

## Gateway GT-116

# Gateway GT-116 11.6-inch HD 2-in-1 Convertible Laptop User Manual

Model: GT-116

## 1. INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Gateway GT-116 11.6-inch HD 2-in-1 Convertible Laptop. Please read this guide thoroughly to ensure optimal performance and longevity of your device. The Gateway GT-116 is a versatile 2-in-1 device featuring an 11.6-inch HD touchscreen display, powered by an Intel Celeron N4020 processor, 4GB RAM, and 64GB eMMC storage. It operates on Windows 10 in S Mode, with an option to upgrade to Windows 10 Home or Windows 11.

## 2. PRODUCT OVERVIEW

The Gateway GT-116 offers multiple usage modes thanks to its convertible design. It can function as a traditional laptop, a tablet, or in tent and stand modes for media consumption.

### 2.1. Device Modes



**Laptop Mode:** Standard configuration for typing and productivity.



**Tablet Mode:** Screen folded back for touch-based interaction.



**Tent Mode:** Ideal for watching videos or presentations in confined spaces.



**Stand Mode:** Stable viewing angle for media or touch applications.

## 2.2. Ports and Connectors

Familiarize yourself with the various ports and connectors on your laptop for connecting external devices.



**Port Layout:** This image illustrates the location of the Headphone Port, USB 2.0 port, Micro SD Slot, and Power Button on the device.

- **Power Button:** Used to turn the device on/off and put it to sleep.
- **Headphone Port:** Connect external headphones or speakers.
- **USB 2.0 Port:** Connect USB 2.0 compatible devices.
- **USB 3.0 Port:** Connect USB 3.0 compatible devices for faster data transfer.
- **Micro SD Slot:** Expand storage with a Micro SD card (up to 512 GB).
- **Mini HDMI Output:** Connect to an external display or projector.

### 3. SETUP INSTRUCTIONS

#### 3.1. Initial Power On

1. **Charge the Device:** Before first use, connect the laptop to a power outlet using the provided charger. Allow it to charge for at least 30 minutes.
2. **Power On:** Press and hold the Power Button for approximately 3 seconds until the screen illuminates.
3. **Windows Setup:** Follow the on-screen prompts to complete the initial Windows 10 S setup, including language selection, network connection, and user account creation.

#### 3.2. Connecting to Wi-Fi

- During initial setup, you will be prompted to connect to a Wi-Fi network. Select your network from the list and enter the password.
- To connect later, click the Wi-Fi icon in the taskbar, select your network, and click "Connect".

### 4. OPERATING INSTRUCTIONS

#### 4.1. Using the Touchscreen

The 11.6-inch HD display is a multi-touch screen. You can interact with the device using gestures similar to a tablet or smartphone.

- **Tap:** Equivalent to a mouse click.
- **Tap and Hold:** Equivalent to a right-click.
- **Swipe:** Scroll through content or navigate.
- **Pinch-to-Zoom:** Enlarge or reduce images and text.

## 4.2. Switching Operating Modes

The 2-in-1 design allows for flexible use. Simply fold the screen to transition between Laptop, Tent, Stand, and Tablet modes. The system will automatically detect the orientation and adjust the display and keyboard functionality.

## 4.3. Windows 10 S Mode and Upgrade

Your laptop comes with Windows 10 in S Mode, which is designed for security and performance by exclusively running apps from the Microsoft Store.

- **Switching to Windows 10 Home:** If you need to install apps from outside the Microsoft Store, you can switch out of S Mode to Windows 10 Home. This is a one-way switch and cannot be undone. To do this, go to **Settings > Update & Security > Activation > Go to the Store** and follow the instructions to switch.
- **Windows 11 Upgrade:** A free upgrade to Windows 11 may be available. Check Windows Update for eligibility and installation instructions.

# 5. MAINTENANCE

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## 5.1. Cleaning the Device

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to wipe the display.
- For the keyboard and chassis, use a soft, dry cloth. Avoid harsh chemicals or abrasive materials.
- Ensure the device is powered off and unplugged before cleaning.

## 5.2. Battery Care

- Avoid fully discharging the battery frequently.
- Store the device in a cool, dry place if not used for extended periods.
- Do not expose the device to extreme temperatures.

## 5.3. Software Updates

Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements. Go to **Settings > Update & Security > Windows Update**.

# 6. TROUBLESHOOTING

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If you encounter issues with your Gateway GT-116, refer to the following common troubleshooting steps.

- **Device Will Not Power On:**
  - Ensure the device is charged. Connect the power adapter and wait a few minutes before attempting to power on again.
  - Press and hold the power button for 10-15 seconds to perform a hard reset.
- **Screen is Blank or Frozen:**
  - Press **Ctrl + Alt + Del** to open Task Manager or restart.
  - If unresponsive, perform a hard reset by holding the power button until the device turns off, then power it back on.
- **Slow Performance:**
  - Close unnecessary applications.

- Check for and install any pending Windows updates.
- Ensure sufficient free space on the 64GB eMMC drive.
- **Overheating:**
  - Ensure proper ventilation. Do not block air vents.
  - Avoid using the laptop on soft surfaces like beds or couches that can obstruct airflow.
  - Reduce heavy workload if possible.
- **Windows 11 Compatibility Issues (if upgraded):**
  - Ensure all drivers are updated through Windows Update or the Gateway support website.
  - If issues persist, consider reverting to Windows 10 if the upgrade was recent, or performing a clean installation of Windows 10.

## 7. SPECIFICATIONS

Model Number	GT-116
Display	11.6-inch HD (1366x768) IPS Touchscreen
Processor	Intel Celeron N4020 (1.1 GHz, up to 2.8 GHz)
RAM	4GB DDR4
Storage	64GB eMMC SSD
Graphics	Integrated Intel Graphics
Operating System	Windows 10 S (Upgradeable to Windows 10 Home / Windows 11)
Wireless Connectivity	Wi-Fi, Bluetooth 4.0
Ports	1x USB 2.0, 1x USB 3.0, 1x Mini HDMI, 1x Micro SD Slot (up to 512GB), 1x Headphone Jack
Webcam	Integrated Webcam
Audio	Tuned by THX Audio
Dimensions (LxWxH)	11.1 x 7.6 x 0.7 inches
Weight	7.1 ounces
Battery	1 Lithium Ion battery (included)

## 8. WARRANTY AND SUPPORT

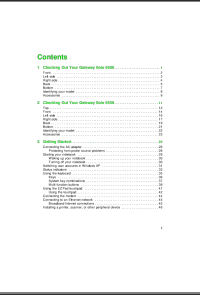
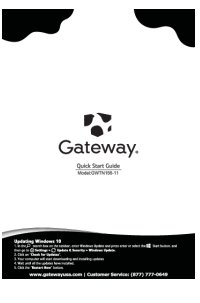
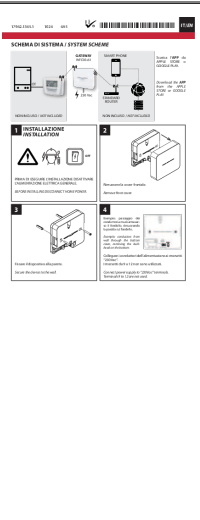



### 8.1. Warranty Information

This Gateway GT-116 laptop, as a renewed product, typically comes with a **90-day limited warranty**. Please refer to your purchase documentation for specific terms and conditions. Additionally, products purchased through Amazon Renewed are eligible for replacement or refund under the Amazon Renewed Guarantee if you are not satisfied with your purchase.

### 8.2. Customer Support

For technical assistance, warranty claims, or further inquiries, please contact the seller or the manufacturer's support channels.

Related Documents - GT-116

	<p><a href="#">Gateway Solo 9500 &amp; 9550 User Manual: Setup, Operation, and Troubleshooting</a></p> <p>Comprehensive user and service manual for Gateway Solo 9500 and 9550 laptops, covering setup, operation, maintenance, troubleshooting, and system upgrades.</p>
	<p><a href="#">Gateway GWTN156-11 Quick Start Guide</a></p> <p>Quick start guide for the Gateway GWTN156-11 laptop, covering initial setup, Windows 10 updates, exterior features, box contents, and FCC compliance information.</p>
	<p><a href="#">Gateway WFC03.61 System Scheme and Installation Guide</a></p> <p>Comprehensive guide to installing and setting up the Gateway WFC03.61 smart home device. Includes system overview, step-by-step installation instructions, wiring details, and LED status explanations.</p>
	<p><a href="#">Gateway GWNN11744 Quick Start Guide</a></p> <p>Concise guide for setting up your Gateway GWNN11744 laptop, including setup steps, port identification, and package contents.</p>
	<p><a href="#">Gateway GWNC214H34 Laptop: Quick Start Guide and Warranty Information</a></p> <p>Get started with your Gateway GWNC214H34 laptop. This guide provides setup instructions, details on product features, important safety precautions, FCC compliance information, and the GPU Company limited warranty policy.</p>
	<p><a href="#">Gateway GWTC71427 Laptop Quick Start Guide</a></p> <p>Comprehensive quick start guide for the Gateway GWTC71427 laptop, detailing setup, operation, safety precautions, and regulatory information. Learn to connect to Wi-Fi, use the Start menu, and ensure safe usage.</p>