

Hoover HWE410AMBS/1

Hoover HWE 410AMBS/1-S H-WASH 500 Washing Machine User Manual

Model: HWE410AMBS/1

1. INTRODUCTION

Thank you for choosing the Hoover HWE 410AMBS/1-S H-WASH 500 Washing Machine. This manual provides essential information for the safe and efficient use of your appliance. Please read these instructions carefully before installation and operation, and keep them for future reference.

2. SAFETY INFORMATION

To ensure safe operation, please observe the following safety guidelines:

- Ensure the appliance is properly earthed and connected to a suitable power supply.
- Do not allow children to play with or operate the washing machine.
- Never force the door open during a cycle. Wait until the cycle is complete and the door lock has disengaged.
- Do not install the appliance in a damp environment or where it may be exposed to water splashes.
- Always unplug the appliance and turn off the water supply before cleaning or maintenance.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

3. PRODUCT OVERVIEW

The Hoover HWE 410AMBS/1-S H-WASH 500 is a front-loading washing machine designed for efficient laundry care. Key features include:

- **Capacity:** 10 kg
- **Spin Speed:** Up to 1400 rpm
- **Motor:** Inverter motor for quiet and efficient operation
- **Connectivity:** Wi-Fi and Bluetooth enabled with hOn App compatibility
- **Special Functions:** Steam function for hygiene and wrinkle reduction

- Energy Class: A



Image 1: Front view of the Hoover HWE 410AMBS/1-S Washing Machine, illustrating its dimensions: 85cm height, 60cm width, and 54cm depth.

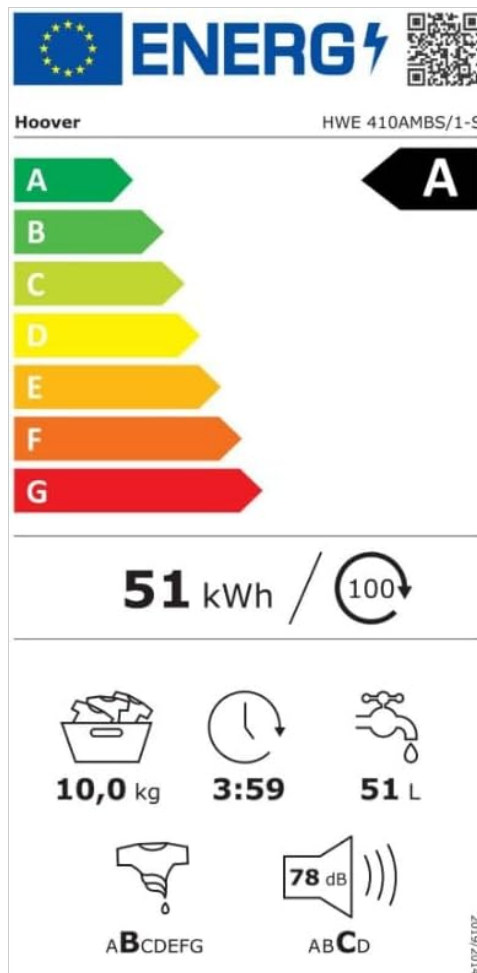


Image 2: Energy label for the Hoover HWE 410AMBS/1-S, indicating an energy efficiency class A, 51 kWh/100 cycles, 10.0 kg capacity, 3:59 cycle duration, 51 L water consumption, and 78 dB noise level.

4. SETUP

Proper installation is crucial for the performance and longevity of your washing machine.

4.1 Unpacking and Positioning

- Remove all packaging materials and transport bolts from the rear of the machine. Keep the transport bolts for future transport.
- Position the freestanding washing machine on a firm, flat surface.
- Ensure there is adequate space around the appliance for ventilation and access. The product dimensions are approximately 60 cm (width) x 85 cm (height) x 54 cm (depth).

4.2 Leveling

Adjust the feet at the bottom of the machine to ensure it is perfectly level. Use a spirit level to check. A level machine reduces vibration and noise during operation.

4.3 Water Connection

- Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks.
- Position the drain hose (included component) into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining.

4.4 Electrical Connection

- Plug the power cord into a grounded electrical outlet.
- Do not use extension cords or adapters.

5. OPERATING

Follow these steps for typical washing machine operation.

5.1 Loading Laundry

- Open the front loader door.
- Load laundry into the drum, ensuring not to overload the machine (maximum 10 kg).
- Close the door firmly until it clicks shut.

5.2 Adding Detergent

- Pull out the detergent drawer.
- Add the appropriate amount of detergent and fabric softener to the designated compartments.
- Push the drawer back in completely.

5.3 Program Selection

- Turn the rotary handle (control knob) to select the desired wash program based on fabric type and soil level.
- The LED/LCD display will show program details.
- Adjust additional options such as temperature, spin speed, or steam function using the control buttons if available for the selected program.

5.4 Starting and Stopping a Cycle

- Press the 'Start/Pause' button to begin the wash cycle.
- To pause a cycle, press the 'Start/Pause' button again. To resume, press it once more.
- At the end of the cycle, the machine will signal completion. Wait for the door lock to release before opening the door.

5.5 Using the hOn App (Wi-Fi + Bluetooth)

The hOn App allows for remote control and additional features. Download the hOn App on your smartphone and follow the in-app instructions to connect your washing machine via Wi-Fi and Bluetooth. This enables you to select programs, monitor cycles, and receive notifications remotely.

6. MAINTENANCE

Regular maintenance helps keep your washing machine in optimal condition.

6.1 Cleaning the Detergent Drawer

- Remove the detergent drawer by pressing the release lever (if present) and pulling it out.
- Rinse all compartments under running water to remove detergent residue.
- Clean the drawer housing with a brush.
- Reinsert the drawer.

6.2 Cleaning the Drum

Run a maintenance wash cycle (e.g., a hot wash with no laundry and a descaling agent or washing machine cleaner)

periodically to prevent odor and mold buildup.

6.3 Cleaning the Filter

Locate the filter at the bottom front of the machine. Open the cover, place a shallow container underneath to catch water, and carefully unscrew the filter. Clean any lint or debris, then screw it back in securely.

6.4 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

7. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Machine does not start	No power; Door not closed; Program not selected	Check power supply; Ensure door is latched; Select a program and press start
Water leakage	Hoses loose; Detergent drawer clogged; Filter loose	Check hose connections; Clean detergent drawer; Tighten filter
Excessive vibration/noise	Machine not level; Transport bolts not removed; Overloaded drum	Adjust leveling feet; Remove transport bolts; Reduce laundry load
Water not draining	Drain hose kinked/blocked; Filter clogged	Check and clear drain hose; Clean the filter

8. SPECIFICATIONS

Technical details for the Hoover HWE 410AMBS/1-S H-WASH 500 Washing Machine.

Feature	Detail
Manufacturer	Hoover
Model Number	HWE410AMBS/1
Part Number	HWE410AMBS/1S
Capacity	10 Kilogram
Spin Speed	1400 rpm
Product Dimensions (D x W x H)	54 x 60 x 85 cm
Weight	68 Kilogram
Energy Efficiency Class	A
Noise Level	78 Decibels
Color	White
Material	Stainless Steel

Feature	Detail
Installation Method	Freestanding
Special Features	Steam, Wi-Fi, Bluetooth
Display Style	LED or LCD
Included Components	Drain pipe, buttons, rotary handle, viewing window
First Available Date	9 May 2022

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included with your appliance or contact Hoover customer service. Keep your purchase receipt as proof of purchase.