyed Entry Knob and Single Cylinder Deadbolt Combo Pack Instruction Manual

Model: 99910-069 | Brand: Kwikset

INTRODUCTION

Welcome to your new Kwikset Pismo Keyed Entry Knob and Single Cylinder Deadbolt Combo Pack. This manual provides essential information for installation, operation, maintenance, and troubleshooting to ensure optimal performance and security. Please read this guide thoroughly before beginning installation or use.

IMPORTANT SAFETY INFORMATION

To prevent personal injury or product damage, always follow these basic safety precautions:

- Read all instructions carefully before installing and using the lockset.
- Do not attempt to modify the product in any way. Unauthorized modifications can compromise security and void the warranty.
- Keep all keys in a secure location, preferably separate from the lock itself, to prevent unauthorized access.
- Ensure all components are installed correctly and securely tightened to maintain the intended security features of the lock.
- Use appropriate personal protective equipment (e.g., safety glasses) during installation.

PACKAGE CONTENTS

Before beginning installation, please verify that all the following components are included in your package:

- Keyed Entry Knob Assembly (Exterior and Interior)
- Single Cylinder Deadbolt Assembly (Exterior and Interior)

- Standard Keys (typically 2)
- Adjustable Latch Mechanisms (for both knob and deadbolt)
- Strike Plates (for both knob and deadbolt)
- Mounting Screws
- SmartKey Reset Tool



This image displays all the components included in the Kwikset Pismo combo pack, including the keyed entry knob, single cylinder deadbolt, keys, latch mechanisms, strike plates, mounting screws, and the SmartKey reset tool.

SETUP (INSTALLATION GUIDE)

Follow these step-by-step instructions for proper installation. A standard Phillips head screwdriver is the only tool typically required.

Step 1: Prepare the Door

Ensure your door is prepped with standard bore holes (2-1/8" diameter) and the correct backset (2-3/8" or 2-3/4").

Step 2: Install the Latch Mechanisms

Insert the latch mechanisms (for both the knob and deadbolt) into the door edge. Ensure the latch bolts face the door frame. Secure each latch with the provided screws. Adjust the backset if necessary by sliding the adjustment pin on the latch.



This image illustrates the first step of installation, where the adjustable latch is screwed into the door edge.

Step 3: Install the Deadbolt Assembly

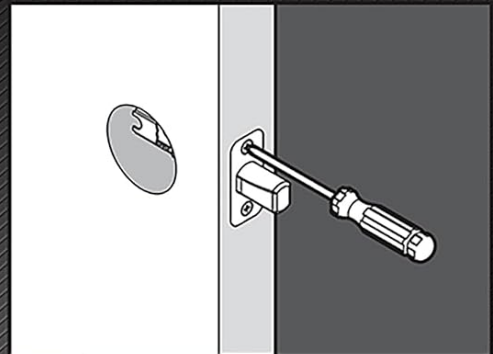
Place the exterior deadbolt assembly onto the door, aligning it with the deadbolt latch. Then, attach the interior deadbolt assembly and secure it with the mounting screws.

EASY 3-STEP INSTALL

Designed with
exposed screws for
easy screwdriver
access.

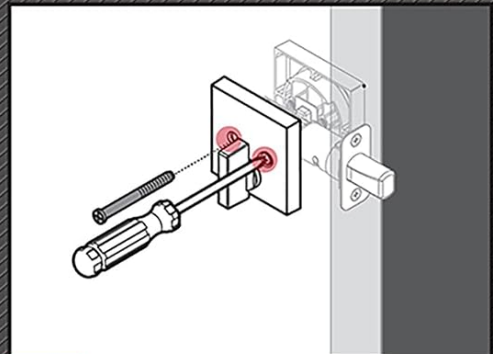


One-Tool
Installation
with a
Screwdriver



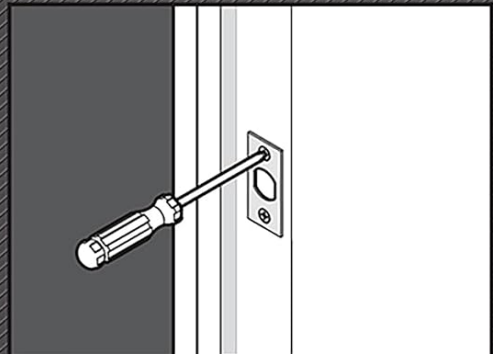
1

Screw in Adjustable Latch



2

**Place Deadbolt on Door
and Secure with Screws**



3

Screw in Strike

This image shows the deadbolt being placed onto the door and secured with screws, ensuring proper alignment with the latch.

Step 4: Install the Strike Plates

Install the strike plates for both the knob and deadbolt on the door frame. Ensure they are perfectly aligned with the latch bolts to allow for smooth operation. Secure with screws.



SMARTKEY SECURITY™

ONE KEY FOR ALL YOUR LOCKS™

The lock you can
re-key yourself in
seconds for any
situation, including:



WITH PROTECTION AGAINST
ADVANCED BREAK-IN TECHNIQUES



**Recently
Moved**



**Lost
Keys**



**Multiple
Doors**



**Carry
Less Keys**

This image demonstrates the final step of installation, where the strike plate is screwed into the door frame, ensuring the latch bolts engage correctly.

Step 5: Install the Keyed Entry Knob Assembly

Assemble the exterior and interior knob components, ensuring the spindle engages correctly with the knob latch. Secure the knob assembly with the remaining mounting screws.

Reversible Design

The Pismo lock features a fully reversible design, allowing for flexible installation on both right-handed and left-handed doors without needing to reconfigure the internal mechanism.

REVERSIBLE DESIGN

Fully reversible, can be installed on both right-handed and left-handed doors.



This image highlights the reversible design of the Pismo lock, indicating its compatibility with both left-handed and right-handed door configurations.

OPERATING YOUR KWIKSET LOCK

Keyed Entry Knob Operation

The exterior knob is locked and unlocked using a key. The interior knob features a convenient turn-piece for easy locking and unlocking from inside the room.

Deadbolt Operation

The deadbolt is operated by a key from the exterior for maximum security. From the interior, a simple thumb-turn mechanism allows for quick locking and unlocking.

SmartKey Security Re-keying

Kwikset's SmartKey Security technology allows you to re-key your lock yourself in seconds, providing unparalleled convenience and enhanced security. This feature is particularly useful if you've recently moved, lost a key, or wish to have one key operate multiple Kwikset SmartKey locks.

This video demonstrates Kwikset SmartKey Security features, including pick resistance, bump proofing, and the simple re-keying process.

A large graphic featuring a photograph of a modern brick house with a stone fireplace and a dormer window, set against a sunset sky. The house is surrounded by a green lawn and some trees. Overlaid on the image is a red banner at the top with the Kwikset logo and 'SIGNATURE SERIES' text. Below the banner, the text '#1 SELLING U.S. LOCK BRAND' is prominently displayed in large white letters. Underneath this, in smaller white text, is 'Numerator TruView, Unit Share Report, 2023.' At the bottom left, a red vertical bar is followed by the text 'Delivering trusted security and peace of mind to millions of families since 1946.'

Kwikset
SIGNATURE SERIES

**#1 SELLING U.S.
LOCK BRAND**

Numerator TruView, Unit Share Report, 2023.

**Delivering trusted security
and peace of mind to millions
of families since 1946.**

This graphic illustrates the Kwikset SmartKey Security system, detailing how to easily re-key your lock using the reset tool and key. It also lists common reasons for re-keying, such as lost keys or needing one key for multiple locks.

MAINTENANCE AND CARE

Cleaning

To maintain the finish and functionality of your Kwikset lock, clean it regularly with a soft, damp cloth. Avoid using abrasive cleaners, harsh chemicals, or solvents, as these can damage the finish and internal components.

Microban Protection

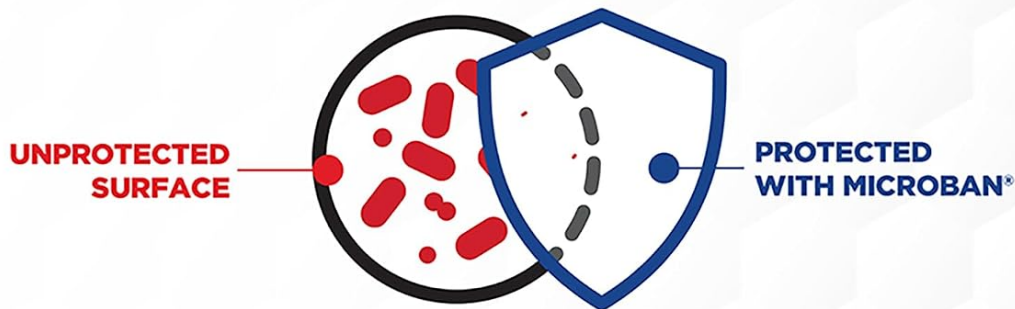
Kwikset's door hardware is treated with Microban antimicrobial protection. This innovative technology inhibits the growth of damaging bacteria on the surface of the lock, providing a cleaner product than unprotected surfaces. This protection is built-in and does not wash off or wear away.



MICROBAN®
ANTIMICROBIAL TECHNOLOGY

Kwikset® with Microban® inhibits growth of damaging bacteria, providing you with a **cleaner home.**

99.9% CLEANER
THAN UNPROTECTED SURFACE*



Treated lever with Microban® Technology, bacteria cell growth is disrupted and unable to reproduce. *Limited to the bacteria it is effective on.

This image explains Kwikset's Microban Antimicrobial Technology, demonstrating how it inhibits bacterial growth on the lock surface, making it 99.9% cleaner than unprotected surfaces.

TROUBLESHOOTING

If you encounter any issues with your Kwikset Pismo lockset, refer to the table below for common problems and their solutions.

Problem	Possible Cause	Solution
Key does not turn smoothly	Dirt or debris in cylinder; worn key	Spray a small amount of graphite lubricant into the keyway. Try using a different, unworn key.
Latch bolt does not extend or retract fully	Misalignment of lock components or strike plate; obstruction	Check the alignment of the latch and strike plate. Ensure there is no debris in the door frame or latch mechanism. Re-tighten mounting screws.
Lock feels loose on the door	Loose mounting screws	Carefully tighten all visible mounting screws on both the interior knob and deadbolt assemblies. Do not overtighten.

For issues not listed above or if solutions do not resolve the problem, please contact Kwikset customer support for further assistance.

PRODUCT SPECIFICATIONS

Detailed specifications for the Kwikset Pismo Keyed Entry Knob and Single Cylinder Deadbolt Combo Pack:

Feature	Detail
Brand	Kwikset
Model Name	Pismo
Model Number	99910-069
Lock Type	Key Lock
Material	Nickel
Finish	Satin Nickel
Special Features	Anti-Drill, Anti-Bump, SmartKey Security, Microban Protection
Door Thickness Compatibility	1-3/8" to 1-3/4"
Latch Backset	Adjustable 2-3/8" or 2-3/4"
Item Weight	3.09 pounds
Product Dimensions (L x W x H)	2.63 x 2.86 x 2.86 inches
UPC	883351871792



This diagram provides detailed measurements for the Kwikset Pismo lock, including its length, width, and height, to assist with compatibility and installation planning.

WARRANTY AND SUPPORT

Warranty Information

This Kwikset product is backed by a **Lifetime mechanical and finish warranty**. This warranty covers defects in material and workmanship for the lifetime of the original residential purchaser. For specific terms and conditions, including limitations and exclusions, please refer to the official Kwikset warranty documentation provided with your product or visit their official website.

This video highlights Kwikset's commitment to quality and durability in their products.

Customer Support

For technical assistance, replacement parts, or to initiate a warranty claim, please contact Kwikset Customer Service. You can find contact information and additional resources on the official Kwikset website:

www.kwikset.com

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I tighten the indoor Pismo knob on a Kwikset 99910-069 lockset?

To tighten a loose indoor Pismo knob, follow these steps based on the Kwikset Pismo installation guide: Locate the Mounting Screws: Look at the interior side of the door. The Pismo knob assembly is held...

[Read full answer](#)