

JICHAMOXY KT0013

Electric Pulse Neck Massager User Manual

Model: KT0013 | Brand: JICHAMOXY

Overview	Safety Information	Product Features	Setup	Operating Instructions	Maintenance
	Troubleshooting	Specifications		Warranty & Support	

1. OVERVIEW

The JICHAMOXY Electric Pulse Neck Massager is designed to provide targeted relief for neck pain and muscle fatigue. Utilizing low-frequency pulse technology, it offers 10 distinct massage modes and 15 intensity levels, along with a soothing 107.6°F (42°C) heat function to promote blood circulation and relaxation. Its U-shaped, cordless, and lightweight design ensures a comfortable and portable experience, suitable for various body types and environments.



Figure 1: The JICHAMOXY Electric Pulse Neck Massager, showing its U-shaped design and accompanying remote control.

2. SAFETY INFORMATION

Please read all safety instructions carefully before using this product. Failure to follow these instructions may result in injury or damage to the device.

- **Consult a Physician:** If you have a pacemaker, implanted medical device, heart condition, epilepsy, or any other medical condition, consult your doctor before using this massager.
- **Not for Medical Use:** This device is intended for personal comfort and relaxation only and is not a substitute for medical treatment.
- **Avoid Water:** Do not use the massager near water or in damp environments. Do not immerse the device in water.
- **Children and Impaired Individuals:** Keep out of reach of children. Do not allow children or individuals with reduced physical, sensory, or mental capabilities to use the device without supervision.
- **Skin Contact:** Ensure the electrode pads are in full contact with the skin. Do not use on broken, irritated, or sensitive skin.

- **Temperature Control:** The device features a 15-minute auto shut-off to prevent excessive heat. Do not override this safety feature.
- **Charging:** Use only the provided USB charging cable. Do not use if the cable or device is damaged.
- **Storage:** Store the device in a cool, dry place when not in use.
- **Manufacturer's Instructions:** Users should follow the manufacturer's instructions and safety guidelines for proper use, handling, and maintenance.

3. PRODUCT FEATURES

The JICHAMOXY Electric Pulse Neck Massager incorporates advanced technology for effective pain relief and relaxation.

3.1. 10 Modes & 15 Intensity Levels

The massager offers 10 distinct massage modes and 15 adjustable intensity levels to cater to various needs, from daily cervical spine care to relief from stiff neck pain and chronic neck strain. Modes include Acupuncture, Kneading, Knocking, Tapping, and Shiatsu.

10 MODES & 15 LEVELS

Featured 10 modes. 15 levels per mode. suitable for everyone

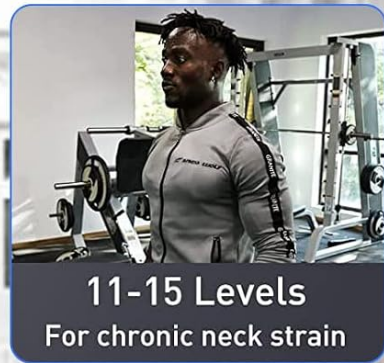
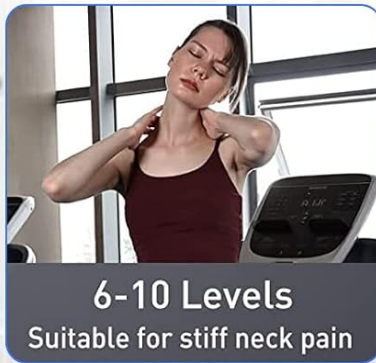
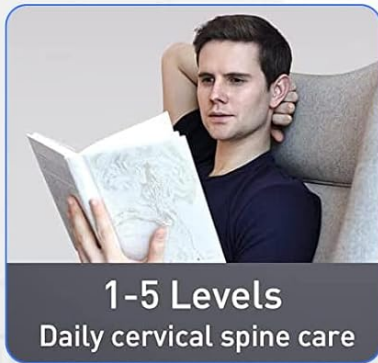


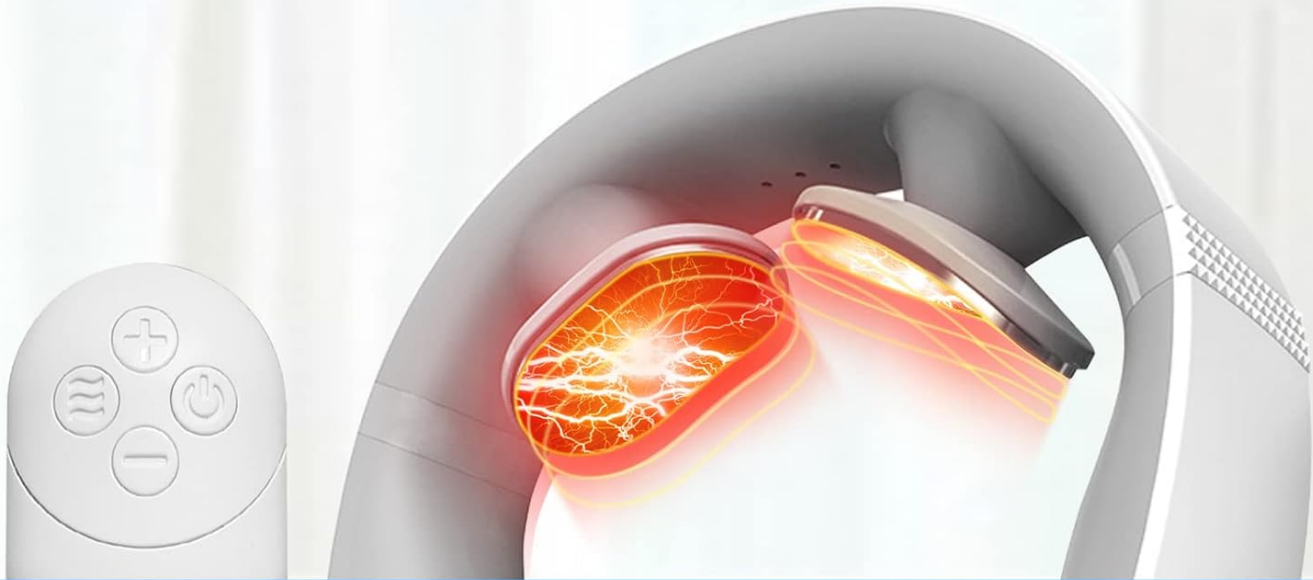
Figure 2: Illustration of the 10 modes and 15 intensity levels, categorized for different levels of neck discomfort.

3.2. TENS & EMS Pulse Technology

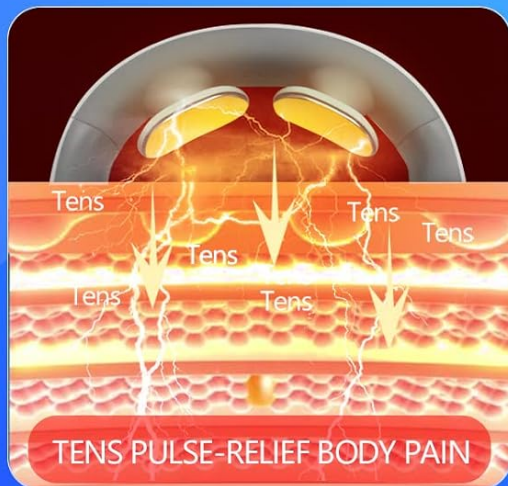
Utilizes low-frequency pulse transdermal conduction to stimulate nerve cells. TENS (Transcutaneous Electrical Nerve Stimulation) provides pain relief, while EMS (Electrical Muscle Stimulation) offers deep tissue massage, effectively relaxing neck muscles and promoting blood circulation.

TENS & EMS Pulse Technology

Low frequency pulse transdermal conduction can stimulate the activity of nerve cells

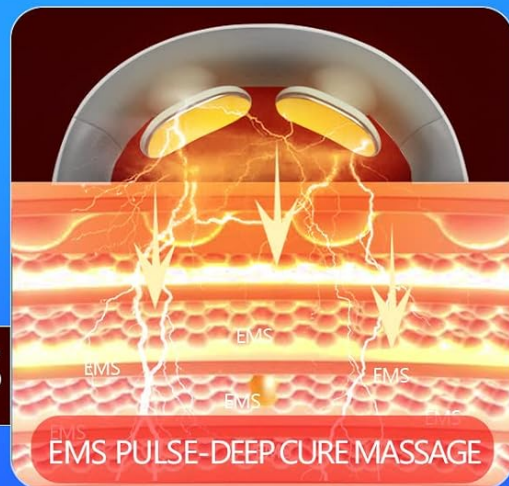


TENS+EMS DUAL PULSE TECHNOLOGY



TENS

EMS



EMS PULSE-DEEP CURE MASSAGE

Figure 3: Visual representation of TENS and EMS pulse technology and their effects on the skin and muscles.

3.3. Heating Function (107.6°F / 42°C)

Equipped with a constant temperature hot compress at 107.6°F (42°C) to relax blood vessels, soothe muscles and bones, accelerate blood circulation, and alleviate neck pains. This feature can be activated via the remote control.

107°F WARMER HEATED FUNCTION

Constant temperature hot compress and circulation physiotherapy for excellent massage effect

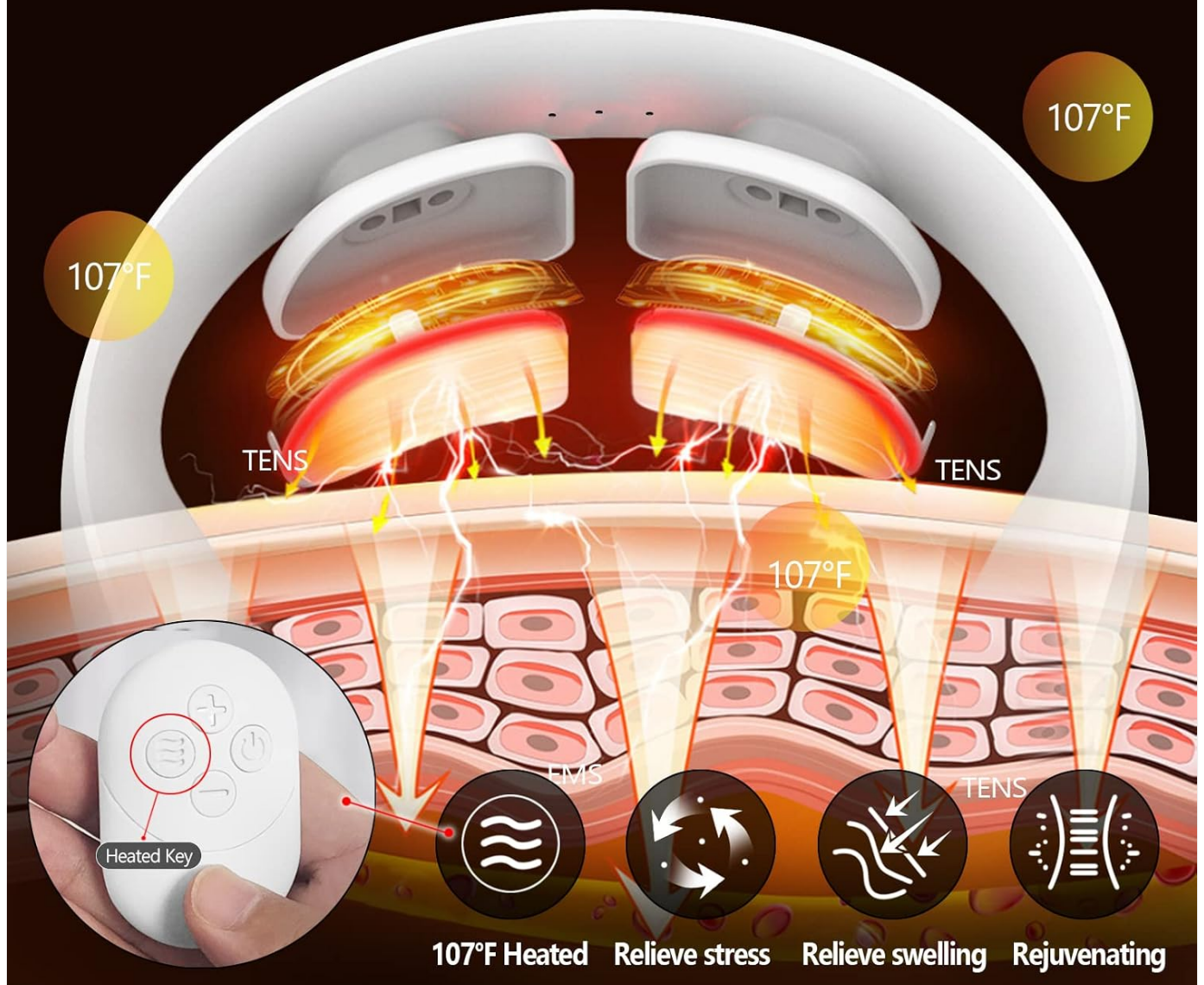


Figure 4: Depiction of the heated function, showing heat penetration for stress relief, swelling reduction, and rejuvenation.

3.4. U-shaped Elastic Design & Portability

The smart neck massager features a U-shaped design that is adjustable and seamlessly fits the neck curve, providing a comfortable touch. Its cordless and lightweight nature makes it ideal for use anytime, anywhere, including road trips, camping, office, or home.

Portable Cordless & Adjustable Angle

With buzzer alert like "Beep" to remind you



15 Minutes Auto-off Timer
Prevent falling asleep
to forget turn off

Figure 5: The massager's flexible design and compact remote, highlighting its portability and 15-minute auto-off timer.

3.5. 15-Minute Auto Shut-off

For safety and convenience, the massager is programmed with a 15-minute auto shut-off function. This prevents excessive use and ensures safety, especially if you fall asleep during a massage session.

4. SETUP

Before your first use, please follow these setup steps:

1. **Initial Charging:** The first charge should be for more than 4 hours. Connect the massager to a power source using the provided USB charging cable. The red light will be on during charging and will turn off when fully charged.

MICRO USB FAST RECHARGEABLE

The red light is on when charging, and the light is off when fully charged

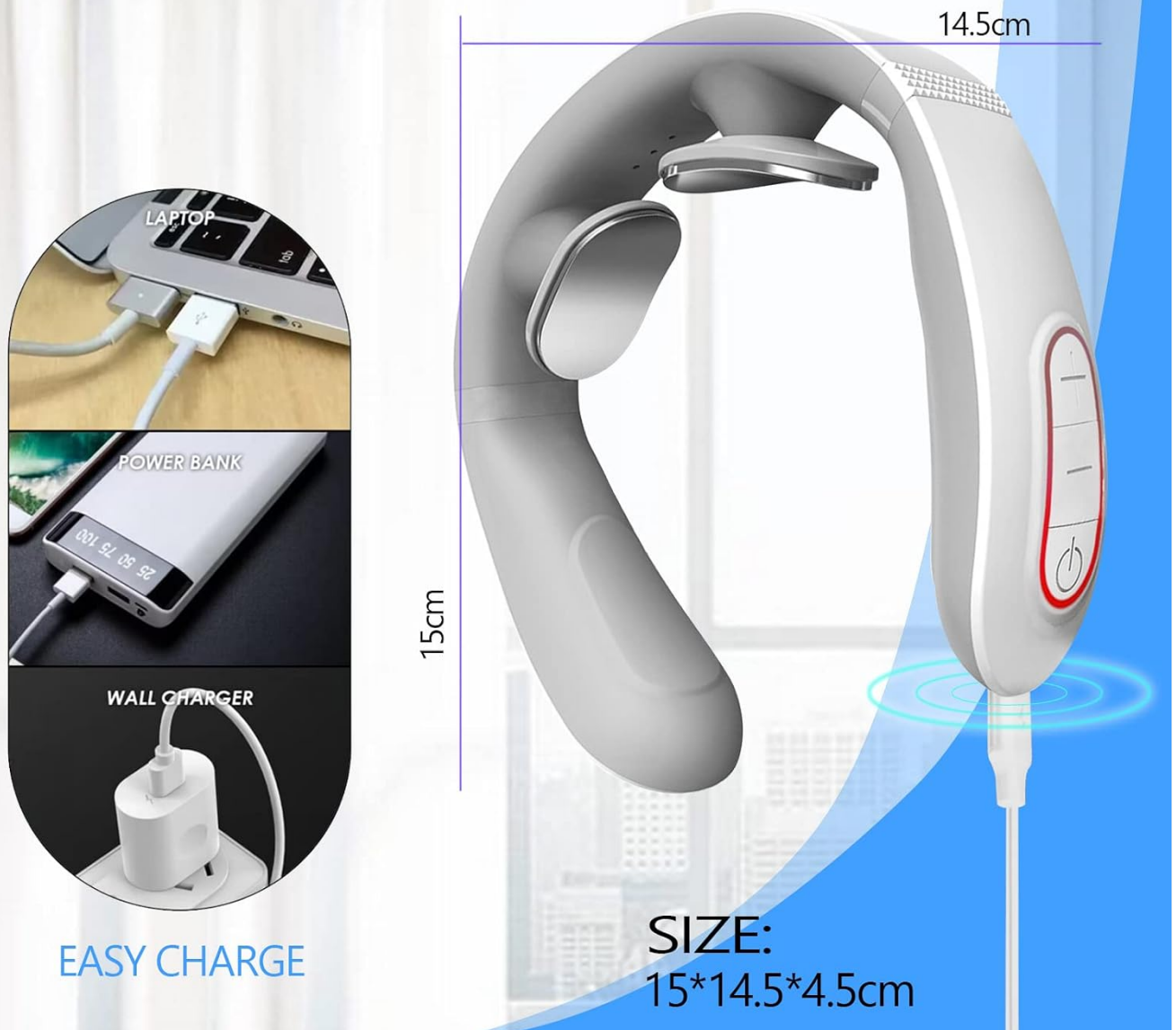


Figure 6: Charging the device via laptop, power bank, or wall charger.

2. **Prepare Skin:** Before each use, moisten your neck skin or the electrode pads with a wet towel, gel, or cream for better massage conductivity and experience. This is crucial for the pulse function to work effectively.

USING TIPS



1.

The first charge should be more than 4 hours.

2.

Use gel water /Wet towel/cream to moisten skin or pads before using



3.

Turn on the NECK MASSAGER switch button for 2 seconds to start first, then the remote is available

4.

It's a electric pulse massage not vibration.

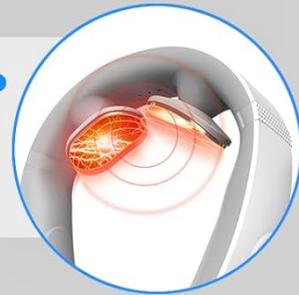


Figure 7: Visual guide for initial charging and moistening the neck area before use.

3. **Positioning:** Place the U-shaped massager around your neck, ensuring the two metal electrode pads are in firm and direct contact with your skin. Adjust the angle for a comfortable and effective fit.

5. OPERATING INSTRUCTIONS

The massager can be operated using the buttons on the device or the included mini remote control.

1. **Power On:** Press and hold the **On/Off/Mode** button on the neck massager for 2 seconds to turn it on. The device must be turned on first for the remote control to function.
2. **Using the Remote Control:** Once the massager is on, you can use the remote control to adjust settings.
 - Press the **On/Off/Mode** button to switch between massage modes.
 - Press the **+** button to increase intensity.
 - Press the **-** button to decrease intensity.
 - Press the **Heat** button (wavy lines icon) to switch heating mode on or off.

3. **Using Device Buttons:**

- Press the **On/Off/Mode** button to turn on/off or switch massage modes.
- Press the **+** button to increase pulse intensity.
- Press the **-** button to decrease pulse intensity.

4. **Automatic Shut-off:** The massager will automatically turn off after 15 minutes of continuous operation. This is a safety feature to prevent overheating and over-massage.
5. **Power Off:** To manually turn off the device, press and hold the **On/Off/Mode** button on the neck massager or the remote control for 2 seconds.

Portable and Lightweight

Use anytime & anywhere

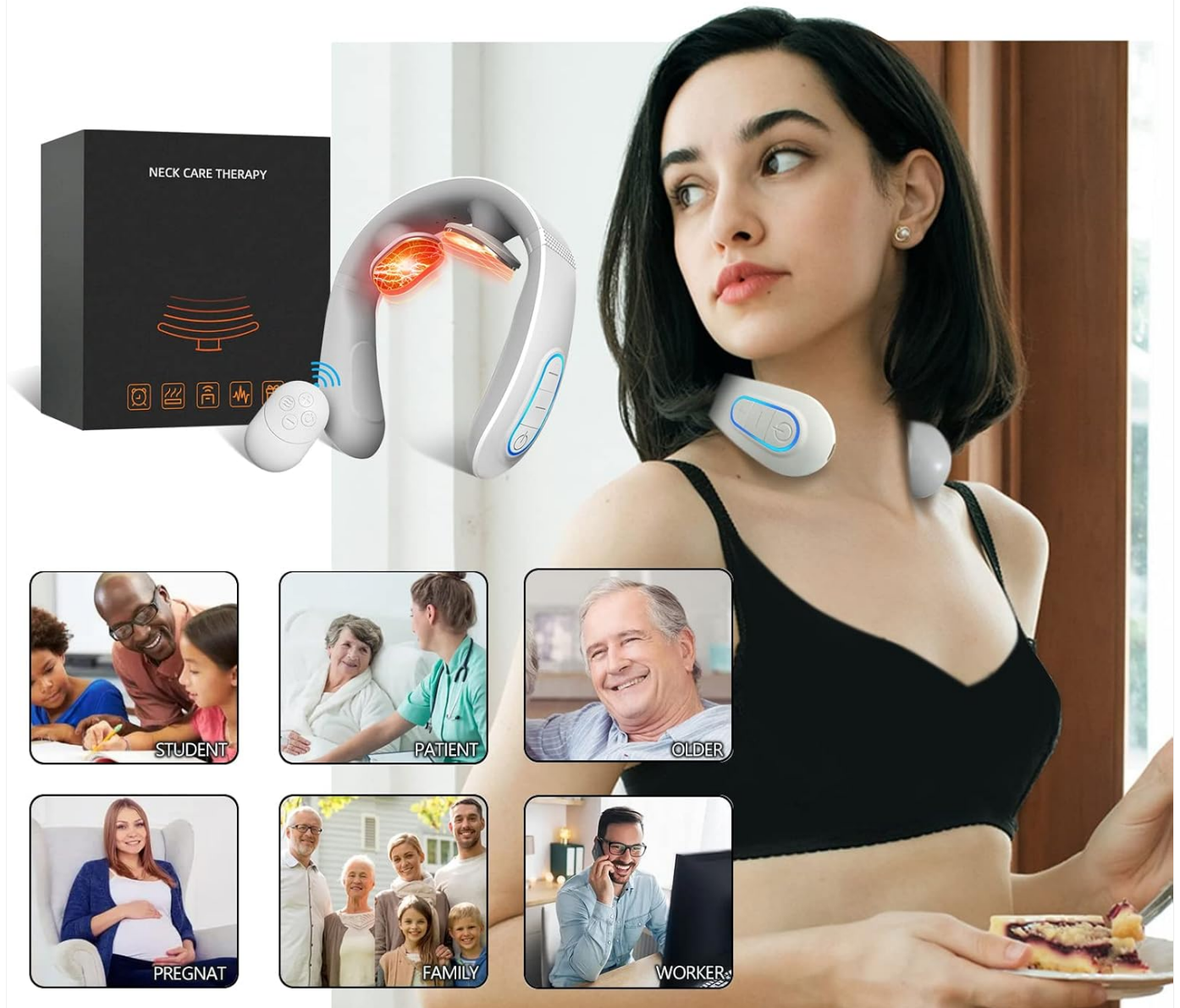


Figure 8: Quick guide illustrating the main controls and important warnings for effective use.

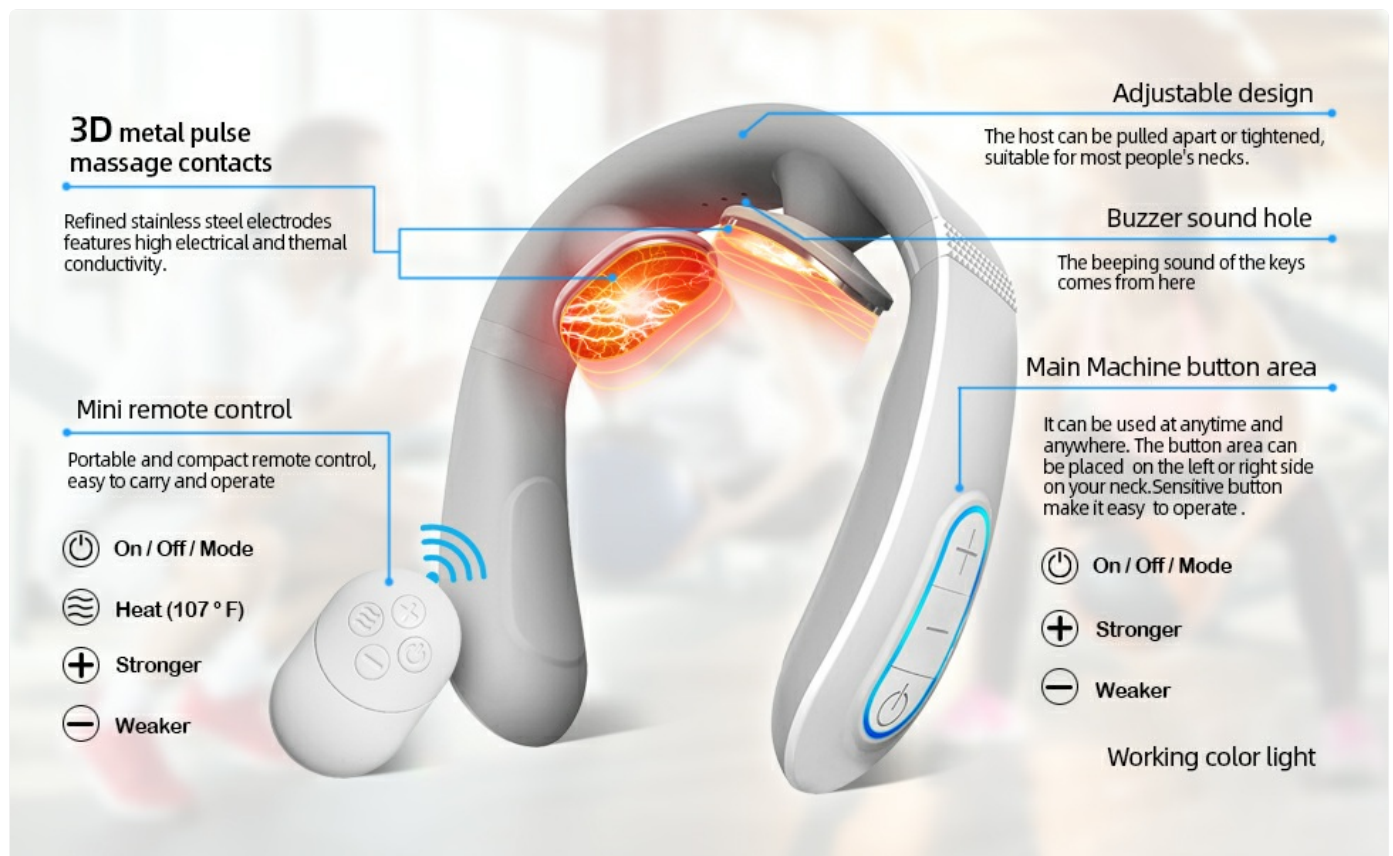


Figure 9: Exploded view of the massager, detailing 3D metal pulse massage contacts, adjustable design, buzzer sound hole, main machine button area, and mini remote control functions.

6. MAINTENANCE

Proper care and maintenance will extend the lifespan of your neck massager.

- **Cleaning:** After each use, gently wipe the electrode pads and the device surface with a soft, damp cloth. Do not use abrasive cleaners, alcohol, or harsh chemicals. Ensure the device is completely dry before storing.
- **Storage:** Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures. Keep it in its original packaging or a protective case to prevent dust accumulation and damage.
- **Battery Care:** To maintain battery health, charge the device regularly, even if not used frequently. Avoid fully discharging the battery for extended periods.
- **Avoid Drops:** Do not drop or subject the device to strong impacts, as this may damage internal components.

7. TROUBLESHOOTING

If you encounter issues with your JICHAMOXY Electric Pulse Neck Massager, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Device does not turn on.	Low battery; Device not properly charged.	Charge the device for at least 4 hours. Ensure the charging cable is securely connected.
Remote control is not working.	Massager not turned on first; Remote battery dead.	Ensure the neck massager is turned on by pressing its power button for 2 seconds. Replace the remote control battery if necessary.

Problem	Possible Cause	Solution
No pulse sensation or weak sensation.	Electrode pads not in full contact with skin; Skin is dry; Intensity level too low; Hair or jewelry obstructing contact.	Ensure electrode pads are tightly against the neck. Moisten neck skin with a wet towel or cream. Increase intensity level. Remove any hair or jewelry from the contact area.
Heat function not working.	Heat function not activated; Device malfunction.	Press the Heat button on the remote control. If the issue persists, contact customer support.
Device turns off unexpectedly.	15-minute auto shut-off activated; Low battery.	This is a normal safety feature. Recharge the device if the battery is low.

8. SPECIFICATIONS

Attribute	Detail
Product Dimensions	16.14 x 9.84 x 8.27 inches; 6.38 ounces
Item Model Number	KT0013
Date First Available	April 21, 2022
Manufacturer	KALOTOOL
Use for	Neck
Power Source	Battery Powered
Material	Acrylonitrile Butadiene Styrene
Brand	JICHAMOXY
Color	White

9. WARRANTY & SUPPORT

For warranty information and customer support, please refer to the product packaging or contact JICHAMOXY customer service directly. Keep your purchase receipt as proof of purchase.

Legal Disclaimer: Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition. This product is not a medical device.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question