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Hieha CP36

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Model: CP36

PRODUCT OVERVIEW

The Hieha Wireless CarPlay Adapter (Model CP36) is designed to convert your car's existing wired CarPlay system into a wireless one. This eliminates the need for USB cables, providing a seamless and convenient CarPlay experience. It features a built-in 5G chip for stable and fast connections, supporting various CarPlay functionalities like navigation, music, and voice control.



Figure 1: Hieha Wireless CarPlay Adapter and included cables.

This image displays the compact Hieha Wireless CarPlay Adapter in black, alongside its accompanying USB-A to USB-C and USB-C to USB-C data cables, ready for connection.

WHAT'S IN THE BOX

- Wireless CarPlay Adapter (Model CP36)
- USB-A to USB-C Cable (1ft)
- USB-C to USB-C Cable (1ft)
- User Manual

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Figure 2: Package contents including the adapter, cables, and user manual.

This image shows all items included in the product package: the product box, the wireless CarPlay adapter, a USB-C to USB-C cable, a USB-A to USB-C cable, and the user manual.

SETUP AND INSTALLATION

The Hieha Wireless CarPlay Adapter is designed for effortless plug-and-play installation. Follow these steps to set up your adapter:

1. **Connect the Adapter:** Plug the wireless CarPlay adapter into your car's existing wired CarPlay USB port. Use the appropriate USB-A to USB-C or USB-C to USB-C cable provided.
2. **Enable Bluetooth and Wi-Fi:** On your iPhone, ensure both Bluetooth and Wi-Fi are turned on.
3. **Pair with the Adapter:** Connect your iPhone to the adapter's Bluetooth network. The adapter's name will typically appear as "smartBox-XXXX" (where XXXX are unique characters).
4. **Confirm Pairing:** Allow your iPhone to access CarPlay as prompted by the on-screen notification.

After the initial connection, the adapter will automatically connect to your iPhone within 5-10 seconds each time you start your car, provided Bluetooth and Wi-Fi are enabled on your phone.



Figure 3: Adapter connected and CarPlay interface displayed on the car's screen.

This image illustrates the Hiha adapter plugged into a car's USB port, with the CarPlay interface seamlessly displayed on the vehicle's infotainment screen, highlighting its plug-and-play functionality and stable connection.

Installation Video Guide

Your browser does not support the video tag.

This video provides a step-by-step guide on how to install and set up the Hiha Wireless CarPlay Adapter in your vehicle, demonstrating the connection process and initial pairing with an iPhone.

OPERATING INSTRUCTIONS

Once connected, the Hiha Wireless CarPlay Adapter allows you to fully utilize your iPhone's CarPlay features wirelessly. The adapter's built-in 5G chip ensures a stable and fast response for all your applications.

- **Navigation:** Use Google Maps, Apple Maps, or Waze for real-time navigation directly on your car's display.

- **Music & Audio:** Stream music from Apple Music, Pandora, Spotify, and other audio apps.
- **Communication:** Make and receive phone calls, send messages, and use Siri voice control for hands-free operation.
- **Control Methods:** The adapter supports your car's original control methods, including touch screen, steering wheel controls, and knob operation.

Enjoy Wireless Carplay Functions



Figure 4: Overview of wireless CarPlay functions.

This image showcases the various functions available through the wireless CarPlay adapter, such as touch screen control, steering wheel control, navigation, and OEM knob control, all accessible on the car's display.

CarPlay Functions Video Guide

Your browser does not support the video tag.

This video demonstrates how to use the various CarPlay functions, including navigation, music playback, and hands-free communication, through the Hieha Wireless CarPlay Adapter.

MAINTENANCE AND FIRMWARE UPDATES

To ensure optimal performance and access to the latest features, it is recommended to keep your Hieha Wireless CarPlay Adapter's firmware updated. The adapter supports online updates.

Performing an Online Update:

1. Connect the wireless CarPlay adapter to a USB power adapter (not your car's USB data port) for stable power during the update.
2. Turn on your iPhone's Wi-Fi and join the Wi-Fi network named "smartBox-XXXX" (where XXXX are unique characters).
3. Open your iPhone's web browser (e.g., Safari) and enter the IP address 192.168.1.101 in the address bar.
4. On the access page, you can download the latest firmware version. Ensure your iPhone remains connected to the "smartBox-XXXX" network until the update is complete.

Important Notes:

- Firmware updates typically take 3-4 minutes. The orange/green light on the adapter will flash during the process.
- Do not power off the adapter or disconnect your phone during the update process.
- If the update is successful, the Wi-Fi device name may change.

Support Upgrade Online

Enter IP 192.168.1.101 in your Safari
A new firmware version keep updated online



Figure 5: Online firmware update process.

This image shows a smartphone displaying the online update interface for the Hieha Wireless CarPlay Adapter, indicating the process for keeping the device's firmware current.

TROUBLESHOOTING

If you encounter issues with your Hieha Wireless CarPlay Adapter, try the following troubleshooting steps:

- **Connection Issues:**

- Ensure your car's wired CarPlay system is functioning correctly.
- Verify that Bluetooth and Wi-Fi are enabled on your iPhone and connected to the adapter.
- Try forgetting the adapter's Bluetooth and Wi-Fi networks on your iPhone and re-pairing.
- Restart your iPhone and the car's infotainment system.
- Ensure the adapter is securely plugged into the USB port.

• **No Sound/Audio Problems:**

- Check your car's audio input settings to ensure CarPlay is selected.
- Verify volume levels on both your iPhone and car's audio system.
- Disconnect and reconnect the adapter.

• **Lag or Delayed Response:**

- Ensure your iPhone's operating system is up to date.
- Perform a firmware update on the adapter as described in the Maintenance section.
- Minimize background apps on your iPhone.

• **Firmware Update Failure:**

- Ensure the adapter is connected to a stable power source (not the car's USB port) during the update.
- Do not interrupt the update process.
- If issues persist, contact Hieha customer support.

SPECIFICATIONS

Feature	Detail
Model Name	CP36
Product Dimensions	2.36 x 2.36 x 0.39 inches
Item Weight	3.2 ounces
Connectivity Technologies	Bluetooth, Wi-Fi (5.8GHz)
Operating System Compatibility	iOS (iPhone 5 and iOS 8 or above)
Car Compatibility	Vehicles with factory-installed wired CarPlay (2016-2022 models), over 98% compatible. Also supports aftermarket radios with wired CarPlay (e.g., Hieha, Kenwood, Alpine, Pioneer, JVC, Sjoybring).
Human Interface Input	Touchscreen
Color	BLK for Apple CarPlay

Ford 2017 - 2019 C-MAX 2017 - 2019 Fiesta 2017 - 2019 Flex 2017 - 2019 Focus 2017 - 2019 Taurus 2017 - 2021 Edge 2017 - 2021 Escape 2017 - 2021 Expedition 2017 - 2021 F-150 2017 - 2020 Fusion 2017 - 2021 Transit 2017 - 2021 Transit Connect 2017 - 2021 Mustang 2017 - 2021 Super Duty 2017 - 2021 Explorer 2018 - 2021 EcoSport 2018 - 2021 Ford GT 2021 Mustang Mach-E 2021 Bronco 2021 Bronco Sport 2022 EvoS 2022 Maverick	Toyota 2018 - 2021 Aygo 2019 - 2021 Avalon 2019 - 2021 Corolla 2019 - 2021 Camry 2019 - 2021 C-HR 2019 - 2021 RAV4 2019 - 2021 Sienna 2020 86 2020 - 2021 4Runner 2020 - 2021 Corolla 2020 - 2021 Highlander 2020 - 2021 Prius 2020 - 2021 Prius Prime 2020 - 2021 Sequoia 2020 - 2021 GR Supra 2020 - 2021 Tacoma 2020 - 2021 Tundra 2020 - 2021 Yaris 2021 Mirai 2021 Venza 2022 Corolla Cross	Hyundai 2015 - 2016 Genesis Sedan 2015 - 2018 Azera 2015 - 2021 Sonata 2016 - 2021 I10 2016 - 2021 I30 2016 - 2021 I40 2016 - 2020 Elantra GT 2016 - 2022 Tucson 2016 - 2021 Veloster 2017 - 2021 Santa Fe 2017 - 2020 Ioniq 2017 - 2022 Kona 2017 - 2019 Santa Fe Sport 2017 - 2021 Elantra 2019 Santa Fe XL 2019 - 2021 Accent 2020 - 2021 Nexo 2020 - 2021 Palisade 2020 - 2021 Venue 2021 Bayon 2022 Ioniq 5 2022 SANTA CRUZ	Maseratti 2017 - 2021 Ghibli 2017 - 2021 Levante 2017 - 2021 Quattroporte 2018 - 2021 GT Convertible 2018 - 2020 GranTurismo
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Figure 6: Partial list of compatible car models.

This image provides a detailed list of car brands and models that are compatible with the Hieha Wireless CarPlay Adapter, covering a wide range of vehicles from 2016 onwards.

WARRANTY AND SUPPORT

Hieha is committed to providing high-quality products and excellent customer service. For any questions, technical assistance, or warranty claims, please refer to the contact information provided in the physical user manual included with your product or visit the official Hieha website for professional technical support.

The product is designed for durability and reliable performance. Regular firmware updates (as detailed in the Maintenance section) help ensure continued optimal operation.

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For more information, visit [Apple CarPlay Compatible Models](#).

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question