

hauck Citi Neo II

hauck Citi Neo II Stroller Instruction Manual

1. INTRODUCTION

This manual provides essential information for the safe assembly, operation, and maintenance of your hauck Citi Neo II stroller. The Citi Neo II is a lightweight, practical 3-wheel stroller designed for children from birth up to 22 kg. Its robust construction, maneuverability, and convenient features make it suitable for daily use and travel.

2. SAFETY INFORMATION

- Always ensure your child is secured with the 5-point harness system.
- The stroller is designed for children from birth up to a maximum weight of 22 kg. Do not exceed this weight limit.
- Always engage the parking brake when placing or removing your child from the stroller, or when the stroller is stationary.
- Do not leave your child unattended in the stroller.
- Ensure all locking devices are engaged before use.
- Do not use accessories or spare parts other than those approved by the manufacturer.
- This product complies with European standard EN 1888 for maximum safety.
- Avoid placing heavy bags on the handle, as this can affect the stroller's stability.

3. PACKAGE CONTENTS

Please check that all components are present before assembly:

- Stroller frame with seat unit
- Wheels (front and rear)

- Canopy
- Bumper bar
- Parent tray with cup holders
- Shopping basket
- Instruction manual

4. ASSEMBLY INSTRUCTIONS

The hauck Citi Neo II stroller is designed for straightforward assembly. Refer to the detailed instructions and diagrams included in your product carton for specific steps. General assembly steps include:

1. **Unfolding the Stroller:** Release any transport locks and unfold the frame until it clicks securely into place.
2. **Attaching the Wheels:** Insert the front and rear wheels into their designated slots until they lock. Ensure they are firmly attached.
3. **Attaching the Canopy:** Secure the canopy to the frame according to the instructions.
4. **Attaching the Bumper Bar and Parent Tray:** Attach the bumper bar to the front of the seat and the parent tray to the handle.



Figure 1: Hauck Citi Neo II Stroller Dimensions and Folded Size. This image illustrates the dimensions of the Hauck Citi Neo II stroller when unfolded (103 cm height, 98 cm length, 56 cm width) and when folded (90 cm height, 37 cm depth, 56 cm width). It also highlights its super light weight of 7.5 kg.

5. OPERATING INSTRUCTIONS

5.1 Seat Recline Adjustment

The backrest can be reclined to multiple positions, including a lie-flat position suitable for newborns. To adjust, locate the recline mechanism on the back of the seat and follow the instructions to lower or raise the backrest. The adjustable footrest also provides additional comfort.



Figure 2: Stroller Seat Recline. This image demonstrates the multi-position recline feature of the Hauck Citi Neo II stroller seat, allowing for comfortable resting positions, including a lie-flat position suitable from birth.

5.2 Folding the Stroller

The Citi Neo II features a convenient one-hand folding mechanism for compact storage and transport. Locate the folding release on the handle and follow the steps to collapse the stroller. Ensure all items are removed from the basket and seat before folding.



Figure 3: One-Hand Folding. This image illustrates the simple one-hand folding process of the Hauck Citi Neo II stroller, demonstrating its compact storage capability.

5.3 Harness System

The stroller is equipped with a 5-point safety harness with padded shoulder straps. Adjust the harness straps to fit your child snugly and securely. Always ensure the buckle is fully engaged.

5.4 Wheels and Brakes

The front wheels are swivel wheels, allowing for easy maneuverability. They can be locked for stability on uneven terrain. The rear wheels feature a parking brake. Always engage the brake when the stroller is stationary.

5.5 Parent Tray and Storage

The parent tray on the handle includes two cup holders for convenience. The large XL shopping basket provides ample storage space for essentials, with a maximum capacity of 3 kg.



Figure 4: Parent Tray. This image displays the convenient parent tray located on the stroller handle, featuring two cup holders for drinks.

5.6 Canopy

The canopy provides shade and protection. It features a window for air circulation and to allow you to keep an eye on your child.



Figure 5: Canopy Window. A close-up view of the stroller's canopy, showing the integrated window for air circulation and easy monitoring of the child.

6. MAINTENANCE AND CARE

- **Cleaning:** Regularly clean the fabrics and frame with a damp cloth. Do not use harsh chemicals or abrasive cleaners.
- **Wheels:** Clean and lubricate the wheels regularly to ensure smooth operation. Remove any debris that may accumulate around the axles.
- **Storage:** Store the stroller in a dry place, away from direct sunlight and extreme temperatures.
- **Inspection:** Periodically check all parts for wear, damage, or loose fasteners. Replace worn or damaged parts immediately.

7. TROUBLESHOOTING

If you encounter any issues with your hauck Citi Neo II stroller, please refer to the following general advice:

- **Stroller not folding/unfolding smoothly:** Check for any obstructions in the folding mechanism. Ensure all locks are disengaged before attempting to fold or unfold.
- **Wheels not turning freely:** Clean the wheels and axles to remove dirt or debris. Lubricate if necessary. Ensure the swivel lock is disengaged if you want the wheels to swivel.
- **Harness not securing:** Ensure all straps are correctly threaded and adjusted. Check the buckle for any obstructions.

For persistent issues or concerns, please contact hauck customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	hauck
Model Number	311066
Color	Black
Material	High carbon steel, MDF panel, Plastic, Polyester, PU foam
Frame Material	Steel alloy
Age Range (Description)	Children (from birth)

Feature	Detail
Harness Type	Five-point, height adjustable
Maximum Recommended Weight	22 Kilograms
Item Weight	7.5 Kilograms
Unfolded Dimensions (L x W x H)	96L x 58.5W x 103H cm
Folded Dimensions (L x W x H)	90L x 58.5W x 37H cm
Number of Wheels	3
Wheel Material	Plastic (puncture-proof)
Front Wheel Diameter	18 Centimeters
Rear Wheel Diameter	18 Centimeters
Basket Capacity	Max. 3 Kilograms
Number of Cup Holders	2
Country of Origin	China

9. WARRANTY AND SUPPORT

Manufacturer's Warranty: This product comes with a 2-year manufacturer's warranty from the date of purchase. Please retain your proof of purchase for warranty claims.

Customer Support: For any questions, technical assistance, or warranty claims, please contact hauck customer service through their official website or the retailer where the product was purchased. Provide your model number (Citi Neo II) and ASIN (B01LRUWOIC) for faster service.