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The Sleep Company Onyx

The Sleep Company Onyx Orthopedic Office Chair User Manual

Model: Onyx

INTRODUCTION

This manual provides essential information for the safe and effective use of your The Sleep Company Onyx Orthopedic Office Chair. Please read these instructions carefully before assembly and use, and retain them for future reference.

SAFETY INFORMATION

- Ensure all components are present and undamaged before assembly.
- Do not stand on the chair.
- Do not use the chair if any parts are missing, damaged, or worn.
- Keep children away from the chair during assembly. Small parts may pose a choking hazard.
- Maximum weight capacity: 120 kg.

PACKAGE CONTENTS

Verify that all the following components are included in your package:

- 1 Onyx SmartGRID Chair (Black & Grey)
- Warranty Card
- Assembly Hardware (screws, washers, Allen key - assumed)
- Casters (wheels)
- Gas Lift Cylinder
- Chair Base
- Seat Cushion
- Backrest
- Armrests (2)
- Headrest

SETUP AND ASSEMBLY

Assembly typically requires one person and takes approximately 30-60 minutes. Follow these general steps for assembly. Refer to the included assembly diagram for visual guidance.

1. **Attach Casters to Base:** Insert the 60mm casters into the holes at the end of each leg of the chair base. Push firmly until they click into place.
2. **Insert Gas Lift:** Place the gas lift cylinder into the center hole of the chair base.
3. **Attach Seat Mechanism:** Secure the seat mechanism to the underside of the seat cushion using the provided screws. Ensure the front of the mechanism aligns with the front of the seat.
4. **Connect Seat to Gas Lift:** Carefully place the assembled seat cushion onto the gas lift cylinder.
5. **Attach Armrests:** Secure the armrests to the sides of the seat cushion using the designated screws.
6. **Attach Backrest:** Connect the backrest to the seat mechanism/armrests using the appropriate screws. Ensure it is securely fastened.
7. **Install Headrest:** Insert the headrest into the top of the backrest. Adjust its height as desired.



Image: The Sleep Company Onyx Orthopedic Office Chair with key dimensions. This diagram illustrates the chair's overall structure and measurement points for various components like headrest, backrest, armrests, seat, and wheelbase.

OPERATING INSTRUCTIONS

Your Onyx chair features several adjustable components designed to provide ergonomic support and comfort.

- **Seat Height Adjustment:** Locate the lever on the right side beneath the seat.
 - To raise the seat: Lift the lever while taking your weight off the seat.
 - To lower the seat: Lift the lever while seated.
 - Release the lever to lock the height.

- **Recline Function and Tension Adjustment:**
 - The chair offers a 90° to 135° recline with a single-lock mechanism. Pull the lever on the left side (assumed, common design) to unlock the recline, lean back to your desired angle, and push the lever back in to lock.
 - Adjust the recline tension using the round knob located under the seat, at the front. Turn clockwise to increase tension (harder to recline) and counter-clockwise to decrease tension (easier to recline).

- **Adjustable Lumbar Support:** The lumbar support is integrated into the backrest. Adjust its position by sliding it up or down to align with the natural curve of your lower back.

- **2D Adjustable Armrests:** The armrests can be adjusted in two dimensions.
 - **Height Adjustment:** Press the button on the side of the armrest post and slide the armrest up or down. Release the button to lock.
 - **Pivot Adjustment:** The armrest pads can pivot inwards or outwards to support various arm positions.

- **2D Adjustable Headrest:** The headrest can be adjusted for height and tilt.
 - **Height Adjustment:** Grasp the headrest and slide it up or down to your preferred height.
 - **Tilt Adjustment:** Tilt the headrest forward or backward to support your neck and head comfortably.

GIVE YOUR BODY CUSTOMIZED SUPPORT



Image: A user demonstrating the customized support features of the Onyx chair, including the 2D adjustable headrest and armrests. These features allow for personalized ergonomic positioning.



Image: The Onyx chair illustrating its recline functionality, ranging from 90° (working) to 135° (napping), and the recline tension adjustment knob. This shows how users can choose their preferred comfort level.

MAINTENANCE

Regular maintenance helps prolong the life and appearance of your office chair.

- **Cleaning:** Wipe clean with a damp cloth. Avoid harsh chemicals or abrasive cleaners. For the SmartGRID material, a mild soap solution can be used if necessary, followed by wiping with a clean, damp cloth.
- **Caster Care:** Periodically check the casters for accumulated dust or hair and clean them to ensure smooth movement. The 60mm casters are designed with anti-scratch properties for various surfaces.
- **Hardware Check:** Every few months, check all screws and bolts to ensure they are tight. Re-tighten if necessary to maintain stability.
- **Avoid Overloading:** Do not exceed the maximum weight capacity of 120 kg.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Chair does not adjust height	Gas lift cylinder malfunction or lever not engaged properly.	Ensure the lever is fully engaged. If the issue persists, the gas lift may need replacement. Contact customer support.
Chair squeaks or wobbles	Loose hardware or friction between components.	Check and tighten all assembly screws. Apply a small amount of silicone lubricant to moving parts if necessary.
Casters not rolling smoothly	Debris (hair, dust) caught in casters.	Turn the chair over and carefully remove any debris from the caster wheels.
Recline mechanism not locking	Lever not fully engaged or mechanism obstruction.	Ensure the recline lock lever is pushed in completely. Check for any obstructions under the seat.

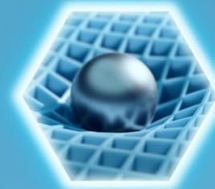
SPECIFICATIONS

Feature	Detail
Brand	The Sleep Company
Model Name	Onyx
Colour	Black & Grey
Material	SmartGRID, Foam
Product Dimensions (D x W x H)	48D x 62W x 117H Centimeters
Seat Depth	48.3 Centimeters
Seat Height	55 Centimetres (Adjustable)
Seat Length	52 Centimetres
Chair Backrest Width	46 Centimetres
Seat Back Interior Height	57 Centimetres
Item Weight	22 kg
Max Weight Capacity	120 kg
Reclining Position Count	1 (with tilt-lock mechanism, 90-135 degrees)
Special Features	Adjustable Lumbar, Ergonomic, Adjustable Headrest (2D), Arm Rest (2D), Scratch Resistant Casters, Swivel
Casters	60mm Nylon Wheelbase
Gas Lift System	Samhongsaa Gas-Lift (Top-quality)
Country of Origin	India



Image: The Sleep Company Onyx Orthopedic Office Chair. This image showcases the chair's design and the visible SmartGRID elements in the seat and backrest, indicating its ergonomic features.

**DESIGNED TO PROVIDE
COMFORT FOR
LONG SITTING
HOURS**



**Even seat pressure
distribution for
enhanced posterior
comfort**



Image: A detailed view of the Onyx chair's seat and backrest, emphasizing the patented SmartGRID technology. This technology is designed for pressure distribution and enhanced comfort during extended sitting.



Image: Rear view of the Onyx chair, highlighting its orthopedic back support and the integration of SmartGRID technology within the backrest. This design aims to promote proper spinal alignment and reduce back discomfort.

WARRANTY AND SUPPORT

The Sleep Company Onyx Orthopedic Office Chair comes with a comprehensive warranty and dedicated customer support.

- **Warranty:** A 3-year hassle-free warranty is provided by the manufacturer, effective from the date of delivery. This warranty covers manufacturing defects and significant functional issues under normal use.
- **Packaging:** The product is shipped using ISTA Standard packaging to minimize damage during transit.
- **Customer Support:** For any queries, assistance with assembly, troubleshooting, or warranty claims, please refer to the contact information provided on your warranty card or visit The Sleep Company's official website.

