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Motorola Motorola One 5G Ace 2021

Motorola One 5G Ace 2021 User Manual

Model: XT2113-5

Introduction

Welcome to the user manual for your Motorola One 5G Ace 2021 smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. The Motorola One 5G Ace is designed to deliver a powerful mobile experience with its 5G capabilities, advanced camera system, and long-lasting battery.
Please note: This device is carrier locked to AT&T and cannot be used on any other cellular carrier.



Image: Front and back view of the Motorola One 5G Ace 2021 smartphone, showcasing its display and rear camera module.

Key Features

- **Superfast 5G Speed:** Experience rapid downloads and smooth streaming with next-generation 5G connectivity.
- **6.7" FHD+ Max Vision Display:** Enjoy vibrant visuals on a large, immersive screen.
- **Advanced Camera System:** Capture sharp, bright photos with a 48MP main sensor, ultra-wide angle, and Macro Vision camera.
- **Long-lasting Battery:** A 5000 mAh battery provides over two days of power, with TurboPower 20 charging for quick boosts.
- **Powerful Performance:** Equipped with a Qualcomm Snapdragon 750G 5G processor and 4GB RAM for efficient multitasking and gaming.
- **Water-Resistant Design:** Protects your phone from spills and splashes.

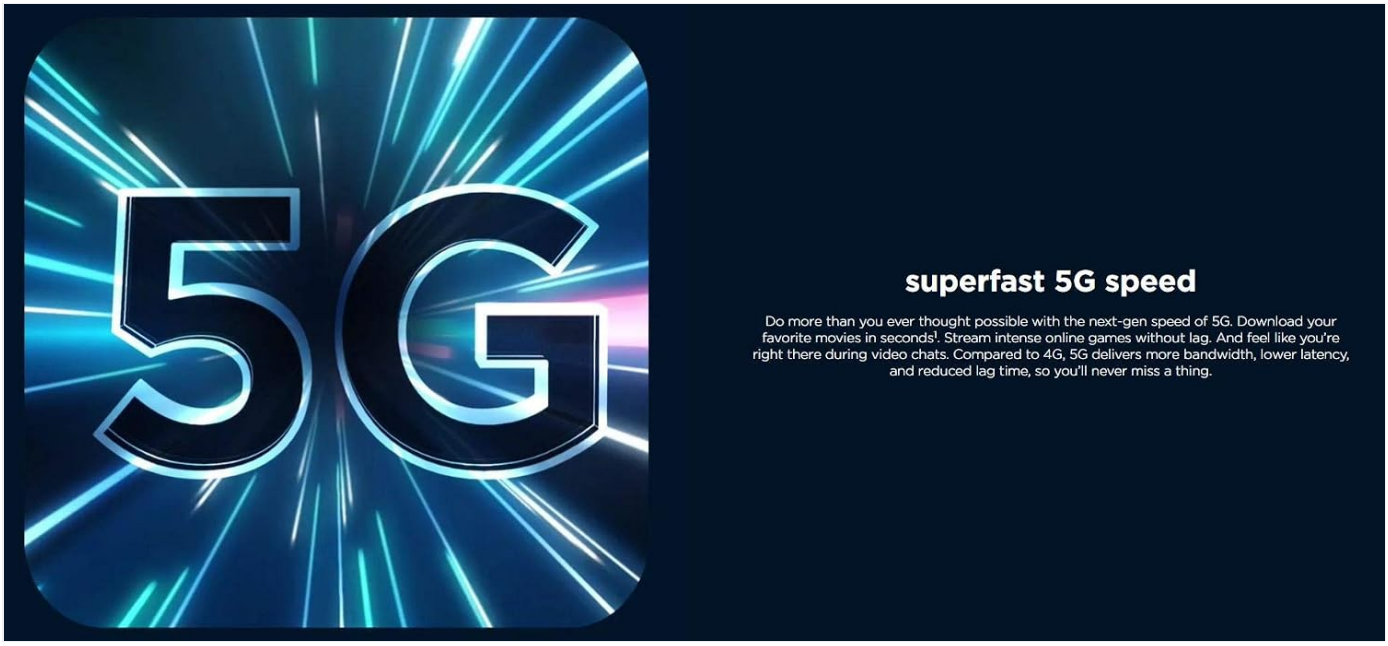

Image: A graphic illustrating the concept of superfast 5G speed, with the "5G" logo prominently displayed amidst light rays.

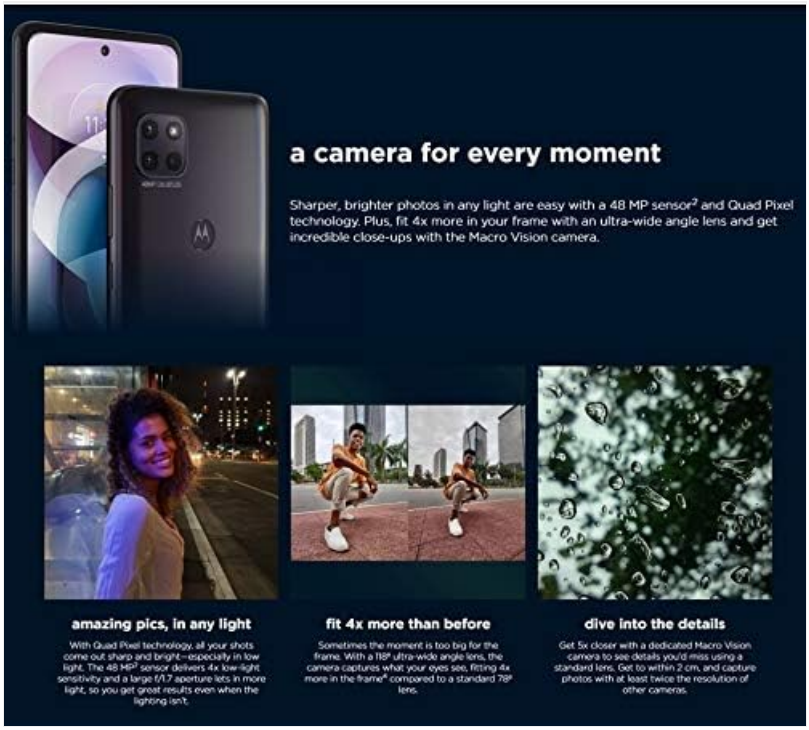

Image: A collage demonstrating the camera capabilities of the Motorola One 5G Ace, including low-light photography, ultra-wide shots, and macro details.

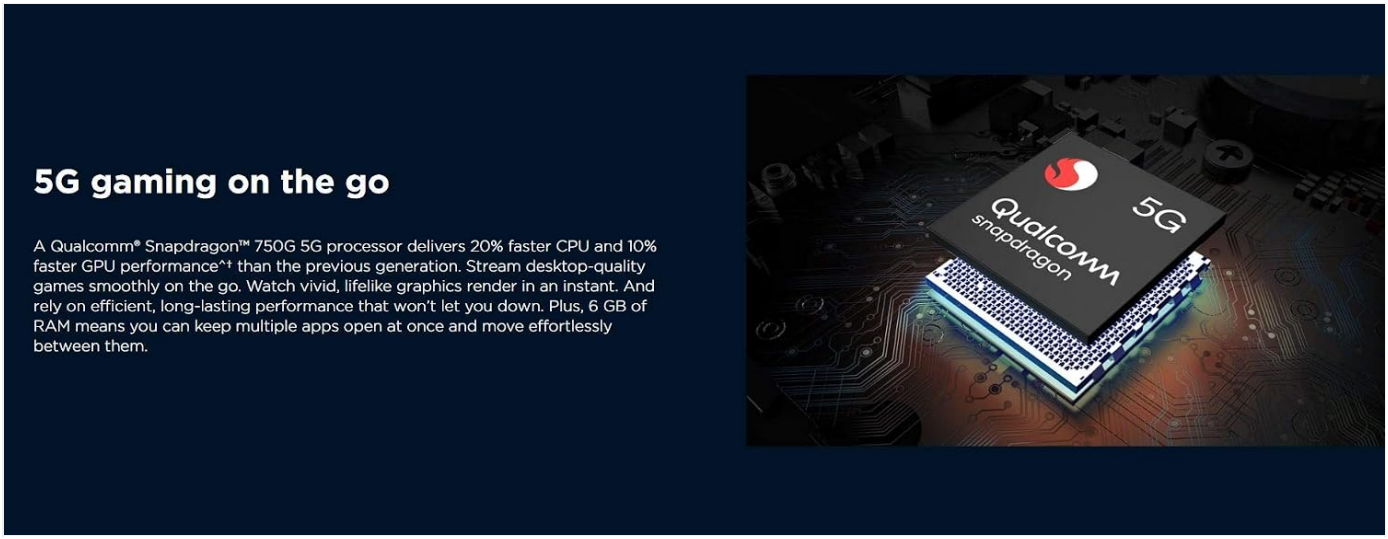

Image: A close-up view of the Qualcomm Snapdragon 750G 5G processor chip, highlighting its role in enabling 5G gaming and performance.

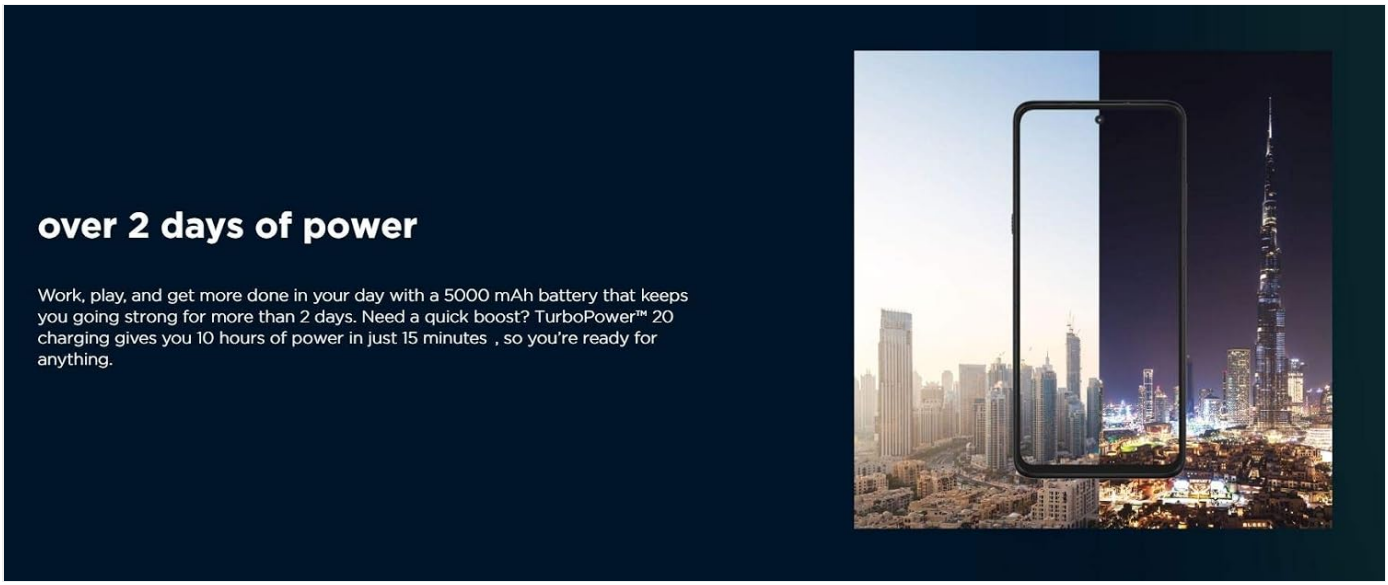

Image: A split image showing a smartphone overlayed on a city skyline, symbolizing extended battery life for continuous use.

Setup Guide

What's in the Box

- Motorola One 5G Ace Smartphone
- 10 watt Rapid Charger

Inserting the SIM Card

Locate the SIM card tray on the side of your phone. Use the SIM ejector tool (not included, but typically comes with SIM cards or can be a paperclip) to open the tray. Place your AT&T nano-SIM card into the tray with the gold contacts facing down and the cut corner aligned. Carefully push the tray back into the phone until it clicks into place.



Image: Side view of the Motorola One 5G Ace, showing the button layout and the location of the SIM tray.

Initial Power On and Setup

1. Press and hold the Power button (located on the side) until the Motorola logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and sign in with your Google account.
3. Complete the setup wizard to transfer data, set up security features, and customize your device.

Charging the Battery

Connect the provided 10-watt Rapid Charger to your phone's USB-C port. Plug the charger into a wall outlet. The battery icon on the screen will indicate charging status. For optimal battery life, it is recommended to fully charge the device

before first use. TurboPower 20 charging provides 10 hours of power in approximately 15 minutes.

Operating Your Device

Basic Navigation

- **Touchscreen Gestures:** Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Access apps, widgets, and notifications.
- **Navigation Bar:** Use the Back, Home, and Recents buttons (or gestures) to navigate.

Calls and Messaging

- **Making Calls:** Open the Phone app, dial the number, and tap the call icon.
- **Sending Messages:** Open the Messages app, start a new conversation, type your message, and send.

Camera Usage

Your Motorola One 5G Ace features a versatile camera system:

- **48MP Main Camera:** For high-resolution photos with Quad Pixel technology for improved low-light performance.
- **Ultra-Wide Angle Lens:** Capture 4x more in your frame for expansive shots.
- **Macro Vision Camera:** Get incredibly close to your subjects for detailed close-ups.
- **16MP Front Camera:** For clear selfies and video calls.

To use the camera, open the Camera app from your home screen or app drawer. Tap the shutter button to take a photo. Swipe left or right to switch between photo, video, and other modes.

Connectivity

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi to connect to available networks.
- **Bluetooth:** Go to Settings > Connected devices > Bluetooth to pair with Bluetooth accessories.
- **5G Cellular Data:** Ensure your AT&T SIM card is active and you are in a 5G coverage area to utilize 5G speeds.

Maintenance

Water Resistance

The Motorola One 5G Ace features a water-resistant design, protecting it from moderate exposure to water such as spills, splashes, or light rain. It is not designed to be submerged in water or exposed to pressurized water. Always ensure the USB-C port is dry before charging.

Cleaning Your Device

To clean your phone, use a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or compressed air, as these can damage the device.

Software Updates

Motorola periodically releases software updates to improve performance, add features, and enhance security. To check for updates, go to Settings > System > System updates. It is recommended to keep your device's software up to date.

Battery Care

To maximize battery lifespan:

- Avoid extreme temperatures.
- Use the provided Motorola charger.
- Avoid completely draining the battery frequently.

Troubleshooting

Common Issues and Solutions

- **Phone not responding:** Press and hold the Power button for about 10-15 seconds to force a restart.
- **Call audio issues (others cannot hear you):**
  - Ensure your microphone is not covered.
  - Check if the phone is connected to a Bluetooth headset.
  - Restart the phone.
  - Test the microphone using a voice recorder app.
- **Battery draining quickly:**
  - Reduce screen brightness.
  - Close unused apps running in the background.
  - Turn off Wi-Fi, Bluetooth, or GPS when not in use.
  - Check battery usage in Settings to identify power-hungry apps.
- **Apps crashing or freezing:**
  - Clear the app's cache and data (Settings > Apps > [App Name] > Storage).
  - Uninstall and reinstall the app.
  - Ensure your phone's software is up to date.

Factory Reset

Warning: A factory reset will erase all data from your phone, including apps, photos, and contacts. Back up important data before proceeding.
To perform a factory reset: Go to Settings > System > Reset options > Erase all data (factory reset). Follow the on-screen instructions.

Specifications

Feature	Detail
Model Name	Motorola One 5G Ace 2021 (XT2113-5)
Display	6.7" FHD+ Max Vision (2400x1080), 394ppi
Processor	Qualcomm Snapdragon 750G 5G (8 nm) Octa-core
RAM	4 GB
Internal Storage	64 GB
Rear Camera	48MP (f/1.7) + 8MP (f/2.2) Ultra-wide + 2MP (f/2.4) Macro
Front Camera	16MP (f/2.0)

Battery	5000 mAh (48 hours talk time)
Operating System	Android 10.0
Connectivity	5G, Wi-Fi, Bluetooth, GPS
Water Resistance	Yes (Water-Resistant Design)
Dimensions	6 x 4 x 2 inches
Weight	14.9 ounces

Warranty and Support

For detailed warranty information and technical support, please visit the official Motorola support website. You can find FAQs, software downloads, and contact information for customer service.

Manufacturer: Motorola

Visit Motorola Support Website

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