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› **MEDION E14410 HD Education Laptop 14-inch User Manual**

MEDION E14410
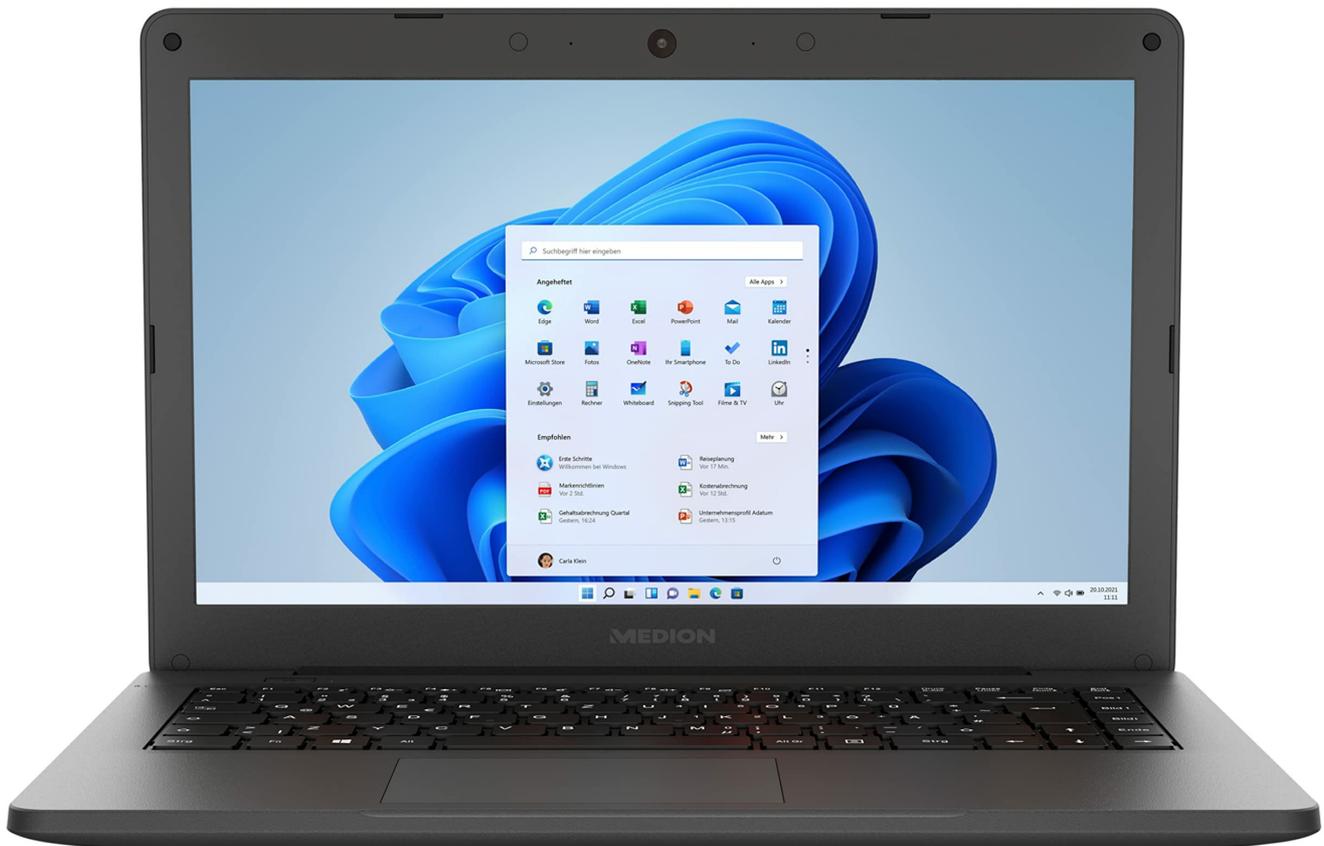
MEDION E14410 HD Education Laptop User Manual

Model: E14410

1. INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your MEDION E14410 HD Education Laptop. Please read this manual thoroughly before using your device to ensure proper functionality and safety. Keep this manual for future reference.

A front view of the MEDION E14410 HD Education Laptop, showcasing its screen with an active video conference call.

2. SAFETY INFORMATION

- **Power Supply:** Use only the original power adapter provided with your laptop. Using an incompatible adapter may damage the device and void your warranty.

- **Battery Care:** Do not attempt to replace the battery yourself. Refer to authorized service personnel. Avoid exposing the battery to extreme temperatures or direct sunlight.

- **Liquid Exposure:** Keep the laptop away from liquids. In case of accidental spills, immediately power off the device and disconnect the power adapter.

- **Ventilation:** Ensure proper airflow around the laptop. Do not block ventilation openings, as this can lead to overheating.

- **Cleaning:** Disconnect the power adapter before cleaning. Use a soft, dry cloth. Avoid liquid cleaners or aerosols.

- **Drop Protection:** While the laptop features a reinforced casing for drop protection up to 76 cm, avoid intentional drops or impacts.

3. PACKAGE CONTENTS

Please check the package for the following items:

- MEDION Akoya E14410 HD Education Laptop
- 2-cell Lithium-Polymer Battery (integrated)
- External Power Adapter
- User Manual (this document)

4. PRODUCT OVERVIEW

4.1. Laptop Components

Familiarize yourself with the various ports and components of your MEDION E14410 laptop.

A detailed view of the left side of the MEDION E14410 laptop, featuring the power input, Ethernet port, VGA port, HDMI port, USB port, and audio jack.

- **Left Side Ports:** Power Input, Ethernet (RJ45), VGA, HDMI, USB 3.0, Audio Jack (Headphone/Microphone combo).

A close-up of the right side of the MEDION E14410 laptop, highlighting its USB ports and an integrated SD card reader.

- **Right Side Ports:** 2x USB 2.0, MicroSD Card Reader.
- **Top Bezel:** Integrated Webcam.

5. SETUP

5.1. Initial Power On

1. Connect the external power adapter to the laptop's power input port and then to a power outlet.
2. Open the laptop lid.
3. Press the power button located on the keyboard deck.
4. Follow the on-screen instructions to complete the initial Windows 10 Home (S Mode) setup, including language selection, network connection, and user account creation.

5.2. Windows 10 Home in S Mode

Your laptop comes with Windows 10 Home in S Mode, which is designed for security and performance by exclusively using apps from the Microsoft Store. If you need to install apps from outside the Microsoft Store, you can switch out of S Mode. This is a one-way switch and cannot be undone.

The official Windows 10 logo, representing the operating system installed on the laptop.

6. OPERATING INSTRUCTIONS

6.1. Connecting to Wi-Fi

1. Click the Wi-Fi icon in the taskbar (usually bottom-right).

2. Select your desired Wi-Fi network from the list.

3. Click 'Connect' and enter the network password if prompted.

An icon depicting a laptop with a Wi-Fi signal tower, symbolizing the integrated wireless connectivity.

6.2. Using Bluetooth Devices

1. Go to 'Settings' > 'Devices' > 'Bluetooth & other devices'.

2. Ensure Bluetooth is turned 'On'.

3. Put your Bluetooth device into pairing mode.

4. Click 'Add Bluetooth or other device' and select 'Bluetooth'.

5. Choose your device from the list and follow any on-screen prompts.

6.3. Webcam Usage

The integrated webcam allows for video calls and online meetings. You can access it through applications like Camera, Microsoft Teams, or Zoom.

A graphic showing multiple participants in a video conference call, highlighting the laptop's suitability for online communication and remote work/study.

7. MAINTENANCE

7.1. Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth specifically designed for electronics. For stubborn smudges, lightly dampen the cloth with water or a screen cleaner.
- **Keyboard and Touchpad:** Use a soft brush or compressed air to remove dust and debris. For surface cleaning, a slightly damp cloth can be used, ensuring no liquid enters the gaps. The keyboard and touchpad have water resistance up to 200 cc.
- **Casing:** Wipe with a soft, dry cloth.

7.2. Battery Care

- To prolong battery life, avoid fully discharging the battery frequently.
- If storing the laptop for an extended period, ensure the battery is charged to about 50-70%.
- Avoid operating the laptop in extremely hot or cold environments.

8. TROUBLESHOOTING

If you encounter issues with your laptop, refer to the following common solutions:

- **Laptop does not power on:**
    - Ensure the power adapter is securely connected to both the laptop and a working power outlet.
    - Check if the power outlet is functional by plugging in another device.
    - If the battery is completely drained, allow it to charge for a few minutes before attempting to power on.

- **No Wi-Fi connection:**
    - Verify that Wi-Fi is enabled in Windows settings.
    - Restart your router and modem.
    - Ensure you are within range of the Wi-Fi network.
    - Try forgetting the network and reconnecting.

- **Slow performance:**
    - Close unnecessary applications running in the background.
    - Check for available Windows updates and install them.
    - Ensure your SSD has sufficient free space.
    - Run a virus scan.

- **Screen issues (no display, flickering):**
  - Connect an external monitor to check if the issue is with the laptop's display or the graphics output.
  - Restart the laptop.

9. SPECIFICATIONS

Key technical specifications for the MEDION E14410 HD Education Laptop:

Feature	Specification
Brand	MEDION
Model Name	MEDION E14410
Item Model Number	E14410
Color	Grey
Operating System	Windows 10 Home (S Mode)
Processor Brand	Intel
Processor Type	Core i3-1005G1
Processor Speed	1.2 GHz (up to 3.4 GHz)
Number of Cores	2
RAM	4 GB
Maximum Memory	4 GB
Hard Drive Size	128 GB
Hard Drive Technology	SSD NVMe M.2
Display Technology	TN LCD
Screen Size	14 Inches
Screen Resolution	1366 x 768 Pixels
Graphics Chipset Brand	Intel
Graphics Card Description	Intel UHD Graphics
Wireless Type	Bluetooth, WLAN (Intel Wireless-AC AC9560)
Bluetooth Compatible	Yes (Bluetooth 5.0)
HDMI Ports	1
USB 2.0 Ports	2

Feature	Specification
USB 3.0 Ports	1
Battery Life	8 hours (typical usage)
Special Features	Integrated Webcam, Bluetooth, Reinforced Casing (drop protection up to 76 cm), Water-resistant Keyboard/Touchpad (up to 200 cc)
Product Dimensions (L x W x H)	23.6 x 34.6 x 2.4 cm
Product Weight	1.6 Kilograms

10. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or visit the official MEDION website. Keep your proof of purchase for warranty claims.