

Vivo V23e 5G

Vivo V23e 5G Smartphone User Manual

Model: V23e 5G

1. INTRODUCTION

Welcome to the user manual for your new Vivo V23e 5G smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Please read this manual carefully to ensure optimal performance and longevity of your smartphone.

The Vivo V23e 5G is designed for seamless communication and entertainment, featuring a vibrant AMOLED display, advanced camera capabilities, and 5G connectivity.



Image 1.1: Vivo V23e 5G Smartphone. This image displays the front view of the Vivo V23e 5G device, highlighting its sleek design and display.

2. SETUP

2.1. Unboxing and Initial Inspection

Upon opening the package, ensure all components are present:

- Vivo V23e 5G Smartphone

- Charger and USB Cable
- SIM Ejector Tool
- Quick Start Guide and Safety Information

2.2. SIM Card Installation

1. Locate the SIM card tray on the side of your phone.
2. Insert the SIM ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) into the designated slots on the tray. This device supports Dual SIM functionality.
4. Carefully reinsert the tray into the phone. Ensure it is flush with the phone's body.

2.3. Initial Power On and Configuration

1. Press and hold the Power button until the Vivo logo appears.
2. Follow the on-screen prompts to select your language, region, and connect to a Wi-Fi network.
3. Sign in with your Google account or create a new one to access Google services and the Play Store.
4. Set up screen lock methods, including Fingerprint Recognition, for enhanced security.

2.4. Charging the Battery

Before first use, it is recommended to fully charge your device. Connect the USB cable to the phone's USB port and the charger, then plug the charger into a power outlet. The device features a Lithium-Ion battery with a charge time of approximately 59 minutes for a full charge.

3. OPERATING INSTRUCTIONS

3.1. Basic Navigation

Your Vivo V23e 5G operates on Android 12.0 and uses a touchscreen interface. Use gestures such as tapping, swiping, pinching, and spreading to navigate through menus, open applications, and interact with content.

3.2. Fingerprint Recognition

To set up Fingerprint Recognition:

1. Go to **Settings > Security > Fingerprint**.
2. Follow the on-screen instructions to register your fingerprint(s).
3. Once registered, you can use your fingerprint to unlock the phone and authorize purchases.

3.3. Camera Usage

The device features both front and rear cameras for photography and video recording.

- **Rear Camera:** The main camera has an 8 MP sensor. Open the Camera app and select 'Photo' or 'Video' mode.
- **Front Camera:** The single front camera is ideal for selfies and video calls. Switch to the front camera within the Camera app.
- **Video Capture:** Record videos at up to 1080p resolution.

3.4. Connectivity

- **Wi-Fi:** Connect to wireless networks via **Settings > Network & internet > Wi-Fi**.
- **5G Cellular:** The phone supports 5G cellular technology. Ensure your SIM card and plan support 5G for optimal network speeds.
- **USB:** Use the USB connector type for charging and data transfer with a computer.

3.5. Making Calls and Sending Messages

Use the Phone app to make calls and the Messages app for sending SMS/MMS. Ensure your SIM card is active and has network coverage.

4. MAINTENANCE

4.1. Cleaning Your Device

To clean your phone, use a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials. Do not expose the device to excessive moisture as it is not water resistant.

4.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System > System update**.

4.3. Battery Care

To prolong battery life:

- Avoid extreme temperatures.
- Do not let the battery drain completely before recharging frequently.
- Use the original charger and cable provided.

The battery has an average life of 2 days under typical usage conditions.

4.4. Storage Management

Your device comes with 128 GB of internal storage. Regularly manage your storage by deleting unnecessary files, uninstalling unused apps, and backing up important data to cloud services or an external drive.

5. TROUBLESHOOTING

5.1. Common Issues and Solutions

- **Phone not turning on:** Ensure the battery is charged. Press and hold the power button for at least 10 seconds.
- **Apps crashing or freezing:** Close the app and reopen it. Clear the app's cache (Settings > Apps > [App Name] > Storage > Clear cache).
- **No network signal:** Check if your SIM card is properly inserted. Restart the phone. Ensure airplane mode is off.
- **Slow performance:** Close background apps. Clear cache and temporary files. Consider a factory

reset if the issue persists after backing up data.

5.2. Factory Reset

A factory reset will erase all data on your phone and restore it to its original factory settings.**Back up all important data before proceeding.** To perform a factory reset, go to**Settings > System > Reset options > Erase all data (factory reset).**

6. SPECIFICATIONS

Feature	Specification
Brand	Vivo
Model	V23e 5G
Operating System	Android 12.0
CPU Model	Snapdragon
Memory Storage Capacity	128 GB
Screen Size	6.44 Inches
Display Type	AMOLED
Resolution	2400 x 1080
Colour	Gold
SIM Card Slot Count	Dual SIM
SIM Card Size	Nano
Connector Type	USB
Biometric Security Feature	Fingerprint Recognition
Rear Facing Camera Photo Sensor Resolution	8 MP
Number of Front Cameras	1
Video Capture Resolution	1080p
Battery Description	Lithium-Ion
Battery Charge Time	59 Minutes
Battery Average Life	2 Days
Cellular Technology	5G
Wireless Network Technology	LTE, Wi-Fi

Headphones Jack	Yes
Water Resistance Level	Not Water Resistant

7. WARRANTY AND SUPPORT

7.1. Product Warranty

Your Vivo V23e 5G smartphone is covered by a limited manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms, conditions, and duration of coverage. Keep your proof of purchase for warranty claims.

7.2. Customer Support

For technical assistance, service, or further inquiries, please contact Vivo customer support. You can typically find contact information on the official Vivo website or within the support section of your device's settings.