

Moen EB500-E

Moen 2-Series Standard Non-Electronic Bidet Seat User Manual

Model: EB500-E

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1. INTRODUCTION

This user manual provides detailed instructions for the installation, operation, and maintenance of your Moen 2-Series Standard Non-Electronic Bidet Seat. The 2-Series Bidet Seats from Moen are an easy and affordable way to update traditional toilets with a retrofittable design allowing for complete front and rear cleansing with a simple turn of a knob. Designed for those who only require a simple wash, this bidet seat is easy to use, easy to install and looks beautiful in any bath. These non-electronic bidet seats feature a soft-close lid and seat; self-cleaning, replaceable nozzle; and easy installation.

2. KEY FEATURES

- Dual nozzles offer front and rear cleansing for a complete clean.
- Water pressure control provides a customized experience.
- Soft-close lid and seat offers a quiet experience for use at any time of day.
- Self-cleaning options with replaceable nozzles for elevated cleanliness.
- Operates via an easy turn knob for convenient use.
- Easy install and retrofittable design featuring quick-release hinges.
- ADA compliant.

3. SETUP & INSTALLATION

Before beginning installation, ensure you have all necessary components and tools. Refer to the detailed installation guide included with your product for specific steps.

3.1. Included Components

INCLUDES:



Bidet Seat



Water Inlet Hose



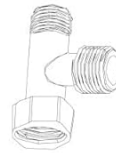
Catch Plate



Adjustment Plates (x2)



Mounting Hardware



T-Fitting



Instruction Sheet

RECOMMENDED TOOLS:



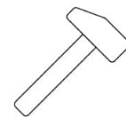
Wrench



Phillips Screwdriver



Tape Measure



Rubber Mallet

For complete instructions, detailed parts lists and suggested tools, review the Installation Guide.

EB500-E

Figure 3.1: Included Components Diagram

This diagram illustrates all parts included in the package, such as the bidet seat, water inlet hose, catch plate, adjustment plates, mounting hardware, T-fitting, and the instruction sheet. Ensure all parts are present before proceeding.

- Elongated Bidet Seat
- Adapter Plate
- Connecting Bolts
- Expansion Nuts
- Sliding Plates
- T-Shaped Connector
- Water Inlet Hose
- Installation Guide

3.2. Recommended Tools

- Wrench
- Phillips Screwdriver

- Tape Measure
- Rubber Mallet

3.3. Installation Overview

The Moen 2-Series bidet seat is designed for easy installation. It features quick-release hinges for a retrofittable design that fits most toilets. Installation typically involves removing your existing toilet seat, attaching the mounting hardware, connecting the bidet seat to your toilet's water supply using the T-shaped connector and water inlet hose, and then securing the bidet seat onto the mounting plates. Always ensure water supply is turned off before beginning any plumbing work.



Retrofittable Design

Easily transform your cleansing experience with a retrofittable bidet seat that features quick-release hinges. The elongated and round designs fit most toilets.

Figure 3.2: Installed Bidet Seat

This image shows the Moen bidet seat properly installed on an elongated toilet, highlighting the water connection hose from the toilet's water supply to the bidet unit.

4. OPERATION

The Moen 2-Series bidet seat is designed for simple and intuitive operation, providing a complete and comfortable

cleansing experience.

4.1. Cleansing Functions

The bidet features dual nozzles for both front and rear cleansing. Water pressure can be easily adjusted to your preference for a customized experience.



Enhanced Hygiene

We use water to wash our hands and bodies, and now you can use it to elevate another basic routine. With a bidet seat, you can cleanse with water — the purest, most efficient way to clean.

Figure 4.1: Bidet Nozzle in Operation

This image provides a close-up view of the bidet's self-cleaning nozzle extending and spraying water, demonstrating its cleansing function.

4.2. Control Knob

All functions are controlled via a single, easy-to-turn knob located on the side of the bidet seat. Rotate the knob to activate the desired cleansing mode and adjust water pressure.



Figure 4.2: Control Knob

This image shows a hand operating the control knob on the side of the bidet seat, which is used to select cleansing modes and adjust water pressure.

5. MAINTENANCE

Regular maintenance ensures optimal performance and hygiene of your bidet seat.

5.1. Nozzle Cleaning

The bidet features self-cleaning options for its replaceable nozzles. Periodically inspect and clean the nozzles as per the detailed instructions in your product's installation guide to maintain elevated cleanliness.

5.2. General Cleaning

Clean the exterior of the bidet seat with a mild, non-abrasive cleaner and a soft cloth. Avoid harsh chemicals that may damage the finish. The soft-close lid and seat can be easily removed for thorough cleaning around the toilet bowl.

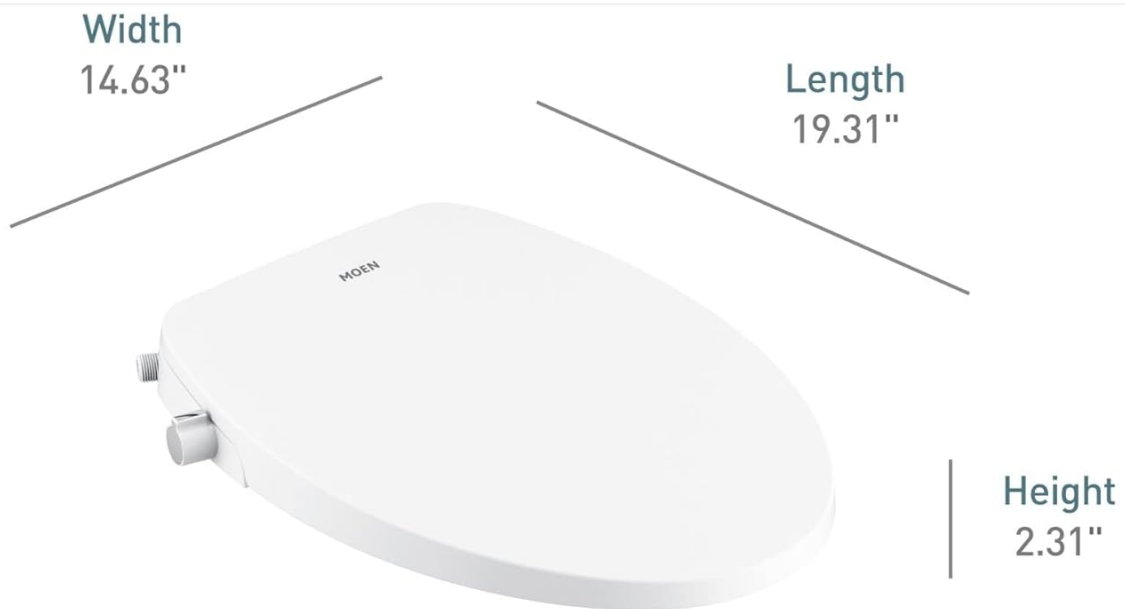
6. TROUBLESHOOTING

This section addresses common issues you might encounter with your Moen bidet seat. For more complex problems, please refer to the full installation guide or contact Moen customer support.

Problem	Possible Cause / Solution
Low Water Pressure	Ensure the water supply valve is fully open. Check for kinks in the water inlet hose. Verify that your household water pressure is adequate. Some users have noted that the water pressure may not be as strong as other bidet models.
Seat Not Secure / Loose	Ensure mounting inserts and bolts are properly tightened. Some users have reported difficulty in securing the mounting. Re-check the installation steps for proper alignment and tightening.
Lid/Seat Does Not Stay Up	Verify the bidet seat is correctly positioned on the toilet bowl. If the seat is too long for your toilet, it may interfere with the tank or not stay upright. Ensure it is compatible with your toilet's shape (elongated vs. round).
Unusual Odor	Ensure regular cleaning of the bidet seat and toilet. Some users have reported an odor, which might be related to plastic materials or lack of proper ventilation.
Improper Fit on Toilet	Confirm your toilet is an elongated shape, as this model is designed for elongated seats. While retrofittable, some toilet designs may not be fully compatible. Refer to product dimensions (19.5"L x 14.75"W) and compare with your toilet.

7. SPECIFICATIONS

Attribute	Detail
Brand	Moen
Model Number	EB500-E
Color	White
Material	Plastic
Shape	Oval (Elongated)
Product Dimensions	19.5"L x 14.75"W
Item Weight	5.9 Pounds
Operation Mode	Manual
UPC	026508358269
Manufacturer	Moen Incorporated
ADA Compliant	Yes



Elongated Toilet Seat

Does Not Require Electrical Outlet

Figure 7.1: Product Dimensions

This diagram provides key measurements for the bidet seat, including its width, length, and height, to assist with compatibility checks for your toilet.

8. WARRANTY & SUPPORT

8.1. Warranty Information







The Moen 2-Series Standard Non-Electronic Bidet Seat is backed by Moen's 3-year warranty against leaks and defects to the original consumer purchaser. For commercial installations, a 1-year warranty applies. This warranty ensures peace of mind regarding the quality and durability of your product.

8.2. Customer Support

For further assistance, troubleshooting, or to learn more about Moen products, please visit the official Moen Store. You can find additional resources and contact information there.

[Visit the Moen Store](#)

Related Documents - EB500-E

	<p>Moen EB500-E/EB500-R Bidet Seat Installation Guide</p> <p>Comprehensive installation guide for the Moen EB500-E and EB500-R bidet seats, covering parts list, specifications, installation steps, cleaning, and troubleshooting.</p>
	<p>MOEN eToilet ET1100 ET1300: Electronic Bidet Toilet Specifications and Features</p> <p>Comprehensive specifications for the MOEN eToilet, an electronic bidet toilet with remote control, comfort height, UV cleansing, heated seat, warm air dryer, and adjustable settings. Includes installation requirements, product details, and dimensions.</p>
	<p>Moen eToilet ET900, ET1300 Installation Guide</p> <p>Comprehensive installation guide for the Moen eToilet ET900 and ET1300 electronic smart toilet, covering safety precautions, parts list, installation steps, functions, troubleshooting, and warranty information.</p>
	<p>Moen eToilet ET1100 ET1300 Specifications and Features</p> <p>Detailed specifications, features, installation requirements, and product dimensions for the Moen eToilet models ET1100 and ET1300, an electronic smart toilet with bidet cleansing.</p>
	<p>MOEN eToilet Owners Manual: ET900, ET1100, ET1300, ET2200</p> <p>Comprehensive owners manual for Moen eToilet models ET900, ET1100, ET1300, and ET2200. Learn about features, safety, installation, maintenance, and troubleshooting for these advanced electronic toilets.</p>
	<p>Moen S143 Series Shower Arm & Flange: Installation & Care</p> <p>Official instruction sheet for the Moen S143 Series Shower Arm & Flange, providing installation tips, care instructions, and warranty information. Essential guidance from Moen for homeowners.</p>