AGSHOME A-11pack

AGSHOME Wireless Home Alarm System 11-Pack User Manual

Model: A-11pack

Brand: AGSHOME

INTRODUCTION

Welcome to your AGSHOME Wireless Home Alarm System. This manual provides comprehensive instructions for the installation, operation, and maintenance of your security system. Please read this manual thoroughly before using the product to ensure proper functionality and safety.

Figure 1: AGSHOME Wireless Home Alarm System 11-Pack components.

PACKAGE CONTENTS

The AGSHOME Wireless Home Alarm System 11-Pack includes the following components:

- 1 x Alarm Hub with Integrated Siren
- 2 x Remote Controls
- 8 x Window/Door Sensors
- 1 x Power Adapter (Charger)
- 1 x User Manual (This document)

The system supports expansion up to 20 additional sensors and 5 additional remote controls.

SAFETY INFORMATION

- This device operates on a 2.4GHz Wi-Fi network only. It is not compatible with 5GHz networks.
- Ensure the alarm hub is placed in a central location for optimal sensor communication and siren

audibility.

- Keep the alarm hub and sensors away from water and extreme temperatures.
- Do not attempt to disassemble or repair the device yourself. Contact customer support for assistance.
- Dispose of batteries according to local regulations.

SETUP GUIDE

1. App Installation

Download the **"Smart Life"** application from your smartphone's app store (available on iOS and Android).

2. Main Alarm Hub Setup

1. Connect the alarm hub to a power source using the provided power adapter.
2. Open the Smart Life app and create an account or log in.
3. Tap the "+" icon to add a new device. Select the appropriate device type (e.g., "Security Sensor" or "Alarm").
4. Follow the on-screen instructions to connect the hub to your 2.4GHz Wi-Fi network. Ensure your smartphone is also connected to the same 2.4GHz network during setup.

3. Sensor Installation

The system includes 8 window and door sensors. These sensors are designed for tool-free installation using adhesive backing.

1. Identify the desired locations for your window and door sensors.
2. Clean the surface where the sensor will be attached.
3. Peel off the protective film from the adhesive backing on both parts of the sensor.
4. Attach the larger part of the sensor to the fixed frame of the window or door.
5. Attach the smaller magnetic part to the moving part of the window or door. Ensure the two parts are aligned and are no more than 1.5 cm apart when the window or door is closed.
6. In the Smart Life app, follow the instructions to pair each sensor with the alarm hub. It is recommended to name each sensor (e.g., "Front Door," "Living Room Window") during the pairing process for easy identification in notifications.

Figure 2: Proper sensor placement on a door and app notification example.

4. Remote Control Pairing

The system includes 2 remote controls for convenient arming and disarming.

1. In the Smart Life app, navigate to the alarm system settings.
2. Select the option to add a new remote control.
3. Follow the app's instructions to put the alarm hub into pairing mode and then activate the remote control to complete the pairing process.

OPERATING INSTRUCTIONS

Arming and Disarming Modes

Your AGSHOME alarm system offers several modes to suit your security needs:

- **HOME Mode:** Activates perimeter sensors (e.g., door/window sensors) while allowing free movement within the home.
- **AWAY Mode:** Activates all connected sensors. Use this mode when no one is present in the home.

- **DISARMED Mode:** All sensors are inactive, and the alarm will not trigger.

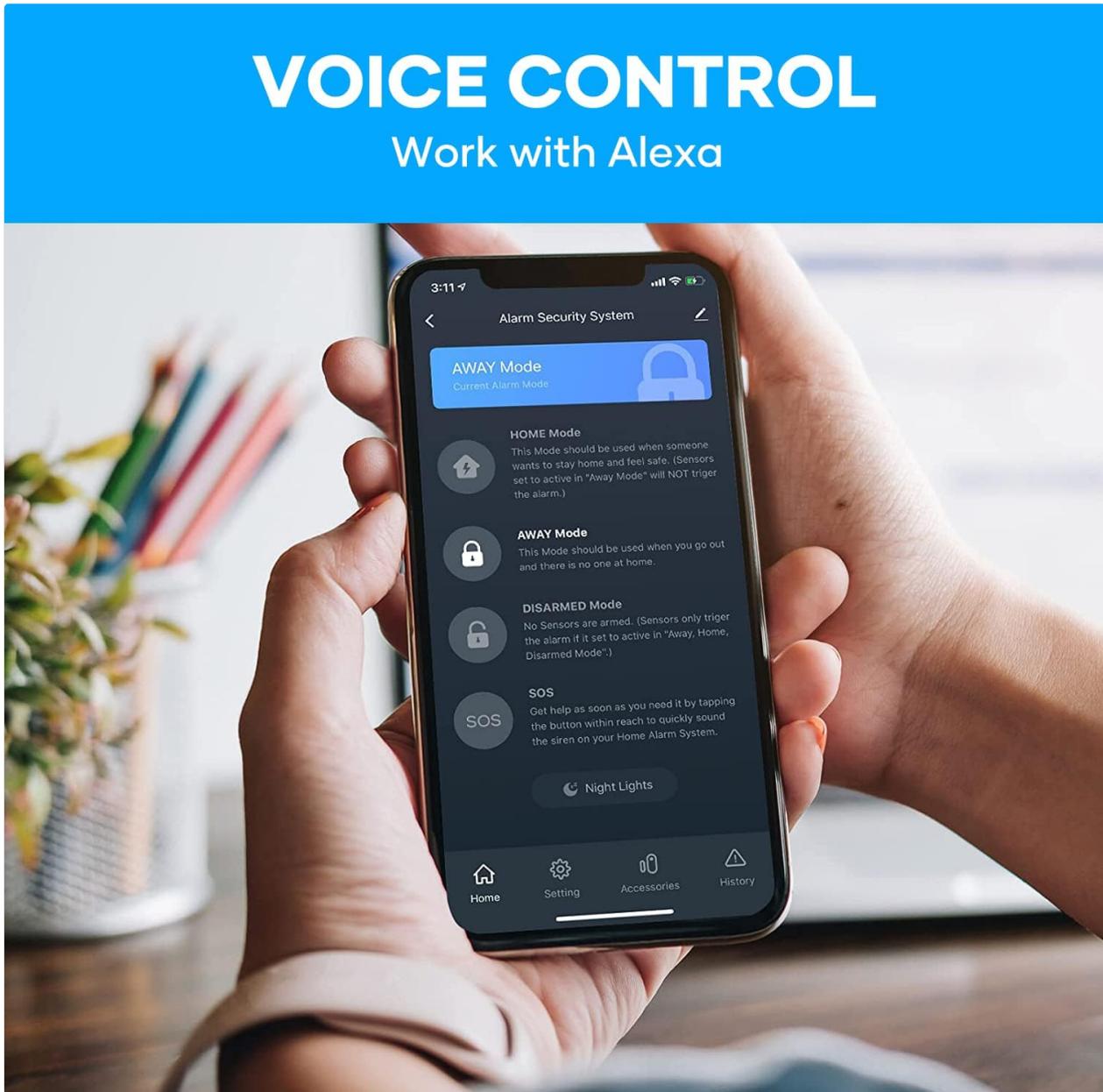You can switch between these modes using the Smart Life app or the remote controls.

Figure 3: Smart Life app interface showing security modes.

Alarm Function

When a sensor is triggered while the system is in an armed mode (HOME or AWAY), the integrated 120dB siren will activate. Simultaneously, you will receive an instant notification on your smartphone via the Smart Life app, alerting you to the event.

Figure 4: Alarm activation with 120dB siren.

SOS Function

In case of an emergency, press the dedicated SOS button on your remote control. This action will immediately activate the alarm siren and send emergency notifications to your smartphone, providing a quick way to signal for help.

Figure 5: Remote control with SOS button for emergencies.

Voice Control

The AGSHOME alarm system is compatible with popular voice assistants, including Amazon Alexa and Google Assistant. This allows for convenient hands-free control of your security system.

1. Enable the "AGSHOME" skill or action within your Amazon Alexa or Google Home app.
2. Link your Smart Life account to the voice assistant.
3. Use voice commands such as:

   - "Alexa, arm the alarm."
   - "Hey Google, disarm the alarm."
   - "Alexa, what is the status of my alarm?"

Figure 6: Controlling the alarm system with Amazon Alexa.

Scheduling

Utilize the scheduling feature within the Smart Life app to automate the arming and disarming of your alarm system. This allows you to set specific times for the system to change modes, enhancing convenience and ensuring consistent security.
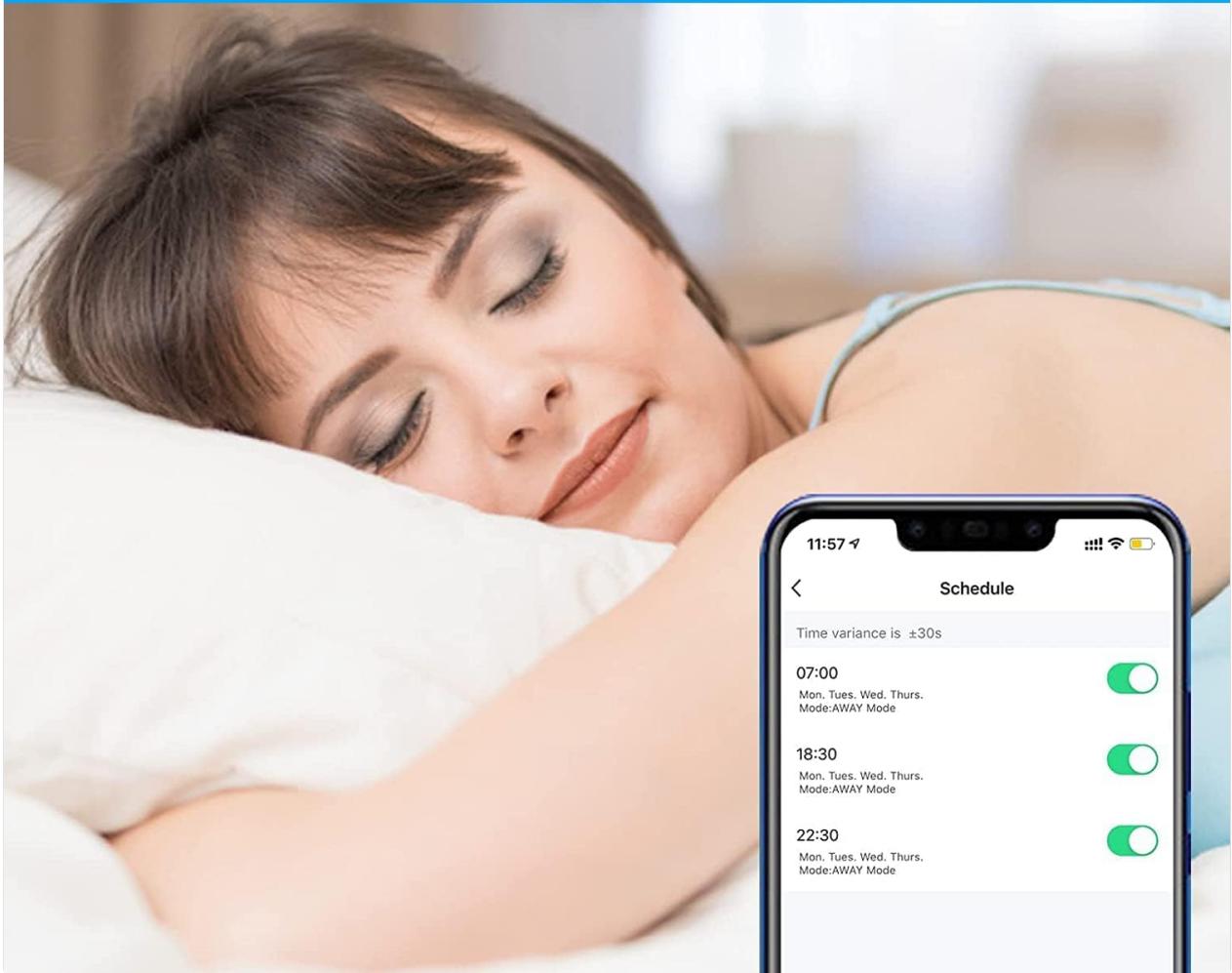
Figure 7: Smart Life app scheduling interface.

MAINTENANCE

Battery Replacement

- The main alarm hub includes a Lithium metal battery backup, providing up to 8 hours of operation during a power outage. Ensure the hub is connected to its power adapter for continuous charging and primary power.
- Window/door sensors are battery-powered. The Smart Life app will notify you when a sensor's battery is low. Replace batteries promptly to ensure uninterrupted protection. Refer to the sensor's compartment for battery type.

Cleaning

To maintain the appearance and functionality of your alarm system components, wipe them with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or liquid sprays directly on the devices.

TROUBLESHOOTING

- **Alarm Hub Not Connecting to Wi-Fi:**
  Ensure your Wi-Fi network is 2.4GHz. The system does not support 5GHz networks. Verify that your smartphone is connected to the 2.4GHz network during setup. Check the Wi-Fi signal strength at the hub's location.

- **False Alarms:**
  Verify that all sensors are securely attached and correctly aligned, with the two parts within 1.5 cm of each other when closed. Check for environmental factors such as strong vibrations or drafts that might inadvertently trigger sensors.

- **No App Notifications:**
  Confirm that the Smart Life app has permission to send notifications on your smartphone. Check your smartphone's internet connectivity. Ensure the alarm hub is connected to Wi-Fi.

- **Voice Control Not Working:**
  Verify that the AGSHOME skill/action is enabled and linked to your Smart Life account in your Amazon Alexa or Google Home app. Ensure your voice assistant device is online and properly configured.

- **Siren Not Activating:**
  Check if the system is in an armed mode (HOME or AWAY). Ensure the alarm hub is powered on and connected to Wi-Fi.

SPECIFICATIONS

Brand	AGSHOME
Model	A-11pack
Power Input	AC/DC, 220V, 5W
Siren Volume	120 dB
Connectivity	Wi-Fi (2.4GHz only)
Battery Backup	Up to 8 hours (Lithium metal)
Expandability	Up to 20 sensors, 5 remote controls
Compatible Assistants	Amazon Alexa, Google Assistant
Kit Dimensions (L x W x H)	26.5 x 20 x 6.7 cm

WARRANTY AND SUPPORT

This AGSHOME product comes with a 1-year protection period from the date of purchase.
For technical support, troubleshooting assistance, or warranty claims, please contact AGSHOME customer service. Refer to your purchase documentation or the official AGSHOME website for specific contact details and support channels.